Sunrise

Sunrise speed booster option

The low-cost option for fast 4G+ Internet access once your monthly high speed volume is used up. Activation and deactivation possible anytime.

Mobile subscriptions option

	Service
Service	Speed upgrade for mobile Internet
	Continue surfing with 4G+ high speed Internet after the included limited monthly 4G+ high speed data volume is used up.
	Without the activated Sunrise speed booster option, the speed is reduced to 128 kbit/s (upload and download).
Speed	4G+ high speed data connection up to 300 Mbit/s (download) and 150 Mbit/s (upload)
Note	The listed transmission speeds represent optimal performance and are not guaranteed. The actual Internet speed depends on, for example, the connection, the distance to the nearest telephone exchange, the quality of the lines, or other factors, and may be lower than the stated maximum Internet speed.
Costs	CHF 1.00 per day of use until the end of the billing month.
	One day is counted as starting from the time of first use until midnight of the same day.
Billing	Billing starts on the day after the monthly included high speed data volume is used up and continues until the end of the calendar month, even if the option is deactivated during the month.
Usage control	You will receive an SMS when your high speed volume is used up and the option is activated. After receipt of the SMS, you will have until midnight of the following day to deactivate the option. After that, the above-mentioned rates will be charged.
Abroad	High-speed surfing abroad does not count against the monthly national high speed data volume of the Business subscription.
	Activation / Deactivation

	Activation / Deactivation
Activation	The option is activated by default in the following Business Sunrise subscriptions: Business swiss start, Business swiss calls.

Sunrise

Activation / Deactivation
The option can be permanently deactivated. Once your high speed 4G data volume is used up, you can continue unlimited surfing in each subsequent month for free, but at reduced speed (128 kbit/s).
Deactivation methods:
• When you receive the SMS informing you that your high speed data volume has been used up, reply to this SMS with the text "SPEED AUTO STOP".
• Deactivation via <u>"My Sunrise"</u> under "Options" (depending on the type of subscription and customer segment).
Through your personal customer consultant
You can undo the permanent deactivation at any time at the same place.
An option that has not yet been activated or has been deactivated can be re-activated at any time.
 Activate the option in <u>"My Sunrise"</u> "under "Options" (depending on the type of subscription) and customer segment).
• Send an SMS with the text "SPEED BOOSTER" to 5522
Through your personal customer consultant

	Miscellaneous
Support	Free technical phone support at 0800 550 020 or from your personal customer consultant.
Contract components	 Individual contract (if present) Special provisions for mobile phone services (if present) General terms and conditions for business customers (if no individual contract)