

Price list business numbers

One-time and monthly costs

All prices in CHF, excl. VAT
Valid for new installations from January 2016

Basic fee per telephone number		
	One-time costs	Monthly costs
Basic fee individual number	100.00	35.00
Module 10 (10 individual numbers) per installation	100.00	150.00
Module 100 (100 individual numbers) per installation	100.00	650.00

Options		
	One-time costs	Monthly costs
Direct You specify one telephone or fax number (such as the main number for a phone switchboard) to which all incoming calls are forwarded.	incl.	incl.
Rough You can have certain call categories blocked, such as calls from mobile phones, from abroad, from public telephone stations (only business 0800 toll free numbers) or calls with hidden telephone numbers)	incl.	incl.
Fine We establish which call region the call is from, thus ensuring that your customers can call a single telephone number and still receive individualized service.	200.00	40.00
Time In order to ensure that your customers also receive service at lunchtime, in the evening, on weekends, or on holidays, you can individually define the routing time window.	100.00	40.00
Distribution You can optimally distribute percentages of incoming calls to multiple employees to take advantage of their experience and efficiency.	100.00	40.00
Call forwarding		
per main number	20.00	20.00
per alternative number	20.00	10.00
Statistics		
Statistics - through business account (SBA)	20.00	20.00
Routing plans		
per additional routing plan (maximum 5)	100.00	0.00
per switch between routing plans	20.00	0.00
per change of an active routing plan	40.00	0.00

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	One-time costs	Monthly costs
Target number blocking		
for business Sunrise target numbers	100.00	20.00
Blacklist/whitelist		
per 10 numbers	100.00	20.00
per 100 numbers	200.00	40.00
Announcements		
Standard announcements	20.00	20.00
Individual announcements (per announcement)	200.00	20.00
New rate		
New rate (for business 090x numbers)	200.00	0.00

Rate classes

The price structure for business numbers is flexible and complies with the legal regulations of the Federal Office of Communications (OFCOM). The following rate options are available for business numbers:

- Flat rate per call
- Fixed (invariable) minute rate without setup fee
- Fixed (invariable) minute rate with setup fee

Individual rate models with changing fees (offline A and B) cannot be established for technical reasons.

Routing costs

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Business 0800 toll free call				
Origin	Target number	Connection fee	Regular rate CHF/min ^{*1}	Off-peak rate CHF /min ^{*2}
Landline	Landline	0.05	0.04	0.03
Mobile network	Landline	0.05	0.04	0.03
Publifon	Landline	0.05	0.04	0.03
Landline	Mobile network	0.05	0.26	0.26
Mobile network	Mobile network	0.05	0.26	0.26
Publifon	Mobile network	0.05	0.26	0.26
Landline	All target numbers abroad	0.05	INT*3	INT*3
Mobile network	All target numbers abroad	0.05	INT*3	INT*3
Publifon	All target numbers abroad	0.05	INT*3	INT*3

Business 084x numbers				
Origin	Target number	Connection fee	Regular rate CHF/min ^{*1}	Off-peak rate CHF /min ^{*2}
Landline	Landline	0.000	0.000	0.000
Mobile network	Landline	0.000	0.000	0.000
Publifon	Landline	0.000	0.000	0.000
Landline	Mobile network	0.05	0.26	0.26
Mobile network	Mobile network	0.05	0.26	0.26
Publifon	Mobile network	0.05	0.26	0.26
Landline	Landline in Germany, Italy, France, Austria, Principality of Liechtenstein	0.05	0.045	0.045
Landline	USA and Canada	0.05	0.045	0.045
Landline	Other target numbers abroad	0.05	INT*3	INT*3
Mobile network	Landline in Germany, Italy, France, Austria, Principality of Liechtenstein	0.05	0.045	0.045
Mobile network	USA and Canada	0.05	0.045	0.045
Mobile network	Other target numbers abroad	0.05	INT*3	INT*3

Business 090x numbers				
Origin	Target number	Connection fee	Regular rate CHF/min ^{*1}	Off-peak rate CHF /min ^{*2}
Landline	Landline	0.05	0.04	0.03
Mobile network	Landline	0.05	0.04	0.03
Publifon	Landline	0.05	0.04	0.03
Landline	Mobile network	0.05	0.26	0.26
Mobile network	Mobile network	0.05	0.26	0.26
Publifon	Mobile network	0.05	0.26	0.26
Landline	All target numbers abroad	0.05	INT*3	INT*3
Mobile network	All target numbers abroad	0.05	INT*3	INT*3
Publifon	All target numbers abroad	0.05	INT*3	INT*3

*1 Workdays 8:00 a.m. - 5:00 p.m.

*2 Workdays 5:00 p.m. - 8:00 a.m., weekends and national holidays 24 hours

*3 Standard rates for international target numbers. See pages 5-8.

International connections	CHF/min.	Setup CHF/call	International Connections	CHF/min.	Setup CHF/call
Egypt	0.420	0.050	Chile	0.230	0.050
Egypt (mob.)	0.620	0.050	Chile (mob.)	0.420	0.050
Equatorial Guinea	1.050	0.050	China	0.060	0.050
Ethiopia	1.050	0.050	China (mob.)	0.420	0.050
Afghanistan	1.050	0.050	Cook Islands	1.050	0.050
Albania	0.230	0.050	Costa Rica	0.420	0.050
Albania (mob.)	0.420	0.050	Denmark	0.045	0.050
Algeria	0.420	0.050	Denmark (mob.)	0.320	0.050
Algeria (mob.)	0.620	0.050	Germany	0.045	0.050
American Samoa	1.050	0.050	Germany (mob.)	0.320	0.050
Andorra	0.060	0.050	Diego Garcia	1.050	0.050
Andorra (mob.)	0.420	0.050	Djibouti	1.050	0.050
Angola	0.650	0.050	Dominica	0.650	0.050
Anguilla	1.050	0.050	Dominican Rep.	0.420	0.050
Antarctica	1.050	0.050	Ecuador	0.650	0.050
Antigua	1.050	0.050	El Salvador	0.650	0.050
Argentina	0.230	0.050	Ivory Coast	1.050	0.050
Argentina (mob.)	0.420	0.050	Eritrea	1.050	0.050
Armenia	0.650	0.050	Estonia	0.230	0.050
Aruba	1.050	0.050	Estonia (mob.)	0.420	0.050
Ascension Island	1.400	0.050	Falkland Islands	1.050	0.050
Azerbaijan	0.650	0.050	Faroe Islands	0.230	0.050
Australia	0.045	0.050	Fiji	1.050	0.050
Australia (mob.)	0.320	0.050	Finland	0.060	0.050
The Bahamas	1.050	0.050	Finland (mob.)	0.420	0.050
Bahrain	0.420	0.050	France	0.045	0.050
Bangladesh	0.650	0.050	France (mob.)	0.320	0.050
Barbados	1.050	0.050	French Guyana	0.650	0.050
Belgium	0.045	0.050	French Polynesia	1.050	0.050
Belgium (mob.)	0.320	0.050	Gabon	0.650	0.050
Belize	0.650	0.050	The Gambia	1.050	0.050
Benin	0.650	0.050	Georgia	0.420	0.050
Bermuda	1.050	0.050	Ghana	0.650	0.050
Bhutan	0.650	0.050	Gibraltar	0.230	0.050
Bolivia	0.650	0.050	Gibraltar (mob.)	0.420	0.050
Bosnia-Herzegovina.	0.230	0.050	Grenada	0.650	0.050
Bosnia-Herzegovina (mob.)	0.420	0.050	Greece	0.045	0.050
Botswana	0.650	0.050	Greece (mob.)	0.320	0.050
Brazil	0.230	0.050	Greenland	1.050	0.050
Brunei	0.650	0.050	Great Britain	0.045	0.050
Bulgaria	0.230	0.050	Great Britain (mob.)	0.320	0.050
Bulgaria (mob.)	0.420	0.050	Guadeloupe	0.650	0.050
Burkina Faso	0.650	0.050	Guam	1.050	0.050
Burundi	0.650	0.050	Guatemala	0.650	0.050
Cayman Islands	1.050	0.050	Guinea	1.050	0.050

International connections	CHF/min	Setup CHF/call	International Connections	CHF/min	Setup CHF/call
Guinea-Bissau	1.050	0.050	Lesotho	0.650	0.050
Guyana	1.050	0.050	Latvia	0.230	0.050
Haiti	1.050	0.050	Latvia (mob.)	0.420	0.050
Honduras	0.650	0.050	Lebanon	0.650	0.050
Hong Kong	0.060	0.050	Liberia	0.650	0.050
Hong Kong (mob.)	0.420	0.050	Libya	0.650	0.050
India	0.230	0.050	Libya (mob.)	0.650	0.050
Indonesia	0.420	0.050	Lithuania	0.230	0.050
Indonesia (mob.)	0.620	0.050	Lithuania (mob.)	0.420	0.050
Iraq	0.650	0.050	Luxembourg	0.045	0.050
Iran	0.650	0.050	Luxembourg (mob.)	0.320	0.050
Ireland	0.045	0.050	Macao	1.050	0.050
Ireland (mob.)	0.320	0.050	Madagascar	1.050	0.050
Iceland	0.045	0.050	Malawi	1.050	0.050
Iceland (mob.)	0.320	0.050	Malaysia	0.230	0.050
Israel	0.060	0.050	Malaysia (mob.)	0.420	0.050
Israel (mob.)	0.420	0.050	The Maldives	1.050	0.050
Italy	0.045	0.050	Mali	1.050	0.050
Italy (mob.)	0.320	0.050	Malta	0.060	0.050
Jamaica	0.650	0.050	Malta (mob.)	0.420	0.050
Japan	0.060	0.050	Mariana Islands	1.050	0.050
Japan (mob.)	0.420	0.050	Morocco	0.420	0.050
Yemen	1.050	0.050	Morocco (mob.)	0.620	0.050
Jordan	0.650	0.050	Marshall Islands	1.050	0.050
United States Virgin Islands	1.050	0.050	Martinique	0.650	0.050
British Virgin Islands	1.050	0.050	Mauritania	0.650	0.050
Cambodia	0.650	0.050	Mauritius	0.650	0.050
Cameroon	0.650	0.050	Macedonia	0.230	0.050
Canada	0.045	0.050	Macedonia (mob.)	0.420	0.050
Cape Verde Islands	1.050	0.050	Mexico	0.420	0.050
Kazakhstan	0.420	0.050	Mexico (mob.)	0.620	0.050
Qatar	0.650	0.050	Micronesia	1.050	0.050
Kenya	0.650	0.050	Moldova	0.230	0.050
Kyrgyzstan	0.650	0.050	Moldova (mob.)	0.420	0.050
Kiribati	1.050	0.050	Monaco	0.060	0.050
Colombia	0.420	0.050	Monaco (mob.)	0.420	0.050
The Comoros/Mayotte	1.050	0.050	Mongolia	0.650	0.050
Congo	1.050	0.050	Montserrat	1.050	0.050
Dem. Republic of Congo	0.650	0.050	Mozambique	0.650	0.050
Kosovo (mob.)	0.420	0.050	Myanmar/Burma	1.050	0.050
Croatia	0.230	0.050	Namibia	0.650	0.050
Croatia (mob.)	0.420	0.050	Nauru	1.050	0.050
Cuba	1.050	0.050	Nepal	0.650	0.050
Kuwait	0.650	0.050	New Caledonia	1.050	0.050
Laos	0.650	0.050	New Zealand	0.060	0.050
			New Zealand (mob.)	0.420	0.050

International connections	CHF/min	Setup CHF/call	International Connections	CHF/min	Setup CHF/call
Nicaragua	0.650	0.050	Singapore	0.230	0.050
Netherlands Antilles	1.050	0.050	Singapore (mob.)	0.420	0.050
The Netherlands	0.045	0.050	Slovakia	0.230	0.050
Netherlands (mob.)	0.320	0.050	Slovakia (mob.)	0.420	0.050
Niger	1.400	0.050	Slovenia	0.230	0.050
Nigeria	0.650	0.050	Slovenia (mob.)	0.420	0.050
Niue Islands	1.050	0.050	Somalia	1.050	0.050
North Korea	1.050	0.050	Spain	0.045	0.050
Norfolk Island	1.050	0.050	Spain (mob.)	0.320	0.050
Norway	0.045	0.050	Sri Lanka	0.650	0.050
Norway (mob.)	0.320	0.050	St. Helena	1.400	0.050
Austria	0.045	0.050	St. Kitts & Nevis	1.050	0.050
Austria (mob.)	0.320	0.050	St. Lucia	1.050	0.050
Oman	0.650	0.050	São Tomé & Princ.	1.050	0.050
East Timor	1.400	0.050	St. Vincent & the Grenadines	1.050	0.050
Pakistan	0.650	0.050	St. Pierre/Miquel.	1.050	0.050
Palestine	0.650	0.050	South Africa	0.230	0.050
Palau	1.050	0.050	South Africa (mob.)	0.420	0.050
Panama	0.650	0.050	Sudan	1.050	0.050
Papua New Guinea	1.050	0.050	South Korea	0.230	0.050
Paraguay	0.650	0.050	South Korea (mob.)	0.420	0.050
Peru	0.650	0.050	Suriname	1.050	0.050
The Philippines	0.420	0.050	Swaziland	1.050	0.050
The Philippines (mob.)	0.620	0.050	Syria	0.650	0.050
Poland	0.230	0.050	Tajikistan	0.650	0.050
Poland (mob.)	0.420	0.050	Taiwan	0.230	0.050
Portugal	0.045	0.050	Taiwan (mob.)	0.420	0.050
Portugal (mob.)	0.320	0.050	Tanzania	0.650	0.050
Puerto Rico	0.420	0.050	Thailand	0.230	0.050
Réunion	1.050	0.050	Thailand (mob.)	0.420	0.050
Rwanda	0.650	0.050	Togo	1.050	0.050
Romania	0.230	0.050	Tokelau	1.050	0.050
Romania (mob.)	0.420	0.050	Tonga	1.050	0.050
Russia	0.230	0.050	Trinidad & Tobago	0.650	0.050
Russia (mob.)	0.420	0.050	Chad	1.050	0.050
Solomon Islands	1.050	0.050	Czech Rep.	0.230	0.050
Zambia	0.650	0.050	Czech Rep. (mob.)	0.420	0.050
San Marino	0.045	0.050	Tunisia	0.650	0.050
Saudi Arabia	0.650	0.050	Tunisia (mob.)	0.650	0.050
Sweden	0.045	0.050	Turkey	0.230	0.050
Sweden (mob.)	0.320	0.050	Turkey (mob.)	0.420	0.050
Senegal	1.050	0.050	Turkmenistan	0.650	0.050
Serbia-Montenegro	0.230	0.050			
Serbia-Montenegro (mob.)	0.420	0.050			
Seychelles	1.050	0.050			
Sierra Leone	1.050	0.050			

International connections	CHF/min	Setup CHF/call	International Connections	CHF/min	Setup CHF/call
Turks & Caicos Islands	1.050	0.050	Vatican City	0.045	0.050
Tuvalu	1.050	0.050	Venezuela	0.650	0.050
Uganda	0.650	0.050	United Arab Emirates	0.650	0.050
Ukraine	0.230	0.050	Vietnam	1.050	0.050
Ukraine (mob.)	0.420	0.050	Wallis & Futuna	1.050	0.050
Hungary	0.230	0.050	Belarus	0.420	0.050
Hungary (mob.)	0.420	0.050	Belarus (mob.)	0.620	0.050
Uruguay	0.650	0.050	Western Samoa	1.050	0.050
USA	0.045	0.050	Central African Rep	1.050	0.050
Uzbekistan	0.650	0.050	Zimbabwe	0.650	0.050
Vaduz/Liechtenst.	0.060	0.050	Cyprus	0.060	0.050
Vaduz/Liechtenst. (mob.)	0.420	0.050	Cyprus (mob.)	0.420	0.050
Vanuatu	1.050	0.050			

General and legal information

(1) Information on which mobile telecommunications providers the person being called has contacted can be obtained from our business help desk on 0800 111 555.

(2) Sunrise only charges a connection fee for successfully established landline connections (setup). No fees are charged for connections that are not made (e.g. busy signal on the other end or call is not picked up).

Every call is rounded up to the next cent. The total bill amount may contain minimal differences due to rounding.

(3) Calls to international premium numbers are normally blocked by foreign providers or charged at the landline rate of the respective mobile telecommunications rate. In individual cases an alternative calculation may be used.

(4) It is calculated to the second.