

Smartphone Recycling Plan Option

Free option: Purchase the newest iPhone with a 30-month device plan and benefit from lower installments. If you return the iPhone after 24 months, we will waive the remaining six monthly installments.

Option for mobile subscriptions

	General
Advantage	<p>The option is valid for qualifying devices (see below), and only when combined with a 30-month device plan. The device is paid off in 30 monthly installments. The monthly installment charge will therefore be lower than with a customary 24-month device plan. Installments with no interest or fees.</p> <p>After the 24th month, the customer can choose:</p> <ul style="list-style-type: none"> • Return the device to Sunrise. We will waive the remaining monthly installments for the customer. Requirement: the device is flawless and undamaged, or • The customer can keep the device and pay the remaining monthly installments. <p>The earliest date the customer may return the purchased device to Sunrise is at the end of 24 months; the last date is prior to the full payment of all installments at the conclusion of 30 months.</p> <p>When the customer returns the device, there is no obligation to purchase a new device or sign up for a new device plan.</p>
Availability	The option is available for Sunrise Freedom and Sunrise Freedom Young customers with a 30-month device plan. The option is not available for device plans with a shorter duration or as a qualifying device in connection with another plan.
Option fee	Free

	Qualifying devices, trade-in device
Qualifying devices	<p>Sunrise specifies which iPhone model(s) qualify for this option. For more information on this, go to sunrise.ch or visit any Sunrise shop.</p> <p>The customer does not necessarily have to return the identical device they purchased with the Sunrise device plan. They can also return another device of the same model, as long as it qualifies for the option.</p> <p>Sunrise reserves the right to change the list of qualifying devices.</p>
Condition of the device to be returned:	<p>The device to be returned must be in undamaged condition, and it must include all accessories. The following criteria apply:</p> <ol style="list-style-type: none"> 1. The device must function flawlessly, including the display, touchscreen, sockets and interfaces, and all movable parts, such as buttons and switches 2. The device must not have any internal or external damage, especially to the display, housing and camera lens. Damage includes breaks, deep scratches, abrasions, dents, bumps, bending, discoloration, and adhesive residue. Usual signs of wear, including small scratches, are not considered to be damage.

3. The accessories must be returned in complete and undamaged condition: battery charger & USB cable
4. The device must not have had unauthorized repairs, and it must not have been opened; this includes jailbreaking. Unauthorized repairs include those you do yourself and those performed by a repair facility not authorized by Apple.
5. The customer must completely delete all data on the device to be returned and re-set it to its factory settings. It is imperative that the "Find My iPhone" feature be deactivated before restoring factory settings.
6. Sunrise does not accept any liability for data that has not been deleted.

The decision on whether the device to be traded in complies with the above-stated criteria is at the discretion of Sunrise.

Contract duration

Activation

The Smartphone Recycling Plan option cannot be activated any longer. The option cannot be activated at a later date.

Duration

The option is valid up to the end of the device plan. When signing up for a new device plan, the option must be reactivated.

Miscellaneous

Insurance

Devices to be returned may not be damaged and, if necessary, must be repaired by an Apple-authorized shop before being returned. To avoid unwelcome costs due to damage, we recommend our Sunrise smart protect insurance. It covers damage caused by sudden or unexpected external factors (shock, impact, pressure, fire, heat, water, moisture) that result in the device no longer operating as intended. The current general insurance terms and conditions of the insurer apply.

Legal matters

The option does not give the customer any right to return the device or to have the remaining monthly installments waived. Sunrise accepts devices back only when they fulfill all conditions. Sunrise may revoke this free option at any time.

Support

Free technical phone support at 0800 707 707

Components of the contract

Special provisions for mobile telephony services, General Terms and Conditions

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