

Sunrise ONE light + One light Young

- Internet and mobile service in one package.
- Mobile: everything always unlimited in Switzerland
- Internet at home: always at maximum speeds
- Also with Young advantages and Forever Young guarantee.
- Unbeatably affordable Internet and mobile services. Without TV.
- Combine various mobile subscriptions
- Everything always at maximum speed

Unter 30? INNOVATION
+ 20.- young Rabatt ONE

General

What is Sunrise One light?

Sunrise One light is an affordable mobile, Internet, and landline bundle offer from Sunrise; it consists of a mobile subscription (either Sunrise Freedom swiss unlimited, Freedom europe data, or Sunrise Freedom europe&us) and the Internet/landline subscription Sunrise Internet Unlimited.

Who is Sunrise ONE light designed for?

Sunrise One light is a suitable for customers who need an unlimited mobile subscription for when they are on the go and powerful Internet service at home, but who place less value on TV or landline calling. Can be combined with three different mobile subscriptions that primarily differ in their roaming coverage: Switzerland, Europe, Europe and the US. With a special discount for customers under 30.

Always the maximum Speed

The customer always receives the fastest network speed technically possible at home and on the go, always automatically and free of charge. Technical standards (e.g. 4G, 4G+, etc.) are constantly being further developed and enhanced. Sunrise checks on a regular basis (approx. once per quarter) to see if customers have access to faster Internet at home. If so, the faster connection is automatically activated, as long as your current modem is capable to support the required technology for higher speeds. If a new modem is required, Sunrise may charge an exchange fee. The customer always has access to the fastest broadband speed on the mobile network as well. This is subject to local de prioritization and speed reduction measures of limited duration performed for network management purposes.

Bundling

Both products can be purchased separately as single products or staggered if, for example, you are still waiting for the cancellation period for your mobile or landline connection to run out with another provider. The Sunrise One light package price applies as soon as and as long as the mobile subscription and Sunrise Internet Unlimited are both activated at the same time. This results in a price advantage of about 30% compared with the prices of the individual mobile, Internet, and landline products.

Sunrise ONE light cannot be combined or supplemented with a Sunrise TV product or with phone comfort.

For subscriptions with offer-related advantages (e.g. subscriptions with a reduced basic fee, subscriptions with free services, or subscriptions with free or reduced devices), the Sunrise advantage or Sunrise One discount will be paused during the promotion period. For promotions with a reduced basic fee (as of September 16, 2019), this applies for the period of the price reduction; for promotions with free or reduced devices (as of March 16, 2020), this applies for the set contract duration of the subscription that is eligible for a discount.

For Sunrise Home products, the suspension of the discount applies to the basic fees of all subscriptions (Internet, landline network, TV).

Activation	Customers can order and activate the two Sunrise One light product components Sunrise Freedom (mobile component) and Sunrise Internet Unlimited at the same time or consecutively (for example, if they have different notice periods with their current provider). Until both products are activated, the flat rate for each product is charged.
Minimum contract duration	<ul style="list-style-type: none">• Sunrise Freedom mobile subscriptions: No minimum contract duration• Sunrise Internet Unlimited: 12 months minimum contract duration. <p>Promotional offer subscriptions may have a minimum contract duration. See the services description for the two subscriptions on the following pages for information on the cancellation periods.</p>
Cancellation & unbundling	Customers can cancel the two Sunrise One light product components Sunrise Freedom (mobile component) and Sunrise Internet Unlimited at the same time or individually. Once one product has been canceled and deactivated, the remaining product will be billed at the flat rate.
Early cancellation	If both product components are canceled before the end of the minimum duration, or without adhering to the notice period, the basic monthly fees must be paid until the end of the minimum duration. The flat rate constitutes the applicable basic fee.
Landline connection	Included
Fiber optic connection	A fiber optic connection is required to reach the top Internet speed. For information on the fiber optic connection and its availability, see sunrise.ch/fiber

Sunrise ONE light service overview – combination option 1

Sunrise Internet Unlimited + Sunrise Freedom swiss unlimited																		
Service	The fastest Internet from Sunrise with an unlimited mobile subscription for Switzerland.																	
Package price per month	CHF 119.00 CHF 99.00 with Young advantages for customers under 30.																	
Activation fee	CHF 124.00 or CHF 69.00 for Internet, and 55.00 for the mobile service per subscription, if not already activated. SIM included.																	
	Sunrise Freedom swiss unlimited	Sunrise Internet Unlimited																
	Mobile	Internet	Landline															
<i>In Switzerland:</i>																		
	<ul style="list-style-type: none"> • Unlimited calls* • Unlimited SMS/MMS • Unlimited data • Unlimited 4G+ <p>Always the highest possible speed.</p>	<p>Fiber optics</p> <ul style="list-style-type: none"> • Download max. 1 Gbit/s • Upload max. 1 Gbit/s <p>VDSL/G.Fast</p> <ul style="list-style-type: none"> • Download max. 500 Mbit/s • Upload max. 160 Mbit/s <p>Always the highest possible speed at your place of residence</p>	<p>Calls to the landline network (CH)</p> <p>CHF 0.13/min.</p> <p>Calls to mobile networks (CH)</p> <p>CHF 0.43/min.</p> <p>+ Connection establishment per call: CHF 0.20</p>															
Flat rate and package price	<p>The package price applies once Sunrise Freedom swiss unlimited and Sunrise Internet Unlimited are activated. As long as the mobile and Internet/landline subscriptions are not activated at the same time, the following flat rates apply: The bill shows the flat rates less the "Sunrise One light advantage" discount. With Young rates, there is an additional CHF 10.00/month discount for Sunrise Internet Unlimited and the individual mobile subscriptions.</p> <table> <tbody> <tr> <td>Flat rate for Sunrise Freedom swiss unlimited</td><td>CHF 65.00 per month</td></tr> <tr> <td>Sunrise One advantage</td><td>minus CHF 10.00 per month</td></tr> <tr> <td>Combination price for Sunrise Freedom swiss unlimited</td><td><hr/>CHF 55.00 per month</td></tr> <tr> <td>Combination price for Sunrise Internet Unlimited</td><td>CHF 90.00 per month</td></tr> <tr> <td>Sunrise One light advantage</td><td>minus CHF 26.00 per month</td></tr> <tr> <td>Combination price for Sunrise Internet Unlimited</td><td><hr/>CHF 64.00 per month</td></tr> <tr> <td>Packe price for Sunrise One light</td><td>CHF 119.00 per month</td></tr> <tr> <td>Packe price for Sunrise One Young light</td><td>CHF 99.00 per month</td></tr> </tbody> </table>		Flat rate for Sunrise Freedom swiss unlimited	CHF 65.00 per month	Sunrise One advantage	minus CHF 10.00 per month	Combination price for Sunrise Freedom swiss unlimited	<hr/> CHF 55.00 per month	Combination price for Sunrise Internet Unlimited	CHF 90.00 per month	Sunrise One light advantage	minus CHF 26.00 per month	Combination price for Sunrise Internet Unlimited	<hr/> CHF 64.00 per month	Packe price for Sunrise One light	CHF 119.00 per month	Packe price for Sunrise One Young light	CHF 99.00 per month
Flat rate for Sunrise Freedom swiss unlimited	CHF 65.00 per month																	
Sunrise One advantage	minus CHF 10.00 per month																	
Combination price for Sunrise Freedom swiss unlimited	<hr/> CHF 55.00 per month																	
Combination price for Sunrise Internet Unlimited	CHF 90.00 per month																	
Sunrise One light advantage	minus CHF 26.00 per month																	
Combination price for Sunrise Internet Unlimited	<hr/> CHF 64.00 per month																	
Packe price for Sunrise One light	CHF 119.00 per month																	
Packe price for Sunrise One Young light	CHF 99.00 per month																	

Young advantages

- Young advantages: customers under 30 or those who have not completed their 29th year are eligible for Young advantages
- Forever Young guarantee: Customers who signed up for a Young subscription when they were under 30 can keep it at the same price and with the same services – forever. When a customer switches to a standard product, the Young advantages or the Forever Young guarantee are forfeited.
- 50% on SBB half-fare (up to the age of 30)
- Unlimited WhatsApp data in Switzerland and abroad (Region 1) with an activated travel day pass data option
- Unlimited Snapchat data in Switzerland

Sunrise One light service overview – combination option 2

Sunrise Internet Unlimited + Freedom europe data																		
Service	The fastest from Sunrise with an unlimited mobile subscription for Switzerland																	
Package price per month	CHF 129.00 CHF 99.00 with Young advantages for customers under 30. <div style="float: right; margin-top: -20px;"> Unter 30? + 20.- young Rabatt </div>																	
Activation fee	CHF 124.00 or CHF 69.00 for Internet, and 55.00 for the mobile service per subscription, if not already activated. SIM included.																	
	Freedom europe data	Sunrise Internet Unlimited																
	Mobile	Internet	Landline															
	<p><i>In Switzerland:</i></p> <ul style="list-style-type: none"> • Unlimited calls • Unlimited SMS/MMS • Unlimited data <p><i>While abroad:</i></p> <ul style="list-style-type: none"> • Unlimited surfing in 44 countries, including 40 GB high speed 	<p><i>Fiber optics</i></p> <ul style="list-style-type: none"> • Download max. 1 Gbit/s • Upload max. 1 Gbit/s <p><i>VDSL/G.Fast</i></p> <ul style="list-style-type: none"> • Download max. 500 Mbit/s • Upload max. 160 Mbit/s <p>Always the highest possible speed at your place of residence</p>	Calls to the landline network (CH) CHF 0.13/min. Calls to mobile networks (CH) CHF 0.43/min. + Connection establishment per call: CHF 0.20															
Flat rate and package price	<p>The package price applies once the mobile and Internet/landline subscriptions are activated. As long as the mobile and Internet/landline subscriptions are not activated at the same time, the following flat rates apply: The bill shows the flat rates less the "Sunrise One light advantage" discount. With Young rates, there is an additional CHF 10.00/month discount for Sunrise Internet Unlimited and the individual mobile subscriptions.</p> <table> <tr> <td>Flat rate for Freedom europe data</td><td>CHF 75.00 per month</td></tr> <tr> <td>Sunrise One advantage</td><td>minus CHF 10.00 per month</td></tr> <tr> <td>Combination price for Freedom europe data</td><td><u>CHF 65.00 per month</u></td></tr> <tr> <td>Combination price for Sunrise Internet Unlimited</td><td>CHF 90.00 per month</td></tr> <tr> <td>Sunrise One light advantage</td><td>minus CHF 26.00 per month</td></tr> <tr> <td>Combination price for Sunrise Internet Unlimited</td><td><u>CHF 64.00 per month</u></td></tr> <tr> <td>Package price for Sunrise One light</td><td>CHF 129.00 per month</td></tr> <tr> <td>Package price for Sunrise One Young light</td><td>CHF 109.00 per month</td></tr> </table>		Flat rate for Freedom europe data	CHF 75.00 per month	Sunrise One advantage	minus CHF 10.00 per month	Combination price for Freedom europe data	<u>CHF 65.00 per month</u>	Combination price for Sunrise Internet Unlimited	CHF 90.00 per month	Sunrise One light advantage	minus CHF 26.00 per month	Combination price for Sunrise Internet Unlimited	<u>CHF 64.00 per month</u>	Package price for Sunrise One light	CHF 129.00 per month	Package price for Sunrise One Young light	CHF 109.00 per month
Flat rate for Freedom europe data	CHF 75.00 per month																	
Sunrise One advantage	minus CHF 10.00 per month																	
Combination price for Freedom europe data	<u>CHF 65.00 per month</u>																	
Combination price for Sunrise Internet Unlimited	CHF 90.00 per month																	
Sunrise One light advantage	minus CHF 26.00 per month																	
Combination price for Sunrise Internet Unlimited	<u>CHF 64.00 per month</u>																	
Package price for Sunrise One light	CHF 129.00 per month																	
Package price for Sunrise One Young light	CHF 109.00 per month																	
Young advantages	<ul style="list-style-type: none"> • Young advantages: customers under 30 or those who have not completed their 29th year are eligible for Young advantages • Forever Young guarantee: Customers who signed up for a Young subscription when they were under 30 can keep it at the same price and with the same services – forever. When a customer switches to a standard product, the Young advantages or the Forever Young guarantee are forfeited. • 50% on SBB half-fare (up to the age of 30) • Unlimited WhatsApp data in Switzerland and abroad (Region 1) with an activated travel day pass data option • Unlimited Snapchat data in Switzerland 																	

Sunrise One light service overview – combination option 3

Sunrise Internet Unlimited + Sunrise Freedom europe&us		
Service	The fastest Internet from Sunrise, with a mobile subscription that includes roaming in Europe, the US, and Canada.	
Package price per month	CHF 184.00 CHF 164.00 with Young advantages for customers under 30	Unter 30? + 20.- young Rabatt
Activation fee	CHF 124.00 or CHF 69.00 for Internet, and 55.00 for the mobile service per subscription, if not already activated. SIM included.	
	Sunrise Freedom europe&us	Sunrise Internet Unlimited
	Mobile	Internet
<i>In Switzerland:</i>	<i>Fiber optics</i>	Calls to the landline network (CH) CHF 0.13/min.
<ul style="list-style-type: none"> • Unlimited calls* • Unlimited SMS/MMS • Unlimited data • Unlimited 4G+ 	<ul style="list-style-type: none"> • Download max. 1 Gbit/s • Upload max. 1 Gbit/s <i>VDSL/G.Fast</i> <ul style="list-style-type: none"> • Download max. 500 Mbit/s • Upload max. 160 Mbit/s 	Calls to mobile networks (CH) CHF 0.43/min.
<i>Calls from a country outside Switzerland (Region 1)</i>	Always the highest possible speed at your place of residence	+ Connection establishment per call: CHF 0.20
<i>Europe, US, and Canada:</i>		
<ul style="list-style-type: none"> • Unlimited calls* • Unlimited SMS/MMS • Unlimited data in Region 1 countries of which with 40 GB high speed. 		
In Region 1, calls are unlimited from country to country as well. Always the highest possible speed in Switzerland.		
Country list Region 1 (46 countries)	Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira, Azores), Romania, Russia, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom (UK), USA (including Alaska, Hawaii and Puerto Rico), Vatican City. Overseas territories of the countries listed are excluded. European continent except: Albania, Belarus, Bosnia, Kazakhstan, Kosovo, Macedonia, Moldova, Montenegro, Russia, Serbia, Ukraine.	
Flat rate and package price	The package price applies once both the mobile subscription and Sunrise Internet Unlimited are activated. As long as the mobile and Internet/landline subscriptions are not activated at the same time, the following flat rates apply: The bill shows the flat rates less the "Sunrise One light advantage" discount. With Young rates, there is an additional CHF 10.00/month discount for Sunrise Internet Unlimited and the individual mobile subscriptions.	
	Flat rate for Sunrise europe&us Sunrise One advantage Combination price for Sunrise europe&us	CHF 130.00 per month minus CHF 10.00 per month CHF 120.00 per month
	Combination price for Sunrise Internet Unlimited Sunrise One light advantage Combination price for Sunrise Internet Unlimited	CHF 90.00 per month minus CHF 26.00 per month CHF 64.00 per month

	Package price for Sunrise One light Package price for Sunrise One Young light	CHF 184.00 per month CHF 164.00 per month
Young advantages	<ul style="list-style-type: none">• Young advantages: customers under 30 or those who have not completed their 29th year are eligible for Young advantages• Forever Young guarantee: Customers who signed up for a Young subscription when they were under 30 can keep it at the same price and with the same services – forever. When a customer switches to a standard product, the Young advantages or the Forever Young guarantee are forfeited.• 50% on SBB half-fare (up to the age of 30)• Unlimited WhatsApp data in Switzerland and abroad (Region 1) with an activated travel day pass data option• Unlimited Snapchat data in Switzerland	

Details on mobile service

Sunrise Freedom swiss unlimited/europe data/europe&us

Mobile Internet in Switzerland	
Data volume	Unlimited
4G+ high speed Data speed	Unlimited
WhatsApp Data volume	<p>WhatsApp included. The data volume used through WhatsApp is not counted toward your high-speed data volume quota in Switzerland and does not affect your data rate. Only valid for text, picture, and video files and audio recordings. Data volume used to download WhatsApp, to make calls via WhatsApp (VoIP Calling), and any costs incurred when using the service are not included.</p> <p>WhatsApp users must be at least 16 years old (WhatsApp requirement).</p>
Maximum Speed	<p>on the 4G+ high-speed network</p> <ul style="list-style-type: none"> • 700 Mbit/s (Download) • 300 Mbit/s (Upload)
Note	<p>The transmission speeds listed represent optimal performance and are not guaranteed. Actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings, or other factors and may be slower than the specified maximum Internet speed.</p> <p>Excessive use of mobile network services can impair network performance which has a direct effect on other mobile network customer's user experience. In order to prevent this situation, Sunrise will temporarily deprioritize data traffic of customers who reach a certain limit value. This generally only becomes noticeable when carrying out more data-intensive activities and only on antenna cells that are temporarily overloaded. More information you will find on our website.</p>

Calling in Switzerland	
Calls to all mobile networks in Switzerland	<p>Unlimited</p> <p>Calls to special numbers (e.g. 084x, 090x, 18xx), short numbers, and value-added services are excluded.</p>
Calls to all landline networks in Switzerland	<p>Unlimited</p> <p>Calls to special numbers (e.g. 084x, 090x, 18xx), short numbers, and value-added services are excluded.</p>
SMS, MMS to all Swiss networks	Unlimited
Incoming calls	Free
Special and short numbers	Calls to special and short numbers (08xx, 090x) are charged at special rates. See price list for special and short numbers .

Blocking of VAS numbers	Chargeable value-added service numbers (0900, 0901, or 0906 numbers) can be blocked in My Sunrise .
Call forwarding	To the Sunrise mailbox free of charge. Otherwise, you will be charged the amount that would be due if you called the forwarding number from your own phone.
Listening to voice messages	Free

Calling to foreign countries (international) with Sunrise europe&us	
International calls	Unlimited and free from Switzerland to the countries of Region 1. Calls to special numbers, short numbers and value added services are excluded. Other countries of the world at the standard rate.
SMS/MMS to foreign countries	Unlimited and free to Region 1 countries.
Standard rates	See prices for calling abroad
Country list Region 1 (46 countries)	
	Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira, Azores), Romania, Russia, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom (UK), USA (including Alaska, Hawaii and Puerto Rico), Vatican City. Overseas territories of the countries listed are excluded.
with swiss unlimited / europe data	
International calls	The prices depend on the country called. If the relevant subscription does not have any credit or all the credit has been used, calls to foreign countries will be charged at the standard rate:
SMS/MMS to foreign countries	CHF 0.25 per SMS CHF 1.00 per MMS
Standard rates	Please see Prices for calls to foreign countries
Common provisions	
Billing increment Calls	By the minute. Every partially used minute will be charged as a full minute.
Connection setup fee	No
Special and short numbers	Connections to special numbers, short numbers, and value-added services abroad are excluded from the standard rate and included calling time credit. These connections may be charged at a higher rate. Depending on the country and provider, calls made to special and short numbers while traveling abroad can incur high costs. See the price list for international value-added service numbers.

Toll-free numbers	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if these numbers are marked as being provided free of charge.
Calls to subscribers through a satellite connection	Calls made from Switzerland to participants with a mobile phone number who are, for example, located on a cruise ship where the call is connected by satellite, are charged the normal Swiss domestic rate. The party being called pays for the incoming call according to the satellite roaming rate (please see the Roaming price list).
Calls to subscribers with a satellite number	Calls made from Switzerland to a satellite number (e.g. with area code 0087 or 0088) are charged at higher per-minute rates of up to about CHF 16.00 depending on the satellite network used.
Call forwarding abroad	Calls forwarded to a foreign phone number will be charged at the standard rate for phone calls made to foreign numbers.

Calls and mobile Internet abroad (roaming)	
	with Sunrise europe&us
Mobile Internet in Region 1	Unlimited data volume of that, 40 GB with maximum possible high speed in the relevant roaming country, after that with reduced speed (download 256 kbits, upload 128 kbits). Exceptions are overseas territories, connections to special numbers and via satellite (airplane, boat).
Calls within Region 1	Unlimited Calls to special numbers, short numbers, and added value services are excluded. Other regions and countries at the standard roaming rate.
Calls to Switzerland from a country in Region 1	Unlimited Calls to special numbers, short numbers, and added value services are excluded. Other regions and countries at the standard roaming rate.
Calls from a country in Region 1 to another country in Region 1	Unlimited Calls to special numbers, short numbers, and added value services are excluded. Other regions and countries at the standard roaming rate.
SMS/MMS within Region 1	Unlimited
Incoming calls in Region 1	Free Other regions and countries at the standard roaming rate.
Calls from a country in Region 1 to another country of the world	Prices at the standard roaming rate
Mobile Internet in other countries of the world	Prices at the standard roaming rate

	with Freedom europe data
Mobile Internet in 44 countries	<p>Unlimited data volume With 40 GB maximum possible high speed included; after that, continue unlimited surfing with reduced speed (download 256 kbit/s, upload 128 kbit/s)</p> <p>The speed of 256 kbit/s allows you to use basic Internet features such as e-mail, messaging, and surfing. When streaming audio or video, you may experience more buffering than usual. You may also see slower load times with websites containing large files.</p> <p>The maximum possible speed (high speed) depends on the mobile network abroad. 4G high speed is not available everywhere. List of countries / roaming partners can be found at sunrise.ch/roaming</p>
Exception	Excluding data connections in overseas territories and via satellite (airplane, boat), which are blocked for data roaming.
Country list (44 countries)	<p>Åland, Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Norway, Netherlands, Poland, Portugal (incl. Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (incl. Canary Islands, Balearic Islands), Spitsbergen and Jan Mayen, Sweden, Turkey, United Kingdom, and the Vatican City.</p> <p>European continent except: Albania, Belarus, Bosnia, Kazakhstan, Kosovo, Macedonia, Moldova, Montenegro, Russia, Serbia, Ukraine.</p>
Overview of roaming Cost protection	<p>Region 1</p> <ul style="list-style-type: none"> - The travel day pass data option is installed by default. - Data roaming at the standard rate is deactivated by default. - Call network roaming (calling, SMS, MMS) at the standard rate is activated by default. <p>Region 2-3</p> <ul style="list-style-type: none"> - The travel day pass data option is not available. - Data roaming at the standard rate is deactivated by default. - Call network roaming (calling, SMS, MMS) at the standard rate is activated by default. <p>All regions</p> <ul style="list-style-type: none"> - Incoming voice messages in the Sunrise mailbox are free worldwide. - Attractive roaming data packages.

travel day pass data (USA, Canada, and Puerto Rico)	<p>This option is installed with your subscription by default for the purpose of cost protection and will be activated automatically when it is first used in the USA, Canada, or Puerto Rico:</p> <p>100 MB for CHF 1.90, valid for 24 hours.</p> <p>When the 24 hour use duration runs out, any unused data volume will expire. If another mobile Internet connection is made after the duration of use expires, the option will be automatically renewed at the price of CHF 1.90 for another data credit of 100 MB for 24 hours.</p> <p>If the data credit of 100 MB is used up <u>within 24 hours</u>, you will no longer be able to surf. The option is not automatically reactivated. However, you can purchase an additional 100 MB for CHF 1.90 in the Sunrise Cockpit.</p> <p>You can review the remaining duration of use or the remaining data credit in the Sunrise Cockpit at cockpit.sunrise.ch.</p> <p>The travel day pass data option for the USA, Canada, and Puerto Rico can be uninstalled in the Sunrise Cockpit. To be able to surf abroad without this option, you will have to activate data roaming at the standard rate in the Sunrise Cockpit.</p> <p>Note: In the USA, Canada, and Puerto Rico, the travel day pass option (100 MB for CHF 1.90) replaces more expensive roaming at the standard rate (1 MB for CHF 1.00). We therefore advise against manually deactivating the option.</p>
Roaming standard rates	<p>with Sunrise swiss unlimited</p> <p>The usage-based rates depend on the country in which you are located (Regions 1-3). It is billed based on MB usage. If the relevant subscription does not have any credit or data package, or it has been used up, the following services will be charged at the standard roaming rate: Outgoing calls, incoming calls, SMS/MMS, mobile Internet or data transmission. Please see roaming price list. Roaming data packages are recommended in order to keep costs down.</p>
travel day pass data Region 1 (46 countries)	<p>This option is installed with your subscription by default for the purpose of cost protection and will be activated automatically when it is first used abroad in Region 1:</p> <p>100 MB for CHF 1.90, valid for 24 hours.</p> <p>When the 24 hour use duration runs out, any unused data volume will expire. If another mobile Internet connection is made after the duration of use expires, the option will be automatically renewed at the price of CHF 1.90 for another data credit of 100 MB for 24 hours.</p> <p>If the data credit of 100 MB is used up <u>within 24 hours</u>, you will no longer be able to surf. The option is not automatically reactivated. However, you can purchase an additional 100 MB for CHF 1.90 in the Sunrise Cockpit.</p> <p>You can review the remaining duration of use or the remaining data credit in the Sunrise Cockpit at cockpit.sunrise.ch.</p> <p>The travel day pass data option for Region 1 can be uninstalled in the Sunrise Cockpit. To be able to surf abroad without this option, you will have to activate data roaming at the standard rate in the Sunrise Cockpit.</p> <p>Note: In Region 1, the travel day pass option (100 MB for CHF 1.90) replaces more expensive roaming at the standard rate (1 MB for CHF 1.00). We therefore advise against manually deactivating the option.</p>

Country list Region 1 (46 countries)	Andorra, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira, Azores), Romania, Russia, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom (UK), USA (including Alaska, Hawaii and Puerto Rico), Vatican City. Overseas territories of the countries listed are excluded. European continent except: Albania, Belarus, Bosnia, Kazakhstan, Kosovo, Macedonia, Moldova, Montenegro, Russia, Serbia, Ukraine.
Common provisions	
Roaming standard rates	The usage-based rates depend on the country in which you are located (Regions 1-3). It is billed based on MB usage. If the relevant subscription does not have any credit or data package, or it has been used up, the following services will be charged at the standard roaming rate: Outgoing calls, incoming calls, SMS/MMS, mobile Internet or data transmission. Please see Roaming price list . Roaming data packages are recommended in order to keep costs down.
Billing increment Calls	By the minute. Every partially used minute will be charged as a full minute.
Connection setup fee	None
Special and short numbers	Calls abroad made to special numbers, short numbers, or value-added services typical for the respective country may be charged at a higher rate. Such calls are not part of any available included calling time credit.
Toll-free numbers	Calls made from a foreign country to a toll-free number in the same foreign country or in another country are charged at a higher rate, just as special numbers are, and are not included in the available discretionary calling time credit.
Satellite roaming	Roaming over satellite connections, such as on airplanes and cruise ships, is charged at higher rates. Only satellite connections via Call/SMS/MMS are possible. Data roaming is blocked.
Call forwarding	When a call is forwarded from abroad (e.g. to a landline connection in Switzerland), both the incoming call and the forwarded outgoing call are charged at the standard roaming rate.
Transfer to Sunrise mailbox	If a message is received in your mailbox during a stay abroad, the costs of the incoming call to the mobile hardware and the costs for the subsequent call that the mobile hardware makes back to the mailbox in Switzerland are charged at the standard roaming rate. Deactivate mailbox: #145# Activate mailbox: *145#
Playing back voice messages	Calls made to the Sunrise mailbox from abroad for the purpose of listening to voice messages are charged at the standard roaming rate.
Billing increment Data	Region 1: in 100 KB increments Region 2: in 100 KB increments Region 3: in 20 KB increments Increments are billed per session.
Roaming restriction	This subscription is intended for normal personal use in Switzerland and may not be used over a longer period predominantly or exclusively abroad or given to users abroad.

Order of precedence	If several roaming data volume options are available while you travel abroad in Region 1, they are used up in the following order: 1. Volume from an activated travel pack option 2. Volume from an activated Travel days option 3. Volume from a mobile subscription 4. Volume from another activated roaming option.
Cost control Data credit	When 50% and 100% of the roaming data volume of the rate is used up, an SMS will be sent to inform you.
Cost control Roaming	<p>Every time you go abroad, you will automatically receive an SMS informing you of the applicable roaming rate. Receipt of the roaming info SMS can be switched on or off in the Sunrise Cockpit or My Sunrise.</p> <p>Sunrise data alert is activated by default with a monthly cost limit of CHF 100.00. The limit can be changed or deactivated in the Sunrise Cockpit or My Sunrise. When 50% of the set limit is reached, an SMS info message is sent for cost control purposes. Once the cost limit is reached, roaming data traffic will be blocked until the end of the month. Canceling the block for the current month: Send an SMS (free) with the text "UNBLOCK" to 3310</p> <p>The roaming cost limit Sunrise data alert includes the roaming data costs accrued within one calendar month without the charges for roaming options or roaming data packages.</p> <p>The roaming cost limit includes the roaming data costs accrued within one calendar month. Under certain circumstances and depending on the country where you are surfing the Internet, there may be a time delay between the time when the roaming volume is generated and the time we send the alert SMS or block data usage.</p>
Data speed outside Switzerland	<p>Many Sunrise roaming partners abroad provide high-speed 4G (up to 100 Mbps) for surfing. Please see Country list/Roaming partners. Other countries and providers depending on the network.</p> <p>Note: 4G high-speed surfing abroad does not count against your monthly 4G high-speed data volume allowance for the respective Freedom subscription.</p>

Contract duration	
Activation	The subscription is activated on the day you register or on the requested date if the number is being ported.
Subscriptions without minimum duration, cancellation	A subscription without a minimum duration may be canceled at any time with a notice period of 60 days.
Subscriptions with minimum duration, cancellation	Certain offers may be linked to a minimum contract duration. The terms of the offer apply. In this case, the mobile phone contract can be canceled with 60 days notice at the end of the minimum contract duration. Once the minimum contract duration ends, the contract may be canceled at any time with a 60-day notice period.
Switching subscriptions	Switching from one Sunrise Freedom subscription to another is always free of charge. If you switch, the monthly high-speed data volume that has already been used at the previous rate will be counted against the data allowance for the new rate.
Billing	The basic fee is billed after activation. The basic fee is automatically billed on a monthly basis until the option is canceled. If a customer signs up for or changes a mobile subscription during a billing month, the basic monthly fee and included services (minutes, SMS, MB, etc.) are billed on a prorated basis.

Cancellation contact

The subscription must be canceled either by phone or through Sunrise Chat. You can find more details at www.sunrise.ch/cancellation. Cancellations submitted via letter or e-mail are not valid. Written cancellation will still be accepted for cancellations with phone number porting, as long as this cancellation is submitted electronically by the provider on behalf of the customer during the course of the porting process.

Cancellation by phone

- From within the country: 0800 100 600 (toll-free)
- From abroad: +41 58 777 01 01

Cancellation via Sunrise Chat

- The link to the chat is available at www.sunrise.ch/cancellation

Miscellaneous

Included volume

Any part of your included data and calling quota that is not used in a specific billing period will expire and will not be carried forward to a subsequent billing period.

Service fees

See [service fee price list](#)

Replacement SIM

CHF 55.00 to replace a SIM or obtain a SIM in a new format.

Bills

Bill by e-mail: Free

Bill by mail without detailed connection listing: CHF 3.00

Bill by mail with detailed connection listing: CHF 4.00

Wi-Fi Calling

If the reception quality is poor, you can make phone calls via Wi-Fi or WLAN. The requirement is a Wi-Fi calling-enabled mobile phone. Connections via Wi-Fi or WLAN are charged at the same rate as mobile network connections. Please see the Wi-Fi Calling factsheet for further information. More information: sunrise.ch/wificalling

Device plan

One mobile phone or tablet can be purchased with each Freedom subscription with a down payment starting at CHF 1.00 and 24 monthly installments, with no interest and no extra charges. With the Sunrise Freedom data share option, a second device can be purchased with the Freedom subscription with installment payments.

Network coverage

See [network coverage map](#).

Available options

travel days	More affordable calling and surfing abroad (roaming)
travel data	Surf abroad (roaming) for less money
mycountry options	Unlimited calls to the country of your choice
freedom share data	Surf on your second device
smart protect	Insurance for your device
call protect	Call misuse insurance

Set-up/ Personalization

At sunrise.ch/help you can find useful information and other options for your product, like how to set up your product, call forwarding, number suppression, and tips for the security of your product.

Support

Free technical phone support at 0800 707 707

Contract components

- Contract for mobile phone services
- Provisions for proper use of mobile Internet

- Special provisions for mobile phone services
- General Terms and Conditions

All documents are available at www.sunrise.ch/gtc

Status

March 2020

Details on Internet and landline network

Sunrise Internet Unlimited

	Internet
Data traffic	Unlimited
Download Speed	Always the local and technologically fastest possible Internet connection Currently technically possible: Up to 1 Gbit/s
Upload Speed	Always the local and technologically fastest possible Internet connection Currently technically possible: Up to 1 Gbit/s
WLAN	WLAN can be used via the modem.
IP address	Usually dynamic for private customers.
Individual Speed	The transmission speeds listed represent optimum performance and are not guaranteed. Actual Internet speed depends on individual factors that are under the control of the customer or a third party, such as the type of connection in the residence, the building's structural characteristics, the distance to the next telephone switchboard, the quality of the connections or other factors, and may be slower than the specified maximum Internet speed. If there is insufficient bandwidth, the simultaneous use of Internet and TV could affect the speed of your Internet traffic.
Hardware	Sunrise modem/router included on loan.

	Landline calling
Calls to all landline networks in Switzerland	CHF 0.10/min. + connection setup fee of CHF 0.20/call Calls to special numbers (e.g. 084x, 090x, 18xx) and value-added services are not included. There is no connection fee for free calls.
Calls to all mobile networks in Switzerland	CHF 0.40/min. + connection setup fee of CHF 0.20/call Calls to special numbers (e.g. 084x, 090x, 18xx) and value-added services are not included. There is no connection fee for free calls.
Per-minute billing of calls	per second
Incoming calls	Free
Special numbers	Special and short numbers (08xx, 090x) See price list for special and short numbers .
Blocking value-added service numbers	Chargeable value-added service numbers (090x numbers) can be blocked on request.
Call forwarding	To the Sunrise mailbox free of charge. Otherwise, you will be charged the amount that would be due if you called the forwarding number from your own phone.
Listening to voice messages	Free

Saving voice messages	8 days Sunrise mailbox, 15 days Sunrise mailbox pro
Phone number suppression	possible
Billing increment Calls	Second intervals for domestic and foreign calls
Calls to foreign landlines	<p>Country group 1: CHF 0.30/min. Country group 2: CHF 0.40/min. Country group 3: CHF 0.65/min. Country group 4: CHF 0.70/min. Country group 5: CHF 1.20/min. Country group 6: CHF 1.35/min.</p>
Calls to foreign mobile networks	<p>Country group 1: CHF 0.60/min. Country group 2: CHF 0.80/min. Country group 3: CHF 0.85/min. Country group 4: CHF 0.90/min. Country group 5: CHF 1.20/min. Country group 6: CHF 1.35/min.</p>
Country group 1	Austria, Belgium, Canada, Denmark, Finland, France, Germany, Italy, Liechtenstein, Netherlands, Norway, Spain (incl. Balearic Islands, Canary Islands), Sweden, United Kingdom UK (incl. Guernsey, Isle of Man, Jersey), USA (incl. Alaska, Hawaii), Vatican City. Overseas territories of the countries listed are excluded.
Country group 2	Andorra, Australia, Faroe Islands, Gibraltar, Greece, Ireland, Iceland, Israel, Luxembourg, Malta, Monaco, New Zealand, Portugal (incl. Madeira, Azores), San Marino, Cyprus
Country group 3	Albania, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Czech Republic, Estonia, Hong Kong, Hungary, Japan, Kosovo, Latvia, Lithuania, Macedonia, Moldova, Montenegro, Poland, Romania, Russia, Serbia, Singapore, Slovakia, Slovenia, Turkey, Ukraine
Country group 4	Algeria, Argentina, Brazil, Chile, China, Dominican Republic, East Timor, Egypt, Indonesia, Libya, Malaysia, Mexico, Morocco, Philippines, Puerto Rico, South Africa, South Korea, Taiwan, Thailand, Tunisia, Virgin Islands (USA)
Country group 5	Angola, Armenia, Azerbaijan, Bahrain, Bangladesh, Belize, Benin, Bhutan, Bolivia, Botswana, Brunei, Burkina Faso, Burundi, Cameroon, Central African Republic, Columbia, Congo (Brazzaville), Congo (Democratic Republic), Costa Rica, Djibouti, Ecuador, El Salvador, Equatorial Guinea, French Antilles, French Guyana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guatemala, Guinea, Honduras, India, Iran, Jamaica, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Lebanon, Lesotho, Liberia, Martinique, Mauritania, Mongolia, Mozambique, Nepal, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Papua New Guinea, Paraguay, Peru, Qatar, Rwanda, Saint Barthélemy, Saint Martin, Saudi Arabia, Sierra Leone, Sri Lanka, Syria, Tajikistan, Tanzania, Trinidad and Tobago, Turkmenistan, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Zambia, Zimbabwe
Country group 6	Afghanistan, American Samoa, Anguilla, Antarctica, Antigua (Barbuda), Aruba, Ascension Island, Bahamas, Barbados, Cambodia, Cape Verde Islands, Caribbean, Cayman Islands, Chad, Christmas Island, Comoros, Cook Islands, Cuba, Diego Garcia, Dominica, Eritrea, Ethiopia, Falkland Islands, Federated States of Micronesia, Fiji, Guam, Guayana, Guinea-Bissau, Haiti, Iraq, Ivory

	Coast, Kiribati, Laos, Macau, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Mauritius, Mayotte, Micronesia, Montserrat, Myanmar, Namibia, Nauru, Netherlands Antilles, New Caledonia, Niue, Norfolk Island, North Korea, Northern Mariana Islands, Palau, Panama, Réunion, Saint Kitts and Nevis, Saint-Pierre and Miquelon, Samoa, Santa Lucia, São Tomé and Príncipe, Senegal, Seychelles, Solomon Islands, Somalia, St. Vincent and the Grenadines, Sudan, Suriname, Swaziland, The Bermudas, Togo, Tokelau, Tonga, Turks and Caicos Islands, Tuvalu, Vanuatu, Vietnam, Virgin Islands (GB), Yemen	
Connection setup fee abroad	The connection fee for calls made to foreign landline and mobile networks amounts to half of the per minute price of the country being called.	
Foreign special and short numbers	<p>Connections to special numbers, short numbers, and value-added services abroad are excluded from the standard rate and included calling time credit. These connections may be charged at a higher rate.</p> <p>Note: Calls from Switzerland to specific value-added services or special numbers abroad can be blocked.</p>	
Foreign Toll-free numbers	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if these numbers are marked as being provided free of charge.	
Calls to other parties via a satellite connection	Calls made from Switzerland to participants with a mobile phone number who are on a cruise ship, for example, where the call is connected through satellite, are charged the normal Swiss domestic rate. The subscriber receiving the call will pay the satellite roaming rate for the incoming call (see roaming price list).	
Calls to other parties with a satellite number	Calls made from Switzerland to a satellite number (e.g. with area code 0087 or 0088) are charged at higher per-minute rates of up to about CHF 16.00 depending on the satellite network used.	
Call forwarding to foreign countries	Calls forwarded to a foreign phone number will be charged at the usual standard rate for outgoing phone calls made to foreign numbers.	
Phone number Transferring	<p>You can keep your old phone number when you switch to Sunrise, even if you will be switching to an area with a different area code (e.g. from 031 to 044). When this occurs, your area code will no longer be associated with the area you live in.</p> <p>If the old phone number is not ported and a new phone number is activated, the old phone number will remain blocked for six months. After that, it will be given to someone else.</p> <p>Sunrise will take care of the formalities associated with porting.</p>	
Alarm	Sunrise Internet phone comfort is not suitable for use with security systems with analog selection devices (such as alarming). For more information, please contact our support department.	
Telephone hardware	Not included. The device must be connected to the Sunrise modem (Sunrise Internet) and must be compatible with the Sunrise landline network infrastructure.	
Available options	MyCountry flat options Global option	Flat calls to the country of your choice Lower per-minute rates to many countries

price and contract duration (Sunrise Internet Unlimited)

Flat rate	<p>As long as the Sunrise Home Unlimited and Sunrise Freedom mobile subscriptions are not activated at the same time (Sunrise ONE light package), the basic monthly fee for Sunrise Internet Unlimited is CHF 130.00/month (flat rate)</p> <p>This flat rate for Sunrise Home Unlimited applies, for example, if the mobile subscription has not been activated or has already been canceled.</p>
Activation fee	<p>CHF 69.00 No activation fee if a Sunrise landline connection has already been set up or the product is ordered online at sunrise.ch.</p>
Landline connection	Included
Minimum duration	12 months
Cancellation	<p>The subscription may be canceled with a notice period of 12 months at the end of the minimum contract duration.</p> <p>Cancellation of a Sunrise Internet Unlimited subscription also results in the automatic cancellation of all options connected to this service. When this occurs, the minimum durations for certain options (e.g. Teleclub one year minimum duration) must also be taken into account.</p>
Early cancellation	<p>If a customer cancels Sunrise Internet Unlimited before the end of the minimum duration, the basic monthly fee for this subscription must be paid until the end of the minimum duration. The flat rate constitutes the applicable basic fee.</p> <p>If the minimum contract duration of options (e.g. Teleclub, Canal+) has not yet been reached, the monthly basic fees for the remaining period of the option must be paid in full.</p>
Cancellation contact	<p>The subscription must be canceled either by phone or through Sunrise Chat. You can find more details at sunrise.ch/cancellation. Cancellations submitted via letter or e-mail are not valid. Written cancellation will still be accepted for cancellations with phone number porting, as long as this cancellation is submitted electronically by the provider on behalf of the customer during the course of the porting process.</p> <p>Cancellation by phone</p> <ul style="list-style-type: none"> • From within the country: 0800 100 600 (toll-free) • From abroad: +41 58 777 01 01 <p>Cancellation via Sunrise Chat</p> <ul style="list-style-type: none"> • Link to chat available at sunrise.ch/cancellation
Switching subscriptions	Customers can switch to a different Sunrise Internet and TV subscription at any time at no charge. In this instance, a remaining Sunrise Mobile Unlimited subscription is then billed at the flat rate.
Subscription migration	With a switch from an older Sunrise Internet or TV product to Sunrise Internet Unlimited, the minimum contract duration for Sunrise Internet Unlimited starts again upon activation.

Miscellaneous	
Fiber optic connection	A fiber optic connection is required to reach the top speed. For information on the fiber optic connection and its availability, see sunrise.ch/fiber
Fiber optics	For information on the fiber optic connection and its availability, see sunrise.ch/fiber

	Miscellaneous
Home installation	<p>CHF 199.00 fixed price</p> <p>Included: Installer's travel times to and from customer, analysis of existing home installation, basic connection to network home junction box (UPK); if necessary, router installation (connection to power and phone outlets, router commissioning, connection configuration for one computer (via Ethernet, WLAN, or a connection kit), connection of a maximum of two phone/fax devices, landline operational check, Internet, and Sunrise TV, short introduction to Sunrise TV).</p> <p>Not included in the scope of services: Installation and laying of any cables, installation and assembly of TV screens and Internet cinemas, device accessories (such as ethernet cables and Powerline connection kits)</p>
Support	Free technical phone support at 0800 707 707
Components of the contract	<ul style="list-style-type: none"> • Contract for Internet, landline, and TV services • TV app use provisions • Special provisions for Internet, landline, and TV • Special conditions for Sunrise TV app • General Terms and Conditions