

## **Business numbers.**

# The easiest way to remain in contact with your customers.

Would you like to provide your customers with an easier way to contact you by telephone? Or is your company generating turnover by providing content and services over the phone? Business numbers provide you with the perfect instrument for controlling incoming calls precisely. Business numbers are routed to regular geographic phone numbers based on various criteria, e.g. call origin or time, etc. You define these numbers.

Overview of the offers:

#### **Business 0800 freecall (toll-free numbers)**

Show your proximity to and appreciation of your customers. Calls to Business 0800 freecall are toll-free. Regardless of the call destination, be it customer service, tourist information or the central booking office: callers do not have to pay any charges for contacting your company.

#### **Business 084x numbers (shared cost numbers)**

Create new means of contact, e.g. for your ordering service, taxi control center or technical support line. You can be reached at the same standardized and location-independent number throughout Switzerland. Your customers are charged the standard national rate for calls to Business 084x numbers. The forwarding service is free for 084x number operators with call forwarding to a Swiss landline number.

### **Business 090x numbers (value-added service numbers)**

Leave the collection of charges for value-added services to us. Calls to Business 090x numbers incur higher charges for callers. These relate to marketing, sales and entertainment numbers used by your company to generate revenue. Callers pay a higher rate per minute or a mixed rate per call and per minute. Sunrise offers 090x numbers for the following categories:

### • Business 0900 market

Your hotline for all business and marketing activities. Use your 0900 number for phone sales of your offers - from the ticket hotline to providing information about specific topics to the support number for your service department.

#### Business 0901 shop

The good vibe offer. Count on your 0901 number to offer games, competitions and voting features or to run a dating line, for example.

#### • Business 0906 adult

Heat up the phone line. Personal small talk and erotic chat are just an 0906 number away.

#### Your benefits at a glance

- Convenient accessibility throughout Switzerland at one number
- Productivity with minimal investment
- Sunrise takes care of collecting charges and bills by the second

Sunrise Communications AG Business Customers Binzmühlestrasse 130 CH-8050 Zurich

Infoline 0800 555 552