

A.7 Resetting factory configuration

If you lose your password or if, after having entered new parameters in your Sunrise Internet Box, you cannot access the Internet nor the HTTP configuration tool, you can restore the normal operation with the "factory" parameters via the **Restore Default** procedure.

When the procedure is finished you will have to enter again your connection ID and connection password delivered by your Internet Service Provider (see **Internet Connection** - section 3.5).

To reset the default settings and therefore restore the Sunrise Internet Box to its factory configuration, use one of the following methods:

Important



This operation deletes the entire personalised configuration of your Sunrise Internet Box: Password, Configuration, customized wireless settings, etc. After a factory configuration reset, it is necessary to install your Sunrise Internet Box again, or to enter again the xDSL connection data supplied by Sunrise (your ISP) (see Internet Connection section 3.5).

- Press and hold for about 10 seconds the **Reset** button located on the left panel of the Sunrise Internet Box.
- In the graphical User Interface (<http://192.168.1.1>), select **My Sunrise Internet Box > Maintenance > Resets > Reset**.