

Sunrise Founder Offer – Frequently asked questions (FAQs)

Who can benefit from the Sunrise Founder Offer?

All newly established, independent companies based in Switzerland can benefit from the Sunrise Founder Offer, as long as their contract with Sunrise was concluded no longer than 12 months ago. Maximum of 20 subscriptions per business customer.

What are the terms of this offer?

This offer is valid as of August 29, 2018 for all newly established, independent companies based in Switzerland, whose contract with Sunrise was concluded no more than 12 months ago. The 50% discount on the basic monthly fee is valid for new contracts for the products listed below. Customers call 0800 707 700 to sign up for these products.

This offer is valid for the following products:

- Sunrise mobile subscriptions: swiss start, swiss calls, swiss unlimited, swiss neighbors, europe&US
- Sunrise Office: internet start, internet comfort, internet max giga, phone comfort
- Mobile Internet products: mobile internet start, mobile internet comfort, mobile internet unlimited

IMPORTANT: This discount is limited to 12 months. Once this 12-month period has ended, the regular price charged at that time will apply. If a customer switches to a product that is not eligible for the discount, or if there is an ownership change, the discount no longer applies. Insurance, options and devices are excluded from the discount. New contracts only. Discount applies to the monthly basic fee. Offer valid only for a limited time.

Where can I get the Sunrise Founder Offer?

To benefit from the Sunrise Founder Offer, you must order the relevant products that qualify for the discount by calling the Sunrise order hotline at 0800 707 700.

What do I need to do to benefit from the Sunrise Founder Offer?

- At the time you conclude your contract with Sunrise, the date your company was founded (in accordance with the commercial register) must not be more than 12 months ago.
- Please call the Sunrise order hotline at 0800 707 700.
- Mention to the sales agent on the phone that you are the founder of a new company, and provide your company identification number (UID).
- Order one or more of the products covered under the discount (see terms of offer).
- If you sign up for a new contract, you will receive a 50% discount on your basic monthly fee for all products that qualify for the discount.

What do I have to do if I want to order additional products at a later date?

Contact our Sunrise order hotline again at 0800 707 700, proceed as outlined above and benefit from the Sunrise Founder Offer again.

How do I receive the discount credit?

The 50% discount on new contracts for products qualifying for the discount is applied to the basic monthly fee and is listed on your Sunrise invoice.

This discount is limited to 12 months. Once this 12-month period has ended, the regular price charged at that time will apply.

Can I combine this offer with other discounts and promotions?

The Sunrise founder offer cannot be combined with other discounts and promotions. Only the quantity discount or combination discount is granted (maximum 65% discount).

Components of the contract

- [General Terms and Conditions \(PDF\)](#)
- [Special provisions for mobile phone services \(PDF\)](#)
- [Provisions for proper use of mobile Internet \(PDF\)](#)
- [Special provisions for Internet, landline network and TV services \(PDF\)](#)
- Terms of the Sunrise Founder Offer (see above)
- A contract/contracts concluded with Sunrise on products included in the Sunrise Founder Offer