

## The Business Sunrise mobile subscriptions.

Business communication according to plan: With the new rate plans.

Would you like to plan your business communication expenses in advance? And do you want to be constantly up to date on the number of business calls made or how much it costs you to surf the Internet at home or abroad? Then Business Sunrise has a flat rate that's exactly tailored to your needs: We are offering a new rate plan for someone like you who doesn't want to do without constant accessibility: using mobile phone services as well as mobile Internet; in Switzerland as well as the even lower rates for business trips abroad.

Depending on your plan: An overview of advantageous rate plans that meet all your needs:

In Switzerland	Business basic	Business start	Business classic	Business relax	Business max	Business super max	Business world
Calls within the company	✓	✓	✓	✓	✓	✓	✓
Calls to Sunrise mobile	0.30/min.	✓	✓	✓	✓	✓	✓
Calls to all networks	0.30/min.		✓	✓	✓	✓	✓
SMS/MMS	0.10/0.50	✓	✓	✓	✓	✓	✓
High Speed Internet	0.10/MB	<b>500 MB<sup>1</sup></b>	<b>1 GB<sup>1</sup></b>	✓ <sup>2</sup>	✓ <sup>2</sup>	✓ <sup>2</sup>	✓ <sup>2</sup>

### To foreign countries

International calls	Group 1	0.30/min.	✓ <sup>3</sup>	✓ <sup>3</sup>	✓ <sup>3</sup>
SMS/MMS to foreign countries		0.22/1.–	✓ <sup>3</sup>	✓ <sup>3</sup>	✓ <sup>3</sup>

### While Abroad

Calls incoming	Region 1	0.30/min.	<b>unlimited</b>	<b>unlimited</b>	<b>unlimited</b>
Calls outgoing		0.30/min.	<b>200 min.<sup>4</sup></b>	<b>unlimited<sup>4</sup></b>	<b>unlimited<sup>4</sup></b>
SMS/MMS		0.20/1.–	<b>200 messages</b>	<b>unlimited</b>	<b>unlimited</b>
Mobile Internet		1.–/MB	<b>200 MB</b>	<b>2 GB</b>	<b>2 GB</b>
Calls incoming	Region 2	1.60/min.			<b>300 min.</b>
Calls outgoing		From 0.95/min.			<b>300 min.</b>
SMS/MMS		0.35/1.00			<b>300 messages</b>
Mobile Internet		3.–/MB			<b>300 MB</b>
Calls incoming	Region 3	1.60/min.			<b>300 min.</b>
Calls outgoing		From 0.95/min.			<b>300 min.</b>
SMS/MMS		0.35/1.–			<b>300 messages</b>
Mobile Internet		7.–/MB			<b>300 MB</b>

All prices in CHF incl. VAT

<sup>1</sup> The speed is reduced after the included balance has been used up.

<sup>2</sup> 4G+ up to 300 Mbit/s. Business basic, Business start and Business classic 4G up to 100 Mbit/s.

<sup>3</sup> Free to 17 countries. The rates according to our international price list apply to calls to all other countries.

<sup>4</sup> Applies to calls within region 1 and calls to Switzerland – calls to region 2 or 3 cost CHF 2.25/min.

**We would gladly prepare an individual quote if you have differing needs.**

## Key features

- Communicate in the whole of Switzerland or Europe or even worldwide at a flat rate.
- Take advantage of flexible mobile subscriptions that cover all needs from starter packages, where you only pay for as much as you need, to offers with worldwide credit balances included.
- Surf abroad securely and worry-free with roaming data alerts.
- And with the Business Sunrise travel packs you can surf and call anywhere in the world at attractive prices.

## Sunrise multiscard – full mobility with one number.

No more having to switch out that pesky old SIM card: With the Sunrise multiscard you can conveniently use up to five mobile devices with just one phone number and benefit from the services already included in your Business Sunrise subscription on every mobile device.

### Your benefits at a glance

- Flat rates can be customized at any time to the particular requirements of your company
- Costs always under control and monitored at all times
- No excessive bills upon return from international business trips
- Attractive rate plans that are applicable and available at home as well as abroad

## Legal information

### Summary of international calls (to foreign countries)

#### 17 countries – Business max, Business super max and Business world

Austria, Belgium, Canada, Denmark, Finland, France, Germany, Italy, Liechtenstein, Norway, Portugal, Sweden, Spain, The Netherlands, United Kingdom, United States, Vatican City.

#### Group 1

Austria, Belgium, Canada, Denmark, Finland, France\*, Germany, Guernsey, Isle of Man, Italy, Jersey, Liechtenstein, Norway, Spain, Sweden, The Netherlands\*, United Kingdom\*, United States\*, Vatican City.

\* Overseas regions of the countries listed are excluded.

### Summary of roaming regions (abroad)

#### Region 1

Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France\*, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Norway, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Sweden, The Netherlands\*, Turkey, United Kingdom\*, United States\* (incl. Puerto Rico, Hawaii, Alaska), Vatican City.

\* Overseas regions of the countries listed are excluded.

#### Region 2

Albania, Algeria, Australia, Bahrain, Bosnia-Herzegovina, Brazil, Dominican Republic, Egypt, Israel, Jordan, Kosovo, Lebanon, Libya, Macedonia, Mexico, Montenegro, Morocco, Oman, Palestine, Qatar, Saudi Arabia, Serbia, Singapore, South Africa, Syria, Thailand, United Arab Emirates, Yemen.

#### Region 3

Afghanistan, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bangladesh, Barbados, Belarus, Belize, Benin, The Bermudas, Bhutan, Bolivia, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde Islands, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Congo Brazzaville, Congo Democratic Republic, Cook Islands, Costa Rica, Cuba, Djibouti, Dominica, Ecuador, El Salvador, Ethiopia, Fiji, French Antilles, French Guyana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Grenada, Guatemala, Guyana, Guinea, Guinea-Bissau, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Ivory Coast, Jamaica, Japan, Kazakhstan, Kenya, South Korea, Kuwait, Kyrgyzstan, Laos, Liberia, Macau, Madagascar, Malawi, Malaysia, Maldives, Mali, Martinique, Mauritania, Mauritius, Mayotte, Moldavia, Mongolia, Montserrat, Mozambique, Myanmar (Burma), Namibia, Nauru, Nepal, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Réunion, Russia, Rwanda, Saint Barthélemy, Saint Kitts and Nevis, Saint Martin, Saint Vincent and the Grenadines, Samoa, Santa Lucia, São Tomé and Príncipe, Senegal, Seychelles, Sierra Leone, Sri Lanka, Sudan, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Togo, Tonga, Trinidad and Tobago, Tunisia, Turkmenistan, Turks and Caicos Islands, Uganda, Ukraine, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, United States Virgin Islands, Zambia, Zimbabwe.

## General

Services are intended for business customers for normal business customer use. Services included that are designated as “flat rate,” “unlimited,” or “included” may have certain usage caps depending on the rate. If usage exceeds this cap, additional charges may be incurred, as listed for the corresponding rates. If use of the Business Mobile products considerably exceeds normal customer use, or if there are indications that the SIM card is being used for special applications (e.g. surveillance applications, machine-machine [m2m or IoT], direct-dial and continuous connections), Sunrise reserves the right to transfer the customer at any time to another product, to discontinue service, to take other appropriate measures or, after unsuccessful prior warning, to cancel the corresponding Business Mobile product without notice.

## Sea & Air: Satellite roaming

Cruise ships and planes sometimes provide coverage via mobile networks. These networks are often run over satellite connections, although the hardware displays the name of a regular mobile phone provider (Vodafone Malta, for example). Satellite connections are always more expensive than regular mobile phone connections. Calls to the country of your choice (landline network & mobile): CHF 4.80/min., incoming calls: CHF 4.80/min., SMS: CHF 0.50/SMS, mobile Internet: CHF 20.80/MB.

## Mobile phone services

Calls within Switzerland are charged in one-second intervals after an initial charge of 10 seconds; calls abroad in minute intervals. Flat rates are subject to billing according to the rate plan in addition to the basic fee: Connections to countries outside Switzerland, connections in and from countries outside Switzerland, connections to special numbers (such as 084x, 090x, 18xx), connections to value-added services, fees for options. Such calls are only included in flat rates where expressly indicated in the applicable rate; otherwise, they are billed at the rates listed at sunrise.ch. Calls to toll-free numbers may be billed at the basic fee per minute. Included SMS/MMS messages only apply within Switzerland, unless otherwise indicated. SMS/MMS messages to or from countries outside Switzerland are billed according to the rates listed at sunrise.ch.

## Mobile Internet

In Switzerland, mobile Internet connections are generally billed in 20 KB increments and in countries outside of Switzerland in 10 KB increments. For Business Mobile subscriptions, the maximum speed of the mobile Internet connection is 100 Mbit/s. Business relax, Business max, Business super max, Business world = 300 Mbit/s. Sunrise does not guarantee any minimum bandwidth with regard to data traffic via the mobile network. The maximum transmission speeds listed represent best-case performance and cannot be guaranteed. The bandwidth for mobile Internet may be reduced after a certain monthly data volume has been reached. Data quotas or included credit balances that remain unused for a specific period will expire and are not rolled over to the next period. Unless otherwise indicated, data volumes included with mobile Internet connections only apply to usage within Switzerland. Mobile data connections in countries outside Switzerland are billed according to the roaming rates for the Business Mobile subscription. Charges calculated on a per-day basis relate to the time of first use until midnight of the same day.

## Sunrise Communications AG Business Customers

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If you require any further information, just give us a call.