Sunrise

Travel day pass data

The comprehensive roaming cost protection, a standard feature.

- For CHF 1.90, get up to 100 MB to surf the Internet for 24 hours
- Valid for Region 1 (Europe, United States, Canada)
- Automatically activated when actually used.

🛃 Roaming option for mobile subscriptions

	Price and services
Summary	 Once the initial mobile Internet connection is established on the foreign network in a Region 1 country, the option is activated and CHF 1.90 is billed. The customer can then surf the Internet for 24 hours with a maximum of 100 MB included. Once the 100 MB of data has been used up surfing the Internet, or at the latest when the 24-hour period is up, the option is blocked and the customer receives an SMS notification. Note: Unintended continued surfing at standard roaming rates is not possible, as data roaming is deactivated by the system. After the option has been blocked, it is activated again when an Internet connection is made.
Fees & services	CHF 1.90
	Surf the Internet for 24 hours with up to 100 MB of data included in Region 1 countries. Only billed if actually used.
Standard feature	The option comes standard with all new Business solutions, including Business mobile evo- lution (available as of March 18, 2018):
	 Business: entry/swiss start/swiss calls/swiss unlimited. Business: basic/start/classic/relax/max/super max/world. Business mobile evolution.
	When the option is installed, it is activated and billed as soon as the first mobile Internet connection is made abroad and if no other data credit is available at the same time.
Country list Region 1 (46 countries)	Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France*, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Lux- embourg, Malta, Monaco, Norway, Poland, Portugal (incl. Madeira, Azores), Puerto Rico, Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Sweden, The Netherlands*, Turkey, United Kingdom*, United States* (incl. Hawaii, Alaska), Vatican City, Virgin Islands (US). *Overseas territories of the countries listed are excluded.



	Using the option
Activation, billing	If the option is installed, the usage charge is billed at the time of first billable use abroad (Region 1). Services are then available for 24 hours.
	For example: The travel day pass data option is installed. Initial use abroad occurs at 9 a.m.; the option is activated and the included services can be used until 9 a.m. (CET) the next day. If the option has been uninstalled, calls, SMS messages, and mobile Internet abroad will be billed at standard roaming rates.
	The usage fee is only billed if the roaming services (data connection abroad) are not al- ready free of charge because of a mobile subscription or an already subscribed roaming option (see more information under "Hierarchy").
	Please note: Calendar days are always based on the Swiss time zone (CET).
No transfer	If the 100 MB of data credit is not used up within 24 hours, it expires.
Deactivation, blocking, reactivation	Once the included data credit of 100 MB has been used up, or after 24 hours at the lat- est, the option is deactivated and roaming is blocked. The customer receives an SMS notification.
	Once the included data credit has been used up or 24 hours have passed, the option is reactivated when it is used again.
Several options	Customers can purchase several travel day pass data packages within one 24-hour cy- cle. Once a 24-hour cycle comes to a close, the unused data credit will always expire.
	For example: The travel day pass data option is installed. Initial use abroad occurs at 9 a.m.; the option is activated and the included services can be used until 9 a.m. (CET) the next day. <i>Within this cycle, customers can purchase several options with 100 MB data credit each. All data credit purchased during this cycle, however, must be used up by the end of the cycle at 9 a.m. (CET) the next day, or it expires.</i>
Usage control	An SMS will inform the customer when the included data volume has been used up or the 24 hours have passed.
	The remaining duration of use or the remaining data credit can be reviewed in the Sun- rise Cockpit at cockpit.sunrise.ch.
Calendar day	A calendar day extends from midnight (00:00) to one minute before midnight (11:59 p.m.) on the same day
Time zone	Activation, deactivation, and duration of use are always based on the Swiss time zone (CET). Pay attention to time differences.

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	Using the option
Uninstallation	The travel day pass data option can be uninstalled and reinstalled at any time. In order to be able to surf abroad without this option, data roaming at the standard rate will have to be activated in the Roaming Cockpit.
	<u>Note</u> : In Region 1, the travel day pass option (100 MB for CHF 1.90) replaces more expensive roaming at the standard rate (1 MB for CHF 1.00). We therefore advise against manually deactivating the option.
	 <u>Uninstallation</u> cockpit.sunrise.ch (free access worldwide) Text "daypass data stop" to 5522 Call center: 0800 555 554
	Installation • cockpit.sunrise.ch (free access worldwide) • Text "daypass data" to 5522 • Call center: 0800 555 554

	Miscellaneous
Data volume hierarchy	If several roaming data volume credits are available during a stay abroad, they will be used up in the following order:
	 Credit from an activated travel data option Credit from an activated travel days option Credit from the mobile subscription Credit from a recurring roaming option Credit from a purchased but not yet activated travel data option Credit travel day pass data
Data billing increments	in 100 KB increments Every partially used unit will be billed as a full unit.
Data speed	Surfing abroad is also possible with high-speed 4G (up to 100 Mbps), depending on the country and the roaming partner. Country list/Roaming partner at <u>Price list roaming</u> . Note: High-speed surfing abroad does not count against the monthly national high-
	speed data volume of the Freedom subscription.
Roaming Cockpit	 The Roaming Cockpit is available at cockpit.sunrise.ch (free access worldwide). The Cockpit offers the following features: Roaming settings Turn the Sunrise voice mailbox on or off abroad Allow or block calls, SMS, and data connections on ships and in airplanes Activation, deactivation of roaming at the standard rate Choose to receive/not to receive the roaming info SMS
	 Cost control limit for data roaming Information on installed data packages Information on data volume used Deactivation of travel day pass option Purchase of attractive roaming options Roaming standard rates
Standard roaming rate	See <u>roaming price list</u> .

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	Miscellaneous
Support	Free technical phone support at 0800 550 020
Contract components	 Individual contract (if present) Special provisions for mobile phone services (if present) General terms and conditions for business customers (if no individual contract).