

Travel data unlimited 5 borders option

Roaming data package

- Unlimited surfing in countries neighboring Switzerland
- 5 GB high-speed 4G included
- Valid in Austria, France, Germany, Italy and Liechtenstein.

Roaming option for mobile subscriptions

General	
Price	CHF 69.00 for one month
Validity	1 month.
Neighboring countries	<p>The option can be used in the following countries: Austria, France, Germany, Italy and Liechtenstein.</p> <p>The roaming option cannot be used in the overseas territories of France, in particular French Guyana, French Polynesia, Guadeloupe, Martinique, Mayotte, New Caledonia, Réunion, Saint Barthélemy, Saint Martin, Saint Pierre and Miquelon, Wallis and Futuna.</p>
Data volume	Unlimited
Data speed	<p>5 GB high-speed 4G Internet per month included.</p> <p>After using up all of the high-speed volume, the speed will be reduced (256 kbit/s).</p> <p>Effective speeds depend on the mobile network in the foreign country. 4G maximum speed depends on the network in the foreign country. Not available everywhere. List of countries/roaming partners can be found at sunrise.ch/roaming</p>
Use	
Available for	Mobile subscriptions: Sunrise Business entry, Business Swiss start, Business Swiss calls, Business Swiss unlimited, Business Swiss neighbors, Business europe & US, Business World, Business mobile evolution, Business mobile internet, and other, older subscriptions.
Registration	<ul style="list-style-type: none"> • cockpit.sunrise.ch (free access worldwide) • sunrise.ch/MySunrise (depending on the subscription type and customer segment) • Via SMS by texting "unlimited 5c" to 5522 • Through your personal customer consultant
Activation	The option can be activated on the date of your choice within 3 months of registration. The option is automatically activated the first time you start using roaming data.

	Use
Duration	Starting from the time of activation, the duration is one month and ends one month later at midnight.
Renewal	The option ends after one month and is not automatically renewed.
Extension	A new option can be purchased at any time during the duration of the option. The new option is activated when the duration of the previous option is expired or the credit balance is used up.
No transfer	If your included credit is not used up within the given duration period, it will expire. It cannot be transferred to a newly purchased option.
Usage control	<p>To assist with cost control, SMS messages will be sent to keep you informed of usage and data usage as follows:</p> <ul style="list-style-type: none"> • SMS when an option is purchased • SMS when the option is activated (first use abroad) • SMS message once the included data volume has been used up • SMS on the day when the option expires at midnight <p>You can also monitor data usage at cockpit.sunrise.ch.</p>
	Miscellaneous
Credit hierarchy	<p>If several roaming volume credits are available during a stay abroad, they will be used up in the following order:</p> <ol style="list-style-type: none"> 1. Volume from an activated travel data option 2. Volume from an activated travel days option 3. Volume from the mobile subscription 4. Volume from a recurring roaming option 5. Volume from a purchased but not yet activated travel data option 6. Volume from a travel day pass
Support	Free technical phone support at 0800 550 020 or from your personal customer consultant.
Payment methods	<p>Payment via Sunrise bill or credit card is available.</p> <p>Both payment methods can be configured individually or together on the company level (customer number) through Sunrise and are then available to users in the Roaming Cockpit:</p> <ul style="list-style-type: none"> • Only Sunrise bill (standard setting) • Only credit card • Choose payment via credit card or on a Sunrise bill <p>Paying via credit card makes it possible to separate private and business use with corresponding billing to the company (Sunrise bill) for business use or purchase of roaming options with credit card payment for private use abroad.</p>
Contract components	<ul style="list-style-type: none"> • Individual contract (if present) • Special provisions for mobile phone services (if present) • General terms and conditions for business customers (if no individual contract).

