

Special provisions for *Microsoft OneDrive for Business* by Sunrise

1. General

Sunrise enables its customers to use *Microsoft OneDrive for Business* by Sunrise as an option for the customer's Sunrise Freedom mobile subscription. Services provided by Sunrise are limited to the acquisition of the appropriate license for use, subscription management and activation, billing, and various other support services.

2. Service Provider

Microsoft Ireland Operations Limited ("Microsoft") is the service provider and licensor for the *OneDrive for Business* service. Microsoft's contractual obligation to the customer is established in the Microsoft Cloud contract.

3. Microsoft Cloud Contract

The customer acknowledges the Microsoft licensing and use regulations for *OneDrive for Business* in accordance with the "Microsoft Cloud Contract". This governs the contractual relationship between the customer and Microsoft and, besides outlining the licensing and use regulations, also contains the provisions describing Microsoft's contractual obligation and guarantees, as well as data protection and liability regulations. The Microsoft Cloud contract directly impacts the relationship between Microsoft and the customer.

The Microsoft Cloud contract can be viewed here.

4. Description of Services and Prices

You will find the functionalities and system requirements associated with *OneDrive for Business* on the Sunrise website at www.business-sunrise.ch/onedrive

The current prices are published by Sunrise. The fees for using the *OneDrive for Business* option for Sunrise Freedom are charged as part of the monthly Sunrise bill.

5. Contract Duration and Cancellation

OneDrive for Business is an option for Sunrise Freedom. If Sunrise or the customer cancels the corresponding mobile phone service subscription, this will automatically cause the *OneDrive for Business* option associated with this Sunrise Freedom mobile subscription to be canceled as well.

OneDrive for Business can be canceled separately from the corresponding Sunrise Freedom mobile subscription at any time in "[My Account](#)".

OneDrive for Business is purchased for an indefinite period of time and can be canceled at any time subject to a notice period of one month from the end of each month.

The declaration of cancellation for *OneDrive for Business* must be submitted to Sunrise and must clearly specify which mobile subscription the cancellation applies to.

If Microsoft's conditions for licensing and use are violated, Microsoft has the right to deny the customer access to customer data in the cloud and to cancel the Microsoft Cloud contract.

6. Deletion of Cloud Data

Full access to the data in the Microsoft cloud will be granted until the date of deactivation. The *OneDrive for Business* account can be reactivated within 30 days of the deactivation date. After this time, the data will be irrevocably deleted.

After the storage period given above has been exceeded, neither Sunrise nor Microsoft are obligated to continue storing, to export, or to give back the customer's data. Any liability arising from the loss of data is fully and completely excluded.

7. Support

Sunrise offers customers free support over the phone during activation and for malfunctions. If the support service is not related to a malfunction or if the customer requires further on-site assistance, Sunrise will add the service to the customer's bill.

8. Indemnity

Sunrise is not liable to customers for possible malfunctions or operational disruptions, for the lost or damage of customer data, or for unauthorized access to customer data if such events lie outside of Sunrise's sphere of influence.

9. Right to Change

Microsoft or Sunrise have the right to change individual service components of the *OneDrive for Business* option or adjust its conditions at any time during the contract duration. In such a case, section 19 of the general terms and conditions of Sunrise apply.

10. Contract Components

As integral parts of the contract, these components apply in the following order:

1. The [Microsoft Cloud contract](#)
2. These special provisions for Microsoft *OneDrive for Business* by Sunrise
3. The [special provisions for mobile telephony services by Sunrise](#)
4. The [general terms and conditions of Sunrise](#)
5. The [service descriptions](#) for *Microsoft OneDrive for Business* by Sunrise