Thurgauerstrasse 101B CH-8152 Glattpark (Opfikon)

sunrise.ch/business



How to use Sunrise multicard

*100#	dial this number if you want to activate a hardware for calls. You will receive confirmation a few seconds later. Your device can then be used to make calls and all incoming calls will be automatically routed to your number.
*100*n#@	enter this number to activate another hardware from a hardware of your choice, if your hardware (mobile or car phone) does not support the function *100# (n = the number of the desired hardware: 1, 2, 3, 4 or 5). After a few seconds you will receive confirmation of its activation.
*101#6	dial this number if you aren't sure which hardware has been activated. You will then receive a message informing you of the card status.
* 1 0 0 #	enter this number to simplify the activation process by setting one of the buttons on the keypad of your mobile phone with the speed dial number. This enables you to activate the device by pressing a single button. Many devices can be programmed to automatically activate by entering a code word of your choice.
	Another advantage of the Sunrise multicard is that you can choose the language depending on the situation.
*102#8	enter this number and you will be able to select from the following languages in the menu: 1 German, 2 French, 3 Italian, 4 English.
*102*4#6	You can also select the language without the dialog by entering the corresponding number and then the short number, e.g. 4 for English. The language of your mailbox remains unchanged no matter which language you select for the Sunrise multicard.
*103#@	enter this number if you want to find out about all the options that come with your Sunrise multicard. And a menu appears.
	So you don't lose track, we recommend that you label your main SIM card as «1» and the additional cards as «2» to «5».

Lost your Sunrise multicard?

If you lose a card contact the hotline immediately on 0800 555 552 to have it blocked. Since you will be asked for the number of the SIM card, you should keep it handy at all times.

Note: The SIM card number is on the envelope your Sunrise multicard came with.