

Sunrise

Work Smart Voice

Business voice direct cloud connect

All prices in CHF, incl. VAT.

Price per user ^{*1}	One-time costs	Monthly costs
Sunrise Business Portal		
Access to user management (phone numbers / flat rates) ^{*2 *3}	-	incl.
Basic monthly fee / flat rates^{*2 *3}		
Business voice Pay as you go (PAYG): Billing per minute in accordance with the Business voice fixnet price list	-	1.00
Business voice M ^{*4}	-	8.00
Business voice L ^{*5}	-	12.00
Business voice XL ^{*6}	-	22.00
Business voice XXL ^{*7}	-	30.00

Business flat rates include unlimited calls to the country's landline & mobile networks. Calls to special numbers (e.g. 084x, 090x, 18xx in Switzerland) and value added services are excluded. Business flat rates are intended exclusively for standard use by business customers. Call centers and other forms of mass communication (e.g. machine to machine (M2M)) are excluded from use.

^{*1} **One user corresponds to one phone number on the Business voice direct cloud connect SIP trunk.** A basic monthly fee / flat rate must be selected for every user / every phone number. If no selection is made, CHF 1.– per user / phone number with variable billing per minute (pay as you go) will be activated.

^{*2} **Phone number / flat rate changes for the user in the SBP will take effect on the 1st of the following calendar month.** As a general rule, an Internet connection is required to use Work Smart Voice / Business voice direct cloud connect. This is not included in the basic monthly fee. When using these products with Business Mobile, the applicable roaming regulations must be observed.

^{*3} Users are managed in the Sunrise Business Portal (SBP) and PAYG and flat rate tariffs are selected individually per user (phone number). **When Work Smart Voice is activated for the first time, the most frequently requested Business voice option is always set for all phone numbers. If the same number of options of different types is required, the less expensive option is activated. In the Sunrise Business Portal, the customer himself allocates the desired Business voice options to all phone numbers after activation.**

^{*4} Free calls to Switzerland

^{*5} Free calls to Switzerland and Europe (43 countries: Region 1 excl. Canada, Gibraltar, Puerto Rico and United States)

^{*6} Free calls to Switzerland, Europe, region 1 and zone A (95 countries)

^{*7} Free calls to Switzerland, Europe, region 1, zone A and all other regions and zones (200+ countries)

Region 1:

Åland Islands, Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faeroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Puerto Rico, Romania, San Marino, Slovakia, Slovenia, Spain, Svalbard and Jan Maven. Sweden. Turkey. United Kingdom. United States. Vatican City

Zone A:

Albania, Argentina, Australia, Bosnia-Herzegovina, Brazil, Cambodia, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, El Salvador, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Macau, Malaysia, Mexico, Moldova, Montenegro, Morocco, Myanmar, Nicaragua, North Macedonia, Palestine, Panama, Peru, Philippines, Qatar, Russia, Serbia, Singapore, South Africa, South Korea, Sri Lanka, Thailand, Ukraine, United Arab Emirates, Vietnam

All countries except Switzerland, region 1 and zone A: (Overseas territories are excluded)

Afghanistan, Algeria, American Samoa, Angola, Anguilla, Antigua and Barbuda, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bonaire, Botswana, British Indian Ocean Territory, Brunei, Burkina Faso, Burundi, Cameroon, Cape Verde Islands, Cayman Islands, Central African Republic, Chad, Chile, Christmas Island, Cocos Islands, Comoros, Congo, Brazzaville, Congo, Democratic Republic, Cook Islands, Cuba, Curaçao, Diego Garcia, Djibouti, Dominica, East Timor, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Federated States of Micronesia, Fiji, French Guiana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Grenada, Guadeloupe, Guam, Guinea, Guinea-Bissau, Guyana, Haiti, Heard Island and McDonald Islands, Iran, Iraq, Ivory Coast, Jamaica, Kiribati,

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Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, Mongolia, Montserrat, Mozambique, Namibia, Nauru, Nepal, New Caledonia, New Zealand, Niger, Nigeria, Niue, Norfolk Island, North Korea, Northern Mariana Islands, Oman, Pakistan, Palau, Papua New Guinea, Paraguay, Pitcairn Islands, Réunion, Rwanda, Saba, Saint Barthélemy, Saint Helena, Ascension and Tristan da Cunha, Saint Kitts and Nevis, Saint Martin, Saint-Pierre and Miquelon, Samoa, Santa Lucia, São Tomé and Príncipe, Saudi Arabia, Senegal, Seychelles, Ship and airplane, Sierra Leone, Sint Eustatius, Sint Maarten, Solomon Islands, Somalia, South Georgia and the South Sandwich Islands, South Sudan, St. Vincent and the Grenadines, Sudan, Suriname, Swaziland, Syria, Taiwan, Tajikistan, Tanzania, Togo, Tokelau, Tonga, Trinidad and Tobago, Tunisia, Turkmenistan, Turks and Caicos Islands, Tuvalu, Uganda, Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Virgin Islands (GB), Wallis and Futuna, Yemen, Zambia, Zimbabwe

Extension numbers / options		One-time costs	Monthly costs
Number blocks*⁸			
DDI 10	10 phone numbers	20.00	0.00
DDI 100	100 phone numbers	70.00	0.00
DDI 1000	1000 phone numbers	330.00	330.00
DDI 10000	10,000 phone numbers	1600.00	1600.00
058 DDI 10	10 phone numbers	20.00	8.00
058 DDI 100	100 phone numbers	70.00	70.00
058 DDI 1000	1000 phone numbers	330.00	250.00
058 DDI 10000	10,000 phone numbers	1600.00	800.00
Single number	1 phone number	20.00	0.00
Reservation DDI 10	10 phone numbers	20.00	6.00
Reservation DDI 100	100 phone numbers	20.00	10.00
Reservation DDI 1000	1000 phone numbers	20.00	40.00
Reservation DDI 10000	10,000 phone numbers	20.00	330.00
Express installation* ⁹		1300.00	./.

*⁸ A basic monthly fee / flat rate (price per user) must be selected for every phone number. Additional monthly costs will be incurred for number blocks >100 extension lines.

*⁹ Installation within 15 working days (including porting)

Provisioning	One-time costs	Monthly costs
<u>Setup (connection to phone network)</u>		
SIP trunk (Business voice direct cloud connect)* ¹⁰	650.00	-
Connection of Microsoft Teams to the Sunrise SIP trunk* ¹¹	650.00 / 1300.00	-
Connection of Unify Circuit to the Sunrise SIP trunk* ¹¹	650.00 / 1300.00	-

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Add on

Analogue Ports ^{*12}	100.00	17.00
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Professional services (configuration of the customer environment)

MS Teams user setup	on request	-
Unify Circuit user setup	on request	-
Helpdesk service agreement	-	on request

^{*10} **Conditions for one-time costs:**

Contract duration of 1 year: 0%

Contract duration of 3 years: 50%

Contract duration of 5 years: 100%

^{*11} In the event that administration rights cannot be granted to Sunrise in the customer environment of the manufacturer cloud, the higher configuration fee shall be applied. The desired option must be disclosed when ordering and will be charged on top of the one-time costs.

^{*12} Analogue telephone adapter for connecting e.g. fax/door opener. Fax2Email for receiving faxes to an email address included.