

# **Business Voice International.**

# International phone numbers for business customers.

Are you operating a small or medium-sized business in Switzerland, with branches in other countries? Do you require local or national phone numbers for your foreign branches and are you looking to streamline your international Unified Communication and Collaboration (UCC) and PBX infrastructures? Welcome to Sunrise! With our Business Voice International service, you can now communicate using virtual local or national phone numbers.

Always stay connected with your key business phone numbers from anywhere in the world. Business Voice International also guarantees the highest quality international voice origination services with a wide coverage of foreign, local and national virtual phone numbers. By consolidating your existing telecommunications infrastructure (UCC and PBX solutions) at a Swiss site, you will save costs and simultaneously ensure all your employees can collaborate more efficiently.

Integrating local and national phone numbers in a modern workplace or home office with Business Voice International is the next logical step to improve efficiency. You can ensure that not only your Swiss-based employees, but also those around the globe, can work in a modern and secure way, not tied to any physical location.

# Coverage

Business Voice International is already available in over 63 countries, with more being added on a regular basis. The current list of countries can be found on our website





# **Main features**

#### Communication throughout Switzerland and around the world

Business Voice International has been developed for internationally active medium-sized and large companies based in Switzerland, bringing the Swiss-based and overseas branches closer together.

## Reliable collaboration with experienced service providers

International phone numbers are provided through successful collaboration with nationally licensed partner aggregators and telecommunications operators.

#### The Sunrise network - a single platform for all your needs

Incoming calls are directly routed to the Sunrise network; outgoing calls are routed from the Swiss service, allowing for the display of international phone numbers.

#### **Data centers at multiple locations**

Our partners are distributed across various locations, ensuring the high reliability of our service (geo-redundancy).

#### Highest 24/7 uptime

Service availability is ensured by automated quality and misuse monitoring together with the latest routing and reporting systems. Furthermore, our network monitoring and Customer Support Center ensure seamless operation, around the clock and 365 days a year.

#### **General terms and conditions for Business Voice International**

Business Voice International requires an IMS-based Business voice or Business voice direct service to at least one location in Switzerland.

#### Your advantages at a glance

- Consolidation and streamlining of your domestic and foreign telecommunications infrastructure
- Cost savings by removing the need for national or local PBX/UCC infrastructures
- Greater efficiency and easier cross-border collaboration through integration of all international phone numbers into a single UCC solution
- Simple phone number porting: Keep your existing phone numbers
- Professional consulting and personal support from an experienced Sunrise project manager

**Sunrise Communications AG Business Customers** 

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