



Business Connectivity. Internet and WAN for your business. Simple. Digital.

Would you like to connect your company location to the Internet, or your other company locations to each other, as quickly and easily as possible via a VPN (virtual private network)? Well nothing could be simpler! With Business Connectivity, you can cover your Internet and WAN needs via a single service. For smaller offices or large headquarters: Business Connectivity offers you a modular and scalable service for your Internet and for your corporate network. On our online portal, you can very easily configure your business service according to your needs. In doing so, the fastest access technology available for your location is selected automatically - guaranteeing you the best possible performance at all times. You can easily and dynamically expand the scope of services of Business Connectivity with the selected options. Regardless of whether you need guaranteed bandwidth or prioritization of your data traffic with quality of service, take care of all this at the click of a mouse through the online portal.

Unlimited business access

Business Connectivity is a universal service for the Internet and your corporate network. Whatever service you may need at any given time, you can comfortably configure your desired features through the online portal, and make changes whenever necessary. The scope of services grows with you and your needs - seamlessly. The perfect connection technology with the best performance is selected automatically for you - whether it is installed via copper, fiber optics, or mobile via 4G/5G. Optionally, your access for maximum availability can also be created with a guaranteed bandwidth or redundant system. With a mobile service over the Sunrise mobile network, your data are transmitted with the highest priority.

Unlimited Internet service

The configurable Internet service guarantees you the shortest response times and a perfect connection to the first-class Sunrise Internet backbone. If required, you can expand the scope of services by optional fixed IP addresses for IPv4 or IPv6. Intelligent online features for flexible ordering, easy monitoring, and dynamic adaptation are available, hassle-free and at the click of the mouse.

Unlimited VPN service

With our VPN service, you can efficiently establish connections with and between your different company locations. You can reserve bandwidths for various networks and prioritizations with quality of service (QoS) can efficiently be configured through the online portal.

Service Level and Professional Service

We offer reliable monitoring of our backbone and your data network, around the clock and 365 days a year. If you have any questions or complex technical concerns, our customer service representatives are always available via the Network Operations Center. Your contacts can be reached either on the phone or through the Sunrise Business Portal (SBP). Trust an experienced and multi-award-winning ICT provider and simply concentrate on your core business.

Sunrise

Standard features

Services	Internet or VPN
Network connection	Fiber, DSL, Mobile 4G/5G
Bandwidths	Dependent on connection technology; max. 1 Gbit/s not guaranteed
Bandwidth quality	Best bandwidth; not guaranteed
Interface Service Access Point	Ethernet 10/100/1000 Mbit/s (RJ45) Ethernet 1000 Mbit/s (850 nm MMF and 1310 SMF) Ethernet 1000 Mbit/s (1470–1610 nm SMF/CWDM)
Service und Support	Technical support 7 × 24: 365 days a year Standard support time 5 × 10: Monday to Friday, 8:00 to 18:00 Service availability SA best effort, no guarantees

Options

General options

Services	Simultaneous internet and VPN connection
Guaranteed bandwidths	4 Mbit/s guaranteed (fiber) 100 Mbit/s guaranteed (fiber) 10 Mbit/s guaranteed (fiber) 200 Mbit/s guaranteed (fiber) 20 Mbit/s guaranteed (fiber) 500 Mbit/s guaranteed (fiber) 50 Mbit/s guaranteed (fiber) 1 Gbit/s guaranteed (fiber)
Redundancy	Backup via 4G/5G Mobile Access (SA-4)
Additional VPNs	Up to 10 per connection (depending on access technology)
Service and support	Extended support times Extended: technical support 7 × 24, 365 days a year (remote), Monday to Friday, 8:00 to 18:00 (on-site) Premium: technical support 7 × 24, 365 days a year on-site support Extended service availability SA-8: max. 8 hours of outage time during the support time (contingent on guaranteed bandwidth) SA-4: max. 4 hours of outage time during the support time (contingent on backup via 4G/5G mobile access)

Internet options

Fixed IP addresses	IPv4: 4 fixed IP addresses, 1 of which is freely usable (/30) 8 fixed IP addresses, 5 of which are freely usable (/29) 16 fixed IP addresses, 11 of which are freely usable (/28) 32 fixed IP addresses, 29 of which are freely usable (/27) 64 fixed IP addresses, 61 of which are freely usable (/26) 128 fixed IP addresses, 125 of which are freely usable (/25) 256 fixed IP addresses, 253 of which are freely usable (/24)
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VPN options

Class of Service (CoS)	Maximum 4 service classes (depending on access technology)
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The information in this document does not constitute a binding offer. It is subject to change at any time.

Please don't hesitate to call us if you would like more information.

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