

## Smartphone Upgrade Option

### Option for mobile subscriptions

	Offer
<b>General</b>	<p>This option allows you to trade in your old iPhone for a new one of the next iPhone generation after 12 months. Your old iPhone must be intact and undamaged upon return.</p> <p>Smartphone brands other than iPhones are currently not covered by this option.</p>
<b>Trade-in</b>	<p>The earliest date you may trade in your current iPhone is at the end of 12 months; the last trade-in date is prior to the full payment of all installments at the conclusion of 24 months. The trade-in is voluntary.</p> <p>As soon as the next-generation iPhone reaches the market, you have the option of exchanging your current iPhone for the latest model.</p> <p>With the trade-in, your current device plan is superseded, which means that no prepayment penalty is due. For your new device, you will sign up for a new device plan with 24 monthly installment payments.</p>

	Devices
<b>Qualifying devices</b>	<p>Sunrise reserves the right to specify which older iPhone models may be traded in for which new iPhone models ("qualifying devices"). As a rule, only the top-of-the-line current iPhone model may be traded for the top-of-the-line next-generation iPhone.</p> <p>As a rule, you may not trade in your current iPhone for a new iPhone i) of the same generation or ii) of an older generation. Sunrise reserves the right to make changes to the devices qualifying for this option.</p> <p>You can select the GB storage capacity and the color of the new iPhone.</p> <p>You may also trade in a phone other than the iPhone you purchased, as long as it qualifies and is intact.</p>
<b>Condition of the device to be traded in</b>	<p>The device to be exchanged must be returned in undamaged condition, and it must include all accessories. The following criteria apply:</p> <ol style="list-style-type: none"> <li>1. The device to be traded in must work properly; this includes the display, touchscreen, ports and interfaces, and all movable parts and accessories, such as buttons, switches, head-phones, etc.</li> <li>2. The device to be exchanged must not have any internal or external damage, especially to the display, housing and camera lens. Damage includes cracks, scratches, abrasions, dents, bumps, bends, stains, adhesive residue and accessories attached to the device (screen film, etc.). Usual signs of wear including small scratches are not considered to be damage.</li> <li>3. For minor scratches that are not functional defects, the upgrade can be carried out for a fee of CHF 49.</li> <li>4. The accessories must be returned in complete and undamaged condition: battery charger &amp; USB cable. If no accessories are available, the upgrade can be carried out for a fee of CHF 49.</li> <li>5. The device to be exchanged must not have had an unauthorized repair and it must not have been opened; this includes jailbreaking. Unauthorized repairs</li> </ol>

	<p>include those you do yourself and those performed by a repair facility not authorized by Apple.</p> <p>6. The customer must delete all data on the device to be traded in and reset it to its factory settings. It is imperative that the "Find My iPhone" feature be deactivated before you restore factory settings.</p> <p>The decision whether a device to be traded in complies with the above-stated criteria is at the discretion of Sunrise.</p>
<b>Ownership</b>	You may only return current devices that you own or to which you continue to have economic rights, or for which you can show a power of attorney issued by the new owner.
<b>Product cycle, delivery time</b>	The trade-in of your current iPhone after 12 months is subject to the delivery availability of the new iPhone from Apple. Sunrise cannot guarantee that Apple will continue the generation cycle of 12 months and that their new models are available for immediate delivery.
<b>Current device plans</b>	Customers with a current device plan for any smartphone model who would like to take advantage of this option may terminate their plan early by paying off the remaining installments at once and then signing up for a new device plan for the new iPhone model with the corresponding Smartphone Upgrade option.

	Option
<b>Option activation</b>	The Smartphone Upgrade option cannot be activated any longer.
<b>Option duration</b>	The option is valid until the next iPhone generation reaches the market or until the device plan term is concluded. When signing up for a new device plan, the option must be reactivated upon availability.
<b>Option fee</b>	For the time being, the Smartphone Upgrade option is free with sign-up for a device plan.
<b>Termination provisions</b>	Sunrise reserves the right to unilaterally cancel the Smartphone Upgrade option at any time in exchange for reimbursement of option fees paid up to that date. After cancellation of the option, a trade-in is no longer possible.

	Miscellaneous
<b>Insurance</b>	Trade-in devices may not be damaged and, if necessary, must be repaired by an Apple-authorized shop before the trade-in. To avoid unwelcome costs due to damage, we recommend our Sunrise Smart Protect insurance. It covers damage caused by sudden or unexpected external factors (shock, impact, pressure, fire, heat, water, moisture) that result in the device no longer operating as intended. The current general insurance terms and conditions of the insurer apply.
<b>Support</b>	Free technical phone support at 0800 707 707
<b>Contract components</b>	Special provisions for special provisions for mobile telephony services General Terms and Conditions
<b>Status</b>	September 14, 2020