

## Surfing on Hawaii?

We'll alert you if the waves get too high.

Surfing the Internet abroad can cost a pretty penny and lead to high bills when you return. With this in mind, Sunrise continually strives to offer you the best possible rates at all times.

However, we can't simply skirt round roaming charges, which are frequently expensive. That's why we've decided to inform you automatically by SMS whenever your mobile data volume abroad exceeds a certain amount. This ensures that you're always protected against unpleasant surprises.



**data alert:**  
Keep Internet  
costs abroad  
under control

### **Sunrise data alert for business customers:**

Keep your Internet costs abroad under control.

Whenever you surf abroad and reach or exceed a certain amount, you will receive an **automatic notification from us - the Sunrise data alert, which protects you against excessive costs.** It gives you a more effective way of controlling costs and limiting your data traffic abroad in good time. Plus, you can check your current costs via the Sunrise Cockpit ([cockpit.sunrise.ch](http://cockpit.sunrise.ch)) at any time.

**Two security levels** for total cost control:

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#### **Security level 1**

As soon as you use up **CHF 50.-, 100.- and 200.- worth of roaming data volume** abroad, the **Sunrise data alert comes into play** and you will be informed automatically by SMS of the costs to date.

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#### **Security level 2**

If you nevertheless reach a **roaming data volume of CHF 300.-, data traffic** will be **blocked** immediately to protect you and/or your company. You can release this block yourself by SMS.

Please keep in mind that the lock will be activated again after you use an additional CHF 300.- and remain in place until the end of the month. Alarms for security level 1, however, will not be sent again.

**Carry on surfing on Hawaii as much as you want.** Riding the waves of Sunrise, you always know about the cost level you have reached, which means you can always react in good time if the waves get too high.

## Sunrise data alert for business customers is installed automatically.

And that's the way how it functions:

You want to **deactivate Sunrise data alert?**  
Just text **"STOP" to 3310.**

You want to **reactivate Sunrise data alert?**  
Just text **"START" to 3310.**

You want to **lift the blocking for mobile surfing abroad?**  
Just text **"UNBLOCK" to 3310.**

You want to **receive more information about Sunrise data alert?**  
Just text **"INFO" to 3310.**

### Good to know:

- Sunrise data alert is based on the standard prices in your mobile price plan.
- If you purchased a Business Sunrise travel data pack, you will receive an SMS informing you that you have used 50% or 100% of the package, instead of the global Sunrise data alert. Depending on your Sunrise Cockpit settings (cockpit.sunrise.ch), data roaming will either be blocked or you can continue to surf at standard rates once your package has been used up.
- If you have subscribed to the Business flat europe flat rate and/or the roam like home option, you will receive the corresponding Business flat europe or roam like home alert instead of the global Sunrise data alert. The alert is sent as soon as you have used up the inclusive volume in your subscription in the corresponding countries. Once the credit included in your package has been used up or in countries where no credit is included, you will receive the Sunrise data alert described.
- Multicard users: While an **active** Multicard is always used for voice telephony, it can also be used for data communication. If it is, you'll receive the Sunrise data alert. You can continue to use other ("**inactive**") Multicards on laptops (abroad, too). However, for inactive Multicards Sunrise data alert is not available.

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If you require any further information, just give us a call.