

MTV home TV start

Best TV product
in Switzerland according
to the telecom ratings of
Bilanz. (Bilanz 08/ 2015)

MTV home smart TV, the digital TV and radio subscription with many innovative features for youth up to 30 years of age:

- 230+ TV channels, including 50+ in HD
- ComeBack TV up to 30 hours after broadcast
- 30 hours recording capacity
- Live Pause
- Reception on mobile hardware at home and on the go
- Video on Demand



TV

	Costs
Basic monthly fee (without discount)	CHF 25.00
Landline connection fee	Included
Activation fee	None
TV set top box	Included (on loan, at no cost) Connections: HDMI, ethernet, power
Prerequisite	You must have a Sunrise Home Internet subscription (starting at CHF 40.00/month) in order to purchase this service.
Sunrise advantage	10% discount on the basic fee with the combination of an MTV home Internet and TV product with an MTV mobile subscription. Prerequisite: All products must be invoiced on the same bill.

	TV functions
Live TV	230+ channels, including 50+ in HD
ComeBack TV	Up to 30 hours after broadcast and 2,000+ shows.
Comeback TV agent (starting Nov. 2015)	Yes - Search function for ComeBack TV shows
Recording function	30 hours recording capacity (in the cloud)
Live Pause	Yes
Favorites list	Yes - Channel can be freely selected
Video on Demand	Yes - 2,500 films and "Hot from the US" series on Demand
Smart program tips	Yes
Electr. program guide	Yes

	TV functions
Quick Zapper	Yes
Sunrise TV App	<p>Multiscreen function. The Sunrise TV app makes it possible to watch television independently on up to five mobile hardware devices (mobile phone or tablet) via the WiFi at home, or on the go via the mobile network and using the Sunrise TV app.</p> <p>Push to TV function: With the Push to TV function, your mobile phone or tablet can be used as a remote control and to transmit shows from the program guide on your mobile hardware directly to the TV.</p> <p>Channels, functions: Over 100 channels including ComeBack TV.</p> <p>Reception through the mobile network. Data traffic through the Sunrise TV app will not be charged against included data or 4G high-speed volume for customers with a mobile subscription from Sunrise or MTV mobile. All other costs for data transmission are charged in accordance with the respective contractual agreement or mobile subscription with the corresponding mobile service provider.</p> <p>Abroad: Recordings and ComeBack TV can be watched abroad. For licensing reasons, however, it is not possible or permissible to view live TV while abroad.</p> <p>System availability. iOS and Android. The Sunrise TV app can be downloaded from the app store or Google Play for free.</p>

	TV / Radio
TV channels	See TV channels .
Radio stations	See Radio stations .

	Contract duration
Minimum duration subscription	12 months
Cancellation subscription	<p>The contract may be terminated with a notice period of 2 months after the end of the minimum contract duration.</p> <p>Once the minimum contract duration has elapsed, the contract may be terminated at any time with a notice period of 2 months.</p> <p>Cancellation of the Sunrise Home TV subscription will automatically cause all options connected with these services to be cancelled as well. When this occurs, the minimum durations for certain options (e.g. Teleclub one year minimum duration) must also be taken into account. Cancellation of a TV subscription does not affect the Internet subscription.</p>
Early cancellation	<p>If the contract is terminated before the minimum contract duration is reached, the recurring monthly basic fees for the remaining period (6 months max) for the TV subscription must be paid in full. If the minimum contract duration of options (e.g. Teleclub, Canal+) has not yet been reached, the monthly basic fees for the remaining period of the option must be paid in full.</p>
Switching TV subscription	You can switch to another Sunrise Home TV subscription any time free of charge.
Subscription migration	The minimum contract duration will be transferred when you switch from an older TV product.

	Contract duration
Invoicing	The basic fee is invoiced after activation. The option fee is automatically invoiced on a monthly basis until the option is cancelled. If you cancel during the current billing month, the basic fee will be charged on a prorated basis.
Industrial and commercial usage	The industrial or commercial broadcast of television and radio programs using Sunrise TV, e.g. in publicly accessible rooms, restaurants, hotels, businesses, shop windows, etc., may require a license from a Swiss copyright fee collection agency, depending on the type of usage. The customer is solely responsible for registering and obtaining the appropriate rights from the fee collection agency. Due to licensing restrictions, the industrial or commercial use of ComeBack TV, recordings, and the Live Pause function is prohibited.

	Miscellaneous
Note	The availability of Sunrise TV is location-dependent.
TV/radio hardware	TV and radio hardware must be compatible with digital TV or digital radio. With the subscription, one TV set can be connected and used per household or subscription. Additional hardware can be connected with the optional TV Multibox.
TV Multibox	Optionally available for CHF 10.00 per month. The TV Multibox makes it possible to connect additional TV hardware in the same household.
Verfügbare Optionen	TeleclubPayTV – films (only German part of Switzerland) Canal+ PayTV – films (only French part of Switzerland) PinkPlus SerbiaSerbian programs Sunrise TV RussianRussian Programs Sunrise TV EspanolSpanish programs START India PackIndian programs Sunrise TV PortuguesePortuguese programs Sunrise TV Kids on Demand Children's programs
Support	Free technical support over the phone at 0800 707 707 (Mon. - Fri., 8:00 a.m. to 10:00 p.m., Sat. - Sun., 10:00 a.m. to 7:00 p.m.)
Contract components	- Contract for Internet, landline, and TV services - Special conditions for Internet, landline and TV - Special conditions for Sunrise TV app - General terms and conditions
Status	March 1, 2016