# **Sunrise**

# **Sunrise Communications Group AG**

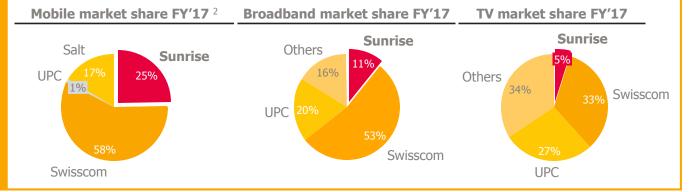
**Investor Presentation – March 2018** 

# Sunrise – leading fully integrated challenger in Switzerland

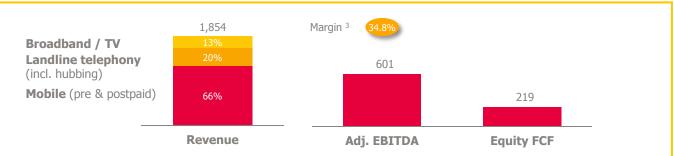
Fully integrated Swiss telco provider

- Present in the affluent and **quality focused** Swiss market
- Diversified company set-up:
  - Fully integrated player benefiting from **cross-selling** and convergence opportunity
  - Serving **residential** (71% of revenue), **business**, and **wholesale** customers
  - Strong multi-brand portfolio
- Awarded own mobile network<sup>1</sup>; landline wholesale access including co-investments
- Listed at SIX with around CHF 4.0bn market cap (75% free float) and CHF 5.2bn EV

Leading challenger



Key financials FY'17 (CHFm)



Sources: Company reporting, Swisscom, UPC, Salt, Suissedigital



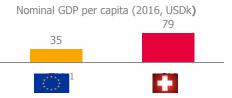
# **Present in quality focused Swiss market**

#### **Attractive Swiss market** environment

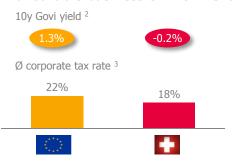
#### Steady population growth



#### Strong GDP per capita



#### Favourable business environment



#### **Healthy frame conditions**

#### **Customers focusing on quality**

#### **Limited space for new entrants**

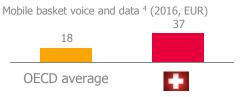
- 3 mobile MNO-player market
- Available mobile spectrum secured until 2028; incremental 5G spectrum to be allocated in H2 2018

#### **Ex-post regulation**

- Intervention by the regulator only if industry negotiations fail
- Partial revision of telecommunication act ongoing with final implementation of law earliest expected in 2019 or beyond

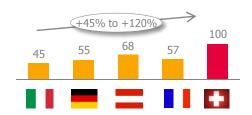
#### Above Ø tariff prices related to above Ø costs

#### Above average mobile tariff prices

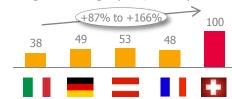


#### **Above average costs**

Costs to construct, operate and maintain a mobile network infrastructure (2012, indexed) <sup>5</sup>



Average annual wages (2016, indexed) <sup>6</sup>



PWC, KPMG, Bloomberg, Swiss Federal Statistical Office, OECD.Stat, Company data Sources: Notes:

Represents Euro area Average of 10-year govi yields (11 EU members) as of 21 Nov 2017

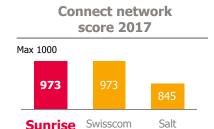
Corporate tax rates as of 2017 (Switzerland) and 2016 (EU) Based on ComCom FY16 annual report and Strategy Analytics, UK (Teligen price benchmarking); including a defined amount of voice and data and focusing on the cheapest products marketed by the largest operators in a country

Based on PWC "mobile network cost study" September 2013; CH indexed to 100; on a per capita base

Based on OECD.Stat, not adjusted for PPP; 2016

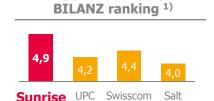
# **Sunrise strategic priorities**





- Outstanding mobile network with leading dropped call ratios, 44
  Mbit/s average experienced download speed, VoLTE launched, and
  99.9%/95.0% LTE population/geographic coverage
- Landline access to speeds up to 1000 Mbit/s; wholesale/upfront investment model with incumbent and local utilities





'Support' category in

- No. 1 of 'big providers' in BILANZ residential category 'Support' 1)
- NPS strongly up since introduction in 2013
- Refurbishment of shops ongoing: improve locations and refresh appearance





- Successful launch of converged tariff 'Sunrise ONE' in 2017, driving new customer gains and cross selling
- Increased focus on marketing and on communicating improved quality via **brand ambassador RF**, making Sunrise credible and authentic
- Leverage improving perception into B2B



# **Emerged with leading mobile network quality**

#### **Network investment ramp-up**

#### Achieved best network quality

#### **Strong spectrum position** (160MHz)

#### Capex/revenue 1)























Salt

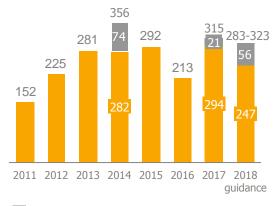
Sub 1GHz spectrum per million mobile subscriber 2)







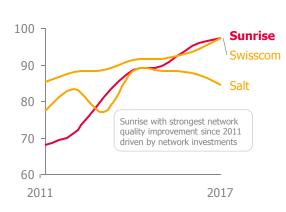
Capex (CHFm) 1)



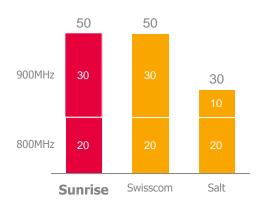
Landline upfront investment

Connect score 2011-2017

% reached of max



#### Sub 1GHz spectrum allocation in CH <sup>2)</sup>



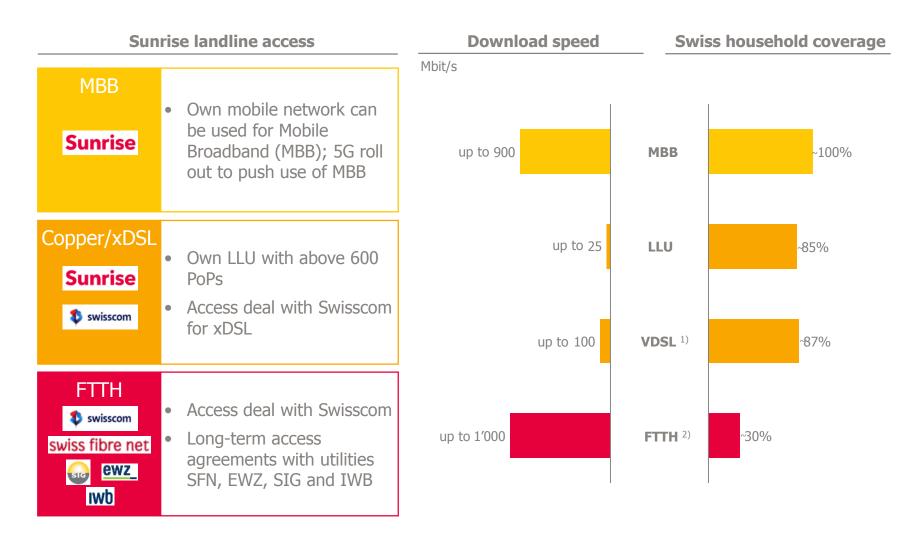
Sources: Notes:

Company reporting, connect.de

Excl. CHF 482m spectrum investments phased-in over 2012 (CHF 289m), 2015 and 2016 Paired spectrum; Salt subscribers as of Q3'17; prepaid subscribers counted with 12 month rule



# Diversified landline access across various speeds



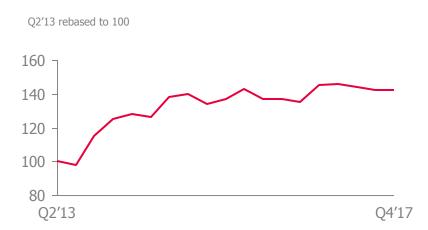
Sources: Notes: Company reporting, Swisscom, Swiss federal statistic department

Including FTTH, FTTS/C-Vectoring, FTTC, and FTTS G.fast (allowing for speeds up to 500 Mbit/s); taking into account primary households and businesses; Swisscom xDSL with c.a. 98% coverage Representing fibre, based on Swisscom Q3'17 reporting; the fibre network is typically co-built between Swisscom and local utilities in Switzerland



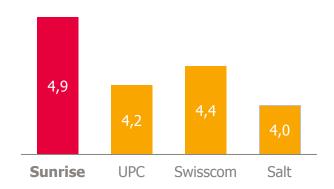
# **Customer focused investments are paying off**

#### Net promoter score (NPS) 1)



• **Introduction** of Net Promoter Score **in 2013** with closed loop feedback process led to strong improvements

#### BILANZ ranking 2017: Category "Support" 2)



- Nr. 1 of 'big providers' in residential category 'Support'
- 9k telecom user participated in independent annual survey published by magazine BILANZ



<sup>1)</sup> NPS based on touch points (e.g. shops and call centers)

<sup>2)</sup> Source: BILANZ 09 2017; Referring to residential results; average rating across Mobile Telephony, TV, and Internet Service Provider except for Salt which is Mobile Telephony only

# Well positioned with multi-brand set-up

#### Follow multi-brand strategy

#### Sunrise

yallo

 Differentiate Sunrise brand as the premium challenger through outstanding quality and brand experience, customer service, as well as relevant and innovative convergent offerings at a nonmonopolistic price



Use **multi-brand** approach to compete in Budget segments



Further increase awareness for Sunrise **B2B** and provide simple and relevant solutions based on business customer needs

- Increase awareness of the Sunrise brand via brand ambassador Roger Federer
- Follow a segmented go to market approach by utilizing multi brands
- Focus on growth within mobile postpaid, internet and TV as well as B2B



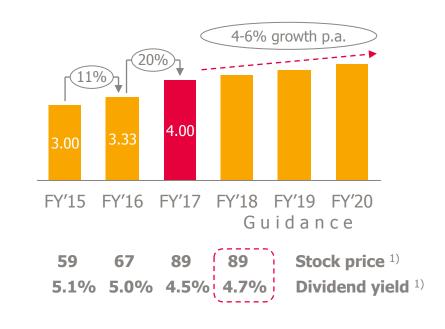
# Progressive dividends supported by improved leverage

#### **Improved leverage ratio**

# 2,6 2,7 2,0 2,0 FY'15 FY'16 FY'17

• Improved leverage ratio supported by tower disposal and own eFCF generation

#### Progressive dividends per share



<sup>1)</sup> Based on year end stock price; 2018 based on closing of 1 March 2018 and on mid-range of 4.15-4.25 dividend guidance

## Financial outlook 2018

#### Stable revenue

- Cont'd customer momentum in mobile postpaid, internet, and TV driven by Sunrise ONE, 'connect' test win, and B2B recovery; supporting service revenue development
- Revenues of low-margin hardware and hubbing to remain volatile

#### adj. EBITDA slightly up (tower adj)

- Use potential gross profit upside and cost savings for growth investments, while maintaining cost control
- Tower disposal impact weighing on Jan-Jul Opex with around CHF 20m YoY, as previously communicated

#### **Near-term cash flow volatility**

- Landline upfront investments weighing short-term on Capex and benefiting gross profit long-term
- Spectrum auction expected in H2'18: not included in Capex guidance and will not impact dividends
- Near-term cash flow volatility supported by reduced leverage

#### **Guidance 2018**

		CHFm
Revenue		1,830 - 1,870
Adj. EBITDA <sup>1)</sup>		580 – 595
Capex <sup>2)</sup>	Reported	283 – 323
	Excl. upfront investm. <sup>3)</sup>	227 – 267

Dividends 2018-20: 4-6% dividend growth p.a.

 Upon meeting guidance a dividend of CHF 4.15-4.25 per share is expected to be proposed to the AGM

**Confirm long-term dividend policy:** at least 65% of eFCF dividend pay-out; targeting 85% if net debt/adj. EBITDA is below 2.0x

<sup>1)</sup> When compared to 2017, CHF 20m should be added to take into account the additional Opex related to the deconsolidation of Swiss Towers as of August 2017: pro forma 2018 adj. EBITDA of CHF600-615m

<sup>2)</sup> Excludes potential spectrum payments and potential renewal of Swisscom access deal

<sup>3)</sup> Excludes upfront investments for fibre access at SFN, IWB and SIG



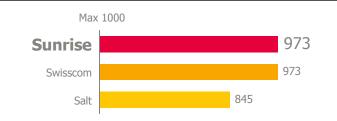
# **Leading connect network test 2017**

#### **Strongest improvement since 2011**

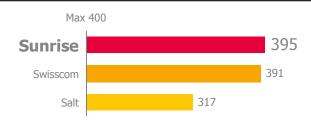


- Sunrise maintains best mobile network quality in Switzerland and DACH region
- Investments in network quality are paying off; 973 points reached – highest score ever measured by connect
- 43% **improvement** since 2011 supported by continuous focus on quality and relevant innovations
- Connect <sup>1)</sup> represents independent mobile network tester

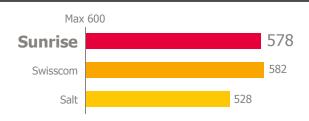
#### **Total Connect score 2017**



#### **Mobile Voice sub category**



#### **Mobile Data sub category**

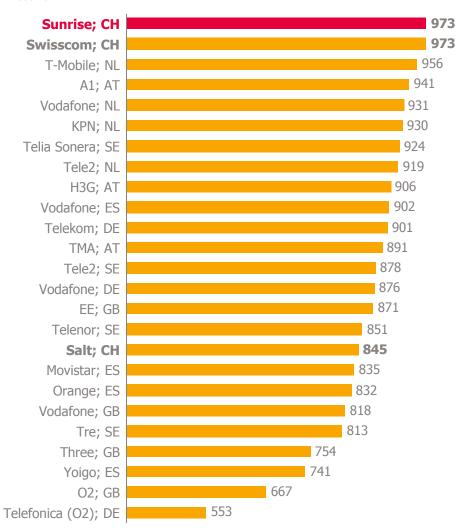


<sup>1)</sup> Source: Connect 1/2018; www.connect.de

# Sunrise with leading mobile network quality in Europe

#### Mobile network quality across EU countries in 2017 1)

Max 1000 Pt.



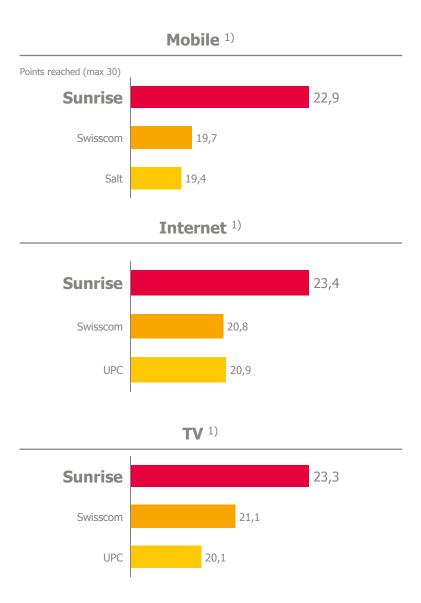


# **Leading BILANZ telecom ranking 2017 (1/2)**





- Sunrise again with **best results** of «big providers» in residential market
- 9k telecom users participated in independent annual survey published by magazine BILANZ
- Result confirms strategic priorities of Sunrise: network quality, customer interaction, innovative converged products

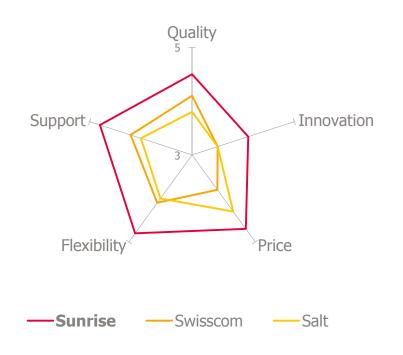


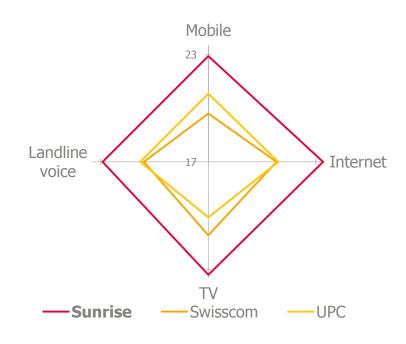
<sup>1)</sup> Residential results; Source: BILANZ 09 2017

# Leading BILANZ telecom ranking 2017 (2/2)

#### **Mobile experience**

#### Full service experience (4P)





- Rated were **quality, innovation, price, flexibility** and **support** on a scale from 1-lowest and 6-highest
- Sunrise leading both the mobile and 4P experience <sup>1)</sup>

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