



# **Sunrise Communications Group AG**

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# Agenda

- 1 First impressions
- 2 Q2'16 Summary
- 4 Conclusion
- 5 Q&A

# Strong 1<sup>st</sup> impressions - solid base to build on for the future



## Challenges

- Structural declines in prepaid and landline voice
- Unlimited data market in Mobile
- B2B dominance of Swisscom



## Best voice network

- Number 1 in mobile voice telephony for 2<sup>nd</sup> time in a row (Connect Test 2015)
- Own LLU network in landline complemented by access deal with Swisscom and utility partnerships



## Innovative products via diversified channels

- Maintain innovation capacity supported by strategic partnerships
- Diversified distribution channels with upside in online channel



## Serving B2C and B2B

- Simple and relevant value proposition in B2C and B2B
- Prominent B2B customer portfolio (e.g. Swiss Post, Zurich Airport)



## Convergent offering

- Best Swiss TV product as rated by Bilanz in 2015
- Market share of 26% in Mobile, 10% in broadband, 3% in TV, and 12% in landline voice



## Awarded customer service

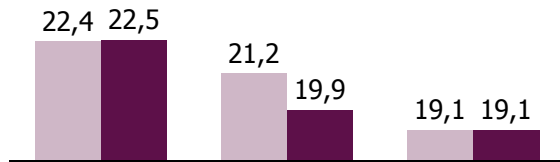
- Motivated and strong front line
- Best results of big providers in Bilanz Telecom Ranking 2015 and 2016
- Winner of 2015 Connect Hotline Test
- Mobile already on strong levels, with upside in fixnet related to its higher complexity

# Sunrise BILANZ Telecom Ranking 2016

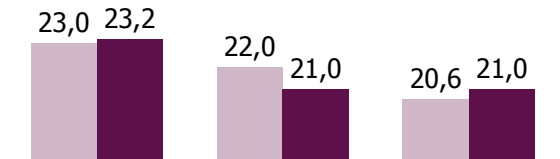
## Residential Customer Results

■ 2015 ■ 2016 Points reached (max 30)

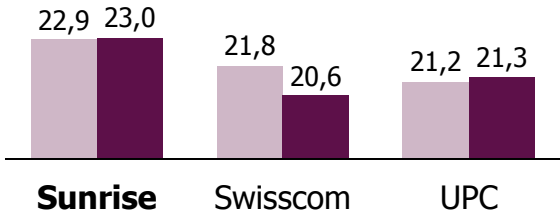
### Mobile



### Internet



### TV



Sunrise again with best results of «big providers» in Bilanz Telecom Ranking 2016 for the residential market.

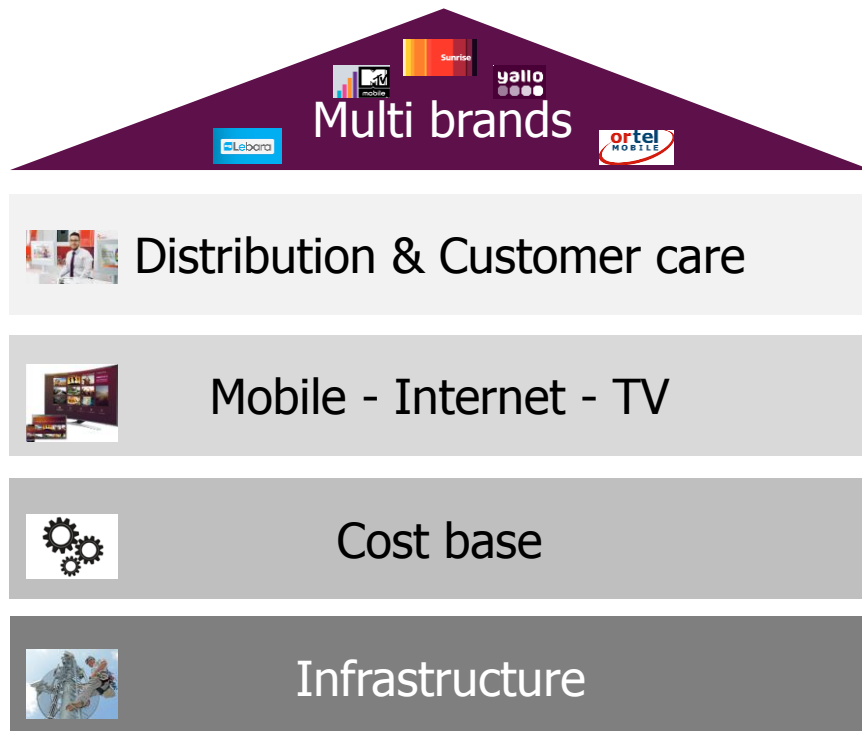
Ranked number 1 in mobile for business customers, second time in a row.

## Ranking of full-service providers

Rang	Anbieter / Punkte		
	Private	KMUs	Grosskunden
1	Sunrise 96,7	UPC 87,9	Sunrise 97,1
2	UPC 90,0	Sunrise 86,7	UPC 92,6
3	Swisscom 86,2	Swisscom 81,0	Swisscom 86,1

# Reinforce our position as the leading challenger

## Solid base



## Reinforcement focus

### **Continue** focus on

- Brand awareness
- Customer experience & digitalization
- Innovative products
- Network quality

### **Increase** focus on

- Customer base value management
- Churn management
- Profitable Prepaid subscriber base
- B2B and Internet/TV

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# Q2 summary

## Subscriber momentum alongside cost containment

- Continued **subscriber** growth momentum in key focus areas
  - Another strong quarter for mobile postpaid with 6.2% YoY growth, despite competitive environment
  - Accelerated internet growth of 7.3% YoY alongside 20.4% YoY IPTV growth
- **Revenue** of CHF 472m, decline moderated to -3.2% YoY
  - Moderation compared to -8.8% in Q1'16, due to stabilization of low-margin HW and hubbing revenue
  - Service revenue<sup>1)</sup> down -4.1% (Q1'16: -4.4%) due to Freedom hardware unwind<sup>2)</sup>, roaming and postpaid value effect; decline in prepaid and landline voice offset by customer growth in focus areas
- Adj. **EBITDA** of CHF 150m, with margin up 20bps (excl. hubbing)
  - Headwinds to a large extent offset by cost efficiencies
- **Net income** amounted to CHF 10m
- LTM equity free **cash flow** of CHF 205m, in-line with company expectations; H1'16 equity free cash flow more than doubling YoY to CHF 93m
- **Guidance** 2016 reiterated

<sup>1)</sup> Total revenue excluding hubbing and mobile hardware revenues

<sup>2)</sup> Pre-Freedom service revenues contain a subsidized hardware component which is unwinding as customers migrate to Freedom offering

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# Conclusion

## Q2 recap

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- Continued **subscriber** growth momentum in focus areas
- Moderation in service **revenue** decrease alongside stabilization in low-margin areas HW and hubbing
- Continued Opex improvement YoY as expected, compensating revenue headwinds to a large extent on **EBITDA** level
- Equity free **cash flow** in-line with expectations

## Outlook

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- FY'16 **guidance** is reiterated

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