FritzBox7390 - Setting up voice mail

1. Fritzbox login

Open the internet browser (e.g. MS Internet Explorer) on your computer and enter the IP address http://192.168.178.1/ or http://fritz.box/.

8) M	ozilla A	irefox				
File	Edit	⊻iew	History	<u>B</u> ookmarks	Tools	Help
() N	ew Tab					+
4) 🗷 h	ttp://19	2.168.178	.1/		

After activating your Fritzbox via the browser, please enter your password, which you set at your first login. If you have not set a password, you can enter your router password here.

Click on 'Log On'

/			
Wolcomo to FE			
Welcome to FF	IZIDOX		
The FRITZIBox user	nterface is protected with a passwor	rd. Log on using the password.	
Password			
If you have forgotter	your password, you can reset the FR	RITZIBox to factory settings.	

2. Preparation

2.1 Change to Expert view

- Click on 'System' in the menu and then on 'Expert Mode'
- Activate Expert view by checking 'Advanced View'
- Click on 'Apply'



2.2 Save internet phone number on the Fritzbox

- Select 'Telephony' and then 'Own Telephone Numbers'
- · Click on the 'notepad symbol' next to your phone number

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verview	Own Telephone N	umbers				
iternet elephony	Telephone Numbers	Line Settings	Voice Transmissio	in		
Calls Telephone Book	On this page you can se	et up and edit your i	own telephone numbe	rt).		
Alam	Status Telephone Nu	mber Lin	e	Provider	Preselection	~
Call Blocks	O432999458	Inte	met	zutivoice sunnise ch	*121#	3) ×
Dialing Rules Telephony Devices	© 044	Fin	rd-line Network		*10#	3 🗙
Own Telephone Numbers				Print List N	w Telephone Number	Help
Hegional Uptions						

• Confirm all information without making changes in the next window by clicking on 'OK'. If you have several phone numbers, this step must be repeated for each number.

2.3 Assign telephony device

- We recommend that you assign your devices that are connected to the Fritz!Box.
- To do this, select 'Telephony' and then 'Telephony devices' and click on 'Configure New Device'.

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	-	A Set password	Exp	ert Mode: Advanc	ed El Conte	ints 💡 He
Overview	Telephony Device	5				
Internet	On this page you can	configure and edit the telephones, answering machin	es and fax	machines connec	ted to the FRI	ZIBox.
Calls	Name	Connected Via Number Outgoing	Incom	ning	Internal	
Telephone Book		No telephony device has been	n configuri	ed.		
Alam		All connected telephones react to	all incomi	ng calls.		
Call Blocks			Delet First	Continue No	Desilies	Hale
Call Diversion			Print List	Configure rve	W Device	neip
Telephony Devices						
Own Telephone Numbers						
Regional Options						
Home Network						
WLAN						
DECT						
Dustan						

- Under 'Connected to the Fritz!Box' choose the device that you have connected with the Fritz!Box.
- Confirm your entry with 'Next'

Configure Tel	phony Device			
What kind of to	ephony device would you like to configure?			
Connected to	the FRITZIBox			
You can conne	t various telephony devices to your FRITZIBo	x: Telephones, answering mach	ines, PBXs and fax m	achines.
Telephone (ith or without answering machine)			
C Answering I	lachine			
C ISDN PBX				
C Fax machin	(C)			
Integrated in	he FRITZIBox			
Without having	to connect a separate device, here you may o	configure up to five different answ	vering machines and f	ax reception.
C Answering r	achine			
C Eax recention	0			

• On the next page, select the connection that your device is connected to.

Con	necting a Telephone
372323	
1	Connect the telephone to a suitable FON socket on the FRITZIBox or keep your cordless (DECT) or IP phone ready
2	Select the port at which you want to operate the telephone.
	FON 1 (analog telephone)
	C FON 2 (analog telephone)
	C FON S0 (ISDN telephone)
	C DECT (cordless telephone)
	C LAN/WLAN (IP telephone)
	Enter a name for the telephone, for example "living room" or "Anna's phone"
1	Enter a name for the weephone, for example, living room, or Anna's phone .

• In the next step the Fritz!Box will check whether the connection to your device works properly. If the function test is successful (the end device rings) confirm the question with 'Yes'

<u> </u>	-R	ITZ-BOX /	390		
Testing the Tele	phone Connection				
If the telephone ris	ngs now, it is connected cor	rectly and assigned to the ri- Is the telephone ringing	ght line. 19?		
-				Yes	No

- You should now select the phone number that your device should respond to. If your Sunrise TV product contains more than one phone number, all numbers can be selected by clicking on 'accept all calls', or selected individually by clicking on 'accept calls for the following numbers only' below this.
- Confirm your entry with 'Next'

Configuring Telephone Setting	gs for Incoming Calls
Specify whether the telephone sho	uld accept all calls or only react to certain telephone numbers.
C accept calls for the following n	umbers only:
R 044	(number for outgoing calls)

• You will now see an overview of the settings that you have changed. You can modify these again by clicking on 'Back' or save these changes by clicking on 'Apply'.

Annly Sattings	
uhhit gamifia	
The Telephone%telephony device% is being configu	ured with the following settings.
Telephony device	Telephone
Name	Telephone
connected to	FON 1 (analog telephone)
Number for outgoing calls	all incoming calls
Promoters for incoming cars	all incoming cars

• A new line will now appear on your list of telephony devices entitled 'Telephone' (or the personalized name that you have set)

FRITZ		FRITZ!	Box 7390			
			🔥 Set password	Expert Mode: Ad	wanced 😤 Conten	ts 💡 Hel
Overview	Telephony Devices	5				
Internet	On this page you can o	configure and edit the tel	ephones, answering machir	ies and fax machines co	innected to the FRITZ	Box.
Calls	Name	Connected	I Via Number Outgoing	Incoming	Internal	
Telephone Book Alarm	Telephone	FON 1	044	All	-1	3 X
Call Blocks				Print List Configur	e New Device	Help
Dialing Rules	<u></u>					
Telephony Devices						
Own Telephone Numbers Regional Options						
Home Network						
DECT						

3. Setting up voice mail

- To set up the built-in voice mail, select 'Telephony' from the main menu and then click on 'Telephony devices'
- Click on 'Configure New Device'.

FRITZ		FRITZ!	Box 7390)		
_			A Set password	Expert Mode: A	dvanced 😫 Conte	nts 💡 Hel
Overview	Telephony Devices	i .				
Internet	On this page you can c	onfigure and edit the tel	ephones, answering mach	ines and fax machines o	onnected to the FRIT	ZIBox.
Calls	Name	Connected	Via Number Outgoing	Incoming	Internal	
Telephone Book Alarm	Telephone	FON 1	044	All	•1	X
Cell Blocks				Print List Configu	re New Device	Help
Dialing Rules	8					
Telephony Devices						
Own Telephone Numbers Regional Options						
Home Network						
WLAN						
DECT						
System						

- To use the built-in voice mail, select 'Answering machine' under 'Intergrated in the Fritzbox'
- Click on 'Next'

Configure Telephon	y Device				
What kind of telephon	y device would you like t	o configure?			
Connected to the FF	UTZIBox				
You can connect vario	us telephony devices to	your FRITZBox: Tele	phones, answering machi	nes, PBXs and fa	c machines.
C Telephone (with or	without answering machi	ne)			
C Answering Machine					
C ISDN PBX					
C Fax machine					
Integrated in the FR	ITZIBox				
Without having to con	nect a separate device, h	iere you may configu	re up to five different answ	vering machines a	nd fax reception.
CAnswering machine					
C Fee enterties					

- To record messages, select 'Record messages' from the drop-down list next to 'Operating mode'
- You can set the time it takes the built-in voice mail to pick up under 'Greeting delay'
- You can restrict the caller's speaking time under 'Recording length'
- If you would like to set different values for individual phone numbers, you can give the relevant voice mail a different name in point 2. This can make later modifications easier.
- After you have changed all settings to suit your requirements, confirm your changes by clicking on 'Next'

Configuring the Answering	Machine		3
company in constant	meenine		
1. Configure the settings for the	answering machine.		
Operating Mode	Record messages	*	
Greeting delay	20 seconds	-	
Recording length	60 seconds	*	
2. Enter a name for the annual	ing maching, such as "TAM being spon" of	**Anna's TAMP	
2. Enter a name tor the answer	ing machine, such as lovar antig room o	e Anna s Mas	

- You can now select the phone number that the built-in voice mail should respond to. If your Sunrise TV product contains more than one phone number, all numbers can be selected by clicking on 'accept all calls', or selected individually by clicking on 'accept calls for the following numbers only' below this.
- Confirm your entry with 'Next'.

Answering Machine Settings for Incom	ing Calls			
Select the numbers for which the answering	machine should accept calls.			
accept all calls				
 accept calls for the following numbers only. 				
E 044				
E 044		Deat	N	Coursel

• You will now see an overview of the settings that you have changed. You can modify these again by clicking on 'Back' or save these changes by clicking on 'Apply'.

Apply Settings	
Configuring the answering machine with the following settings.	
Telephony device	Integrated answering machine
Name	Answering machine 1
Operating Mode	Record messages
Greeting delay	20 seconds
Recording length	60 seconds
Numbers for incoming calls.	all incoming calls
Tip:	
To listen to messages and to configure the answering machin	e, dial **600.
 Newly arrived messages are signaled by a flashing INFO LED 	on the FRITZIBox.

• A new line will now appear on your list of telephony devices entitled 'Answering machine 1' (or the personalized name that you have set)

			🗥 Set password	Expert Mode: Adv	anced 👸 Conte	ints 💡 Hi		
Overview	Telephony Devices							
nternet	On this page you can configure and edit the telephones, answering machines and fax machines connected to the FRITZIBox.							
Calls	Name	Connected	Via Number Outgoing	Incoming	Internal	Internal		
Telephone Book	Answering machine 1	integrated		All	**600	2 >		
Alarm Call Blocks	Telephone	FON 1	044	All	-1	3		
Dialing Rules				Print List Configure	New Device	Help		
Telephony Devices	~							
Own Telephone Numbers Regional Options								
lome Network								
VLAN								
DECT								

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4. Personalize the voice mail

Once you set up the voice mail on the Fritz!Box, this can be customized via the voice menu.

To do this, take one of the phones that is connected to the Fritz!Box and call the internal number for the voice mail. The default number is ****600**.

If several voice mails were set up, find their internal numbers under '**Telephony devices'** in column entitled 'Internal'.

The voice menu will guide you through the settings.

Important: The voice menu is only available in German and English

The exact structure of the voice menu can be found here: <u>http://service.avm.de/support/de/SKB/FRITZ-Box-7390/10:Anrufbeantworter-ueber-</u> <u>Sprachmenue-bedienen</u>

4.1 Recording a personalized message

- Select the internal number for the desired voice mail (default number: **600).
- After the first prompt press 4.
- Now press 1 to create a new greeting message.
- You can now start a new recording by pressing 8 speak after the tone. Stop the recording by pressing 1.
- If you wish, you can now listen to the newly recorded message again by pressing 0.