

Sunrise Swiss Connect Young

Sometimes you just need the fastest possible speed: Sunrise Swiss Connect Young lets you surf on the largest 5G network in Switzerland, no matter which subscription you signed up for. And if you ever need to adjust your usage, you can make changes to your subscription at any time.

Product details.....	2
Swiss Connect Global Young	2
Swiss Connect Europe+ Young	3
Swiss Connect Neighbors Young	4
Generally applicable product details	5

Portfolio overview:

	Swiss Connect Global Young	Swiss Connect Europe+ Young	Swiss Connect Neighbors Young
International calls Calls, SMS	Unlimited to Europe, the USA and Canada	-	-
While abroad roaming: surfing, calls, SMS	Unlimited within Europe, in the USA and Canada, and 100 MB in Region 2 and 3	Unlimited within Europe and 5 GB in the USA and Canada	Unlimited in neighbouring countries and 100 MB, 10 minutes and 10 SMS within Europe
In Switzerland Surfing (5G)	Unlimited up to 2 Gbit/s	Unlimited up to 2 Gbit/s	Unlimited up to 2 Gbit/s
In Switzerland Calls	Unlimited	Unlimited	Unlimited
In Switzerland SMS	Unlimited	Unlimited	Unlimited

Product details

Swiss Connect Global Young

Mobile Internet in Switzerland	
Data volume	Unlimited
Maximum speed	High speed in 5G network, up to 2 Gbit/s (download) and 300 Mbit/s (upload)
Calls within Switzerland	
Calls	Unlimited Calls to special numbers (e.g., 084x, 090x, 18xx), short numbers and value-added services are excluded.
International calls	
Calls	Unlimited and free of charge from Switzerland to the International Europe & US Zone. Calls to special numbers, short numbers and value-added services are excluded. Other countries are charged at the standard rate .
SMS to other countries	Unlimited and free of charge to all countries worldwide.
International country list Europe & US Zone	Åland Islands, Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Puerto Rico, Romania, San Marino, Slovakia, Slovenia, Spain, Svalbard and Jan Mayen, Sweden, United Kingdom (UK), United States (USA) and Vatican City. Subject to change. Overseas territories of the countries listed are excluded.
Calls and mobile Internet abroad (roaming)	
Mobile Internet in Region 1	Unlimited data volume, including 40 GB at maximum speed (high speed). Once this amount has been used up, you can continue to enjoy unlimited surfing at a reduced speed (download 256 kbit/s, upload 128 kbit/s).
Mobile Internet in Regions 2 and 3	100 MB per calendar month included Other regions and countries at the standard rate. Once the data volume has been used up, you'll be charged at the standard roaming rate .
Calls	The following applies for the countries included (Region 1): • Unlimited within a country • Unlimited from one country to another • Unlimited to Switzerland • Free incoming calls Calls to special numbers, short numbers and value-added services are excluded. Other regions and countries are charged at the standard roaming rate .
SMS	Region 1: Unlimited and free of charge within Region 1 Regions 2 – 3: Prices according to the standard roaming rate
Country list Regions 1, 2 and 3	You can find a list of countries at sunrise.ch/roaming

Swiss Connect Europe+ Young

Mobile Internet in Switzerland	
Data volume	Unlimited
Maximum speed	High speed in 5G network, up to 2 Gbit/s (download) and 300 Mbit/s (upload)
Calls within Switzerland	
Calls	Unlimited Calls to special numbers (e.g., 084x, 090x, 18xx), short numbers and value-added services are excluded.
International calls	
Calls to foreign countries	Prices depend on the country that is being called. If the relevant subscription does not include any credit or if the credit has been used up, calls to foreign countries will be charged at the standard rate: see prices for calls to foreign countries .
Calls and mobile Internet abroad (roaming)	
Mobile Internet in the Roaming Region Europe	Unlimited data volume, including 40 GB at the maximum possible speed (high speed). Once this amount has been used up, you can continue to enjoy unlimited surfing at a reduced speed (download 256 kbit/s, upload 128 kbit/s).
Mobile Internet in USA, Canada and Puerto Rico	5 GB per calendar month included in the USA, Canada and Puerto Rico Other regions and countries are charged at the standard rate. Once the data volume has been used up, you'll be charged at the standard roaming rate . Overseas territories of the countries listed are excluded.
Calls	The following applies for the countries included (Roaming Region Europe): • Unlimited within a country • Unlimited from one country to another • Unlimited to Switzerland • Free incoming calls Calls to special numbers, short numbers and value-added services are excluded. Other regions and countries are charged at the standard roaming rate .
SMS	Roaming Region Europe: Unlimited and free of charge within Region Europe. USA, Canada and Puerto Rico: Prices according to the standard roaming rate . Regions 2 – 3: Prices according to the standard roaming rate .
Country list Roaming Region Europe	Åland Islands, Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Moldova, Monaco, Norway, Netherlands, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Svalbard and Jan Mayen, Sweden, Turkey, Ukraine, United Kingdom and Vatican City. Overseas territories of the countries listed are excluded. European continent, with the exception of: Albania, Belarus, Bosnia, Kazakhstan, Kosovo, Macedonia, Montenegro, Russia, Serbia

Swiss Connect Neighbors Young

Mobile Internet in Switzerland	
Data volume	Unlimited
Maximum speed	High speed in 5G network, up to 2 Gbit/s (download) and 300 Mbit/s (upload)
Calls within Switzerland	
Calls	Unlimited Calls to special numbers (e.g., 084x, 090x, 18xx), short numbers and value-added services are excluded.
International calls	
Calls to foreign countries	Prices depend on the country that is being called. If the relevant subscription does not include any credit or if the credit has been used up, calls to foreign countries will be charged at the standard rate: see prices for calls to foreign countries .
Calls and mobile Internet abroad (roaming)	
Mobile Internet in Switzerland's neighbouring countries	Unlimited data volume, including 40 GB at the maximum possible speed (high speed). Once this amount has been used up, you can continue to enjoy unlimited surfing at a reduced speed (download 256 kbit/s, upload 128 kbit/s).
Calls	The following applies to the countries included (Switzerland's neighbours): • Unlimited within a country • Unlimited from one country to another • Unlimited to Switzerland • Free incoming calls Calls to special numbers, short numbers and value-added services are excluded. Other regions and countries are charged at the standard roaming rate .
SMS	Unlimited and free of charge within Switzerland's neighbouring countries. Other countries: Prices according to the standard roaming rate .
Mobile Internet and calls in the Roaming Region Europe	100 MB, 10 minutes and 10 SMS included per calendar month These benefits apply within the Roaming Region Europe and to Switzerland. The 10 minutes include both incoming and outgoing calls. Other regions and countries at the standard rate. Once the data volume has been used up, you'll be charged at the standard roaming rate .
Switzerland's neighbouring countries	Germany, France, Italy (incl. Vatican City), Liechtenstein and Austria
Country list Roaming Region Europe	Åland Islands, Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Moldova, Monaco, Norway, Netherlands, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Svalbard and Jan Mayen, Sweden, Turkey, Ukraine, United Kingdom and Vatican City. Overseas territories of the countries listed are excluded. European continent, with the exception of: Albania, Belarus, Bosnia, Kazakhstan, Kosovo, Macedonia, Montenegro, Russia, Serbia

General product details

Costs	
Monthly base fee	As shown on current price lists
Activation fee (incl. SIM)	See price list for service fees
Combo discounts	Mobile + Internet - In combination with a Sunrise Up Internet subscription, you'll receive a discount of CHF 10 on the base monthly fee for your Up Internet subscription. General discount conditions: - To benefit from the discounts and advantages mentioned, all products must be charged on the same bill. - For subscriptions with offer-related benefits (e.g., subscriptions with a reduced base fee, subscriptions with free services or subscriptions with hardware that is free of charge or discounted), the Home Benefit and the Family (Multi-Mobile) Benefit will be paused during the promotion period. For promotions with a reduced base fee, this applies to the period during which the discount is valid. For promotions with free or discounted hardware, this applies to the specified minimum contract period of the subscription that is eligible for a discount.
Included	Surf Protect Benefit - Surf Protect is included free of charge with Swiss Connect Young and offers protection while surfing via your mobile network. The option checks whether websites pose a threat to prevent malware from being transmitted. More information. SBB Half Fare Travelcard Youth Benefit - In combination with a Swiss Connect Young subscription, Sunrise covers half of the costs of an SBB Half Fare Travelcard subscription. You pay for the discounted subscription in twelve convenient monthly payments through your mobile bill. You can activate the option at sunrise.ch/mysunrise/. More information.
Mobile Internet in Switzerland	
Data volume	Unlimited
Data billing increments	In 20 KB increments Every partially used unit is billed as a full unit.
Note	Transmission speeds represent the best-possible performance and cannot be guaranteed. The actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings or other factors, and may be slower than the specified maximum Internet speed. Excessive usage of mobile-network services can impair network performance, which directly impacts the user experience of other mobile-network customers. In order to prevent this situation, Sunrise reserves the right temporarily to deprioritise the data traffic of customers who reach a certain threshold. This generally only becomes noticeable when engaging in data-intensive activities and only on antenna cells that are temporarily overloaded. Please visit our website for more information.

Calls within Switzerland	
Special and short numbers	Calls to special and short numbers are charged at special rates. See price list for special and short numbers. 084x (0840, 0842, 0844, 0848): The same rate applies for shared-cost numbers, regardless of the location in Switzerland from which the phone call is made, but the cost will be no more than 7.5 centimes per minute (plus VAT, maximum cost for a domestic call to a landline network). The final amount per call is rounded to the nearest 10 centimes.
SMS to all Swiss networks	Unlimited
Incoming calls	Free of charge
Blocking value-added service numbers	Chargeable value-added service numbers (090x numbers) can be blocked on request.
Value-added service numbers	0800: Calls to these numbers are free of charge.
Call forwarding	Free to your Sunrise mailbox. In other instances, the connection fee charged will be the one that would be due if the forwarding number were called from one's own connection.
Listening to voice messages	Free of charge
Storage of voice messages	15 days
Call billing increments	By the minute. Every partially used minute is billed as a full minute.
Connection fee	None
International calls	
Calls to foreign countries	Prices depend on the country that is being called. If the relevant subscription does not include any credit or if the credit has been used up, calls to foreign countries will be charged at the standard rate: see prices for calls to foreign countries .
Call billing increments	By the minute. Every partially used minute is billed as a full minute.
Connection fee	None
Special and short numbers	Calls to special numbers, short numbers and value-added services abroad are excluded from the standard rate and the calling time credit included in your subscription. These connections may be charged at a higher rate. Depending on the country and provider, calls to special and short numbers while abroad may incur high costs. See the price list for international value-added service numbers.
Toll-free numbers	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if these numbers are marked as being provided free of charge.
Calls to participants through a satellite connection	Calls made from Switzerland to participants with a mobile-phone number, for example located on a cruise ship when the call is connected by satellite, are charged at the normal Swiss domestic rate. The recipient of the call pays for the incoming call in accordance with the satellite-roaming rate (see roaming price list).
Calls to participants with a satellite number	Calls made from Switzerland to participants with a satellite number (e.g., with the area code 0087 or 0088) are charged, depending on the satellite network, at higher per-minute rates of up to approx. CHF 16.
Call forwarding abroad	Calls forwarded to an international phone number are charged at the standard rate for international calls.

Calls and mobile Internet while abroad (roaming)

Cost control for roaming	Every time you travel abroad, you automatically receive an SMS informing you of the applicable roaming rates. Receipt of such SMS can be switched on or off in the Roaming Cockpit or via My Sunrise. Roaming data connections abroad are blocked by default, with the exception of regions and zones that are included in the subscription or a roaming option («included roaming»). To enable roaming that is not already included, an individual monthly cost limit must be set up in the Roaming Cockpit or My Sunrise. When 50% and 100% of the set limit is reached, an information SMS is sent for cost-control purposes. Once the cost limit is reached, roaming is blocked until the end of the month. The individual cost limit can be changed at any time. Free roaming services (incoming SMS and access to the Roaming Cockpit) are available worldwide, even without a cost limit. - The roaming cost limit includes the roaming costs incurred within one calendar month, excluding the charges for roaming options or roaming data packages.
Included roaming volume	Once a limited data-roaming volume has been used up, roaming is blocked. The customer will be informed via SMS when 50% and 100% of the data volume have been used up. After roaming has been blocked, you can purchase additional data volume in the Roaming Cockpit. The monthly included data volume will be available again from the beginning of the following month. Once the limited call or SMS roaming volume has been used up, the standard roaming rate is charged. The customer will be informed when 50% and 100% of the call or SMS roaming volume have been used up, with the costs of the standard rate being displayed in advance when switching to that standard rate. Alternatively, a call or SMS roaming package can be purchased in the Roaming Cockpit. The monthly included data volume will be available again from the beginning of the following month.
Sunrise Cockpit	With the Sunrise Cockpit, you are always in control of your costs while abroad. The Sunrise Cockpit is free to use worldwide and offers the following functions: - Information on installed roaming options - Purchase of attractive roaming options - Management of roaming settings - Block roaming - Allow or block calls and SMS on ships and aeroplanes - Activation, deactivation of data roaming at the standard rate - Choose to receive / not receive roaming info SMS - Change the roaming cost limit
Standard roaming rates	Usage-based prices vary according to the foreign country you are in (Regions 1 – 3). Billing is based on MB usage. If the relevant subscription does not have any credit or data package, or if it has been used up, the following services will be charged at the standard roaming rate: - Outgoing calls - Incoming calls - SMS - Mobile Internet and data usage See roaming price list Roaming data packages are recommended in order to reduce costs.
Call billing increments	Charged by the second and rounded to the nearest 10 centimes per call Exception: Outgoing calls incur costs equivalent to at least a 30-second call, even if they are shorter.
Connection setup fee	None
Special and short numbers	Calls made to the respective country's equivalent of special numbers, short numbers or value-added services while abroad may be charged at a higher rate. Calls of this nature are not part of the available included calling-time credit.

Calls and mobile Internet while abroad (roaming)	
Toll-free numbers	Calls made from a foreign country to a toll-free number in the same foreign country or in another country are charged at a higher rate, just like special numbers, and are not part of the available included calling-time credit.
Satellite roaming	Roaming via satellite connections, e.g., on aeroplanes and cruise ships, is charged at a higher rate. Satellite connections are possible only via call/SMS. Data roaming is blocked.
Call forwarding	For call forwarding from abroad (e.g., to a landline connection in Switzerland), both the incoming call and the forwarded outgoing call are charged at the standard roaming rate.
Forwarding to your Sunrise mailbox	Free of charge Deactivate mailbox: #145# Activate mailbox: *145#
Listening to voice messages	Calls made from abroad to your Sunrise mailbox, in order to listen to your voice messages, are charged at the standard roaming rate.
Hierarchy of roaming credit and options	If several roaming volume credits or roaming options are available during a stay abroad, they will be used up and billed in the following order: 1) Data volume of an activated travel data unlimited option (valid for one month) 2) Data volume of an activated travel days option (valid for one month) 3) Data volume of the mobile subscription (valid for the calendar month) 4) Data volume of a recurring roaming option (valid for the calendar month) 5) Data volume of an activated travel data option (valid for twelve months) 6) Data volume of a purchased but not yet activated travel data option (valid for twelve months)
Data billing increments	Charged per kilobyte and rounded to the nearest 10 centimes per session
Data speed	The maximum possible speed (high speed) depends on the mobile network in the foreign country. 4G high speed is not available everywhere. You can find a list of countries at sunrise.ch/roaming . The potentially reduced speed of 256 kbit/s is sufficient to use basic Internet features such as email, messaging and surfing. Audio or video streaming may take longer to buffer than usual. Websites containing large files may take longer to load.
Contract period	
Activation	The subscription is activated on the day of registration or on a desired date if number porting is required.
Minimum contract period	Unless stated otherwise in the individual offers, a minimum contract period of twelve months applies to all subscriptions.
Subscriptions without a minimum period, cancellation	A subscription without a minimum contract period can be cancelled with a notice period of 60 days to the end of each month.
Subscriptions with a minimum period, cancellation	Certain offers may be linked to a minimum contract period. The terms and conditions of the offer shall apply. In this case, the mobile-phone contract can be cancelled with a notice period of 60 days to the end of the minimum contract period. Once the minimum contract period has expired, the contract may be cancelled with a notice period of 60 days to the end of any month.
Early cancellation, costs	If the subscription is cancelled before the end of the minimum contract period, the customer must pay the recurring monthly base fees in full up to the end of the minimum contract period. The amount of the monthly recurring base fees is determined based on the normal base fee of the respective subscription plus any promotion surcharges, provided that different conditions do not apply to the offer concerned. For contracts with no minimum contract period or for those where the minimum contract period has expired, the contract may only be cancelled without adhering to the standard notice period if the customer pays the monthly base fees up to the standard cancellation date, plus an additional CHF 100.

Contract period	
How to cancel	The subscription must be cancelled either by phone or through Sunrise Chat. More details are available at sunrise.ch/cancellation. Cancellations by letter or email are not valid. Written cancellations are still accepted for cancellations involving number porting, as long as such a cancellation is submitted electronically by the new provider on behalf of the customer during the number-porting process. Cancellation by phone - From within Switzerland: 0800 100 600 (free) - From abroad: +41 58 777 01 01 Cancellation via Sunrise Chat - The link to the chat is available at sunrise.ch/cancellation
Validity of the Young subscription	The Young subscription expires on the customer's 27th birthday and is then automatically switched to a Swiss Connect subscription – with similar services but possibly a higher price and different conditions – at the end of the month following a period of 60 days. The customer will be informed at least 60 days prior to the change and can cancel their Young subscription on the date of the switch or opt for a new Swiss Connect subscription via sunrise.ch/mysunrise, even if any minimum contract period of the Young subscription has not yet expired. The new Swiss Connect subscription can be cancelled with 60 days' notice to the end of any month.
Switching subscriptions	A switch to a different subscription with a higher monthly base fee is possible free of charge at any time – this applies to all subscriptions. When switching subscriptions, the services provided with the new subscription are not available until the following day. As a general rule, switching to a subscription with a lower base fee is possible from the following month onwards. Switching to a subscription with a lower base fee during the minimum contract period is only possible subject to a buy-out fee. After the minimum contract period has ended, such a switch is free of charge. With certain offers, switching to a subscription with a lower base fee will either not be possible or will incur additional costs. The terms and conditions of the offer apply. If a subscription switch takes place within one month, the services included in the previous and new subscription are billed pro rata.
Billing	The base fee is billed after activation. It is billed automatically on a monthly basis until the option is cancelled. If a customer purchases or changes a mobile subscription during a billing month, the base monthly fee and included services (minutes, SMS, MB, etc.) are billed on a pro-rata basis.
Miscellaneous	
Price adjustment	Sunrise may adjust the price for each service once per calendar year in line with inflation. The price increase is based on the Federal Statistical Office's Consumer Price Index (CPI) (CPI basis December 2020 = 100 points). The initial index is the CPI status as of 1 January 2024. If Sunrise chooses not to make a price adjustment for a service in a given calendar year, the right to do so will not expire in the following years. In the event of an inflationary price adjustment, the customer is not entitled to an early cancellation of the service.
Terms of Use (Fair Use Policy)	The services provided by Sunrise are for standard private or business use. Unlimited services can, in principle, also be used without limit as long as the use of voice, SMS and data services on the mobile or fixed network is not excessive over a longer period of time («fair-use principle»). If Sunrise ascertains that there is a significant deviation from normal use which could lead to capacity problems or deterioration of network performance, Sunrise may take networkmanagement measures (e.g., deprioritisation), discontinue service provision and/or restrict or take other appropriate measures. In all other respects, the provisions of the Terms of Use as available at sunrise.ch/gtc shall apply.
Included credit	Any part of your included data and calling quota that is not used in a specific billing period will expire and will not be carried forward to a subsequent billing period.
Service fees	See price list for service fees.
Wi-Fi calling	When there is weak reception inside your home, Wi-Fi Calling will improve reception for mobile calls. More information: sunrise.ch/en/wificalling.

Miscellaneous	
Device plan	One device can be purchased with each subscription for a down payment starting from CHF 1 and payment in 24 monthly instalments, with no interest or fees. With the We Connect extra SIM surf option, a second device can be purchased together with the mobile subscription and paid off in instalments.
Sunrise network coverage	See network coverage map .
Set-up/personalisation	You can find more useful information and other options relating to your product at sunrise.ch/support , e.g., how to set up your product, call forwarding, suppressing your phone number and tips for keeping your product secure.
Support	You have access to free technical phone support at sunrise.ch/contact .
Components of the contract	- Contract for mobile phone services - Provisions for fair usage of mobile Internet - Special provisions for mobile phone services - General Terms and Conditions All documents are available at sunrise.ch/gtc.
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