Business Voice for Microsoft Teams.
Business telephony anywhere in the world with Microsoft Teams.

Small, medium or large? Whatever the size of your company, Business Voice for Microsoft Teams gives you direct access to globally unlimited telephony via a cloud-based landline connection. Thanks to the simultaneous link between Microsoft Teams and Direct Routing, the productivity as well as the quality of your teamwork is increased significantly.

You can be contacted on all your devices at any time, and now be even more efficient, with Business Voice for Microsoft Teams and your Swiss landline number – simply by using the Microsoft Teams app to permanently improve your user experience.

Customized teamwork
Business Voice for Microsoft Teams offers your company customized packages for incoming or outgoing voice telephony. Users can make calls and communicate using a first-class service thanks to the connection of Microsoft Teams to the public phone network via a managed SIP trunk enabled by Sunrise. You'll receive the MS Teams and Direct Routing combination at an attractive rate, which is adapted to suit your specific requirements. The respective Microsoft Office 365 license is either installed by yourself, Sunrise or
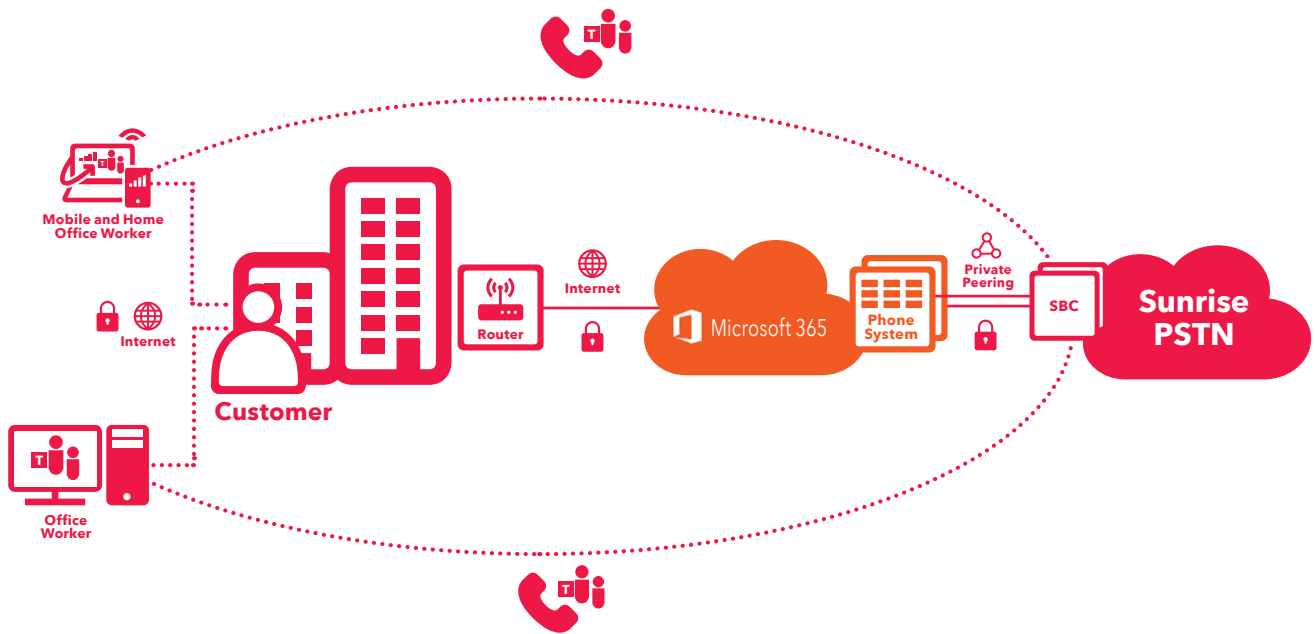
the Microsoft partner of your choice. All the necessary hardware components of the SIP Trunk are located at Sunrise's reliable and high-availability data centers. Stay connected, any time and anywhere in the world.

Work Smart Voice
Work Smart Voice offers a price per user per month for your Unlimited Mobile Workplace. Flat rates per user are adjusted to the needs of your organization each month via the Sunrise Business Portal (SBP). With an unlimited number of voice channels. The Business voice M to XXL Flats match the Business Mobile country groups and cover everything from Switzerland to the entire world. This means that you always have a quick overview of the Total Cost of Ownership (TCO) of your Work Smart workplace!

In addition to user-based billing, voice channel-based billing is also available for Business Voice for Microsoft Teams.

Sunrise

Standard features

Network connection	Managed SIP Trunk as a cloud-based landline connection for use over the Internet (VoIP [SIP Trunk] cloudconnect). The hosted audiocodes of the Session Border Controller (SBC) platform do not require a customer SBC
Capacity	4 to 500+ voice channels (project/bandwidth dependency)
Pricing	Voice channel or user-based* (Work Smart Voice) billing with attractive pay-as-you-go (minutes) rates and flat rates. Customized rates on a project basis
Phone numbers	Transferring over geographical phone numbers (number porting). Attractive pricing for number blocks up to block size DDI 10,000. Reserving phone numbers is possible
Redundancy	Geographical and hardware redundancy of the Session Border Controller (SBC) cluster distributed across two Sunrise data centers
Service and support	**Onboarding packages for all types of requirements and companies of any size**
	Incident acceptance 7 × 24: 365 days
	Annual availability **99.99%,** max **1 hour** of downtime during the support time

Options

Hybrid Cloud Setup	Connection of on-premise customer (PBX) solutions using other versions of the Business voice product and a dedicated Session Border Controller (SBC)
Professional Services	Comprehensive services from our Microsoft and UCC specialists covering the conceptual design, implementation and operation of your Microsoft 365 solution
Business Voice International	International phone number allocation including phone number porting and signaling of international phone numbers for large corporate customers

* Work Smart Voice: Alternative billing model for managed SIP Trunk connections of selected cloud PBX solutions (e.g., Business Voice for Microsoft Teams).

The information in this document does not constitute a binding offer. Subject to changes at any time.

Please don't hesitate to call us if you would like more information.

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