

Sunrise Smart TV

Instructions for use

Help and support

Do you have a question about Sunrise Smart TV or need help with installation or operation? Further information on operating Sunrise TV can be found at www.sunrise.ch/tv-support or call 0800 707 707.

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1 Remote control



- On/Off** Switch the Sunrise TV box on or to standby
- Numbers** Change channel or enter numbers and letters
- Teletext** Open teletext
- Radio/TV** Switch between TV and radio

- TV Guide** Open the TV Guide
- Red** Function described at the top of the TV screen
- Green** Show favorites list selection or explanation of function at the top or right of the screen
- Yellow** Function is described at the top of the screen
- Blue** Open a menu with more functions on the right of the screen

- Rewind** Quickly rewind the current program or recording
- Record** Record the selected program
- Stop** Stop recording
- Fast forward** Fast forward the current program or recording
- Mute** Switch the sound off or on
- Language selection** Set the audio and subtitle language (if available)
- AV channel** Not currently assigned
- Box/TV** Not currently assigned

- Recordings** Switch to the "Recordings" menu showing recorded programs, scheduled recordings and series recordings (if available)
- Menu** Sunrise TV Guide: Show the main menu comprising the following main sections "Guide", "Discover", "ComeBack TV", "On Demand" and "Settings"
- OK** Open the TV Guide mini or confirm a selection or input
- Up arrow** Open the TV Guide mini or navigate up
- Right arrow** Open the QuickZapper or navigate right
- Down arrow** Open the TV Guide mini or navigate down
- Left arrow** Open the TV Guide mini or navigate left
- Back** Go back one step and/or leave the menu where applicable
- Info** Details of the current program

- Volume** Adjust the volume
- On Demand** Open the "On Demand" function (if available)
- Play/Pause** Play/pause the current program or recording
- CH** Change channel

Good to know: If you pressed a button to open a menu, you can leave the menu by pressing the same button again. This works with "Radio/TV", "Recordings", "Menu", "Info" and the blue button.

2 TV main menu

Program overview via TV main menu

Menu  Press the "Menu" button to open the main menu.

Functions and sections of the main menu



Arrow keys  Use the arrow keys to navigate between the options. The menu is divided into five sections:

- **Guide:**
 - **"TV Guide"** provides an overview of all channels and listings.
 - **"Live TV"** takes you back to the current program.
 - **"Recordings"** shows the list of recorded programs, scheduled recordings and series recordings.
 - **"Radio"** switches to the radio and shows the list of all available radio channels.

- **Discover:**
 - **"Collections"** shows an overview with "My Collections" and "Recommended Collections".
 - **"Recommendations"** shows recommended movies and programs.
 - **"Genres"** shows movies and programs organized by genre.
 - **"Search"** allows you to search for movies and programs by title, genre, cast member etc.
- **ComeBack TV:**
 - **"What's new"** shows new programs and movies that are available on ComeBack TV.
 - **"Last Chance"** shows programs and movies that won't be available on ComeBack TV for much longer.
 - **"Genre View":** missed movies and programs organized by genre.
- **On Demand:**
 - **"Shops"** provides an overview of all available On Demand shops and options.
 - **"What's new"** offers newly available films and movies.
 - **"Genre view"** shows available movies and programs organized by genre.
 - **"My movies"** lists movies you have rented.
- **Settings:**
 - **"Options"** shows additional options that you can order.
 - **"Help"** explains new features of Sunrise TV.
 - **"Settings"** gives you access to TV and audio settings, parental settings, PIN codes, etc.
 - **"ComeBack TV"** allows you to switch the ComeBack TV function on and off for individual channels.

3 Basic functions

Changing channel

Numbers 0 - 9

Press the number keys to change channel. Each channel is stored at a predefined location.

CH ▲/▼

Use the CH buttons to scroll up and down through the channels one at a time.

Right arrow ▶

TV Guide TVGUIDE

OK

You can also change channel via one of the following:

- QuickZapper
- TV Guide
- TV Guide mini

For more details, see Chapter 4 "TV Guide".

On-screen program information

When you change channel, information about the current program and channel is displayed on screen for a few seconds. You can also display this information by pressing the "OK" button.

OK

Back

Good to know: Press "Back" to hide the information.

- The bar at the top shows how much of the program is left to run. The symbol in front of the bar shows the playback direction and speed (e.g. ▶ for fast-forward) and also whether the program is playing in catch-up (⏮ ComeBack TV).



- The bar at the bottom shows the channel name and number. The name of the current program and what's on next are displayed alongside, together with the transmission time. Depending on the source, this symbol ▶ is displayed under the channel name for currently live TV. This symbol ⏮ is shown when playing back recordings with Ⓜ ComeBack TV.

MENU



OK

Good to know: You can customize the length of time for which this information is displayed. In the main menu navigate to "Settings" > "TV and audio" and then select "TV Guide mini display time". Then set the display time.

Pausing a program (Live Pause)

**Play/
Pause** 

You can pause a live program or recording at any time by pressing the “Play/Pause” button.



The pause symbol appears in the top left of the screen.

**Play/
Pause** 

To continue playing the program, press the “Play/Pause” button again. The program will play with a time delay.



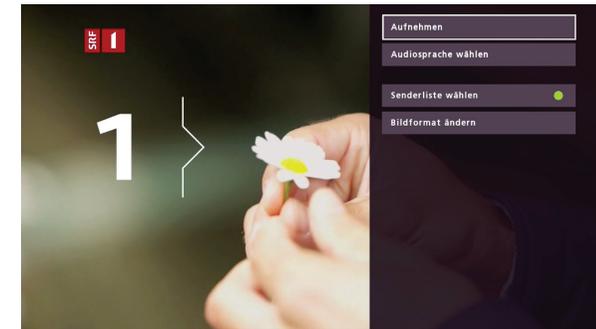
The symbol in the top left of the screen shows that you are watching the program with a time delay.

Stop 

To end the delayed playback, press the Stop button. This will take you back to live TV.

“More” menu

Blue  Press the blue button to display the “More” menu.



The menu with the available options appears on the right of the screen.

The following options are possible:

- **“Record”**: Records the current program. (For more information see **page xy**)
- **“Select subtitles” (if available)**: The available subtitle languages appear.
- **“Select audio language” (if available)**: The available audio languages appear.
- **“Select channel list”**: Press the green button to show available TV favorites lists.
- **“Change image format”**: You can change the screen format to 4x3 or 16x9 or zoom the picture.

Back 

Good to know: Press “Back” to go back one step in the menu. Keep pressing it to return to the program you were watching.

Detailed information about the program currently showing

Info ⓘ Press the “Info” button to show details of the program.



The overview shows the name, date and time of the program as well as a synopsis (if available). Underneath, Sunrise Smart TV shows you programs that might be of interest to you.

Arrow keys ⬆️

OK Ⓞ

Options for getting more information or for starting actions are displayed on the right of the screen. Use the Up and Down arrow keys to navigate through the options. Press “OK” to confirm your selection.

Options:

- **“ComeBack TV”** plays the program from the start.
- **“Record”** records the program. If the program is part of a series, you can choose whether to record just the current episode or the entire series.
- **“Cast & Crew”** lists the cast for the program.
- **“Follow”** allows you to add programs to and delete programs from your favorites.
- Pressing the “Info” button again takes you back to the current program. (More options for returning to where you left off can be found on page 10).

Info ⓘ

4 Sunrise TV Guide

TV Guide 

Right arrow 

Down arrow 

Continue viewing

There are four different ways of viewing the TV listings:

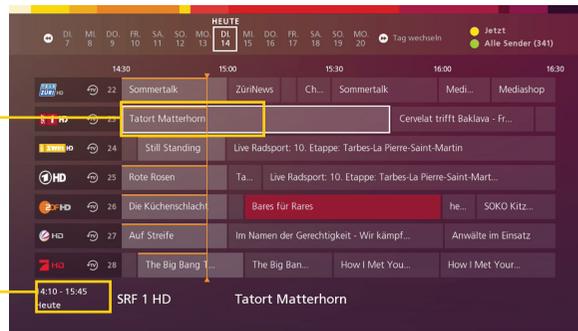
- The TV Guide shows all program listings in full-screen view.
- The QuickZapper shows an overview of current programs on the right of the screen. For more information, see page 9.
- The TV Guide mini shows the current program and what's on next at the bottom of the screen. You can also open the TV Guide from here. For more information, see page 9.
- When you leave a program completely, Sunrise TV remembers where you left off and gives you the option of continuing to view from that point. For more information see page 10.

TV Guide options

The TV Guide shows you an overview of past, current and future TV listings. You can also change channel via the TV Guide.

TV Guide 

- 1 Press the "TV Guide" button to open the TV Guide. The selected program is shown with a white outline.



- The transmission time appears underneath, together with the transmission day if the program is not on today. Current programs are shown with a gray background.

Arrow keys 

OK 

Yellow 

CH 

Rewind/Fast forward


Green 

- 2 You can navigate between channels and through the listings using the arrow keys.

- 3 Press the "OK" button to switch to the selected channel.

From the TV Guide you can also record current or future programs and watch programs you have missed (ComeBack TV).

Good to know: There are various shortcuts you can use to speed up navigation through the listings:

Press the yellow button at any time to return to the current day and time.

Press the CH buttons to move up or down seven channels at a time.

Use the rewind or fast forward button to move easily between the days.

Press the green button to add the program to your favorites list.

Sunrise QuickZapper

The QuickZapper gives you a quick overview of the programs currently showing on all channels. You can carry on watching the current program at the same time.

- Right arrow**  **1** Press the Right arrow key to show the QuickZapper.



The QuickZapper appears on the right of the screen.

(Optional)
Arrow key 

Good to know: Press the Right or Left arrow key to change the active favorites list (channel list).

- Arrow keys**  **2** Use the arrow keys to navigate to the channel you want.

CH 

Good to know: Press the CH buttons to move up or down seven channels at a time.

- OK**  **3** Press the "OK" button to switch to the selected channel. The QuickZapper disappears.

TV Guide mini

The TV Guide mini appears at the bottom of the screen. It shows the name of the current program and what's on next on the current channel.

- OK**  Press the "OK" button to show the TV Guide mini.



The name of the current program and what's on next appear at the bottom of the screen.



Good to know: You can customize the length of time for which this information is displayed. In the main menu navigate to "Settings" > "TV and audio" and then select "Anzeigezeit TV Guide mini" (TV Guide mini display time). Then set the display time.

Continue viewing

Whenever you leave a program (Live TV, ComeBackTV recording or Video on Demand), Sunrise Smart TV remembers where you left off. You can go back and continue viewing the last program you were watching from exactly where you left off any time.

- 1 If you left a current TV program and go back to it later, you can “continue” to watch in delay from where you left off or go on watching it on live TV.



- 2 If you leave a ComeBack TV recording or VoD, two options will appear allowing you to navigate within Sunrise Smart TV and then return to the guide:



The “Continue” option takes you back to where you left off. The “Restart playback” option allows you start the program you were watching from the beginning again.

5 ComeBack TV (watching missed programs)

ComeBack TV allows you to watch programs you have missed from the previous seven days, without you having to record them beforehand. With ComeBack TV you can also watch programs that have already started from the beginning, and pause, rewind and fast-forward them. This facility is currently available on over 200 channels.

Important: When you first set up your Sunrise TV box, you are prompted to activate ComeBack TV individually for each channel. To activate a channel retrospectively, please follow the instructions below.

Activating ComeBack TV retrospectively



Menu + arrow keys (MENU) (arrow keys)

1 Select "Settings" from the main menu.

OK (OK)

2 Navigate to the "ComeBack TV" option and press "OK".

Arrow keys (arrow keys)

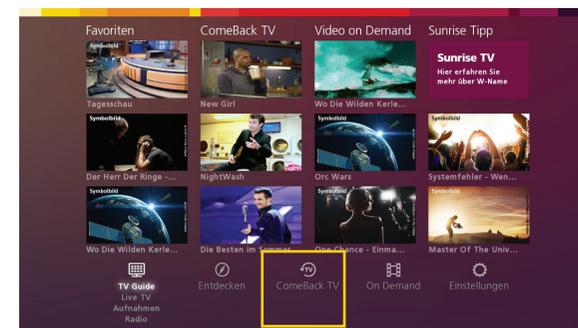
3 Now use the arrow keys to select the channel and press "OK" to activate or deactivate it.

OK (OK)

Arrow keys + OK (arrow keys) (OK)

4 Once you have activated/deactivated all the relevant channels, use the arrow keys to navigate to "Save" and then press "OK". If you do not need to make any changes, use the arrow keys to navigate to "Finish" and press "OK" to exit the menu.

ComeBack TV menu



This overview gives you direct access to past programs, sorted by "What's New", "Last Chance" and "Genre View".

- "What's New" shows programs which have just become available on ComeBack TV.
- "Last Chance" lists programs that won't be available for much longer.
- "Genre View" shows programs organized by genre.

Aufnahme (record icon)

Good to know: You can also record all ComeBack TV programs. Proceed in the usual way: Press the "Record" button. The current ComeBack TV program will be recorded from this point in time to the end and saved under "Recordings". (For more information, including on how to record series, see page 13/14).

Watching the current program from the start

With ComeBack TV you can jump to the beginning of a program that has already started so you don't miss anything.



Channels that have already been activated are identified by the  symbol beneath the channel logo.

Info  **1** Press the "Info" button to show details of the program. The "ComeBack TV" option is displayed on the right (if available).

Arrow keys  **2** Use the arrow keys to select "ComeBack TV".

OK  **3** Press "OK" to confirm. The program is played exactly from the start to the end.

Watching a missed program

TV Guide  **1** Press the "TV Guide" button to open the TV listings.



The ComeBack TV symbol  is displayed next to the channel name (if available).

Arrow keys  **2** Use the arrow keys to select a past program on a channel with the ComeBack TV symbol.

OK  **3** Press "OK" to show information about the program.

OK  **4** Press "OK" to confirm the "ComeBack TV" option. The program is played from the start.

6 Cloud recording

Recordings are no longer saved locally to your Sunrise TV Box hard disk, but rather in the Cloud. This has the following advantages:

- Recordings saved in the Cloud can be played back on any additional TV Boxes (additional TV Boxes are available to purchase) and mobile devices using the Sunrise TV app.
- You can record as many programs as you like at the same time.
- You can save Comeback TV programs retrospectively under your recordings.
- Your Cloud Recordings will be deleted after six months with TV comfort, and after three months with TV start (This is not the case for archived recordings. See page 17).
- You will not lose your recordings when you replace your Sunrise TV Box.

Important: You can directly record current and scheduled programs/series or program them to be recorded.

Recording the current program

Record 

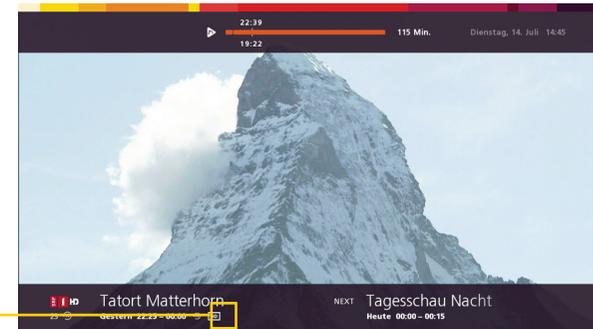
- 1 Press the "Record" button.
If the current program is not part of a series, it is recorded from now until the end of the program.

(Optional)
Arrow keys 

- 2 If the current program is part of a series, a dialog box opens with two options: "One-off recording" (record this episode) and "Series recording" (record all episodes in the series). Use the arrow keys to select the option you require.

(Optional) OK 

- 3 Press "OK" to confirm.
The current program is recorded from now and the series is set to be recorded if applicable.



- While the program is recording, the Record symbol is displayed in front of the program name.

Stopping a current recording

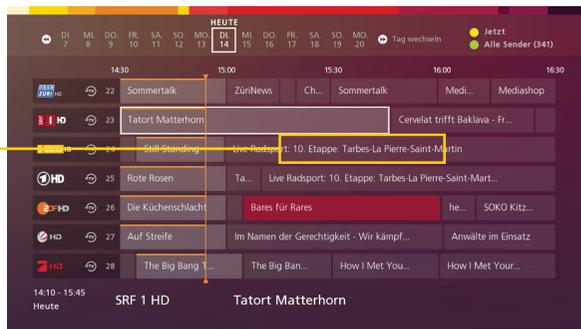
Stop 

- 4 Switch to the channel on which the program is being recorded and press the "Stop" button.
Recording of the current program stops immediately.

Good to know: You can record as many programs as you like simultaneously

Scheduling a recording (program or series)

- TV Guide**  **1** Press the “TV Guide” button.
- Arrow keys**  **2** Use the arrow keys to select the program you require. You can also select programs from up to seven days ago (ComeBack TV).
- Record**  **3** Press the “Record” button. If the program is not part of a series, it is recorded when it is transmitted.



Future recordings are marked red. (ComeBack TV recordings are not marked red, instead they are directly added to “Recordings”).

- (Optional)**
Arrow up  **4** If the program is part of a series, a dialog box opens with two options: “One-off recording” and “Series recording”. Use the arrow key to select the option you require.
- (Optional) OK**  **5** Press “OK” to confirm your selection. The program or series is recorded when it is transmitted.

7 Play and manage recordings

Important: For a scheduled/programmed recording or series recording, see “7.2 Managing scheduled recordings” (p. 16) or “7.3 Series recordings” (p. 17).

7.1 Playing and managing existing recordings

Recordings 

(Optional)
Left arrow 

Arrow keys 

- 1 Press the “Recordings” button to switch to the “Recordings” menu.
- 2 Use the arrow key to move into the “Recordings” menu if it is not already selected. A list of existing recordings and series is displayed.
- 3 Use the arrow keys to navigate to a recording.



(Optional) OK 

Yellow 

The selected recording is highlighted in the “Recordings” menu. Series are identified by the Series symbol  in front of the series title. Select a series and press the “OK” button to display all recorded episodes.

Good to know: You can list the recordings in alphabetical order or in date order. Press the yellow button to switch between these two sort orders.

OK  4 Press “OK” to confirm the selected recording.



The following options appear on the right of the screen:

- “Play” plays the recording, even if another program is recording at the same time.
- “Delete recording” permanently deletes the selected recording. You are asked to confirm your decision before the recording is deleted.

Red 

Good to know: Pressing the red button deletes a recording directly from the list.

Red 

Good to know: If it is an episode from a series, only that episode is deleted. To delete the entire series, select the series in the “Recordings” menu and then press the red button. Confirm your decision in the dialog box.

- “Change recording/Archive” allows you to archive a recording for a long time so that it is still available in the “Recordings” menu and is not deleted automatically. Recordings that are not archived will be deleted after six months (TV comfort) or three months (TV start), or when you have reached the recording limit. Archived recordings will be kept until otherwise deleted. (See more about this on page 17).

You can now display individual channels and scroll back and forth between different channels or time slots.

- “Follow” allows you to add recordings to and delete recordings from your favorites.

7.2 Managing scheduled recordings

- Recordings**  **1** Press the “Recordings” button to switch to the “Recordings” menu.
- (Optional) Right arrow**  **2** Use the arrow key if necessary to move into the “Scheduled recordings” menu.
- Arrow keys**  **3** Use the arrow keys to navigate to a scheduled recording.



- (Optional) OK**  The selected recording is highlighted in the “Scheduled recordings” menu. Series are identified by the Series symbol . Select a series and press the “OK” button to display all episodes.

- OK**  **4** Press “OK” to confirm the selected recording.



The following options for the recording appear on the screen:

- **“Cancel recording”** allows you to cancel a scheduled recording ahead of time.
- **“Cast & Crew” (if available)** shows the cast list for the recording.
- **“Follow”** adds the programs to your favorites or deletes them.

Good to know: You can record as many programs as you like at the same time.

7.3 Series recordings

If the series recording function is active, all programs with the same name on the selected channel are set to be recorded.

Deleting series

You can delete both existing and scheduled series recordings either individually or globally.

Recordings  **1** Press the “Recordings” button to switch to the “Recordings” menu.

(Optional) Left arrow  **2** Use the arrow key if necessary to move to “Recordings” or “Scheduled recordings” if not already selected.



Series are identified by the Series symbol  or  in front of the series name.

Arrow keys  **3** Use the arrow keys to navigate to a series.

Red  **4** Press the red button.
A Delete dialog box opens.

Down arrow  **5** Press the down arrow key to select “Yes”.

OK  **6** Press “OK” to confirm the deletion.
The selected series is deleted.

7.4 Archive recordings (Sunrise Smart TV comfort customers)

As a Sunrise Smart TV comfort customer, you can archive recordings in your Sunrise Cloud. The archive function allows you to specify the delete options and to archive a recording so that it is still available in the “Recordings” menu and is not deleted automatically.

Manage disk space

Storage space in the Sunrise Cloud is measured by the number of recordings. The length of the recordings is irrelevant.



Symbol for programs archived in the Cloud.

The principle according to which programs are automatically deleted, unless they have been archived:

- Once your Cloud storage space is full, the oldest recordings will be automatically deleted to make space for the new recording. Archived programs are excluded from this deletion process.
- Recordings will generally be deleted after six months with TV comfort, and after three months with TV start. Only archived recordings are kept indefinitely, until otherwise deleted.

8 On Demand (VoD, Video on demand)

On Demand 

The On Demand section comprises various shops (content partners) from which you can access feature movies and TV series directly. Some shops have unlimited access to a wide range of content. You can take out a subscription for the entire movie library (currently over 2500 movies) for a certain period of time, and during this time you can access the movies as often as you like. Please note the minimum subscription periods. Other shops operate on a pay as you watch basis.

Good to know: The rental period is 48 hours. You can see when the rental period expires under "Meine Filme" [My movies] > "Gemietete Filme" [Rented movies]. (The duration does not apply to VoD subscriptions, such as "KidsTV").

Important: Some movies are available in a choice of resolutions. You can choose to rent the movie in HD (High Definition) or SD (Standard Definition). The price will also vary depending on the resolution.

You can access this overview either from the main menu or by pressing the "On Demand" button.



Important: In the TV settings you can protect the OD section with a PIN. You can also set a spending limit.

Good to know: The rental fee is charged directly to your Sunrise account. So you can see everything at a glance.

Movie details

Arrow keys + OK  In the overview use the arrow keys to select a movie and then press "OK" to confirm

(Optional) Numbers  **Important:** You may be prompted to enter the PIN for VoD. **The default PIN is 1234.**



The detailed view will give a brief description of the film on the right and options for the selected film on the left.

- **"Rent a movie":** You can rent movies in high definition or standard quality.
- **"Watch trailer"** shows you a trailer for the movie.
- **"Add/remove to/from wish list"** adds the movie to your wish list which is located under "My movies".
- **"Cast & Crew"** introduces the producer and actors from the movie.
- **"Follow/Unfollow"** allows you to manage your movie favorites.

Book SVoD

Movies and shows in the flat rate shops must be booked individually under "Settings" > "Options". You can then access all movies whenever you want during the booked time.



Redeeming a VoD voucher

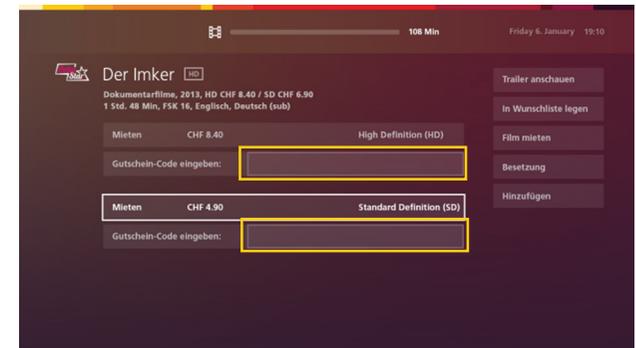
You can receive Sunrise VoD vouchers by email or in the form of a scratchcard.

Voucher validity:

- A VoD voucher allows you to access one VoD movie, regardless of how much it costs to rent.
- Every voucher has an expiry date, by which it must be used.
- Up to five vouchers can be redeemed in one calendar month.
- You can watch any rental movie with a voucher, however series available to buy are strictly excluded.

Vouchers are redeemed in the same way as you rent a VoD:

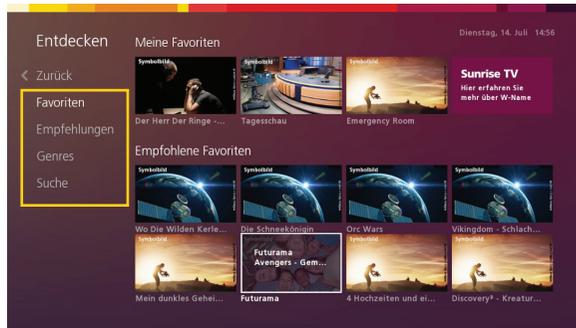
- 1 Pick a movie.
- 2 Select "Rent a movie".
- 3 Under "Redeem voucher" select either High Definition (HD) or Standard Definition (SD), if applicable.
- 4 Enter the voucher code.



Important: A message will appear if your voucher has already expired (see "Voucher validity"). You can still rent the movie in the usual way.

9 Discover

Sunrise Smart TV helps you to discover new channels, movies, programs and series. From the main menu go to the "Discover" menu.



- **"Collections"** shows you the movies and programs you have identified as your favorites, as well as recommendations based on your favorites.
- **"Intelligent guide tips"** are selected on the basis of your TV viewing habits. You are offered a selection of programs and movies from On Demand, ComeBack TV and upcoming programs.
- **"Genre View"** sorts the recommendations by category.
- **"Quick Search"** allows you to search for programs and movies. The search results are made up of hits from live TV, ComeBack TV and On Demand. Results only begin to appear after the first three characters.

Intelligent guide tips

- **Arrow keys** Sunrise Smart TV also lists recommended movies and programs based on your TV viewing habits.
- **OK** You can select these directly using the arrow keys and then press "OK" to confirm.



Adding favorites

- **Info** You can add up to eight programs or movies to your favorites. To do this click "Follow" on the program details page. Once you have reached the maximum of eight favorites, you can delete a movie from your favorites list via "Go to favorites". Select the relevant movie using "Ok" and then click on "Delete". Then use the "On Demand" button to go back to the overview to add the new movie to your favorites.



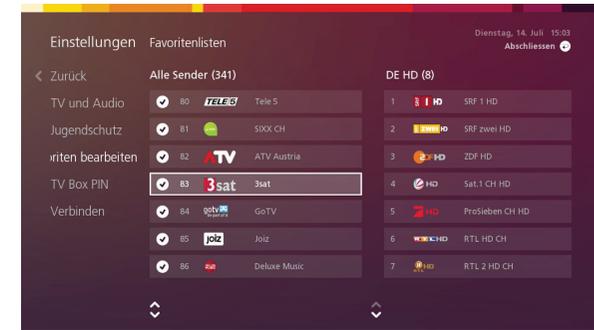
10 Favorites lists (channel lists)

You can save a selection of TV and radio channels as a favorites list. When you change channel using the Channel button or the number keys, you can only switch between the channels on the active favorites list.

Good to know: You can create up to five TV and five radio favorites lists.

Menu Creating a favorites list

- Arrow keys**  **1** Press the "Menu" button to switch to the main menu.
- Down arrow**  **2** Using the arrow keys, navigate to the "Settings" function, then to "TV settings" and finally to "Edit favorites".
- OK**  **3** Press the down arrow key to select "New list" in the "TV" or "Radio" category.
- Numbers**  **4** Press "OK" to confirm. An input box appears for the name of the list.
- 5** Use the number keys to enter a name for your new favorites list. Keep pressing a key until you get to the letter you want. Once you have entered a letter, wait for a moment before you enter the next letter.
- Red**  **6** Press the "OK" button to save the name.
- Yellow**  **Good to know:** You can also use the following buttons:
Red button: to delete the last letter entered.
Yellow button: to switch between lower and upper case.
- OK**  **6** Press the "OK" button to save the name.



The "Favorites lists" menu shows all available channels on the left and the channels in the selected favorites list on the right.

- Arrow keys**  **7** Use the arrow keys to select the first channel for your new list.
- OK**  **8** Press the "OK" button to add the selected channel to your list. A green check mark  appears in front of the channel name and the channel is stored in your favorites list.
- Good to know:** Press "OK" again to remove the channel from your favorites list. You cannot delete channels from the "All channels" list.
- Back**  **9** Repeat steps 7 and 8 to add more channels until your favorites list is complete, and then press the "Back" button. The new favorites list is saved and appears in the "Favorites lists" menu.
- Green/Yellow**  **10** You can sort the list by switching to the favorites list using the right arrow key and then using the green (up) and yellow (down) buttons to move the channels within the list.

Opening a favorites list

Green 

You can switch between the available favorites lists at any time while a TV or radio program is playing.

Arrow keys 

1 Press the green button to show a list of available favorites lists.

2 Use the arrow keys to select the favorites list you require.

OK 

3 Press "OK" to confirm and switch to the selected favorites list.

Editing and deleting a favorites list

You can change the choice of channels and the order in which they appear in a favorites list or delete a favorites list altogether.

Menu 

1 To do this first press the "Menu" button to switch to the main menu.

Arrow keys 

2 Using the arrow keys, navigate to the "Settings" section and then to "Favorites lists".

OK 

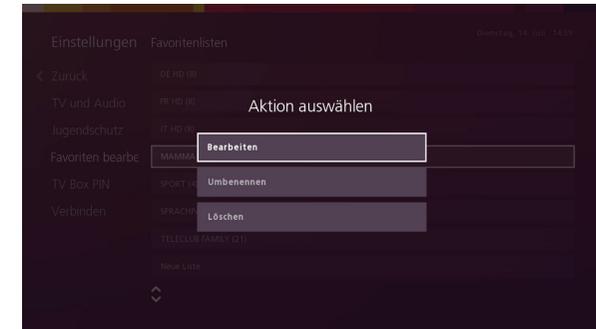
3 Press "OK".
The available favorites lists are displayed.

Down arrow 

4 Press the Down arrow key to select the favorites list you require.

OK 

5 Press "OK".



A dialog box opens with three options. You can choose from the following options:

- **"Edit"** allows you to edit your favorites list, for example by adding new channels or by removing channels. You can also change the order in which the channels appear in the list.
- **"Rename"** allows you to change the name of the favorites list.
- **"Delete"** permanently deletes the favorites list.

11 Channel packages/ Select options

You can subscribe to additional language, channel and On Demand packages for your Sunrise TV Box.

Good to know: The contract terms and cancelation periods for the packages differ in each case. Details can be found in the description of the individual package.

Good to know: The charges for your chosen channel packages will appear on your monthly Sunrise bill.

- 6 You will have to restart the Sunrise TV box in order to activate the package. It will ask you whether you want to restart it immediately or be reminded in 10 minutes.

- 1 From the main menu navigate to "Settings" and then to "Options".



Arrow keys + OK



- 2 Use the arrow keys to select the package you require and then press OK to confirm.

Arrow keys + OK



- 3 Select the "Order additional package" or "Order option" option.

OK

- 4 You will be asked to accept the terms and conditions for the chosen package.

Numbers 0 - 9

- 5 You may also be asked to enter the Shop PIN as a security measure.

Important: All default PIN codes are "1234".

12 Searching for programs

In the "Quick Search" menu you can browse all programs using a search term (e.g. title, genre or actor). The results list shows you all programs whose title, synopsis or cast list contains the search term.

Browsing all programs using a search term

- 1 Press the "Menu" button to switch to the main menu.
- 2 Using the arrow keys, navigate to the "Discover" section and then to "Quick Search".
- 3 Press "OK" to confirm.

Menu 

Arrow keys 

OK 



The "Quick Search" menu opens. The cursor blinks in the input box.

Numbers 0 - 9 

- 4 Enter a search term using the number keys. Keep pressing a key until you get to the letter you want. The search results are updated as you go. (There is no need to press "OK".)

Arrow keys + OK 

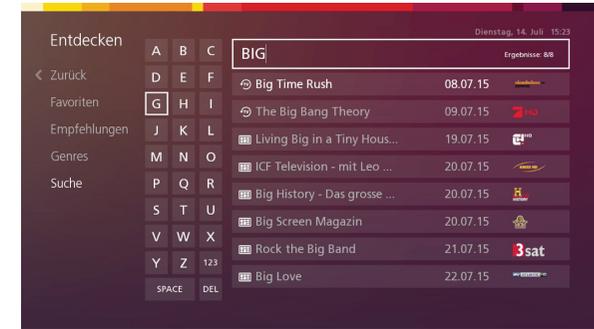
- 5 You can also enter letters using the arrow keys and the "OK" button. Results only begin to appear after the first three characters.

Red 

Good to know: Press the red button to delete the last letter entered.

Right arrow 

Use the right arrow key to move into the column containing the list of search results.



The results list shows you all programs containing the search term, together with the corresponding channel and transmission date and time.

Good to know: Use the following buttons to sort or filter the search results:

Yellow 

- Yellow button: Sorts the search results in alphabetical order or by date.

Green 

- Green button: Filters the search results. You can activate one or more filters (Live TV, ComeBack TV, Video on Demand) using the "OK" button. Press "OK" to confirm the selected filter(s).

Down arrow 

- 6 Use the down arrow key to navigate to the program.

OK 

- 7 Press "OK" to confirm.

Arrow keys 

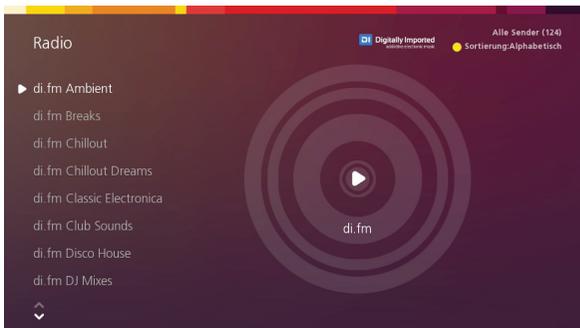
- 8 Use the arrow keys to select the option you require.

OK 

- 9 Press "OK" to confirm.

13 Radio

Radio/TV  **1** Press the “Radio/TV” button to switch to the “Radio” menu.



A list of available radio channels is displayed.

Arrow keys  **2** Use the arrow keys to navigate to the radio channel you want.

OK  **3** Press “OK” to confirm.
The radio channel is played.

Yellow  **Good to know:** Press the yellow button to jump to the top of the favorites list.

Green  **Good to know:** Press the green button to change the favorites list. You can create and modify lists of favorite channels in the main menu under “Settings” and “TV settings”.

14 Settings

Parental settings

The following settings can be specified:

- **Parental settings for ComeBack TV**
The options are "on" and "off"
- **Parental settings for On Demand**
You can set the minimum age limit to: Aus, FSK Ab 6, FSK Ab 12, FSK Ab 16, FSK Ab 18

TV and audio

In the "Settings" menu go to "TV settings" and then "TV and audio" to change the following settings:

- **"TV menu language"**
The menus are available in English, German, French and Italian.
- **"Preferred subtitle language"**
You can specify your preferred subtitle language or select "None" to hide the subtitles. The available languages are English, German, French and Italian.
If your preferred language is not available, subtitles are displayed in the channel language or are hidden if no subtitles are available.
- **"Preferred audio language"**
You can specify the language in which you would like to listen to programs. The available languages are English, German, French and Italian.
If the selected language is not available for your program, the program is played in the channel language.
- **"TV Guide mini display time"**
You can set the time for which the TV Guide mini is displayed to 3, 5, 7, 10 or 20 seconds.

- **"Screen format"**
You can change the screen format to 16x9 or 4x3.
- **"Audio output"**
The available audio settings are "analog" or "SPDIF" (digital via optical output).
- **"Energy saving mode after standby"**
Your Sunrise TV box uses up to 90% less electricity in energy saving mode. The following options are available: never, immediately, one hour, eight hours, 24 hours. Energy saving mode is set up so as not to affect scheduled or current recordings. Please be aware that it takes several minutes for your Sunrise TV Box to wake up.
- **"VoD shop purchase PIN"**
You can activate and deactivate the PIN for the Video on Demand shops here by selecting "on" or "off".
- **"Monthly VoD limit"**
You can set a monthly limit for the Video on Demand shops. The following options are available: none, CHF 20, CHF 100.

Editing favorites

Favorites lists are described in Chapter 10 “Favorites lists (channel lists)” on **page 18**.

TV box PIN

You can change the PIN you use to access your Sunrise TV Box and the Shop.

Menu  **1** Press the “Menu” button to switch to the main menu.

Arrow keys  **2** Using the arrow keys , navigate to the “Settings” section and then to “TV Box PIN”.

OK  **3** Press “OK”.



(Optional)
Right arrow  The TV Box PIN menu appears. Use the arrow key to move to the right to change the “purchase PIN”.

Numbers  **4** Enter the existing PIN code in the first box using the number keys.

Important: All default PIN codes are “1234”.

Down arrow  **5** Press the down arrow key to move to the next input box.

Numbers  **6** Enter a new PIN code using the number keys.

Red  **Good to know:** Press the red button to delete the last number entered.

Down arrow  **7** Press the Down arrow key to move to the last input box.

Numbers  **8** Enter the new PIN code again.

OK  **9** Press OK to confirm the change of PIN.
The TV Box PIN has been changed.

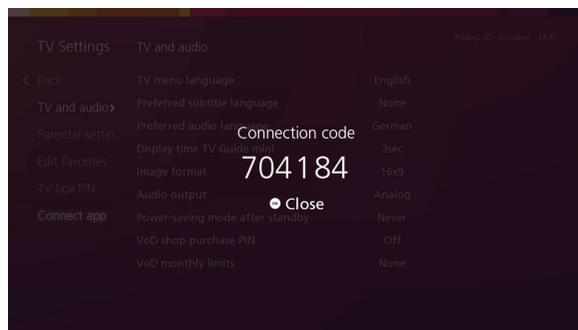
Back  **Good to know:** Press “Back” to go back one step in the menu.
Keep pressing it to return to the program you were watching.

15 Sunrise Smart TV App

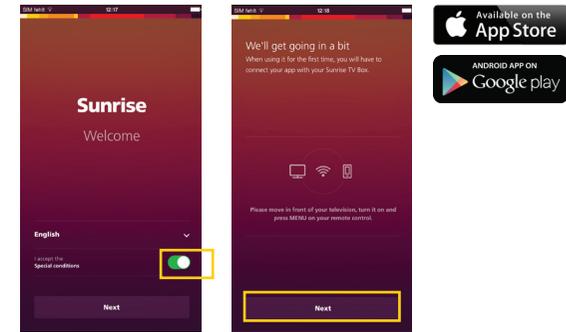
Multiscreen: Watch anywhere – on your TV as well as on up to five additional mobile devices at the same time.

To be able to watch Sunrise Smart TV on your mobile devices (smartphones or tablets), you will need to connect each device to your user account. You can connect up to five devices simultaneously to your user account. If you connect a sixth device, the device with the oldest connection will be disconnected from Sunrise Smart TV.

- Menu**  **1** Press the «Menu» button to switch to the main menu, then select «Settings».
- Arrow keys**  **2** Navigate to «TV settings» with the arrow buttons. Select the last entry in navigation: «Connect app».
- OK**  **3** Confirm with «OK». The password will be displayed.



- 4** On your mobile device open the Sunrise Smart TV app. Please accept the Terms and Conditions and then press «Next».



- 5** Transfer the password from your TV screen to your mobile device. Now you also have access to Sunrise Smart TV offers on the go.



Other functions offered by the Sunrise TV app

- **ComeBack TV Agent:** Shows ComeBack TV programs based on questions such as: How much time do you have? What genre would you like to watch?
- **Search:** Allows you to search for an appropriate program using keywords.
- **Push to TV:** Allows you to view programs on your TV that you have selected in the app.
- **ComeBack TV:** Allows you to view programs you have missed at a later stage.
- **Cloud recording:** Offers more storage space and the option to access recordings via the app or additional TV Box.