Mobile Service Management.

The solution for the flexible and efficient management of mobile subscriptions, SIM cards, and device purchases.

With Mobile Service Management, Sunrise offers a solution that makes it easy to manage mobile subscriptions, SIM cards, and device purchases through a web portal, either for a designated company administrator or for employees individually.

Now also trending among businesses: Do-it-yourself management

With a continuing increase in employees changing employers or taking time off, companies are coming under increasing pressure to respond with flexible and smart solutions. At the same time, do-it-yourself management has become increasingly popular among employees. After all, many employees or freelancers are used to changing their own personal mobile subscriptions or ordering a new smartphone online. However, managing mobile subscriptions, SIM cards, and mobile devices is often cumbersome in the corporate environment. With Mobile Service Management, Sunrise offers the same easy and independent management of business mobile subscriptions that employees are familiar with from their personal lives.

Easy handling through web portal

You and your employees can easily log into our Mobile Service Management web portal, and manage mobile subscriptions, block and unblock SIM cards, order smartphones and accessories, and much more. As a company, you set the parameters and assign access rights and authorizations. In addition, the web portal can be customized with company logos and designs, added internal guidelines, service descriptions, and process documentation.

There are two options for using Mobile Service Management

Centralized Mobile Service Management: Your company appoints an administrator with the appropriate authorizations to manage everything relating to your employees' mobile subscriptions.

Decentralized Mobile Service Management: You grant all your employees access to Mobile Service Management, allowing them to manage their own mobile subscriptions, device purchases, etc. The "Approval" function ensures that employees can only perform authorized steps.

Features include	Mobile Service Management
Definition of different role profiles	✓
Standard webshop (msm.sunrise.ch)	✓
Mobile subscription management	✓
SIM card management	✓
Customized webshop (msm.sunrise.ch/customer)	✓
Individual employee access (+ approval process)	✓
Device pool management	✓

Additional services (project-based prices)
Customer systems integration (HR, SAP, Active Directory, etc.)
Additional webshop features and design
Device repair services

Main features
- As a Sunrise Business client, you provide an administrator with the appropriate authorizations to manage your employees' mobile subscriptions, SIM cards, and device purchases.
- Alternatively, you can give your employees authorization to manage their own mobile subscriptions in Mobile Service Management.
- Flexible, easy and efficient administration through the web portal.
- Everything from a single source: Sunrise is your partner for all mobile services and products.

Your benefits at a glance
• Flexible management of mobile subscriptions, SIM cards, etc. via Mobile Service Management
• Optional customization of your web portal with company logo and design
• Select either Centralized or Decentralized Mobile Service Management

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