

Sunrise Young prepaid start

Option for prepaid

	Services
Mobile Internet in Switzerland. Data volume	Unlimited
Data speed	The first 500 MB/month at 4G high speed then reduced speed down to 256 kbit/s (download) and 128 kbit/s (upload) 4G High Speed up to 100 Mbit/s (download) and 50 Mbit/s (upload)
Calls to Young Mobile and Sunrise mobile	Unlimited
Calls to all Swiss mobile and landline networks	CHF 0.45 / min By the minute. Every partially used minute will be charged as a full minute.
Incoming calls	Free
SMS/MMS in Switzerland	Unlimited
Price per month	CHF 15.00 / month
Loyalty discount	20 % off the basic fee starting from the 7th consecutive month

	Use
Available to	Sunrise Prepaid Young WhatsApp Sunrise Prepaid Young basic
Registration	Text keyword "YOUNGSTART" to 5522 or log into "My Account"
Activation	The option will be activated immediately after SMS message registration.
Duration	1 month. The duration is determined based on the number of calendar days in the month of activation.
Renewal	At the end of each month at midnight, the option will renew for another month as long as sufficient credit balance is available. If, at the time of option renewal, the balance is not sufficient, the option will be put on hold for one month. If the account is topped up within this time period, the option will be automatically reactivated. Otherwise the option will be permanently deleted and will have to be activated again if needed.
Using up individual included credit balances	If the included volumes for calls, SMS, or data connections is used up before one month is up, these services will be charged at the standard rate until the end of the duration period (see factsheets for the respective prepaid rates). Only then will the option be renewed.

	Use
Logout	By sending an SMS to 5522 with the text "YOUNGSTART" STOP or in "My Account". Any unused included volumes can be used up before the current month ends.
Invoicing	The fee for the option is invoiced at activation. The option fee is automatically invoiced on a monthly basis until the option is cancelled. If you cancel during a billing period, the basic charge for the entire month will apply.
	Miscellaneous
Connection setup fee	None
Calling billing increments	By the minute. Every partially used minute will be billed as a full minute.
Data billing increments	In 20 KB increments. Every partially used unit will be billed as a full unit.
Data speed	The transmission speeds listed represent optimal performance and are not guaranteed. The actual Internet speed depends on, for example, the connection, the distance to the nearest telephone exchange, the quality of the lines, or other factors, and may be lower than the stated maximum Internet speed.
Support	Free technical support over the phone at 0800 707 707
Components of the contract	- Special provisions for mobile telephony services - General Terms and Conditions
Status	January 2019