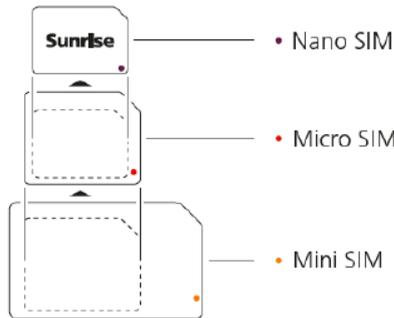


Activating and using your new SIM

As you requested, we are sending you enclosed a new SIM for your new device.



Important information:

- Please make sure to use the correct SIM card size for your device. Using the wrong size might damage the card or your device. If you are not sure, please go to sunrise.ch/help for assistance.
- Remove the SIM card from its bracket at the designated points.
- The universal SIM card has three sizes in one card, and you can punch out smaller formats from it.

Tip

Hold on to all the pieces. They can be reassembled if you switch devices.

eSIM voucher

If you have a device with a built-in SIM (the so-called eSIM) and you have received an eSIM voucher with a QR code, please use your device camera to scan the QR code, and then download the eSIM profile. For further information, please visit sunrise.ch/help.

Activating your new SIM:

To prevent misuse, we did not activate your new SIM. Therefore, please activate it before use. You can do this any time at sunrise.ch/mysunrise

Good to know:

Once you have activated your enclosed Sunrise SIM, your old SIM card will be deactivated. If applicable, please transfer your contacts from your old to your new device to ensure that you can use them on your new mobile phone. You may find further information on this subject in your mobile phone's operating manual.

Online at sunrise.ch: The quickest way to activate it

1. Please go to our website at sunrise.ch/mysunrise
2. Log in with your phone number and password.
3. Under "Subscriptions," select your product, and click on "To the subscription."
4. Under "SIM card," click on "Activate new SIM card."
5. Follow the instructions.

For additional support, answers to your questions, and useful tips and tricks, please go to sunrise.ch/help.

We hope you enjoy your experience on the Sunrise mobile network and thank you for your confidence in Sunrise.