

Sunrise

Customer service with a big plus!



With AppleCare+ insurance protection for your iOS device.

As one of Switzerland's biggest telecommunications service providers, Sunrise always offers the very latest products from the world's leading manufacturers, such as Apple - including their supplemental services. With the optional AppleCare+ insurance protection, Sunrise customers now have the perfect service and support for their Apple devices.

AppleCare+ for iPhone or iPad expands service and support for Sunrise customers with additional insurance protection, convenience and speed. It enhances the experience of your organization with expert technical support, comprehensive hardware coverage, and enhanced service options.

The key features of AppleCare+:

- **Technical support from a single source**

AppleCare+ provides an exceptional technical support experience that only Apple can deliver. With AppleCare+ and the associated service and support from Apple experts, most problems can be solved with just one phone call.

- **Device damage protection**

AppleCare+ gives your organization two years of continued access to working devices with up to two incidents of physical and liquid damage protection - so your IT department can focus on the business and not worry about the hardware of your deployed devices. AppleCare+ has coverage for up to two incidents of accidental damage, each subject to a service fee (CHF 29.00 for damage to the display or CHF 99.00 for any other damage). This means your sales team will have peace of mind in the event of cracked screens and liquid submersions and your organization can more easily control the cost of accidental damages to hardware devices.

- **Batteries and accessories coverage**

With AppleCare+ you can get a replacement for any accessory that comes with your iPhone and iPad and a replacement battery if the charge capacity has been depleted by more than 20 percent from its original amount.

- **End-user support**

Your team will get helpful and uncomplicated software support from Apple experts for their questions about setting up e-mail and iCloud, connecting to a wireless network, and even using Apple-branded apps such as Pages, Numbers, and Keynote on their iOS device. This will allow your IT team to focus on priority issues instead.

- **Express replacement**

With Express Replacement Service, employees will never be without an iPhone or iPad in the field. They'll get a replacement device sent to their location, so they'll never be without a working device.

- **Prices for AppleCare+**

CHF 79.- for iPad / iPad mini

CHF 159.- for iPad Pro

CHF 119.- for iPhone SE

CHF 179.- for iPhone 8, iPhone 7, iPhone 6s and iPhone 6

CHF 199.- for iPhone XR, iPhone 8 Plus, iPhone 7 Plus and iPhone 6s Plus

CHF 249.- for iPhone XS, iPhone XS Max and iPhone X

Benefits at a glance

- Simple insurance protection for two years following device purchase
- Direct contact with Apple experts - most problems can be resolved with a single phone call
- Coverage of repair or replacement for accidental damage

Interested? If you'd like to learn more about Apple Care+ from Sunrise, please contact your customer representative or call us at 0800 555 552.

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If you require any further information, just give us a call.