

Business travel data options

Inexpensive roaming data packages for surfing abroad

- Region 1 (countries in Europa, USA, Canada)
- Zones A to E for other vacation destinations worldwide
- Also to supplement other roaming options

Roaming option for Business mobile subscriptions

	Roaming options for Region 1		
Data volume for Region 1	100 MB¹	1 GB	2 GB
SMS keyword	100 reg1	1GB reg1	2GB reg1
Usage time	1 month	1 month	1 month
One-time costs	CHF 9.00	CHF 19.00	CHF 29.00

¹available only for subscriptions without Travel day pass data.

	Roaming options for countries outside Region 1 (zones)		
Data volume for Zone A	100 MB	500 MB	2 GB
SMS keyword	100 zona	500 zona	2GB zona
Usage time	1 month	1 month	1 month
One-time costs	CHF 14.90	CHF 39.00	CHF 79.00

Data volume for Zone B	100 MB	500 MB
SMS keyword	100 zonb	500 zonb
Usage time	1 month	1 month
One-time costs	CHF 29.00	CHF 69.00

Data volume for Zone C	100 MB	500 MB
SMS keyword	100 zonc	500 zonc
Usage time	1 month	1 month
One-time costs	CHF 39.00	CHF 99.00

Data packages for Zone D	100 MB
SMS keyword	100 zond
Usage time	1 month
One-time costs	CHF 49.00

Data packages for Zone E	100 MB
SMS keyword	100 zone
Usage time	1 month
One-time costs	CHF 79.00

	Countries
Region 1 countries	<p>Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France*, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Norway, Poland, Portugal (incl. Madeira, Azores), Puerto Rico, Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Sweden, The Netherlands*, Turkey, United Kingdom*, United States* (incl. Hawaii, Alaska), Vatican City, Virgin Islands (US).</p> <p>*Overseas territories of the countries listed are excluded, particularly:</p> <p>France: excluding French Guyana, Guadeloupe, Martinique, Mayotte, Réunion, Saint Martin, Saint Barthélemy, Saint Pierre and Miquelon, Wallis and Futuna, French Polynesia, New Caledonia. United Kingdom: excluding Anguilla, The Bermudas, British Virgin Islands, Falkland Islands, Gibraltar, Cayman Islands, Montserrat, Pitcairn, Saint Helena, Ascension, Tristan da Cunha, South Georgia, Sandwich Islands, Turks and Caicos Islands. United States: excluding United States Virgin Islands, American Samoa, Guam. The Netherlands: excluding Bonaire, Sint Eustasius, Saba, Aruba, Curacao, Sint Maarten.</p>
Countries in Zone A	Albania, Argentina, Australia, Bahrain, Belarus, Bosnia-Herzegovina, Brazil, China, Costa Rica, Dominican Republic, Ecuador, Egypt, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kosovo, Macau, Macedonia, Malaysia, Mexico, Moldova, Montenegro, Morocco, Nicaragua, Panama, Peru, Philippines, Russia, Serbia, Singapore, South Africa, South Korea, Sri Lanka, Thailand, Tunisia, Ukraine, United Arab Emirates, Vietnam.
Countries in Zone B	Algeria, Anguilla, Antigua and Barbuda, Aruba, Barbados, Bahamas, The Bermudas, Cayman Islands, Colombia, Dominica, El Salvador, Grenada, Guyana, Jamaica, Jordan, Martinique, Montserrat, Myanmar, New Zealand, Oman, Qatar, Saint Kitts and Nevis, Saint Vincent and the Grenadines, Santa Lucia, Saudi Arabia, Turks and Caicos Islands, Uruguay, Venezuela, British Virgin Islands.
Countries in Zone C	Bangladesh, Chile, Yemen.
Countries in Zone D	Cape Verde Islands, Georgia, Kenya, Mauritius, Seychelles, Taiwan.
Countries in Zone E	Afghanistan, Angola, Armenia, Azerbaijan, Belize, Benin, Bhutan, Bolivia, Bonaire, Botswana, Brazzaville, Brunei, Burkina Faso, Burundi, Cambodia, Central African Republic, Chad, Congo, Democratic Republic, Cook Islands, Cameroon, Cuba, Djibouti, Ethiopia, Fiji, French Guyana, French Polynesia, Gabon, Gambia, Ghana, Guadeloupe, Guinea, Guinea Bissau, Haiti, Iraq, Iran, Ivory Coast, Kazakhstan, Kuwait, Kyrgyzstan, Laos, Lebanon, Liberia, Libya, Madagascar, Malawi, Mali, Mauritania, Mayotte, Moldova, Mongolia, Mozambique, Namibia, Nauru, Nepal, New Caledonia, Niger, Nigeria, Pakistan, Palestine, Papua New Guinea, Paraguay, Réunion, Rwanda, Saint Barthélemy, Saint Martin, Samoa, São Tomé and Príncipe, Senegal, Sierra Leone, Sint Maarten, Solomon Islands, Somalia, Sudan, Suriname, Swaziland, Togo, Tadjikistan, Tanzania, Tonga, Trinidad Tobago, Turkmenistan, Uganda, Uzbekistan, Vanuatu, Zambia, Zimbabwe.
Satellite roaming	Roaming over satellite connections, such as in airplanes and on cruise ships, is not included in the roaming options and is charged at the standard roaming rate (satellite roaming).

	Use
Available for	Mobile subscriptions: Sunrise Business entry, Business Swiss start, Business Swiss calls, Business Swiss unlimited, Business Swiss neighbors, Business europe & US, Business world, Business mobile evolution, Business mobile internet, and other, older subscriptions.
Registration	<ul style="list-style-type: none"> • cockpit.sunrise.ch (free access worldwide) • Text the keyword for the desired data package to 5522 • sunrise.ch/mysunrise (depending on the subscription type and customer segment) • Through your personal customer consultant
Activation	<p>The option can be activated on the date of your choice within 3 months of registration. The option is automatically activated the first time you start using roaming data.</p> <p>Activation always occurs according to the Swiss time zone. Pay attention to time differences.</p>
Duration	The duration of one month starts when the option is activated. The duration is determined by the number of calendar days in the activation month and ends at the same time of day that it was activated.
Renewal	The option ends automatically and is not renewed.
Automatic installation	<p>Business customers can have Sunrise preinstall a travel data option for each roaming region or zone at the company level (customer number). In this case, the selected option is activated as soon as a data connection is created in the roaming region or zone concerned (without the employee booking it manually). Please note the following in these cases:</p> <ul style="list-style-type: none"> • The same travel data package sizes and prices apply • Only one package size is possible per region or zone (the company selects it and Sunrise installs it) • It is valid for all mobile subscriptions under the defined customer number • The same duration applies as for the standard travel data options <p>If additional connections are made from the same roaming region or zone after the package has been used up, a new package of the same size will automatically be installed.</p>
Time zone	Activation, deactivation, and duration of use are always executed based on the Swiss time zone. Pay attention to time differences.
Overages Data volume	<p>If you use up all of your included data volume before the duration of use is over, the data used from then until the end of the duration of use will be billed at the standard roaming rate.</p> <p>To keep costs under control, additional data usage after the option expires can be blocked in cockpit.sunrise.ch.</p>
Further options	A new option can be purchased at any time. The data volume of the previous option is used up first.
No transfer	If your included credit is not used up within the given duration period, it will expire. It cannot be transferred to a newly purchased option.

	Use
Usage control	<p>To assist with cost control, SMS messages will be sent to keep you informed of usage and data usage as follows:</p> <ul style="list-style-type: none"> • SMS when an option is purchased • SMS when the option is activated (first use abroad) • SMS once 50% of the included data volume has been used up • SMS message once the included data volume has been used up • SMS on the day when the option runs out at midnight. <p>You can also monitor data usage at cockpit.sunrise.ch.</p>
	Miscellaneous
Data billing increments	<p>1 KB increments</p> <p>Every partially used unit is billed as a full unit.</p>
Credit hierarchy	<p>If several roaming volume credits are available during a stay abroad, they will be used up in the following order:</p> <ol style="list-style-type: none"> 1. Volume from an activated travel data option 2. Volume from an activated travel days option 3. Volume from the mobile subscription 4. Volume from a recurring roaming option 5. Volume from a purchased but not yet activated travel data option 6. Volume from a travel day pass
Data speed abroad	<p>Surfing abroad is also possible with high-speed 4G (up to 100 Mbps), depending on the country and the roaming partner.</p> <p>Note: High-speed surfing abroad does not count against the monthly national high-speed data volume of the Business subscription.</p>
Support	<p>Free technical phone support at 0800 550 020 or from your personal customer consultant.</p>
Payment methods	<p>Payment via Sunrise bill or credit card is available.</p> <p>Both payment methods can be configured individually or together on the company level (customer number) through Sunrise and are then available to users in the Roaming Cockpit:</p> <ul style="list-style-type: none"> • Only Sunrise bill (standard setting) • Only credit card • Choose payment via credit card or on a Sunrise bill <p>Paying via credit card makes it possible to separate private and business use with corresponding billing to the company (Sunrise bill) for business use or purchase of roaming options with credit card payment for private use abroad.</p>
Contract components	<ul style="list-style-type: none"> - Individual contract (if available) - Special provisions for mobile phone services (if available) - General Terms and Conditions for business customers (if no individual contract).