

Freedom swiss unlimited

The flexible all-flat mobile subscription for Switzerland without a minimum duration:

- Unlimited calls to all networks in Switzerland
- Unlimited SMS/MMS within Switzerland
- Unlimited surfing with 4G+ high-speed Internet
- Roaming cost protection

Mobile subscription

	Costs
Basic monthly fee (without discount)	CHF 65.00
Combination prices	- CHF 58.50 when you combine a Sunrise Home Internet, landline, and TV product. - CHF 55.00 when you combine with Sunrise Home Unlimited (Sunrise ONE). Requirement: All products must be invoiced on the same bill.
Activation fee, including SIM card	CHF 49.00
Options activated by default	- travel day pass data option: CHF 1.90 – 100 MB for 24 hours. Roaming in the countries of Region 1 (Europe, USA, Canada). Only with actual use. Option can be deactivated. More information under Roaming.

	Mobile Internet in Switzerland
Data volume	Unlimited
4G+ high-speed data	Unlimited
Maximum speed	4G+ network (high speed) 300 Mbit/s (download) and 150 Mbit/s (upload)
Note	The transmission speeds listed represent optimal performance and are not guaranteed. Actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings, or other factors and may be slower than the specified maximum Internet speed. This is subject to local deprioritization and speed reduction measures of limited duration performed for network management purposes.

	Calling in Switzerland
Calls to Sunrise mobile phones	Unlimited Calls to special numbers (e.g. 084x, 090x, 18xx), short numbers, and value-added services are excluded.
Calls to other Swiss mobile networks	Calls to special numbers (e.g. 084x, 090x, 18xx), short numbers, and value-added services are excluded from the unlimited volume.

Calling in Switzerland	
Calls to all Swiss landlines	Calls to special numbers (e.g. 084x, 090x, 18xx), short numbers, and value-added services are excluded from the unlimited volume.
SMS, MMS to all Swiss networks	Unlimited
Incoming calls	Free
Special and short numbers	<p>Calls to special and short numbers are charged at special rates. See price list for special and short numbers.</p> <p>084x (0840, 0842, 0844, 0848): Same rate for shared cost numbers, regardless of the location in Switzerland from which the phone call is made, at most 7.5 cents per minute (plus VAT, maximum cost for a domestic connection to a landline network). Final amount per call is rounded to 10 cents.</p>
Blocking of VAS numbers	Chargeable value-added numbers (090x numbers) can be blocked on request.
Toll-free numbers	- 0800: Calls to these numbers are free
Call forwarding	To the Sunrise mailbox free of charge. Otherwise you will be charged the amount due if you call the forwarding number from your own phone.
Listening to voice messages	Free
Storage of voicemails	15 days
Call billing increments	By the minute. Every partially used minute will be charged as a full minute.
Connection setup fee	None
Calling to foreign countries (international)	
International calls	The prices depend on the country called. If the subscription concerned does not have credit or the credit has been used up, calls to foreign countries will be charged at the standard rate:
Standard rates	See prices for international calls
SMS/MMS to foreign countries	CHF 0.25 per SMS CHF 1.00 per MMS
Call billing increments	By the minute. Every partially used minute will be charged as a full minute.
Connection setup fee	None
Special and short numbers	<p>Connections to special numbers, short numbers, and value-added services abroad are excluded from the standard rate and included calling time credit. These connections may be charged at a higher rate.</p> <p>Depending on the country and provider, calls made to special and short numbers while traveling abroad can incur high costs. See international VAS number price list.</p>

Calling to foreign countries (international)	
Toll-free numbers	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if these numbers are marked as being provided free of charge.
Calls to subscribers through a satellite connection	Calls made from Switzerland to participants with a mobile phone number who are on a cruise ship, for example, where the call is connected through satellite are charged the normal Swiss domestic rate. The subscriber receiving the call will pay the satellite roaming rate for the incoming call (see roaming price list).
Calls to subscribers with a satellite number	Calls made from Switzerland to a satellite number (e.g. with area code 0087 or 0088) are charged at higher per-minute rates of up to about CHF 16.00 depending on the satellite network used.
Call forwarding abroad	Calls forwarded to a foreign phone number will be charged at the standard rate for phone calls made to foreign numbers.
Calls and mobile Internet abroad (roaming)	
Overview roaming cost protection	<p>Region 1</p> <ul style="list-style-type: none"> - The travel day pass data option is installed by default. - Data roaming at the standard rate is deactivated by default. - Calling network roaming (calling, SMS, MMS) at the standard rate is activated by default. <p>Region 2-3</p> <ul style="list-style-type: none"> - The travel day pass data option is not available. - Data roaming at the standard rate is deactivated by default. - Calling network roaming (calling, SMS, MMS) at the standard rate is activated by default. <p>All regions</p> <ul style="list-style-type: none"> - Incoming voice messages in the Sunrise Mailbox are free worldwide. - Attractive roaming data packages.
Activation and deactivation of roaming at the standard rate	<p>Data roaming abroad at the standard rate (billed according to MB usage) is deactivated by default and can be activated in the roaming cockpit.</p> <p>Calling and SMS roaming abroad are activated by default.</p> <p>In order to activate data roaming at the standard rate in Region 1, the travel day pass data option will first have to be deactivated.</p>
Roaming Cockpit	<p>The Roaming Cockpit is available at cockpit.sunrise.ch (free access worldwide). The Cockpit offers the following features:</p> <ul style="list-style-type: none"> - Roaming settings <ul style="list-style-type: none"> - Turn the Sunrise voice mailbox on or off abroad - Allow or forbid calls, SMS, and data connections on ships and in airplanes - Activation, deactivation of roaming at the standard rate - Choose to receive/not to receive the roaming info SMS - Cost control limit for data roaming - Information on installed data packages - Information on data volume used - Deactivation of travel day pass option - Purchase of attractive roaming options - Roaming standard rates

Calls and mobile Internet abroad (roaming)	
travel day pass data Region 1 (46 countries)	<p>This option is installed with your subscription by default for the purpose of cost protection and will be activated automatically when it is first used abroad in Region 1:</p> <p>100 MB for CHF 1.90, valid for 24 hours.</p> <p>If you use up the credit within 24 hours, roaming will be blocked. If you start using services again after 24 hours, the option will be reactivated. Multiple packages can be purchased within a 24-hour cycle. Once a 24-hour cycle comes to a close, the unused data credit will always expire.</p> <p>The remaining duration of use or the remaining data credit can be reviewed in the Sunrise Cockpit, cockpit.sunrise.ch.</p> <p>The travel day pass data option for Region 1 can be uninstalled in the Roaming Cockpit. In order to be able to surf abroad without this option, data roaming at the standard rate will have to be activated in the Roaming Cockpit.</p> <p>Note: In Region 1, the travel day pass option (100 MB for CHF 1.90) replaces more expensive roaming at the standard rate (1 MB for CHF 1.00). We therefore advise against manually deactivating the option.</p>
Country list Region 1 (46 countries)	<p>Austria, Andorra, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom UK, United States of America (including Alaska, Hawaii, Puerto Rico), and Vatican City. Overseas territories of the countries listed are excluded.</p>
Roaming standard rates	<p>The usage-based rates depend on the country where you are located (Regions 1-3). It is billed based on MB usage. If the subscription concerned does not include any credit or data package or the credit has been used up, the following services will be charged at the standard roaming rate:</p> <ul style="list-style-type: none"> - Outgoing calls - Incoming calls - SMS/MMS - Mobile Internet and data usage <p>See roaming price list.</p> <p>Roaming data packages are recommended to keep costs down.</p>
Call billing increments	<p>By the minute. Every partially used minute will be charged as a full minute.</p>
Connection setup fee	<p>None</p>
Special and short numbers	<p>Calls abroad made to special numbers, short numbers, or premium rate services typical for the respective country may be charged at a higher rate. Such calls are not included in the available discretionary calling time credit.</p>
Toll-free numbers	<p>Calls made from a foreign country to a toll-free number in the same foreign country or in another country are charged at a higher rate, just as special numbers are, and are not included in the available discretionary calling time credit.</p>
Satellite roaming	<p>Roaming over satellite connections, such as on airplanes and cruise ships, is charged at higher rates.</p>

	Calls and mobile Internet abroad (roaming)
Call forwarding	When a call is forwarded from abroad (e.g. to a landline connection in Switzerland), both the incoming call and the forwarded outgoing call are charged at the standard roaming rate.
Forwarding to the Sunrise mailbox	Free Deactivate mailbox: #145# Activate mailbox: *145#
Listening to voice messages	Calls made to the Sunrise mailbox from abroad in order to listen to voice messages are charged at the standard roaming rate.
Data billing increments	Region 1: in 100 KB increments Region 2: in 100 KB increments Region 3: In 20 KB increments are billed per session.
Cost control roaming	<p>Every time you go abroad, you will automatically receive an SMS informing you of the applicable roaming rate. Receipt of roaming info SMS can be switched on or off in the Roaming Cockpit or My Sunrise.</p> <p>Sunrise data alert is activated by default with a monthly cost limit of CHF 100. The limit can be changed or deactivated in the Roaming Cockpit or My Sunrise. When 50% of the set limit is reached, an SMS info is sent for cost control purposes. Once the cost limit is reached, roaming data traffic will be blocked until the end of the month.</p> <p>Canceling the block for the current month: Send an SMS (free) with the text "UNBLOCK" to 3310</p> <p>The roaming cost limit Sunrise data alert includes the roaming data costs accrued within one calendar month without the charges for roaming options or roaming data packages.</p> <p>The roaming cost limit includes the roaming data costs accrued within one calendar month. Under certain conditions and depending on the country where you are surfing the Internet, there may be a time delay between the generated roaming volume and the sending of the alert SMS or blockage of data usage.</p>
	Contract duration
Activation	The subscription is activated on the day you register or on the scheduled date if the number is being ported.
Subscriptions without minimum duration, cancellation	A subscription without a minimum duration may be cancelled at any time with a notice period of 60 days.
Subscriptions with minimum duration, cancellation	Certain offers may be linked to a minimum contract duration. The terms of the offer apply. In this case, the mobile phone contract can be canceled with 60 days notice at the end of the minimum contract duration. Once the minimum contract duration ends, the contract may be canceled at any time with a 60-day notice period.

Contract duration	
Costs of early cancellation	<p>If the contract is terminated before reaching the minimum contract duration, the recurring monthly basic charges of the remaining period must be paid in full.</p> <p>The amount of the monthly recurring basic fees is determined based on the usual basic fee of the respective subscription plus any promotion surcharges, provided that different conditions do not apply to the offer concerned.</p> <p>Once the minimum contract duration is over, and for contracts without a minimum duration, the customer may cancel their contract without observing the regular notice period by paying the basic monthly fees up to the end of the regular termination date, plus an additional CHF 100.00.</p>
Cancellation contact	<p>The termination of the subscription must be done either over the phone or via Sunrise Chat. Visit sunrise.ch/cancellation for more details. Terminations submitted in a letter or e-mail are not considered valid. For terminations with phone number porting, written notice of termination will still be accepted as long as the new provider submits it electronically on behalf of the customer within the context of the porting process.</p> <p>Termination over the phone</p> <ul style="list-style-type: none"> - From within the country: 0800 100 600 (free of charge) - From another country: +41 (0)800 100 600 <p>Termination via Sunrise Chat.</p> <ul style="list-style-type: none"> - The link to the chat is available on sunrise.ch/cancellation
Switching subscriptions	<p>Switching from one Sunrise Freedom subscription to another can generally be done any time and is always free of charge. Depending on the offer, there may be limits for switching a subscription or the switch might be depending on certain conditions.</p> <p>If you switch, the monthly high-speed data volume that has already been used on the previous rate will be counted against the data allowance of the new rate.</p>
Billing	<p>The basic fee is billed after activation. The basic fee is automatically billed on a monthly basis until the option is canceled. If you register or change a mobile subscription during a current billing month, the monthly basic fee and the included services (minutes, SMS, MB, etc.) will be charged pro rata.</p>
Miscellaneous	
Included volume	<p>Any part of your included data and calling quota that is not used in a specific billing period will expire and will not be carried forward to a subsequent billing period.</p>
Service fees	<p>See service fee price list</p>
Replacement SIM cards	<p>CHF 49.00 to replace a SIM card or to obtain a SIM card in a new format.</p>
Bill	<p>Bill by e-mail: free Bill by mail without detailed connection listing: CHF 3.00 Bill by mail with detailed connection listing: CHF 4.00</p>
Wi-Fi Calling	<p>When there is weak reception in your residence, Wi-Fi Calling will improve reception for mobile calling. More information: sunrise.ch/wificalling</p>

	Miscellaneous																		
Device plan	One mobile phone or tablet can be purchased with each Freedom subscription with a down payment starting at CHF 1.00 and 24 monthly installments, with no interest and no extra charges. With the extra SIM surf & talk option, a second device can be purchased for the Freedom subscription with installment payments.																		
Sunrise network coverage	See network coverage map .																		
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Support	Free technical phone support at 0800 707 707																		
Contract components	<ul style="list-style-type: none"> - Contract for mobile phone services - Provisions for proper use of mobile Internet - Special provisions for mobile phone services - General Terms and Conditions <p>All documents are available on www.sunrise.ch/gtc.</p>																		