

# Sunrise mobile subscriptions for business customers.



Would you like to plan your business communication expenses in advance? And do you always want to communicate at the highest 4G+ speed on the best mobile network in Switzerland - and not be surprised by high costs when you are abroad? Then Sunrise has a flat rate that's exactly tailored to your needs: We are offering subscriptions for someone like you who doesn't want to do without constant accessibility: using mobile phone services as well as mobile Internet; in Switzerland as well as the even lower rates for business trips abroad.

Depending on your plan: An overview of advantageous rate plans that meet all your needs:

In Switzerland	Business entry	Business swiss start	Business swiss calls	Business swiss unlimited	Business swiss neighbors	Business europe& US	Business world
Intra-company calls	<b>Ø</b>	<b>Ø</b>		<b>O</b>	0	•	0
Calls to Sunrise Mobile	0.30/min.	<b>Ø</b>	<b>Ø</b>				
Calls to all networks	0.30/min.	0.30/min.					
SMS/MMS	0.10/0.50	<b>Ø</b>					
4G+ High Speed Internet	0.10/MB	500 MB <sup>1</sup>	2 GB <sup>1</sup>				
To foreign countries					to neighboring countries <sup>6</sup>	to Region 1 <sup>6</sup>	to 126 countries <sup>5</sup>
Calls from CH to abroad	See price list for calls to foreign countries				<b>Ø</b>	<b>Ø</b>	<b>Ø</b>
SMS/MMS from CH to abroad					<b>Ø</b>	<b>Ø</b>	<b>Ø</b>
While abroad	in Region 1				to neighboring countries <sup>6</sup>	to Region 1 <sup>6</sup>	to Region 1 <sup>6</sup>
Incoming calls	See roaming price list				<b>Ø</b>	<b>Ø</b>	<b>Ø</b>
Outgoing calls					<b>2</b>	<b>⊘</b> ³	<b>⊘</b> <sup>3</sup>
SMS/MMS					<b>Ø</b>	<b>Ø</b>	<b>Ø</b>
Data	100 MB for CHF 1.90/day				4 GB	4 GB	4 GB
in Regions 2 and 3							to World Zone <sup>6</sup>
Incoming calls	See roaming price list						<b>Ø</b>
Outgoing calls							<b>9</b> 4
SMS/MMS							<b>Ø</b>
Data							1 GB

All prices in CHF, including VAT.



- <sup>1</sup> Once you have used up all the data volume, you can continue surfing with 4G+ speed with Sunrise speed booster for just CHF 1.00/day or continue enjoying unlimited surfing free of charge at a reduced speed. You will be notified of activation by SMS. The option can be deactivated via SMS or, depending on the customer segment, "My Sunrise".
- <sup>2</sup> Unlimited for calls from one of the five neighboring countries (see list below) back to Switzerland, local calls within each country and calls to the other neighboring countries. For calls to all other countries, the basic roaming rates shown in our price list apply.
- <sup>3</sup> Unlimited for calls from one of the Region 1 countries (see list below) back to Switzerland, local calls within each country and calls to the other Region 1 countries. For calls to all other countries, the basic roaming rates shown in our price list apply.
- <sup>4</sup> Unlimited for calls from one of the World Zone countries (see list below) back to Switzerland, local calls within each country. For calls to all other countries, the basic roaming rates shown in our price list apply.
- <sup>5</sup> Free of charge in 126 countries, consisting of Region 1 and the World Zone. For calls to all other countries, the rates shown in our international price list apply.
- <sup>6</sup> See overview of country groups below. All specified values apply only to the countries of the relevant country group. For calls from Switzerland to all other countries, the rates shown in our international standard rate list apply and for roaming in other countries the standard roaming rates apply according to the price list.

Please see the respective rates in the fact sheet for further details.

## We would gladly prepare an individual quote if you have differing needs.

# **Key features**

- Benefit from flexible mobile subscriptions that address all your needs, from starter packages to offers with worldwide prepaid credit included and which can be supplemented with smart options.
- Communicate within Switzerland, in neighboring countries, in Europe and the USA, Canada or even worldwide at attractive flat rates.
- · Surf abroad with cost protection and worry-free with our new Travel Day Pass Data and Roaming Data Alert.
- And with the Business Sunrise travel options, you can surf and call anywhere in the world at attractive rates.

# Sunrise extra SIM surf & talk - full mobility with one number

No more hassle with swapping SIM cards: With the Sunrise extra SIM surf & talk, you can conveniently use up to five mobile devices with just one phone number and benefit from the services already included in your Sunrise subscription on each mobile device.

# Your advantages at a glance

- Flat rates can be customized at any time to the particular requirements of your company.
- All subscriptions with high speed 4G+ speed (up to 300 Mbit/s) on the best mobile network in Switzerland.
- Costs always under control and monitored at all times. No excessive bills upon return from business trips abroad, thanks to the new Travel Day Pass Data.
- Attractive rates for all user groups: from little-used subscriptions for on-call services to unlimited subscriptions in Switzerland or for trips abroad.



# **Overview of country groups**

## **Neighboring countries: 5 countries:**

Austria, France\*, Germany, Italy, Liechtenstein.

\* The overseas territories of these countries are not included.

#### Region 1: 46 countries - Business Europe & US, Business World:

Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France\*, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Norway, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Sweden, The Netherlands\*, Turkey, United Kingdom\*, United States\* (incl. Puerto Rico, Hawaii, Alaska), Vatican City, Virgin Islands (US).

\* The overseas territories of these countries are not included.

## World Zone: 80 countries - Business World:

Algeria, Anguilla, Antigua and Barbuda, Argentina, Aruba, Australia, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Bermuda, Bosnia-Herzegovina, Brazil, Cape Verde Islands, Cayman Islands, Chile, China, Colombia, Costa Rica, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Georgia, Grenada, Guatemala, Guyana, Honduras, Hong Kong, India, Indonesia, Israel, Jamaica, Japan, Jordan, Kenya, Kosovo, Macao, Macedonia, Malaysia, Martinique, Mauritius, Mexico, Moldova, Montenegro, Montserrat, Morocco, Myanmar, New Zealand, Nicaragua, Oman, Panama, Peru, Philippines, Qatar, Russia, St. Kitts and Nevis, Santa Lucia, Saudi Arabia, Serbia, Singapore, Seychelles, Sri Lanka, St. Vincent and the Grenadines, South Africa, South Korea, Taiwan, Thailand, Tunisia, Turks and Caicos Islands, Ukraine, United Arab Emirates, Uruguay, Venezuela, Vietnam, Virgin Islands (GB), Yemen.

# **Roaming regions standard rates**

### **Roaming Region 1:**

Austria, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France\*, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Norway, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Sweden, The Netherlands\*, Turkey, United Kingdom\*, United States\* (incl. Puerto Rico, Hawaii, Alaska), Vatican City, Virgin Islands (US).

\* The overseas territories of these countries are not included.

## **Roaming Region 2:**

Albania, Algeria, Australia, Bahrain, Bosnia-Herzegovina, Brazil, Dominican Republic, Egypt, Israel, Jordan, Kosovo, Lebanon, Libya, Macedonia, Mexico, Montenegro, Morocco, Oman, Palestine, Qatar, Saudi Arabia, Serbia, Singapore, South Africa, Thailand, United Arab Emirates, Yemen.

## **Roaming Region 3:**

Afghanistan, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde Islands, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Congo Brazzaville, Cook Islands, Costa Rica, Cuba, Democratic Republic of Congo, Djibouti, Dominica, Ecuador, El Salvador, Ethiopia, Fiji, French Antilles, French Guyana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Grenada, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Ivory Coast, Jamaica, Japan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Laos, Liberia, Macao, Madagascar, Malawi, Malaysia, Maldives, Mali, Martinique, Mauritania, Mauritius, Mayotte, Moldova, Mongolia, Montserrat, Mozambique, Myanmar (Burma), Namibia, Nauru, Nepal, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Reunion, Russia, Rwanda, Saint Barthélemy, Saint Kitts and Nevis, Saint Martin, Samoa, Santa Lucia, São Tomé and Príncipe, Senegal, Seychelles, Sierra Leone, Somalia, South Africa, South Korea, Sri Lanka, St. Vincent and the Grenadines, Sudan, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Togo, Tonga, Trinidad & Tobago, Tunisia, Turkmenistan, Turks and Caicos Islands, Uganda, Ukraine, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Virgin Islands (GB), Zambia, Zimbabwe.

### Sea & Air: Satellite roaming:

Cruise ships and planes sometimes provide coverage via mobile networks. These networks are often operated over satellite connections, although the device displays the name of a regular mobile phone provider, such as Vodafone Malta. Satellite connections are always more expensive than regular mobile phone connections. Calls to the country of your choice (landline network & mobile): CHF 4.80/min., Incoming calls: CHF 4.80/min., SMS: CHF 0.50/SMS, Mobile Internet: CHF 20.80/MB.



#### General

Services are intended for business customers for normal business customer use. Services included that are designated as "flat rate," "unlimited," or "included" may have certain usage caps depending on the rate. If usage exceeds this cap, additional charges may be incurred, as listed for the corresponding rates. If use of the Business mobile products considerably exceeds normal customer use, or if there are indications that the SIM card is being used for special applications (such as surveillance applications, machine-machine [m2m or IoT], direct-dial and continuous connections), Sunrise reserves the right to transfer the customer at any time to another product, to discontinue service, to take other appropriate measures or, after unsuccessful prior warning, to cancel the corresponding Business Mobile product without notice.

### Mobile phone services

Calls within Switzerland are charged in one-second intervals after an initial charge of 10 seconds; calls abroad in minute intervals. Flat rates are subject to billing according to the rate plan in addition to the basic fee: Connections outside Switzerland, connections to and from countries outside Switzerland, connections to special numbers (such as 084x, 090x, 18xx), connections to value-added services, fees for options. Such calls are only included in flat rates where expressly indicated in the applicable rate; otherwise, they are billed at the rates listed at sunrise.ch. Calls to toll-free numbers may be billed at the basic fee per minute. Included SMS/MMS messages only apply within Switzerland, unless otherwise indicated. SMS/MMS messages to or from countries outside Switzerland are billed according to the rates listed at sunrise.ch.

#### **Mobile Internet**

In Switzerland, mobile Internet connections are generally billed in 20-KB increments and in countries outside of Switzerland in 10-KB increments. For Business Mobile subscriptions, the maximum speed of the mobile Internet connection is 300 Mbit/s. The transmission speeds listed represent optimum performance and are not guaranteed. Actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings or other factors, and may be slower than the specified maximum Internet speed. Local and temporary priority and speed reduction measures in the context of network management may occur. The bandwidth for mobile Internet may be reduced after a certain monthly data volume has been reached. Data quotas or included credit balances that remain unused for a specific period will expire and are not rolled over to the next period. Unless otherwise indicated, data volumes included with mobile Internet connections only apply to usage within Switzerland. Mobile data connections in countries outside Switzerland are billed according to the roaming rates for the Business Mobile subscription. Charges calculated on a per-day basis relate to the time of first use until midnight of the same day.

**Sunrise Communications AG Business Customers**Binzmühlestrasse 130
CH-8050 Zurich

Infoline 0800 555 552