

Travel days options

The comprehensive roaming option for Region 1:

- Valid for Europe, United States, Canada
- 7 or 30-day duration, without renewal
- Unlimited calls within Region 1 and Switzerland
- Unlimited SMS
- Data package with 4G high-speed included

Roaming option for mobile subscriptions

	Roaming options for Region 1	
	TRAVEL DAYS 7	TRAVEL DAYS 30
Usage time	7 days (consecutive days)	30 days (consecutive days)
Mobile Internet Region 1 Data volume	1 GB 4G high-speed where available Can be supplemented with travel data options	2 GB 4G high-speed where available Can be supplemented with travel data options
Calls within a country in Region 1	Unlimited	Unlimited
Calls to Switzerland from a country in Region 1	Unlimited	Unlimited
Calls from a country in Region 1 to other countries in Region 1	Unlimited	Unlimited
Incoming calls	Unlimited	Unlimited
Sending an SMS	Unlimited	Unlimited
Sending an MMS	CHF 1.00/MMS	CHF 1.00/MMS
Price	CHF 39.00 one-time	CHF 69.00 (one-time)

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	Countries
Region 1 countries	Allemagne, Andorre, Autriche, Belgique, Bulgarie, Canada, Chypre, Croatie, Danemark, Espagne (incl. Îles Canaries, Îles Baléares), Estonie, États-Unis* (incl. Hawaii, Alaska), Finlande, France*, Gibraltar, Grèce, Groenland, Guernesey, Hongrie, Île de Man, Îles Féroé, Îles Vierges des États-Unis, Irlande, Islande, Italie, Jersey, Lettonie, Liechtenstein, Lituanie, Luxembourg, Malte, Monaco, Norvège, Pays-Bas*, Pologne, Porto Rico, Portugal (incl. Madère, Açores), République tchèque, Roumanie, Royaume-Uni*, Saint-Marin, Slovaquie, Suède, Turquie, Vatican.
	*Overseas territories of the countries listed are excluded, particularly:
	France: excluding French Guyana, Guadeloupe, Martinique, Mayotte, Réunion, Saint Martin, Saint Barthélemy, Saint Pierre and Miquelon, Wallis and Futuna, French Polynesia, New Caledonia. United States: excluding United States Virgin Islands, American Samoa, Guam.
	The Netherlands: excluding Bonaire, Sint Eustasius, Saba, Aruba, Curacao, Sint Maarten.
	United Kingdom: Excluding Anguilla, Ascension, The Bermudas, British Virgin Islands, Cayman Islands, Falkland Islands, Montserrat, Pitcairn, Sandwich Islands, South Georgia, Saint Helena, Tristan da Cunha, Turks and Caicos Islands
	Special usages
Special and short numbers	Calls made from the roaming country to normal special and short numbers within the country, including value-added services, are charged at the standard rate and not included in the roaming options.
Toll-free numbers	Calls made from a foreign country to "toll-free numbers" in the same country or another country are charged at a higher rate for special numbers and are not included in the roaming options.
Satellite roaming	Roaming over satellite connections, such as in airplanes and on cruise ships, is not included in the roaming options and is charged at the standard roaming rate (satellite roaming).
Forwarding to the Sunrise mailbox	Free
Call forwarding	When a call is forwarded from a roaming country in Region 1 (e.g. to a landline in Switzerland), both the incoming call and the forwarded outgoing call are included in the roaming options.
Listening to voice messages	Free
	Use
Available for	Business entry, Business swiss start, Business, swiss calls, Business Swiss unlimited, Business swiss neighbors, Business europe & US, Business world.
Registration	 cockpit.sunrise.ch (free access worldwide) sunrise.ch/mySunrise (depending on the subscription type and customer segment) Through your personal customer consultant Call center: 0800 555 554
Duration for activation on certain date	The activation date can be set for a certain date within a maximum of 3 months after purchase (e.g. the date the trip starts). In this case, the option will be activated at 12:01 a.m. on the desired date and end automatically at midnight of the 7th or 30th day.
	The option expires if it is not activated within 3 months.

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	Use
Duration for immediate activation	If it is activated immediately, the option ends automatically at midnight on the 7th or 30th day.
Renewal	No automatic renewal
Time zone	Activation, deactivation, and duration of use are always executed based on the Swiss time zone. Pay attention to time differences.
Exceeding data volume	If you use up all of your included data volume before the duration of use is over, the data used from then until the end of the duration of use will be billed at the standard roaming rate. To keep costs under control, additional data usage after the option expires can be blocked in codenit curries on
	blocked in cockpit.sunrise.ch.
Further options	It is not possible to subscribe to multiple Travel days roaming options at the same time. If a new option is booked during the duration period of another option, the first option will be automatically deactivated. Any unused included credit belonging to the first option will expire.
Added data volume	Data volume can be increased anytime at an affordable price with Travel data options.
Payment methods	Payment via Sunrise bill or credit card is available. Both payment methods can be configured individually or together on the company level (customer number) through Sunrise and are then available to users in the Roaming Cockpit: Only Sunrise bill (standard setting) Only credit card Choose payment via credit card or on a Sunrise bill Paying via credit card makes it possible to separate private and business use with corresponding billing to the company (Sunrise bill) for business use or purchase of roaming options with credit card payment for private use abroad.

	Miscellaneous
Data billing increments	Region 1: in 100 KB increments. Every partially used unit is billed as a full unit.
Credit hierarchy	If several roaming volume credits are available during a stay abroad, they will be used up in the following order: 1. Volume from an activated travel days option 2. Volume from the mobile subscription 3. Volume from another activated roaming option
SMS/MMS	Unlimited SMS messages are included with a travel days roaming option in Region 1, regardless of which country they are sent to worldwide. Incoming SMS messages are free of charge. MMS: CHF 1.00 per MMS
Support	Free technical phone support at 0800 550 020
Contract components	Special provisions for mobile phone servicesGeneral Terms and Conditions

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