

## Sunrise ONE

- The best from Sunrise in one package.
- Unbeatably affordable Internet, landline, TV, and mobile.
- Combine various mobile subscriptions
- Everything always at maximum speed



	General
<b>What is Sunrise One?</b>	Sunrise One, unrivaled in its affordability, is a mobile, Internet, landline, and TV bundle offer from Sunrise. It consists of a mobile subscription (select Sunrise Freedom Swiss unlimited, Sunrise Freedom europe data, or Sunrise Freedom europe&us) and Sunrise Home Unlimited, the Internet, landline, and TV subscription.
<b>Who is Sunrise One designed for?</b>	Sunrise One is designed for customers who would like the best of Sunrise: unlimited mobile subscription, the fastest Internet, unlimited landline calling, and the most comprehensive TV product from Sunrise. Can be combined with three different mobile subscriptions that primarily differ in their roaming coverage: Switzerland, Europe, Europe and the US.
<b>Always the maximum Speed</b>	The customer always receives the fastest network speed technically possible at home and on the go, always automatically and free of charge. Technical standards (e.g. 4G, 4G+, etc.) are constantly being further developed and enhanced. Sunrise checks on a regular basis (approx. once per quarter) to see if customers have access to faster Internet at home. If so, the faster connection is automatically activated, as long as your current modem is capable to support the required technology for higher speeds. If a new modem is required, Sunrise may charge an exchange fee. The customer always has access to the fastest broadband speed on the mobile network as well. This is subject to local deprioritization and speed reduction measures of limited duration performed for network management purposes.
<b>Bundling</b>	Customers can sign up for the mobile and landline components individually or progressively, for example, because they have to wait out their current provider's notice period for the mobile or landline connection first. The Sunrise One package price applies as soon as and as long as the mobile subscription and Sunrise Home Unlimited are activated simultaneously. This gives the customer a price advantage of about 30% compared with the sales prices of individual mobile, Internet, TV, and landline products.
<b>Sunrise ONE advantage during promotions</b>	For subscriptions with offer-related advantages (e.g. subscriptions with a reduced basic fee, subscriptions with free services, or subscriptions with free or reduced devices), the Sunrise advantage or Sunrise One discount will be paused during the promotion period. For promotions with a reduced basic fee (as of September 16, 2019), this applies for the period of the price reduction; for promotions with free or reduced devices (as of March 16, 2020), this applies for the set contract duration of the subscription that is eligible for a discount. For Sunrise Home products, the suspension of the discount applies to the basic fees of all subscriptions (Internet, landline network, TV).
<b>Activation</b>	The two Sunrise One product components Sunrise Freedom (the mobile component) and Sunrise Home Unlimited can be ordered and activated at the same time or consecutively (for example, in the case of different notice periods with your current provider). Until both products are activated, the flat rate for each product is charged.

<b>Early cancellation</b>	If both product components are canceled before the end of the minimum duration, or without adhering to the notice period, the basic monthly fees must be paid until the end of the minimum duration. The flat rate constitutes the applicable basic fee.
<b>Landline connection</b>	Included
<b>Fiber optic connection</b>	A fiber optic connection is required to reach the top Internet speed. For information on the fiber optic connection and its availability, see <a href="http://sunrise.ch/fiberoptic">sunrise.ch/fiberoptic</a>
<b>Hardware</b>	<ul style="list-style-type: none"> <li>• Sunrise Internet Box &amp; Sunrise TV Box</li> <li>• Included on loan</li> </ul>
<b>Provider switch service</b>	If requested, Sunrise will handle all paperwork in connection with the provider switch (such as the cancellation of contracts with the current provider, and porting of the mobile and landline connection).

## Sunrise One service overview – combination option 1

Sunrise Internet Unlimited + Sunrise Freedom swiss unlimited										
<b>Service</b>	The fastest Internet from Sunrise with an unlimited mobile subscription for Switzerland.									
<b>Package price per month</b>	CHF 139.00 CHF 129.00 with Young advantages for customers under 30.									
<b>Activation fee</b>	CHF 124.00 or CHF 69.00 for Internet, and 55.00 for the mobile service per subscription, if not already activated. SIM included.									
<b>Sunrise Freedom swiss unlimited</b>	<b>Sunrise Home Unlimited</b>									
<b>Mobile</b>	<b>Internet</b>	<b>Landline</b>	<b>TV</b>							
<p><i>In Switzerland:</i></p> <ul style="list-style-type: none"> <li>• Unlimited calls*</li> <li>• Unlimited SMS/MMS</li> <li>• Unlimited data</li> <li>• Unlimited 4G+</li> </ul> <p>Always the highest possible speed in Switzerland.</p>	<p><i>Fiber optics</i></p> <ul style="list-style-type: none"> <li>• Download max. 1 Gbit/s</li> <li>• Upload max. 1 Gbit/s</li> </ul> <p><i>VDSL/G.Fast</i></p> <ul style="list-style-type: none"> <li>• Download max. 500 Mbit/s</li> <li>• Upload max. 160 Mbit/s</li> </ul> <p>Always the highest possible speed at your place of residence</p>	<p>Unlimited calls to all landline and mobile networks in Switzerland.</p>	<p>Included:</p> <ul style="list-style-type: none"> <li>• Digital TV/radio</li> <li>• 270+ channels</li> <li>• of these, 80+ in HD</li> <li>• 7 days ComeBackTV</li> <li>• 1200 hours of recordings</li> <li>• Live Pause</li> <li>• Multiscreen</li> <li>• Sunrise TV app</li> </ul>							
<b>Flat rate and package price</b>	<p>The package price applies once both the mobile subscription and Sunrise Internet Unlimited are activated. As long as the mobile subscription and the Sunrise Home Unlimited subscription are not activated at the same time, the following flat rates apply. The bill shows the flat rates less the "Sunrise One advantage" discount:</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 60%;">Flat rate for Sunrise Freedom swiss unlimited Sunrise One advantage</td> <td style="width: 40%; text-align: right;">CHF 65.00 per month minus CHF 10.00 per month</td> </tr> <tr> <td>Combination price for Sunrise Freedom swiss unlimited</td> <td style="text-align: right; border-top: 1px solid black;">CHF 55.00 per month</td> </tr> <tr> <td>Combo price for Sunrise Home Unlimited</td> <td style="text-align: right;">CHF 130.00 per month</td> </tr> </table>				Flat rate for Sunrise Freedom swiss unlimited Sunrise One advantage	CHF 65.00 per month minus CHF 10.00 per month	Combination price for Sunrise Freedom swiss unlimited	CHF 55.00 per month	Combo price for Sunrise Home Unlimited	CHF 130.00 per month
Flat rate for Sunrise Freedom swiss unlimited Sunrise One advantage	CHF 65.00 per month minus CHF 10.00 per month									
Combination price for Sunrise Freedom swiss unlimited	CHF 55.00 per month									
Combo price for Sunrise Home Unlimited	CHF 130.00 per month									

	Sunrise One advantage	minus CHF 46.00 per month
	Combo price for Sunrise Home Unlimited	CHF 84.00 per month
	Package price for Sunrise One	CHF 139.00/month
<b>Young advantages</b>	<ul style="list-style-type: none"> <li>• Young advantages: customers under 30 or those who have not completed their 29th year are eligible for Young advantages</li> <li>• Forever Young guarantee: Customers who signed up for a Young subscription when they were under 30 can keep it at the same price and with the same services – forever. When a customer switches to a standard product, the Young advantages or the Forever Young guarantee are forfeited.</li> <li>• 50% on SBB half-fare (up to the age of 30)</li> <li>• Unlimited WhatsApp data in Switzerland and abroad (Region 1) with an activated travel day pass data option</li> <li>• Unlimited Snapchat data in Switzerland</li> </ul>	

## Sunrise One service overview – combination option 2

Sunrise Home Unlimited + Sunrise Freedom europe data			
<b>Service</b>	The best Internet, landline, and TV from Sunrise, with a mobile subscription that includes unlimited surfing in 44 countries, including 40 GB high speed.		
<b>Package price per month</b>	CHF 149.00 CHF 139.00 with Young advantages for customers under 30.		
<b>Activation fee</b>	CHF 124.00 or CHF 69.00 for Internet, and 55.00 for the mobile service per subscription, if not already activated. SIM included.		
<b>Sunrise Freedom europe data</b>	<b>Sunrise Home Unlimited</b>		
<b>Mobile</b>	<b>Internet</b>	<b>Landline</b>	<b>TV</b>
<i>In Switzerland:</i> <ul style="list-style-type: none"> <li>• Unlimited calls</li> <li>• Unlimited SMS/MMS</li> <li>• Unlimited data</li> </ul> <i>While abroad:</i> <ul style="list-style-type: none"> <li>• Unlimited surfing in 44 countries, including 40 GB high speed</li> </ul>	<i>Fiber optics</i> <ul style="list-style-type: none"> <li>• Download max. 1 Gbit/s</li> <li>• Upload max. 1 Gbit/s</li> </ul> <i>VDSL/G.Fast</i> <ul style="list-style-type: none"> <li>• Download max. 500 Mbit/s</li> <li>• Upload max. 160 Mbit/s</li> </ul> Always the highest possible speed at your place of residence	Unlimited calls to all Swiss landline and mobile networks.	Included: <ul style="list-style-type: none"> <li>• Digital TV/radio</li> <li>• 270+ channels</li> <li>• of these, 80+ in HD</li> <li>• 7 days ComeBackTV</li> <li>• 1200 hours of recordings</li> <li>• Live Pause</li> <li>• Multiscreen</li> <li>• Sunrise TV app</li> </ul>

<b>Combination price package price</b>	<p>The package price applies once the mobile and Internet/landline subscriptions are activated. As long as the mobile subscription and the Sunrise Home Unlimited subscription are not activated at the same time, the following flat rates apply: The bill shows the flat rates less the "Sunrise One advantage" discount:</p>	
	Flat rate for Sunrise Freedom europe data Sunrise One advantage	CHF 75.00 per month minus CHF 10.00 per month
	Combination price for Sunrise Freedom europe data	CHF 65.00 per month
	Combo price for Sunrise Home Unlimited Sunrise One advantage	CHF 130.00 per month minus CHF 46.00 per month
	Combo price for Sunrise Home Unlimited	CHF 84.00 per month
	Package price for Sunrise One	CHF 149.00 per month
<b>Young advantages</b>	<ul style="list-style-type: none"> <li>• Young advantages: customers under 30 or those who have not completed their 29th year are eligible for Young advantages</li> <li>• Forever Young guarantee: Customers who signed up for a Young subscription when they were under 30 can keep it at the same price and with the same services – forever. When a customer switches to a standard product, the Young advantages or the Forever Young guarantee are forfeited.</li> <li>• 50% on SBB half-fare (up to the age of 30)</li> <li>• Unlimited WhatsApp data in Switzerland and abroad (Region 1) with an activated travel day pass data option</li> <li>• Unlimited Snapchat data in Switzerland</li> </ul>	

## Sunrise One service overview – combination option 3

Sunrise Internet Unlimited + Sunrise Freedom europe&us			
<b>Service</b>	The best Internet, landline, and TV from Sunrise, with a mobile subscription that includes roaming in Europe, the US, and Canada.		
<b>Package price per month</b>	CHF 204.00 CHF 194.00 with Young advantages for customers under 30.		
<b>Activation fee</b>	CHF 124.00 or CHF 69.00 for Internet, and 55.00 for the mobile service per subscription, if not already activated. SIM included.		
<b>Sunrise Freedom swiss Europe&amp;US</b>	<b>Sunrise Home Unlimited</b>		
<b>Mobile</b>	<b>Internet</b>	<b>Landline</b>	<b>TV</b>
<p><i>In Switzerland:</i></p> <ul style="list-style-type: none"> <li>• Unlimited calls*</li> <li>• Unlimited SMS/MMS</li> <li>• Unlimited data</li> <li>• Unlimited 4G+</li> </ul> <p><i>Calls from a country outside Switzerland (Region 1)</i></p> <p><i>Europe, US, and Canada:</i></p> <ul style="list-style-type: none"> <li>• Unlimited calls*</li> <li>• Unlimited SMS/MMS</li> <li>• Unlimited data in Region 1 countries of which with 40 GB high speed</li> </ul>	<p><i>Fiber optics</i></p> <ul style="list-style-type: none"> <li>• Download max. 1 Gbit/s</li> <li>• Upload max. 1 Gbit/s</li> </ul> <p><i>VDSL/G.Fast</i></p> <ul style="list-style-type: none"> <li>• Download max. 500 Mbit/s</li> <li>• Upload max. 160 Mbit/s</li> </ul> <p>Always the highest possible speed at your place of residence</p>	<p>Unlimited calls to all landline and mobile networks in Switzerland.</p> <ul style="list-style-type: none"> <li>• Unlimited in Region 1 countries, of which with 40 GB High Speed</li> </ul>	<p>Included:</p> <ul style="list-style-type: none"> <li>• Digital TV/radio</li> <li>• 270+ channels</li> <li>• of these, 80+ in HD</li> <li>• 7 days ComeBackTV</li> <li>• 1200 hours of recordings</li> <li>• Live Pause</li> <li>• Multiscreen</li> <li>• Sunrise TV app</li> </ul>

In Region 1, calls are unlimited from country to country as well. Always the highest possible speed in Switzerland.

<p><b>Country list Region 1 (46 countries)</b></p>	<p>Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira, Azores), Romania, Russia, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom (UK), USA (including Alaska, Hawaii and Puerto Rico), Vatican City. Overseas territories of the countries listed are excluded.</p> <p>European continent except: Albania, Belarus, Bosnia, Kazakhstan, Kosovo, Macedonia, Moldova, Montenegro, Russia, Serbia, Ukraine.</p>														
<p><b>Combination price package price</b></p>	<p>The package price applies once both the mobile subscription and Sunrise Internet Unlimited are activated. As long as the mobile subscription and the Sunrise Home Unlimited subscription are not activated at the same time, the following flat rates apply. The bill shows the flat rates less the "Sunrise One advantage" discount:</p> <table border="0"> <tr> <td>Flat rate for Sunrise Freedom europe&amp;us</td> <td>CHF 130.00 per month</td> </tr> <tr> <td>Sunrise One advantage</td> <td>minus CHF 10.00 per month</td> </tr> <tr> <td>Combination price for Sunrise Freedom europe&amp;us</td> <td>CHF 120.00 per month</td> </tr> <tr> <td>Combo price for Sunrise Home Unlimited</td> <td>CHF 130.00 per month</td> </tr> <tr> <td>Sunrise One advantage</td> <td>minus CHF 46.00 per month</td> </tr> <tr> <td>Combo price for Sunrise Home Unlimited</td> <td>CHF 84.00 per month</td> </tr> <tr> <td>Package price for Sunrise One</td> <td>CHF 204.00 per month</td> </tr> </table>	Flat rate for Sunrise Freedom europe&us	CHF 130.00 per month	Sunrise One advantage	minus CHF 10.00 per month	Combination price for Sunrise Freedom europe&us	CHF 120.00 per month	Combo price for Sunrise Home Unlimited	CHF 130.00 per month	Sunrise One advantage	minus CHF 46.00 per month	Combo price for Sunrise Home Unlimited	CHF 84.00 per month	Package price for Sunrise One	CHF 204.00 per month
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<p><b>Young advantages</b></p>	<ul style="list-style-type: none"> <li>• Young advantages: customers under 30 or those who have completed their 29th year are eligible for Young advantages</li> <li>• Forever Young guarantee: Customers who signed up for a Young subscription when they were under 30 can keep it at the same price and with the same services – forever. If a customer switches to a standard product, Young advantages or the Forever Young guarantee are forfeited.</li> <li>• 50% on SBB half-fare (up to the age of 30)</li> <li>• Unlimited WhatsApp data in Switzerland and abroad (Region 1) with an activated travel day pass data option</li> <li>• Unlimited Snapchat data in Switzerland</li> </ul>														

## Details on mobile service

### Sunrise Freedom swiss unlimited/europe data/europe&us

Mobile Internet in Switzerland	
<b>Data volume</b>	Unlimited
<b>4G+ high speed Data speed</b>	Unlimited
<b>WhatsApp Data volume</b>	<p>WhatsApp included. The data volume used through WhatsApp is not counted toward your high-speed data volume quota in Switzerland and does not affect your data rate. Only valid for text, picture, and video files and audio recordings. Data volume used to download WhatsApp, to make calls via WhatsApp (VoIP Calling), and any costs incurred when using the service are not included.</p> <p>WhatsApp users must be at least 16 years old (WhatsApp requirement).</p>
<b>Maximum Speed</b>	<p>on the 4G+ high-speed network</p> <ul style="list-style-type: none"> <li>• 700 Mbit/s (Download)</li> <li>• 300 Mbit/s (Upload)</li> </ul>
<b>Note</b>	<p>The transmission speeds listed represent optimal performance and are not guaranteed. Actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings, or other factors and may be slower than the specified maximum Internet speed.</p> <p>Excessive use of mobile network services can impair network performance which has a direct effect on other mobile network customer's user experience. In order to prevent this situation, Sunrise will temporarily deprioritize data traffic of customers who reach a certain limit value. This generally only becomes noticeable when carrying out more data-intensive activities and only on antenna cells that are temporarily overloaded. More information you will find on our <a href="#">website</a>.</p>

Calling in Switzerland	
<b>Calls to all mobile networks in Switzerland</b>	<p>Unlimited</p> <p>Calls to special numbers (e.g. 084x, 090x, 18xx), short numbers, and value-added services are excluded.</p>
<b>Calls to all landline networks in Switzerland</b>	<p>Unlimited</p> <p>Calls to special numbers (e.g. 084x, 090x, 18xx), short numbers, and value-added services are excluded.</p>
<b>SMS, MMS to all Swiss networks</b>	Unlimited
<b>Incoming calls</b>	Free
<b>Special and short numbers</b>	<p>Calls to special and short numbers (08xx, 090x) are charged at special rates. See <a href="#">price list for special and short numbers</a>.</p>

<b>Blocking of VAS numbers</b>	Chargeable value-added service numbers (0900, 0901, or 0906 numbers) can be blocked in <a href="#">My Sunrise</a> .
<b>Call forwarding</b>	To the Sunrise mailbox free of charge. Otherwise, you will be charged the amount that would be due if you called the forwarding number from your own phone.
<b>Listening to voice messages</b>	Free

## Calling to foreign countries (international)

### with Sunrise europe&us

<b>International calls</b>	Unlimited and free from Switzerland to the countries of Region 1.  Calls to special numbers, short numbers and value added services are excluded. Other countries of the world at the standard rate.
<b>SMS/MMS to foreign countries</b>	Unlimited and free to Region 1 countries.
<b>Standard rates</b>	See prices for <a href="#">calling abroad</a>
<b>Country list Region 1 (46 countries)</b>	Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira, Azores), Romania, Russia, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom (UK), USA (including Alaska, Hawaii and Puerto Rico), Vatican City. Overseas territories of the countries listed are excluded.

### with Sunrise swiss unlimited / Freedom europe data

<b>International calls</b>	The prices depend on the country called. If the subscription concerned does not have a credit balance or the credit balance has been used up, calls to foreign countries are charged at the standard rate for "Calls to foreign countries."
<b>SMS/MMS to foreign countries</b>	CHF 0.25 per SMS CHF 1.00 per MMS
<b>Standard rates</b>	Please see <a href="#">Prices for calls to foreign countries</a>

## Common provisions

<b>Call billing increments</b>	By the minute. Every partially used minute will be charged as a full minute.
<b>Connection setup fee</b>	No
<b>Special and short numbers</b>	Connections to special numbers, short numbers, and value-added services abroad are excluded from the standard rate and included calling time credit. These connections may be charged at a higher rate. Depending on the country and provider, calls made to special and short numbers while traveling abroad can incur high costs. <a href="#">See the price list for international value-added service numbers.</a>

<b>Toll-free numbers</b>	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if these numbers are marked as being provided free of charge.
<b>Calls to subscribers through a satellite connection</b>	Calls made from Switzerland to participants with a mobile phone number who are, for example, located on a cruise ship where the call is connected by satellite, are charged the normal Swiss domestic rate. The party being called pays for the incoming call according to the satellite roaming rate (please see the Roaming price list).
<b>Calls to subscribers with a satellite number</b>	Calls made from Switzerland to a satellite number (e.g. with area code 0087 or 0088) are charged at higher per-minute rates of up to about CHF 16.00 depending on the satellite network used.
<b>Call forwarding abroad</b>	Calls forwarded to a foreign phone number will be charged at the standard rate for phone calls made to foreign numbers.

<b>Calls and mobile Internet abroad (roaming)</b>	
<b>with Sunrise europe&amp;us</b>	
<b>Mobile Internet in Region 1</b>	Unlimited data volume of that, 40 GB with maximum possible high speed in the relevant roaming country, after that with reduced speed (download 256 kbits, upload 128 kbits).  Exceptions are overseas territories, connections to special numbers and via satellite (airplane, boat).
<b>Calls within Region 1</b>	Unlimited  Calls to special numbers, short numbers, and added value services are excluded. Other regions and countries at the standard roaming rate.
<b>Calls to Switzerland from a country in Region 1</b>	Unlimited  Calls to special numbers, short numbers, and added value services are excluded. Other regions and countries at the standard roaming rate.
<b>Calls from a country in Region 1 to another country in Region 1</b>	Unlimited  Calls to special numbers, short numbers, and added value services are excluded. Other regions and countries at the standard roaming rate.
<b>SMS/MMS within Region 1</b>	Unlimited
<b>Incoming calls in Region 1</b>	Free  Other regions and countries at the standard roaming rate.
<b>Calls from a country in Region 1 to another country of the world</b>	Prices at the standard roaming rate
<b>Mobile Internet in other countries of the world</b>	Prices at the standard roaming rate
<b>with Freedom europe data</b>	



<p>Mobile Internet in 44 countries</p>	<p>Unlimited data volume With 40 GB maximum possible high speed included; after that, continue unlimited surfing with reduced speed (download 256 kbit/s, upload 128 kbit/s)</p> <p>The speed of 256 kbit/s allows you to use basic Internet features such as e-mail, messaging, and surfing. When streaming audio or video, you may experience more buffering than usual. You may also see slower load times with websites containing large files.</p> <p>The maximum possible speed (high speed) depends on the mobile network abroad. 4G high speed is not available everywhere. List of countries / roaming partners can be found at <a href="http://sunrise.ch/roaming">sunrise.ch/roaming</a></p>
<p>Exception</p>	<p>Excluding data connections in overseas territories and via satellite (airplane, boat), which are blocked for data roaming.</p>
<p>Country list (44 countries)</p>	<p>Åland, Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Norway, Netherlands, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Spitsbergen and Jan Mayen, Sweden, Turkey, United Kingdom, and the Vatican City.</p> <p>European continent except: Albania, Belarus, Bosnia, Kazakhstan, Kosovo, Macedonia, Moldova, Montenegro, Russia, Serbia, Ukraine.</p>
<p>Overview of roaming Cost protection</p>	<p>Region 1</p> <ul style="list-style-type: none"> <li>- The travel day pass data option is installed by default.</li> <li>- Data roaming at the standard rate is deactivated by default.</li> <li>- Call network roaming (calling, SMS, MMS) at the standard rate is activated by default.</li> </ul> <p>Region 2-3</p> <ul style="list-style-type: none"> <li>- The travel day pass data option is not available.</li> <li>- Data roaming at the standard rate is deactivated by default.</li> <li>- Call network roaming (calling, SMS, MMS) at the standard rate is activated by default.</li> </ul> <p>All regions</p> <ul style="list-style-type: none"> <li>- Incoming voice messages in the Sunrise mailbox are free worldwide.</li> <li>- Attractive roaming data packages.</li> </ul>

<p>travel day pass data (USA, Canada, and Puerto Rico)</p>	<p>This option is installed with your subscription by default for the purpose of cost protection and will be activated automatically when it is first used in the USA, Canada, or Puerto Rico:</p> <p>100 MB for CHF 1.90, valid for 24 hours.</p> <p>When the 24 hour use duration runs out, any unused data volume will expire. If another mobile Internet connection is made after the duration of use expires, the option will be automatically renewed at the price of CHF 1.90 for another data credit of 100 MB for 24 hours.</p> <p>If the data credit of 100 MB is used up <u>within 24 hours</u>, you will no longer be able to surf. The option is not automatically reactivated. However, you can purchase an additional 100 MB for CHF 1.90 in the Sunrise Cockpit.</p> <p>You can review the remaining duration of use or the remaining data credit in the Sunrise Cockpit at <a href="http://cockpit.sunrise.ch">cockpit.sunrise.ch</a>.</p> <p>The travel day pass data option for the USA, Canada, and Puerto Rico can be uninstalled in the Sunrise Cockpit. To be able to surf abroad without this option, you will have to activate data roaming at the standard rate in the Sunrise Cockpit.</p> <p><u>Note:</u> In the USA, Canada, and Puerto Rico, the travel day pass option (100 MB for CHF 1.90) replaces more expensive roaming at the standard rate (1 MB for CHF 1.00). We therefore advise against manually deactivating the option.</p>
<p><b>with Sunrise swiss unlimited</b></p>	
<p><b>Roaming standard rates</b></p>	<p>The usage-based rates depend on the country in which you are located (Regions 1-3). It is billed based on MB usage. If the relevant subscription does not have any credit or data package, or it has been used up, the following services will be charged at the standard roaming rate: Outgoing calls, incoming calls, SMS/MMS, mobile Internet or data transmission. Please see <a href="#">roaming price list</a>. Roaming data packages are recommended in order to keep costs down.</p>
<p><b>travel day pass data Region 1 (46 countries)</b></p>	<p>This option is installed with your subscription by default for the purpose of cost protection and will be activated automatically when it is first used abroad in Region 1:</p> <p>100 MB for CHF 1.90, valid for 24 hours.</p> <p>When the 24 hour use duration runs out, any unused data volume will expire. If another mobile Internet connection is made after the duration of use expires, the option will be automatically renewed at the price of CHF 1.90 for another data credit of 100 MB for 24 hours.</p> <p>If the data credit of 100 MB is used up <u>within 24 hours</u>, you will no longer be able to surf. The option is not automatically reactivated. However, you can purchase an additional 100 MB for CHF 1.90 in the Sunrise Cockpit.</p> <p>You can review the remaining duration of use or the remaining data credit in the Sunrise Cockpit at <a href="http://cockpit.sunrise.ch">cockpit.sunrise.ch</a>.</p> <p>The travel day pass data option for Region 1 can be uninstalled in the Sunrise Cockpit. To be able to surf abroad without this option, you will have to activate data roaming at the standard rate in the Sunrise Cockpit.</p> <p><u>Note:</u> In Region 1, the travel day pass option (100 MB for CHF 1.90) replaces more expensive roaming at the standard rate (1 MB for CHF 1.00). We therefore advise against manually deactivating the option.</p>

<b>Country list Region 1 (46 countries)</b>	<p>Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira, Azores), Romania, Russia, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom (UK), USA (including Alaska, Hawaii and Puerto Rico), Vatican City. Overseas territories of the countries listed are excluded.</p> <p>European continent except: Albania, Belarus, Bosnia, Kazakhstan, Kosovo, Macedonia, Moldova, Montenegro, Russia, Serbia, Ukraine.</p>
<b>Common provisions</b>	
<b>Roaming standard rates</b>	<p>The usage-based rates depend on the country in which you are located (Regions 1-3). It is billed based on MB usage. If the relevant subscription does not have any credit or data package, or it has been used up, the following services will be charged at the standard roaming rate: Outgoing calls, incoming calls, SMS/MMS, mobile Internet or data transmission. Please see <a href="#">Roaming price list</a>. Roaming data packages are recommended in order to keep costs down.</p>
<b>Billing increment Calls</b>	<p>By the minute. Every partially used minute will be charged as a full minute.</p>
<b>Connection setup fee</b>	<p>None</p>
<b>Special and short numbers</b>	<p>Calls abroad made to special numbers, short numbers, or value-added services typical for the respective country may be charged at a higher rate. Such calls are not part of any available included calling time credit.</p>
<b>Toll-free numbers</b>	<p>Calls made from a foreign country to a toll-free number in the same foreign country or in another country are charged at a higher rate, just as special numbers are, and are not included in the available discretionary calling time credit.</p>
<b>Satellite roaming</b>	<p>Roaming over satellite connections, such as on airplanes and cruise ships, is charged at higher rates.</p> <p>Only satellite connections via Call/SMS/MMS are possible. Data roaming is blocked.</p>
<b>Call forwarding</b>	<p>When a call is forwarded from abroad (e.g. to a landline connection in Switzerland), both the incoming call and the forwarded outgoing call are charged at the standard roaming rate.</p>
<b>Forwarding to the Sunrise mailbox</b>	<p>If a message is received in your mailbox during a stay abroad, the costs of the incoming call to the mobile hardware and the costs for the subsequent call that the mobile hardware makes back to the mailbox in Switzerland are charged at the standard roaming rate.</p> <p>Deactivate mailbox: #145# Activate mailbox: *145#</p>
<b>Playing back voice messages</b>	<p>Calls made to the Sunrise mailbox from abroad for the purpose of listening to voice messages are charged at the standard roaming rate.</p>
<b>Billing increment Data</b>	<p>Region 1: in 100 KB increments Region 2: in 100 KB increments Region 3: in 20 KB increments Increments are billed per session.</p>
<b>Roaming restriction</b>	<p>This subscription is intended for normal personal use in Switzerland and may not be used over a longer period predominantly or exclusively abroad or given to users abroad.</p>

<b>Order of precedence Data credit</b>	<p>If several roaming data volume options are available while you travel abroad in Region 1, they are used up in the following order:</p> <ol style="list-style-type: none"> <li>1. Volume from an activated travel pack option</li> <li>2. Volume from an activated Travel days option</li> <li>3. Volume from a mobile subscription</li> <li>4. Volume from another activated roaming option.</li> </ol>
<b>Cost control Data credit</b>	<p>When 50% and 100% of the roaming data volume of the rate is used up, an SMS will be sent to inform you.</p>
<b>Cost control Roaming</b>	<p>Every time you go abroad, you will automatically receive an SMS informing you of the applicable roaming rate. Receipt of the roaming info SMS can be switched on or off in the Sunrise Cockpit or My Sunrise.</p> <p>Sunrise data alert is activated by default with a monthly cost limit of CHF 100.00. The limit can be changed or deactivated in the Sunrise Cockpit or My Sunrise. When 50% of the set limit is reached, an SMS info message is sent for cost control purposes. Once the cost limit is reached, roaming data traffic will be blocked until the end of the month.</p> <p>Canceling the block for the current month: Send an SMS (free) with the text "UNBLOCK" to 3310</p> <p>The roaming cost limit Sunrise data alert includes the roaming data costs accrued within one calendar month without the charges for roaming options or roaming data packages.</p> <p>The roaming cost limit includes the roaming data costs accrued within one calendar month. Under certain circumstances and depending on the country where you are surfing the Internet, there may be a time delay between the time when the roaming volume is generated and the time we send the alert SMS or block data usage.</p>
<b>Data speed abroad</b>	<p>Many Sunrise roaming partners abroad provide high-speed 4G (up to 100 Mbps) for surfing. Please see <a href="#">Country list/Roaming partners</a>. Other countries and providers depending on the network.</p> <p>Note: 4G high-speed surfing abroad does not count against your monthly 4G high-speed data volume allowance for the respective Freedom subscription.</p>

<b>Contract duration</b>	
<b>Activation</b>	<p>The subscription is activated on the day you register or on the requested date if the number is being ported.</p>
<b>Subscriptions without minimum duration, cancellation</b>	<p>A subscription without a minimum duration may be canceled at any time with a notice period of 60 days.</p>
<b>Subscriptions with minimum duration, cancellation</b>	<p>Certain offers may be linked to a minimum contract duration. The terms of the offer apply. In this case, the mobile phone contract can be canceled with 60 days notice at the end of the minimum contract duration. Once the minimum contract duration ends, the contract may be canceled at any time with a 60-day notice period.</p>
<b>Switching subscriptions</b>	<p>Switching from one Sunrise Freedom subscription to another is always free of charge. If you switch, the monthly high-speed data volume that has already been used at the previous rate will be counted against the data allowance for the new rate.</p>

<b>Billing</b>	The basic fee is billed after activation. The basic fee is automatically billed on a monthly basis until the option is canceled. If a customer signs up for or changes a mobile subscription during a billing month, the basic monthly fee and included services (minutes, SMS, MB, etc.) are billed on a prorated basis.
<b>Cancellation contact</b>	<p>The subscription must be canceled either by phone or through Sunrise Chat. You can find more details at <a href="http://www.sunrise.ch/cancellation">www.sunrise.ch/cancellation</a>. Cancellations submitted via letter or e-mail are not valid. Written cancellation will still be accepted for cancellations with phone number porting, as long as this cancellation is submitted electronically by the provider on behalf of the customer during the course of the porting process.</p> <p>Cancellation by phone</p> <ul style="list-style-type: none"> <li>• From Switzerland: 0800 100 600 (toll-free)</li> <li>• From abroad: +41 58 777 01 01</li> </ul> <p>Cancellation via Sunrise Chat</p> <ul style="list-style-type: none"> <li>• The link to the chat is available at <a href="http://www.sunrise.ch/cancellation">www.sunrise.ch/cancellation</a></li> </ul>

Miscellaneous													
<b>Included volume</b>	Any part of your included data and calling quota that is not used in a specific billing period will expire and will not be carried forward to a subsequent billing period.												
<b>Service fees</b>	See <a href="#">service fee price list</a>												
<b>Replacement SIM</b>	CHF 55.00 to replace a SIM or obtain a SIM in a new format.												
<b>Bills</b>	<ul style="list-style-type: none"> <li>• Bill by e-mail: Free</li> <li>• Bill by mail without detailed connection listing: CHF 3.00</li> <li>• Bill by mail with detailed connection listing: CHF 4.00</li> </ul>												
<b>Wi-Fi Calling</b>	If the reception quality is poor, you can make phone calls via Wi-Fi or WLAN. The requirement is a Wi-Fi calling-enabled mobile phone. Connections via Wi-Fi or WLAN are charged at the same rate as mobile network connections. Please see the Wi-Fi Calling factsheet for further information. More information: <a href="http://sunrise.ch/wificalling">sunrise.ch/wificalling</a>												
<b>Device plan</b>	One mobile phone or tablet can be purchased with each Freedom subscription with a down payment starting at CHF 1.00 and 24 monthly installments, with no interest and no extra charges. With the Sunrise Freedom data share option, a second device can be purchased with the Freedom subscription with installment payments.												
<b>Network coverage</b>	See <a href="#">network coverage map</a> .												
<b>Available options</b>	<table border="0"> <tr> <td>travel days</td> <td>More affordable calling and surfing abroad (roaming)</td> </tr> <tr> <td>travel data</td> <td>Surf abroad (roaming) for less money</td> </tr> <tr> <td>mycountry options</td> <td>Unlimited calls to the country of your choice</td> </tr> <tr> <td>freedom share data</td> <td>Surf on your second device</td> </tr> <tr> <td>smart protect</td> <td>Insurance for your device</td> </tr> <tr> <td>call protect</td> <td>Call misuse insurance</td> </tr> </table>	travel days	More affordable calling and surfing abroad (roaming)	travel data	Surf abroad (roaming) for less money	mycountry options	Unlimited calls to the country of your choice	freedom share data	Surf on your second device	smart protect	Insurance for your device	call protect	Call misuse insurance
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smart protect	Insurance for your device												
call protect	Call misuse insurance												
<b>Set-up/ Personalization</b>	At <a href="http://sunrise.ch/help">sunrise.ch/help</a> you can find useful information and other options for your product, like how to set up your product, call forwarding, number suppression, and tips for the security of your product.												
<b>Support</b>	Free technical phone support at 0800 707 707												

**Contract components**

- Contract for mobile phone services
- Provisions for proper use of mobile Internet
- Special provisions for mobile phone services
- General Terms and Conditions

All documents are available at [www.sunrise.ch/gtc](http://www.sunrise.ch/gtc)

**Status**

March 2020

## Details on Internet, landline, and TV Sunrise Home Unlimited

	Internet
<b>Data traffic</b>	Unlimited
<b>Download Speed</b>	Always the local and technologically fastest possible Internet connection Currently technically possible: Up to 1 Gbit/s
<b>Upload Speed</b>	Always the local and technologically fastest possible Internet connection Currently technically possible: Up to 1 Gbit/s
<b>WLAN</b>	WLAN can be used via the modem.
<b>IP address</b>	Usually dynamic for private customers.
<b>Individual Speed</b>	The transmission speeds listed represent optimum performance and are not guaranteed. Actual Internet speed depends on individual factors that are under the control of the customer or a third party, such as the type of connection in the residence, the building's structural characteristics, the distance to the next telephone switchboard, the quality of the connections or other factors, and may be slower than the specified maximum Internet speed. If there is insufficient bandwidth, the simultaneous use of Internet and TV could affect the speed of your Internet traffic.
<b>Hardware</b>	Sunrise modem/router included on loan.

	Landline calling
<b>Calls to all landline networks in Switzerland</b>	Unlimited and free  Calls to special numbers (e.g. 084x, 090x, 18xx) and value-added services are not included.
<b>Calls to all mobile networks in Switzerland</b>	Unlimited and free  Calls to special numbers (e.g. 084x, 090x, 18xx) and value-added services are not included.
<b>Billing increment Calls</b>	per second
<b>Incoming calls</b>	Free
<b>Connection establishment fees</b>	None
<b>Special numbers</b>	Special and short numbers (08xx, 090x) See <a href="#">price list for special and short numbers</a> .
<b>Blocking value-added service numbers</b>	Chargeable value-added service numbers (090x numbers) can be blocked on request.

<b>Call forwarding</b>	To the Sunrise mailbox free of charge. Otherwise, you will be charged the amount that would be due if you called the forwarding number from your own phone.
<b>Listening to voice messages</b>	Free
<b>Saving voice messages</b>	8 days Sunrise mailbox, 15 days Sunrise mailbox pro
<b>Phone number suppression</b>	possible
<b>Billing increment Calls</b>	Second intervals for domestic and foreign calls
<b>Calls to foreign landlines</b>	Country group 1: CHF 0.30/min. Country group 2: CHF 0.40/min. Country group 3: CHF 0.65/min. Country group 4: CHF 0.70/min. Country group 5: CHF 1.20/min. Country group 6: CHF 1.35/min.
<b>Calls to foreign mobile networks</b>	Country group 1: CHF 0.60/min. Country group 2: CHF 0.80/min. Country group 3: CHF 0.85/min. Country group 4: CHF 0.90/min. Country group 5: CHF 1.20/min. Country group 6: CHF 1.35/min.
<b>Country group 1</b>	Austria, Belgium, Canada, Denmark, Finland, France, Germany, Italy, Liechtenstein, Netherlands, Norway, Spain (incl. Balearic Islands, Canary Islands), Sweden, United Kingdom UK (incl. Guernsey, Isle of Man, Jersey), USA (incl. Alaska, Hawaii), Vatican City. Overseas territories of the countries listed are excluded.
<b>Country group 2</b>	Andorra, Australia, Faroe Islands, Gibraltar, Greece, Ireland, Iceland, Israel, Luxembourg, Malta, Monaco, New Zealand, Portugal (incl. Madeira, Azores), San Marino, Cyprus
<b>Country group 3</b>	Albania, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Czech Republic, Estonia, Hong Kong, Hungary, Japan, Kosovo, Latvia, Lithuania, Macedonia, Moldova, Montenegro, Poland, Romania, Russia, Serbia, Singapore, Slovakia, Slovenia, Turkey, Ukraine
<b>Country group 4</b>	Algeria, Argentina, Brazil, Chile, China, Dominican Republic, East Timor, Egypt, Indonesia, Libya, Malaysia, Mexico, Morocco, Philippines, Puerto Rico, South Africa, South Korea, Taiwan, Thailand, Tunisia, Virgin Islands (USA),
<b>Country group 5</b>	Angola, Armenia, Azerbaijan, Bahrain, Bangladesh, Belize, Benin, Bhutan, Bolivia, Botswana, Brunei, Burkina Faso, Burundi, Cameroon, Central African Republic, Columbia, Congo (Brazzaville), Congo (Democratic Republic), Costa Rica, Djibouti, Ecuador, El Salvador, Equatorial Guinea, French Antilles, French Guyana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guatemala, Guinea, Honduras, India, Iran, Jamaica, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Lebanon, Lesotho, Liberia, Martinique, Mauritania, Mongolia, Mozambique, Nepal, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Papua New Guinea, Paraguay, Peru, Qatar, Rwanda, Saint Barthélemy, Saint Martin, Saudi Arabia, Sierra Leone, Sri Lanka, Syria, Tajikistan, Tanzania, Trinidad and Tobago, Turkmenistan, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Zambia, Zimbabwe



<b>Country group 6</b>	Afghanistan, American Samoa, Anguilla, Antarctica, Antigua (Barbuda), Aruba, Ascension Island, Bahamas, Barbados, Cambodia, Cape Verde Islands, Caribbean, Cayman Islands, Chad, Christmas Island, Comoros, Cook Islands, Cuba, Diego Garcia, Dominica, Eritrea, Ethiopia, Falkland Islands, Federated States of Micronesia, Fiji, Guam, Guayana, Guinea-Bissau, Haiti, Iraq, Ivory Coast, Kiribati, Laos, Macau, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Mauritius, Mayotte, Micronesia, Montserrat, Myanmar, Namibia, Nauru, Netherlands Antilles, New Caledonia, Niue, Norfolk Island, North Korea, Northern Mariana Islands, Palau, Panama, Réunion, Saint Kitts and Nevis, Saint-Pierre and Miquelon, Samoa, Santa Lucia, São Tomé and Príncipe, Senegal, Seychelles, Solomon Islands, Somalia, St. Vincent and the Grenadines, Sudan, Suriname, Swaziland, The Bermudas, Togo, Tokelau, Tonga, Turks and Caicos Islands, Tuvalu, Vanuatu, Vietnam, Virgin Islands (GB), Yemen	
<b>Connection setup fee abroad</b>	The connection fee for calls made to foreign landline and mobile networks amounts to half of the per minute price of the country being called.	
<b>Foreign special and short numbers</b>	Connections to special numbers, short numbers, and value-added services abroad are excluded from the standard rate and included calling time credit. These connections may be charged at a higher rate.  Note: Calls from Switzerland to specific value-added services or special numbers abroad can be blocked.	
<b>Foreign Toll-free numbers</b>	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if these numbers are marked as being provided free of charge.	
<b>Calls to subscribers through a satellite connection</b>	Calls made from Switzerland to participants with a mobile phone number who are on a cruise ship, for example, where the call is connected through satellite, are charged the normal Swiss domestic rate. The subscriber receiving the call will pay the satellite roaming rate for the incoming call (see roaming price list).	
<b>Calls to subscribers with a satellite number</b>	Calls made from Switzerland to a satellite number (e.g. with area code 0087 or 0088) are charged at higher per-minute rates of up to about CHF 16.00 depending on the satellite network used.	
<b>Call forwarding to foreign countries</b>	Calls forwarded to a foreign phone number will be charged at the usual standard rate for outgoing phone calls made to foreign numbers.	
<b>Phone number Transferring</b>	<p>You can keep your old phone number when you switch to Sunrise, even if you will be switching to an area with a different area code (e.g. from 031 to 044). When this occurs, your area code will no longer be associated with the area you live in.</p> <p>If the old phone number is not ported and a new phone number is activated, the old phone number will remain blocked for six months. After that, it will be given to someone else.</p> <p>Sunrise will take care of the formalities associated with porting.</p>	
<b>Alarm</b>	Sunrise Internet phone comfort is not suitable for use with security systems with analog selection devices (such as alarming). For more information, please contact our support department.	
<b>Telephone hardware</b>	Not included. The device must be connected to the Sunrise modem (Sunrise Internet) and must be compatible with the Sunrise landline network infrastructure.	
<b>Available options</b>	MyCountry flat options Global option	Flat calls to the country of your choice Lower per-minute rates to many countries

	Digital TV
<b>Sunrise TV Box</b>	Included on loan
<b>Sunrise TV Box UHD</b>	<p>Included on loan for new customers. Otherwise, it can be purchased as an upgrade at a one-time price of CHF 59.00.</p> <p>Sunrise TV Box UHD features</p> <ul style="list-style-type: none"> <li>• Unbeatable picture quality in UHD/4K</li> <li>• Considerably faster navigation, high-power processor</li> <li>• Wireless connection to the modem via WLAN</li> <li>• Bluetooth remote control</li> <li>• Netflix direct access</li> <li>• Connections: HDMI, Ethernet</li> </ul>
<b>Live TV</b>	270+ channels, including 80+ in HD
<b>ComeBackTV</b>	Up to 7 days after broadcast, 12,000+ ComeBack TV shows 250+ channels, ComeBack TV-capable
<b>ComeBackTV Agent</b>	Yes - Search function for ComeBack TV shows
<b>Recording feature</b>	1200 hours of recording capacity (cloud storage for 6 months) 50 recordings can be saved for a longer time with the archive feature
<b>Live Pause</b>	Yes
<b>Favorites list</b>	Yes - Channel can be freely selected
<b>Video on demand</b>	Yes - 4,000 films and "Exclusive from the US" series on demand
<b>Suggested shows</b>	Yes
<b>Electronic program guide</b>	Yes
<b>Quick zapper</b>	Yes
<b>Sunrise TV app</b>	<ul style="list-style-type: none"> <li>• <b>Multiscreen function:</b> With the Sunrise TV app, customers can watch TV on up to five mobile devices (mobile phones or tablets) independently, either using their Wi-Fi at home or the mobile network when they are on the go.</li> <li>• <b>Push-to-TV function.</b> With the Push to TV function, your mobile phone or tablet can be used as a remote control and to transmit shows from the program guide on your mobile hardware directly to the TV.</li> <li>• <b>Channels, functions:</b> Over 100 channels including ComeBack TV.</li> <li>• <b>Reception over the mobile network:</b> Data used over the Sunrise TV app by customers with a Sunrise mobile or Young mobile subscription is not charged to an included data or 4G high-speed credit balance. Any other data transmission costs are based on the respective contractual agreement or mobile subscription with the corresponding mobile network provider.</li> <li>• <b>Use abroad:</b> Recordings and ComeBack TV can be watched abroad. For licensing reasons, however, it is not possible or permissible to view live TV while abroad.</li> </ul>

	<ul style="list-style-type: none"> <li>• <a href="#">System availability iOS and Android</a>. The Sunrise TV app can be downloaded from the iTunes App Store or Google Play for free.</li> </ul>		
<b>TV channels</b>	You will find the list <a href="#">here</a> .		
<b>Radio stations</b>	You will find the list <a href="#">here</a> .		
<b>Industrial and commercial usage</b>	The industrial or commercial broadcast of television and radio programs using Sunrise TV, e.g. in publicly accessible rooms, restaurants, hotels, businesses, shop windows, etc., may require a license from a Swiss copyright fee collection agency, depending on the type of usage. The customer is solely responsible for registering and obtaining the appropriate rights from the fee collection agency. Due to licensing restrictions, the industrial or commercial use of ComeBack TV, recordings, and the Live Pause function is prohibited.		
<b>Exceptions channel list</b>	The channel list, including the list of HD and ComeBack TV-capable channels, is dynamic and may change during the contract duration due to legal regulations or individual agreements with the broadcast companies for certain channels.		
<b>Note</b>	The availability of Sunrise TV is location-dependent.		
<b>TV/radio devices</b>	TV and radio devices must be compatible with digital TV or digital radio. With the subscription, one TV set can be connected and used per household or subscription. Additional devices can be connected with the optional TV Multibox		
<b>TV multibox</b>	Optionally available for CHF 10.00 per month. The TV Multibox makes it possible to connect additional TV sets in the same household.		
<b>Netflix</b>	The Netflix offer can be purchased through the Sunrise TV Box for a monthly fee. All available content can be conveniently access through Sunrise TV with the Sunrise remote control.		
<b>options</b>	<table border="0"> <tr> <td> <ul style="list-style-type: none"> <li>• Netflix</li> <li>• Teleclub Movie</li> <li>• Teleclub Sport</li> <li>• Sky Show</li> <li>• Sky Sports</li> <li>• Canal+</li> <li>• PinkPlus Serbia</li> <li>• Sunrise TV Espanol</li> <li>• STAR India Pack</li> <li>• Sunrise TV Portugues</li> <li>• Sunrise TV Kids on Demand</li> <li>• VOD Store Hollystar</li> </ul> </td> <td> <ul style="list-style-type: none"> <li>• Movies and series</li> <li>• Movies and series</li> <li>• Various sports channels</li> <li>• Movies and series</li> <li>• Various sports channels</li> <li>• Movies and series</li> <li>• Serbian programming</li> <li>• Spanish programming</li> <li>• Indian programming</li> <li>• Portuguese programming</li> <li>• Children's programming</li> <li>• Video-on-demand, single use</li> </ul> </td> </tr> </table>	<ul style="list-style-type: none"> <li>• Netflix</li> <li>• Teleclub Movie</li> <li>• Teleclub Sport</li> <li>• Sky Show</li> <li>• Sky Sports</li> <li>• Canal+</li> <li>• PinkPlus Serbia</li> <li>• Sunrise TV Espanol</li> <li>• STAR India Pack</li> <li>• Sunrise TV Portugues</li> <li>• Sunrise TV Kids on Demand</li> <li>• VOD Store Hollystar</li> </ul>	<ul style="list-style-type: none"> <li>• Movies and series</li> <li>• Movies and series</li> <li>• Various sports channels</li> <li>• Movies and series</li> <li>• Various sports channels</li> <li>• Movies and series</li> <li>• Serbian programming</li> <li>• Spanish programming</li> <li>• Indian programming</li> <li>• Portuguese programming</li> <li>• Children's programming</li> <li>• Video-on-demand, single use</li> </ul>
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	<b>Price and contract duration (Sunrise Home Unlimited)</b>
<b>Flat rate</b>	<p>As long as the Sunrise Home Unlimited and Sunrise Freedom mobile subscriptions are not activated at the same time (Sunrise One package), the basic monthly fee for Sunrise Internet Unlimited is CHF 130.00/month (flat rate).</p> <p>This flat rate for Sunrise Home Unlimited applies, for example, if the mobile subscription has not been activated or has already been canceled.</p>

<b>Activation fee</b>	CHF 59.00 No activation fee if a Sunrise landline connection has already been set up or the product is ordered online at sunrise.ch.
<b>Landline connection</b>	Included
<b>Minimum duration</b>	12 months
<b>Cancellation</b>	The subscription may be canceled with a notice period of 12 months at the end of the minimum contract duration.  Cancellation of a Sunrise Internet Unlimited subscription also results in the automatic cancellation of all options connected to this service. When this occurs, the minimum durations for certain options (e.g. Teleclub one year minimum duration) must also be taken into account.
<b>Early cancellation</b>	If a customer cancels Sunrise Internet Unlimited before the end of the minimum duration, the basic monthly fee for this subscription must be paid until the end of the minimum duration. The flat rate constitutes the applicable basic fee.  If the minimum contract duration of options (e.g. Teleclub, Canal+) has not yet been reached, the monthly basic fees for the remaining period of the option must be paid in full.
<b>Cancellation contact</b>	The subscription must be canceled either by phone or through Sunrise Chat. You can find more details at <a href="http://www.sunrise.ch/cancellation">www.sunrise.ch/cancellation</a> . Cancellations submitted via letter or e-mail are not valid. Written cancellation will still be accepted for cancellations with phone number porting, as long as this cancellation is submitted electronically by the provider on behalf of the customer during the course of the porting process.  Cancellation by phone <ul style="list-style-type: none"> <li>• From within the country: 0800 100 600 (toll-free)</li> <li>• From abroad: +41 58 777 01 01</li> </ul> Cancellation via Sunrise Chat <ul style="list-style-type: none"> <li>• Link to chat available at <a href="http://www.sunrise.ch/cancellation">www.sunrise.ch/cancellation</a></li> </ul>
<b>Switching subscriptions</b>	Customers can switch to a different Sunrise Internet and TV subscription at any time at no charge. In this instance, a remaining Sunrise Mobile Unlimited subscription is then billed at the flat rate.
<b>Subscription migration</b>	With a switch from an older Sunrise Internet or TV product to Sunrise Internet Unlimited, the minimum contract duration for Sunrise Internet Unlimited starts again upon activation.
<b>Miscellaneous</b>	
<b>Fiber optic connection</b>	A fiber optic connection is required to reach the top speed. For information on the fiber optic connection and its availability, see <a href="http://sunrise.ch/fiber">sunrise.ch/fiber</a>
<b>Fiber optics</b>	For information on the fiber optic connection and its availability, see <a href="http://sunrise.ch/fiber">sunrise.ch/fiber</a>

	Miscellaneous
<b>Home installation</b>	<p>CHF 199.00 fixed price</p> <p>Included: Installer's travel times to and from customer, analysis of existing home installation, basic connection to network home junction box (UPK); if necessary, router installation (connection to power and phone outlets, router commissioning, connection configuration for one computer (via Ethernet, WLAN, or a connection kit), connection of a maximum of two phone/fax devices, landline operational check, Internet, and Sunrise TV, short introduction to Sunrise TV.</p> <p>Not included in the scope of services: Installation and laying of any cables, installation and assembly of TV screens and Internet cinemas, device accessories (such as ethernet cables and Powerline connection kits)</p>
<b>Support</b>	Free technical phone support at 0800 707 707
<b>Components of the contract</b>	<ul style="list-style-type: none"><li>• Contract for Internet, landline, and TV services</li><li>• Provisions for TV app use</li><li>• Special provisions for Internet, landline, and TV</li><li>• Special conditions for Sunrise TV app</li><li>• General Terms and Conditions</li></ul>