Sunrise

Mobile Internet unlimited

The flexible subscription without a minimum duration for mobile surfing:

- Unlimited surfing in Switzerland
- 4G+ unlimited high-speed surfing in Switzerland
- 1 GB roaming in Region 1 (Europe, USA, Canada)

🛃 Mobile subscription data

| | Costs |
|--|--|
| Basic monthly fee (without discounts) | CHF 49.00 |
| Sunrise advantage | 15% discount off the basic fee when combining a Sunrise Internet, landline, and TV product with a Sunrise mobile subscription. Prerequisite: All products must be invoiced on the same bill. |
| Activation fee (incl. SIM card) | CHF 49.00 |
| | Mobile Internet in Switzerland |
| Data volume | Unlimited |
| Data speed | 4G+ unlimited high-speed surfing |
| Maximum speed | LTE/ 4G+ up to 300 Mbit/s (download) and 150 Mbit/s (upload) |
| Note | The transmission speeds listed represent optimal performance and are not guaranteed. Actual Internet speed depends on factors such as topography, network coverage, dis- tance to the transmission tower, signal strength inside/outside buildings, or other fac- tors and may be slower than the specified maximum Internet speed. |
| | SMS/MMS in Switzerland |
| SMS, MMS to all Swiss networks | CHF 0.22/SMS, CHF 0.50/MMS |
| | Mobile Internet abroad (roaming) |
| Mobile Internet abroad | 1 GB per month included in Region 1 |
| | Your mobile Internet unlimited subscription will be blocked from further use abroad (roaming) once the limit of 1 GB has been reached. You can cancel this block at cockpit.sunrise.ch (worldwide free access). |
| | Other regions and countries at the standard rate. After included data volume has been used up, charged at the standard roaming rate. |

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| | Mobile Internet abroad (roaming) |
|--------------------------------------|---|
| Region 1 countries | The following countries belong to Region 1: |
| | Europe: Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hun- gary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Lux- embourg, Malta, Monaco, Norway, Netherlands, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom UK, and Vatican City. Intercontinental: Canada, USA (incl. Alaska, Hawaii, Puerto Rico) Overseas territories of the countries listed are excluded. |
| Roaming standard rates | The rates depend on the country where you are located (Regions 1-3). If the subscription concerned does not have credit or the credit has been used up, the following services will be charged at the standard roaming rate: - SMS/MMS - Mobile Internet and data usage See roaming price list. |
| Satellite roaming | Roaming over satellite connections, such as on airplanes and cruise ships, is charged at higher rates. |
| Data billing increments | Region 1: in 100 KB increments Region 2: in 100 KB increments Region 3: In 20 KB increments Increments are billed per session. |
| Cost control for data connections | Every time you go abroad, you will automatically receive an SMS informing you of the applicable roaming rate. The receipt of roaming Info-SMS can be switched on or off in the Roaming Cockpit or My Sunrise. Sunrise data alert is activated by default with a monthly cost limit of CHF 100. The limit can be changed or deactivated in the Roaming Cockpit or My Sunrise. When 50% of the set limit is reached, an SMS info is sent for cost control purposes. Once the cost limit is reached, roaming data traffic will be blocked until the end of the month. Canceling the block for the current month: Send an SMS (free) with the text "UNBLOCK" to 3310 The roaming cost limit Sunrise data alert includes the roaming data costs incurred within one calendar month without the charges for roaming options or roaming packages. Under certain conditions and depending on the country where you are surfing the Internet, there may be a time delay between the generated roaming volume and the sending of the alert SMS or blockage of data usage. |
| | Contract duration |
| Minimum duration | No minimum duration (Exception: Promotions, see respective promotion conditions) |
| Cancellation | The subscription may be terminated at any time with a notice period of 60 days. |

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| | Contract duration |
|-------------------------|---|
| Switching subscriptions | You can switch between all mobile Internet subscriptions (start, comfort and unlimited) for free at any time. |
| Billing | The basic fee is invoiced after activation. The basic fee is automatically billed on a monthly basis until the product is cancelled. If you register during the current billing month, the basic monthly fee will be charged on a prorated basis. |

| | Miscellaneous |
|--------------------------|--|
| Included volume | Data quotas that remain unused for a specific period will expire and are not rolled over to the next period. |
| Service fees | See the <u>price list for service fees</u> . |
| Replacement SIM cards | CHF 49.00 to replace a SIM card or to obtain a SIM card in a new format. |
| Bill | Bill by e-mail: free Bill by mail without detailed connection listing: CHF 3.00 Bill by mail with detailed connection listing: CHF 4.00 |
| Sunrise mail | The mobile Internet subscription includes one e-mail account for Sunrise mail. Data from Sunrise mail is stored exclusively in Switzerland. Further information and registration at sunrise.ch/mail. |
| Device plan | One tablet, 4G hotspot, etc., can be purchased with each mobile Internet subscription with a down payment starting at CHF 1.00 and 24 monthly installments, with no interest or fees. |
| Sunrise network coverage | See <u>network coverage map.</u> |
| Available options | Travel data optionsLess expensive surfing abroad (roaming)protect optionsInsurance for your devicesurf protectInternet protect |
| Support | Free technical support over the phone at 0800 111 555 (Mon Sun., 0:00 a.m. to 12:00 p.m.) |
| Contract components | Contract for mobile phone services Special provisions for mobile telephony services General Terms and Conditions |