

Sunrise One

- Everything always unlimited in Switzerland.
- Everything always at maximum speed.
- Internet, landline, TV, and mobile in one unbeatably affordable package.

General											
What is Sunrise One?	<p>Sunrise One is an unrivaled low-cost mobile, Internet, landline, and TV bundle offer from Sunrise comprised of the two products "Sunrise Mobile Unlimited" and "Sunrise Home Unlimited". Both products can be purchased separately as single products or staggered if, for example, you are still waiting for the cancellation period for your mobile or landline connection to run out with another provider.</p> <p>The Sunrise One package price comes into play as soon as the "Sunrise Mobile Unlimited" and "Sunrise Home Unlimited" subscriptions are both activated, and is retained until one or both are deactivated. This gives you a price advantage of approximately 30% over the single purchase price of the individual mobile, Internet, landline, and TV products.</p>										
Services, conditions											
Sunrise One package price	CHF 139.00/month										
Activation fee	<ul style="list-style-type: none"> • Sunrise Mobile Unlimited: CHF 49.00 - incl. SIM card • Sunrise Home Unlimited: CHF 59.00 										
Sunrise One package	<table border="1"> <thead> <tr> <th>Sunrise mobile Unlimited</th> <th>Sunrise Home Unlimited</th> </tr> </thead> <tbody> <tr> <td> <p><u>Mobile</u></p> <p>Within Switzerland</p> <ul style="list-style-type: none"> • Unlimited calls* • Unlimited SMS/MMS • Unlimited data • Unlimited 4G+ <p>Always the highest speed possible</p> <p>*Special numbers excluded</p> </td> <td> <table border="1"> <thead> <tr> <th>Internet</th> <th>Landline network</th> <th>TV</th> </tr> </thead> <tbody> <tr> <td> <p>Fiber optics</p> <ul style="list-style-type: none"> • Download max. 1 Gbit/s • Upload max. 1 Gbit/s <p>VDSL</p> <ul style="list-style-type: none"> • Download max. 100 Mbit/s • Upload max. 20 Mbit/s <p>Always the highest speed possible</p> </td> <td> <p>Unlimited calls to all networks in Switzerland*</p> <p>*Special numbers excluded</p> </td> <td> <ul style="list-style-type: none"> • Digital TV/radio • 270+ channels, including 80+ in HD • 7 days ComeBackTV • ComeBackTV Agent • 1200 hours of recordings • Live Pause • Multiscreen • Sunrise TV app </td> </tr> </tbody> </table> </td> </tr> </tbody> </table>	Sunrise mobile Unlimited	Sunrise Home Unlimited	<p><u>Mobile</u></p> <p>Within Switzerland</p> <ul style="list-style-type: none"> • Unlimited calls* • Unlimited SMS/MMS • Unlimited data • Unlimited 4G+ <p>Always the highest speed possible</p> <p>*Special numbers excluded</p>	<table border="1"> <thead> <tr> <th>Internet</th> <th>Landline network</th> <th>TV</th> </tr> </thead> <tbody> <tr> <td> <p>Fiber optics</p> <ul style="list-style-type: none"> • Download max. 1 Gbit/s • Upload max. 1 Gbit/s <p>VDSL</p> <ul style="list-style-type: none"> • Download max. 100 Mbit/s • Upload max. 20 Mbit/s <p>Always the highest speed possible</p> </td> <td> <p>Unlimited calls to all networks in Switzerland*</p> <p>*Special numbers excluded</p> </td> <td> <ul style="list-style-type: none"> • Digital TV/radio • 270+ channels, including 80+ in HD • 7 days ComeBackTV • ComeBackTV Agent • 1200 hours of recordings • Live Pause • Multiscreen • Sunrise TV app </td> </tr> </tbody> </table>	Internet	Landline network	TV	<p>Fiber optics</p> <ul style="list-style-type: none"> • Download max. 1 Gbit/s • Upload max. 1 Gbit/s <p>VDSL</p> <ul style="list-style-type: none"> • Download max. 100 Mbit/s • Upload max. 20 Mbit/s <p>Always the highest speed possible</p>	<p>Unlimited calls to all networks in Switzerland*</p> <p>*Special numbers excluded</p>	<ul style="list-style-type: none"> • Digital TV/radio • 270+ channels, including 80+ in HD • 7 days ComeBackTV • ComeBackTV Agent • 1200 hours of recordings • Live Pause • Multiscreen • Sunrise TV app
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Always the maximum speed	<p>The customer always receives the fastest network speed technically possible at home and on the go, always automatically and free of charge. Technical standards (e.g. 4G, 4G+, etc.) are constantly being further developed and enhanced.</p> <p>Sunrise checks on a regular basis (approx. once per quarter) to see if customers have access to faster Internet at home. If so, the faster connection is automatically activated. The customer always has access to the fastest broadband speed on the mobile calling network as well.</p>										

	Services, conditions														
Individual prices	<p>If Sunrise Mobile Unlimited and Sunrise Home Unlimited are not activated at the same time, the following individual prices apply:</p> <ul style="list-style-type: none"> • Individual price for Sunrise Mobile Unlimited: CHF 65.00/month • Individual price for Sunrise Home Unlimited: CHF 130.00/month 														
Combo price package price	<p>The package price of CHF 139.00 applies as soon as Sunrise Mobile Unlimited and Sunrise Home Unlimited are activated. The bill will show the individual prices minus the discount for "Sunrise One Advantage":</p> <table> <tr> <td>Individual price for Sunrise Mobile Unlimited</td> <td>CHF 65.00/month</td> </tr> <tr> <td>Sunrise One Advantage</td> <td><u>CHF 10.00/month</u></td> </tr> <tr> <td>Combo price for Sunrise Mobile Unlimited</td> <td>CHF 55.00/month</td> </tr> <tr> <td>Combo price for Sunrise Home Unlimited</td> <td>CHF 130.00/month</td> </tr> <tr> <td>Sunrise One Advantage</td> <td><u>CHF 46.00/month</u></td> </tr> <tr> <td>Combo price for Sunrise Home Unlimited</td> <td>CHF 84.00/month</td> </tr> <tr> <td>Package price for Sunrise One</td> <td><u>CHF 139.00/month</u></td> </tr> </table>	Individual price for Sunrise Mobile Unlimited	CHF 65.00/month	Sunrise One Advantage	<u>CHF 10.00/month</u>	Combo price for Sunrise Mobile Unlimited	CHF 55.00/month	Combo price for Sunrise Home Unlimited	CHF 130.00/month	Sunrise One Advantage	<u>CHF 46.00/month</u>	Combo price for Sunrise Home Unlimited	CHF 84.00/month	Package price for Sunrise One	<u>CHF 139.00/month</u>
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Minimum contract duration	<ul style="list-style-type: none"> • Sunrise Mobile Unlimited: No minimum contract duration • Sunrise Home Unlimited: 12 months minimum contract duration. <p>See the services description for the two subscriptions on the following pages for information on the cancellation periods.</p>														
Activation	<p>The two Sunrise One product components, Sunrise Mobile Unlimited and Sunrise Home Unlimited, can be ordered and activated at the same time or staggered (e.g. when your former provider has different cancellation periods). The individual price of the activated product will be charged as long as one, and not both, products are activated.</p>														
Cancellation & unbundling	<p>The two Sunrise One product components, Sunrise Mobile Unlimited and Sunrise Home Unlimited, can be cancelled at the same time or individually. Once one product has been cancelled and deactivated, the remaining product will be billed at the individual price.</p>														
Early cancellation	<p>The two Sunrise One product components, Sunrise Mobile Unlimited and Sunrise Home Unlimited, can be cancelled at the same time or individually. Once one product has been cancelled and deactivated, the remaining product will be billed at the individual price.</p>														
Additional mobile subscriptions	<p>A limited amount of additional Mobile Unlimited subscriptions can be purchased. The basic fee for each additional Sunrise Mobile Unlimited mobile subscription is CHF 55.00/month.</p>														
Landline connection	<p>Included</p>														
Fiber optic connection	<p>A fiber optic connection is required to reach the top Internet speed. For information on the fiber optic connection and its availability, see sunrise.ch/fiber</p>														
Device	<p>Sunrise Internet Box Sunrise TV Box UHD (new) Included on loan</p>														
Device plan	<p>A smartphone or tablet can be purchased on a device plan or installment plan agreement with every mobile subscription for a down payment starting at CHF 1.00. No interest or fees.</p>														

	Services, conditions
Provider switch Service	Upon request, Sunrise can take care of all the formalities associated with changing providers (e.g. cancellation of contracts with previous providers, porting of the mobile and landline connection).
Available for	Private customers, business customers SoHo segment
Support	Free technical support over the phone at 0800 707 707

For detailed services descriptions on Sunrise Mobile Unlimited and Sunrise Home Unlimited, see the following services descriptions.

Sunrise Mobile Unlimited

	Mobile Internet in Switzerland
Data volume	Unlimited
4G+ high-speed data	Unlimited
WhatsApp data volume	WhatsApp included: <ul style="list-style-type: none"> • The data volume used through WhatsApp is not counted toward your high-speed data volume quota in Switzerland and does not affect your data rate. Only valid for text, picture, and video files and audio recordings. • Data volume used to download WhatsApp, to make calls via WhatsApp (VoIP Calling), and any costs incurred when using the service are not included. •
Maximum speed	In 4G+ network (high-speed) 300 Mbit/s (download) und 150 Mbit/s (upload)
Note	The transmission speeds listed represent optimal performance and are not guaranteed. Actual Internet speed depends on factors such as topography, network coverage, distance to the transmission tower, signal strength inside/outside buildings, or other factors e.g. network management and may be slower than the specified maximum Internet speed. See also the Provisions for Proper Use of the Mobile Internet on sunrise.ch/agb

	Calling in Switzerland
Calls to all mobile networks in Switzerland	Unlimited Calls to special numbers (e.g. 084x, 090x, 18xx), short numbers, and value-added services are excluded.
Calls to all landline networks in Switzerland	Unlimited Calls to special numbers (e.g. 084x, 090x, 18xx), short numbers, and value-added services are excluded.
SMS, MMS to all Swiss networks	Unlimited
Incoming calls	Free
Special and short numbers	Calls to special and short numbers are charged at special rates. See price list for special and short numbers .
Blocking of VAS numbers	Chargeable value-added numbers (0900, 0901 or 0906 numbers) can be blocked on in My Sunrise .

Calling in Switzerland	
Toll-free numbers	0800: Calls to these numbers are free 084x (0840, 0842, 0844, 0848): shared cost numbers: Same rate regardless of the location in Switzerland from which the phone call is made, at most 7.5 cents per minute (plus VAT; maximum cost for a domestic connection to a landline).
Call forwarding	To the Sunrise mailbox free of charge. Otherwise you will be charged the amount due if you call the forwarding number from your own phone.
Listening to voice messages	free
Storage of voicemails	15 days
Call billing increments	By the minute. Every partially used minute will be charged as a full minute.

Calling to foreign countries (international)	
International calls	The prices depend on the country called. If the subscription concerned does not have credit or the credit has been used up, calls to foreign countries will be charged at the standard rate:
Standard rates	See prices for international calls .
International SMS/MMS	CHF 0.22 per SMS CHF 1.00 per MMS
Call billing increments	By the minute. Every partially used minute will be charged as a full minute.
Connection setup fee	None
Special and short numbers	Connections to special numbers, short numbers, and value-added services abroad are excluded from the standard rate and included calling time credit. These connections may be charged at a higher rate. Depending on the country and provider, calls made to special and short numbers while traveling abroad can incur high costs. See international VAS number price list .
Toll-free numbers	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if these numbers are marked as being provided free of charge.
Calls to subscribers through a satellite connection	Calls made from Switzerland to participants with a mobile phone number who are on a cruise ship, for example, where the call is connected through satellite, are charged the normal Swiss domestic rate. The subscriber receiving the call will pay the satellite roaming rate for the incoming call (see roaming price list).
Calls to subscribers with a satellite number	Calls made from Switzerland to a satellite number (e.g. with area code 0087 or 0088) are charged at higher per-minute rates of up to about CHF 16.00 depending on the satellite network used.

Calling to foreign countries (international)	
Call forwarding abroad	Calls forwarded to a foreign phone number will be charged at the standard rate for phone calls made to foreign numbers.
Calls and mobile Internet abroad (roaming)	
Roaming standard rates	<p>The rates depend on the country where you are located (Regions 1-3). If the subscription concerned does not have credit or the credit has been used up, the following services will be charged at the standard roaming rate:</p> <ul style="list-style-type: none"> • Outgoing calls • Incoming calls • SMS/MMS • Mobile Internet and data usage <p>See roaming price list</p>
Call billing increments	By the minute. Every partially used minute will be charged as a full minute.
Connection setup fee	None
Special and short numbers	Calls abroad made to special numbers, short numbers, or premium rate services typical for the respective country may be charged at a higher rate. Such calls are not included in the available discretionary calling time credit.
Toll-free numbers	Calls made from a foreign country to a toll-free number in the same foreign country or in another country are charged at a higher rate, just as special numbers are, and are not included in the available discretionary calling time credit.
Satellite roaming	Roaming over satellite connections, such as on airplanes and cruise ships, is charged at higher rates.
Call forwarding	When a call is forwarded from abroad (e.g. to a landline connection in Switzerland), both the incoming call and the forwarded outgoing call are charged at the standard roaming rate.
Forwarding to the Sunrise mailbox	<p>If a message is received in your mailbox during a stay abroad, the costs of the incoming call to the mobile device and the costs for the subsequent call that the mobile device makes back to the mailbox in Switzerland are charged at the standard roaming rate.</p> <p>Deactivate mailbox: #145# Activate mailbox: *145#</p>
Listening to voice messages	Calls made to the Sunrise mailbox from abroad in order to listen to voice messages are charged at the standard roaming rate.
Data billing increments	<p>Region 1: in 100 KB increments Region 2: in 100 KB increments Region 3: In 20 KB increments Increments are billed per session.</p>
Data volume hierarchy	<p>If several roaming data volume options are available while you travel abroad in Region 1, they are used up in the following order:</p> <ol style="list-style-type: none"> 1. Volume from an activated travel pack option 2. Volume from an activated Travel days option 3. Volume from a mobile subscription 4. Volume from another activated roaming option.

Calls and mobile Internet abroad (roaming)	
Cost control of data volume	When 50% and 100% of the roaming data volume of the rate is used up, an SMS will be sent to inform you.
Cost control for data connections	<p>Every time you go abroad, you will automatically receive an SMS informing you of the applicable roaming rate. The receipt of roaming Info-SMS can be switched on or off in the Roaming Cockpit or My Sunrise.</p> <p>Sunrise data alert is activated by default with a monthly cost limit of CHF 100. The limit can be changed or deactivated in the Roaming Cockpit or My Sunrise. When 50% of the set limit is reached, an SMS info is sent for cost control purposes. Once the cost limit is reached, roaming data traffic will be blocked until the end of the month.</p> <p>Canceling the block for the current month: Send an SMS (free) with the text "UNBLOCK" to 3310</p> <p>The roaming cost limit Sunrise data alert includes the roaming data costs incurred within one calendar month without the charges for roaming options or roaming packages.</p> <p>Under certain conditions and depending on the country where you are surfing the Internet, there may be a time delay between the generated roaming volume and the sending of the alert SMS or blockage of data usage.</p>
Data speed abroad	<p>There are many Sunrise Roaming Partners you can use for high-speed 4G surfing (up to 100Mbit/s). See list of countries/roaming partners. Other countries and providers depending on the network.</p> <p>Note: 4G high-speed surfing abroad does not count against your monthly 4G high-speed data volume allowance for the respective Freedom subscription.</p>
Price and contract duration (Sunrise Mobile Unlimited)	
Flat rate	<p>If the Sunrise Mobile Unlimited subscription is not activated at the same time as the Sunrise Home Unlimited subscription (Sunrise ONE package), then the basic monthly fee for Sunrise Mobile Unlimited is: CHF 65.00/month (individual price)</p> <p>This individual price for Sunrise Home Unlimited applies, for example, when the Sunrise Home Unlimited subscription is not activated or has already been cancelled.</p>
Activation fee	CHF 49.00 (incl. SIM card)
Activation	The subscription is activated on the day you register or on the scheduled date if the number is being ported.
Minimum duration	No minimum duration
Cancellation	The subscription can be cancelled on any day with a notice period of 60 days.
Switching subscriptions	Switching from one Sunrise Freedom subscription to another is always free of charge. If you switch, the monthly high-speed data volume that has already been used on the previous rate will be counted against the data allowance of the new rate.

	Price and contract duration (Sunrise Mobile Unlimited)
Invoicing	The basic fee is invoiced after activation. The option fee is automatically invoiced on a monthly basis until the option is cancelled. If you register during the current billing month, the basic monthly fee will be charged on a prorated basis.
	Miscellaneous
Included volume	Any part of your included data and calling quota that is not used in a specific billing period will expire and will not be carried forward to a subsequent billing period.
Service fees	See service fee price list
Replacement SIM cards	CHF 49.00 to replace a SIM card or to obtain a SIM card in a new format.
Invoice	Bill by e-mail: free Bill by mail without detailed connection listing: CHF 3.00 Bill by mail with detailed connection listing: CHF 4.00
Wi-Fi Calling	When reception quality is poor, your phone can connect via Wi-Fi or WLAN. You will need a Wi-Fi calling-enabled mobile phone. Connections over Wi-Fi or WLAN are charged at the same rate as a call over the mobile network. For more information, see the Wi-Fi Calling Factsheet
Sunrise mail	The Freedom subscription includes one e-mail account for Sunrise mail. Data from Sunrise mail is stored exclusively in Switzerland. Further information and registration at sunrise.ch/mail .
Device plan	One mobile phone or tablet can be purchased with each Freedom subscription with a down payment starting at CHF 1.00 and 24 monthly installments, with no interest and no extra charges. With the Sunrise Freedom data share option, a second device can be purchased for the Freedom subscription with installment payments.
Sunrise network coverage	See network coverage map .

Miscellaneous																			
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Contract components	<ul style="list-style-type: none"> - Contract for mobile phone services - Special provisions for mobile telephony services - Provisions for Proper Use of the Mobile Internet - General terms and conditions - 																		

Sunrise Home Unlimited

	Internet
Data traffic	Unlimited
Download speed	Always the local and technologically fastest possible Internet connection Currently technically possible: Up to 1 Gbit/s
Upload speed	Always the local and technologically fastest possible Internet connection Currently technically possible: Up to 1 Gbit/s
WLAN	WLAN can be used via the modem.
IP address	Usually dynamic for private customers.
Individual speed	The transmission speeds listed represent optimum performance and are not guaranteed. Actual Internet speed depends on individual factors that are under the control of the customer or a third party, such as the type of connection in the residence, the building's structural characteristics, the distance to the next telephone switchboard, and the quality of the connections or other factors, and may be slower than the specified maximum Internet speed. If there is insufficient bandwidth, the simultaneous use of Internet and TV could affect the speed of your Internet traffic.
Sunrise mail	The subscription includes up to 5 e-mail accounts per landline connection/phone number. E-mail data is hosted exclusively in Switzerland. Registration in "My Account" required. Further information can be found in the Sunrise mail user conditions.
Device	Sunrise modem/router included on loan.

	Landline calling
Calls to all landline networks in Switzerland	Unlimited Calls to special numbers (e.g. 084x, 090x, 18xx) and value-added services are excluded.
Calls to all mobile networks in Switzerland	Unlimited Calls to special numbers (e.g. 084x, 090x, 18xx) and value-added services are excluded.
Incoming calls	Free
Connection setup fee	None
Special and short numbers	You can find the price list at sunrise.ch/specialnumbers
Blocking value-added service numbers	Chargeable value-added numbers (090x or 0960 numbers) can be blocked on request.

Landline calling	
Toll-free numbers	0800: Calls to these numbers are free* 084x (0840, 0842, 0844, 0848): shared cost numbers: Same rate regardless of the location in Switzerland from which the phone call is made, at most 7.5 cents per minute (plus VAT; maximum cost for a domestic connection to a landline).
Call forwarding	To the Sunrise mailbox free of charge. Otherwise you will be charged the amount due if you call the forwarding number from your own phone.
Listening to voice messages	free
Storage of voicemails	8 days Sunrise mailbox, 15 days Sunrise mailbox pro
Phone number blocking	Possible
Call billing increments	Second intervals for domestic and foreign calls
Calls to foreign landlines	Country group 1: CHF 0.10 / min. Country group 2: CHF 0.20 / min. Country group 3: CHF 0.45/min. Country group 4: CHF 0.50 / min. Country group 5: CHF 1.00 / min. Country group 6: CHF 1.15 / min.
Calls to foreign mobile networks	Country group 1: CHF 0.40/min. Country group 2: CHF 0.60 / min. Country group 3: CHF 0.65 / min. Country group 4: CHF 0.70 / min. Country group 5: CHF 1.00 / min. Country group 6: CHF 1.15 / min.
Country group 1	Austria, Belgium, Canada, Denmark, Finland, France, Germany, Italy, Liechtenstein, The Netherlands, Norway, Spain (incl. Balearic Islands, Canary Islands), Sweden, United Kingdom (incl. Guernsey, Isle of Man, Jersey), United States (incl. Alaska, Hawaii), Vatican City. Overseas territories of the countries listed are excluded.
Country group 2	Andorra, Australia, Faroe Islands, Gibraltar, Greece, Ireland, Iceland, Israel, Luxembourg, Malta, Monaco, New Zealand, Portugal (incl. Madeira, Azores), San Marino, Cyprus
Country group 3	Albania, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Czech Republic, Estonia, Hong Kong, Hungary, Japan, Kosovo, Latvia, Lithuania, Macedonia, Moldavia, Montenegro, Poland, Romania, Russia, Serbia, Singapore, Slovakia, Slovenia, Turkey, Ukraine
Country group 4	Algeria, Argentina, Brazil, Chile, China, Dominican Republic, East Timor, Egypt, Indonesia, Libya, Malaysia, Mexico, Morocco, Philippines, Puerto Rico, South Africa, South Korea, Taiwan, Thailand, Tunisia, US Virgin Islands

	Landline calling
Country group 5	Angola, Armenia, Azerbaijan, Bahrain, Bangladesh, Belize, Benin, Bhutan, Bolivia, Botswana, Brunei, Burkina Faso, Burundi, Cameroon, Central African Republic, Colombia, Congo Brazzaville, Congo Democratic Republic, Costa Rica, Djibouti, Ecuador, El Salvador, Equatorial Guinea, French Antilles, French Guyana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guatemala, Guinea, Honduras, India, Iran, Jamaica, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Lebanon, Lesotho, Liberia, Martinique, Mauritania, Mongolia, Mozambique, Nepal, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Papua New Guinea, Paraguay, Peru, Qatar, Rwanda, Saint Barthélemy, Saint Martin, Saudi Arabia, Sierra Leone, Sri Lanka, Syria, Tajikistan, Tanzania, Trinidad and Tobago, Turkmenistan, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Zambia, Zimbabwe
Country group 6	Afghanistan, American Samoa, Anguilla, Antarctica, Antigua and Barbuda, Aruba, Ascension Island, Bahamas, Barbados, Cambodia, Cape Verde Islands, Caribbean, Cayman Islands, Chad, Christmas Island, Comoros, Cook Islands, Cuba, Diego Garcia, Dominica, Eritrea, Ethiopia, Falkland Islands, Federated States of Micronesia, Fiji, Guam, Guayana, Guinea-Bissau, Haiti, Iraq, Ivory Coast, Kiribati, Laos, Macau, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Mauritius, Mayotte, Micronesia, Montserrat, Myanmar, Namibia, Nauru, Netherlands Antilles, New Caledonia, Niue, Norfolk Island, North Korea, Northern Mariana Islands, Palau, Panama, Réunion, Saint Kitts and Nevis, Saint-Pierre and Miquelon, Samoa, Santa Lucia, São Tomé and Príncipe, Senegal, Seychelles, Solomon Islands, Somalia, St. Vincent and the Grenadines, Sudan, Suriname, Swaziland, The Bermudas, Togo, Tokelau, Tonga, Turks and Caicos Islands, Tuvalu, Vanuatu, Vietnam, Virgin Islands (GB), Yemen
Connection setup fee abroad	The connection setup fee for calls made to foreign landline and mobile networks amounts to half of the per minute price of the country being called.
Foreign special and short numbers	Connections to special numbers, short numbers, and value-added services abroad are excluded from the standard rate and included calling time credit. These connections may be charged at a higher rate. Note: Calls from Switzerland to specific value-added services or special numbers abroad can be blocked.
Toll-free numbers abroad	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if these numbers are marked as being provided free of charge.
Calls to subscribers through a satellite connection	Calls made from Switzerland to participants with a mobile phone number who are on a cruise ship, for example, where the call is connected through satellite, are charged the normal Swiss domestic rate. The subscriber receiving the call will pay the satellite roaming rate for the incoming call (see roaming price list).
Calls to subscribers with a satellite number	Calls made from Switzerland to a satellite number (e.g. with area code 0087 or 0088) are charged at higher per-minute rates of up to about CHF 16.00 depending on the satellite network used.
Call forwarding abroad	Calls forwarded to a foreign phone number will be charged at the usual standard rate for outgoing phone calls made to foreign numbers.

Landline calling	
Phone number porting	<p>You can keep your old phone number when you switch to Sunrise, even if you will be switching to an area with a different area code (e.g. from 031 to 044). When this occurs, your area code will no longer be associated with the area you live in.</p> <p>If the old phone number is not ported and a new phone number is activated, the old phone number will remain blocked for six months. After that, it will be given to someone else.</p> <p>Sunrise will take care of the formalities associated with porting.</p>
Alarm	<p>Sunrise Home phone comfort is not meant to be used with security systems with analog dial devices (e.g. alarms). For more information, please contact our support department.</p>
Telephone device	<p>Not included. The device must be connected to the Sunrise Modem (Sunrise Home Internet) and be compatible with the Sunrise landline infrastructure.</p>
Available options	<p>MyCountry flat options for flat-rate calls to the country of your choice Global option for lower per-minute prices in many countries</p>
Digital TV	
Sunrise TV Box UHD	<p>Latest Sunrise TV Box UHD included on loan (for new customers)</p> <ul style="list-style-type: none"> • Unbeatable picture quality in UHD/4K • Considerably faster navigation, high-power processor • Wireless connection to the modem via WLAN • Bluetooth remote control • Netflix direct access • Connections: HDMI, ethernet
Live TV	<p>270+ channels, including 80+ in HD</p>
ComeBack TV	<p>Up to 7 days after broadcast, 12,000+ ComeBack TV shows 250+ channels, ComeBack TV-capable</p>
ComeBack TV Agent	<p>Yes - Search function for ComeBack TV shows</p>
Recording function	<p>1200 hours of recording capacity (cloud storage for 6 months) 50 recordings can be saved for a longer time with the archive feature</p>
Live Pause	<p>Yes</p>
Favorites list	<p>Yes - Channel can be freely selected</p>
Video on Demand	<p>Yes - 4,000 films and "Hot from the US" series on demand</p>
Program tips	<p>Yes</p>
Electronic program guide	<p>Yes</p>

	Digital TV
Quick zapper	Yes
Sunrise TV app	<p>Multiscreen function. The Sunrise TV app makes it possible to watch television independently using the Sunrise TV app on up to five mobile devices (mobile phone or tablet) via Wi-Fi at home, or on the go via the mobile network.</p> <p>Push to TV function With the Push to TV function, your mobile phone or tablet can be used as a remote control and to transmit shows from the program guide on your mobile device directly to the TV.</p> <p>Channels, functions Over 100 channels including ComeBack TV.</p> <p>Reception through the mobile network: Data traffic through the Sunrise TV app will not be charged against included data or 4G high-speed volume for customers with a mobile subscription from Sunrise or MTV mobile. All other costs for data transmission are charged in accordance with the respective contractual agreement or mobile subscription with the corresponding mobile service provider.</p> <p>Use while abroad Recordings and ComeBack TV can be watched abroad. For licensing reasons, however, it is not possible or permissible to view live TV while abroad.</p> <p>System availability. iOS and Android. The Sunrise TV app can be downloaded from the app store or Google Play for free.</p>
TV channels	You will find the list here .
Radio stations	You will find the list here .
Industrial and commercial usage	The industrial or commercial broadcast of television and radio programs using Sunrise TV, e.g. in publicly accessible rooms, restaurants, hotels, businesses, shop windows, etc., may require a license from a Swiss copyright fee collection agency, depending on the type of usage. The customer is solely responsible for registering and obtaining the appropriate rights from the fee collection agency. Due to licensing restrictions, the industrial or commercial use of ComeBack TV, recordings, and the Live Pause function is prohibited.
Exceptions channel list	The channel list, including the list of HD and ComeBack TV-capable channels, is dynamic and may change during the contract duration due to legal regulations or individual agreements with the broadcast companies for certain channels.
Note	The availability of Sunrise TV is location-dependent.
TV/radio devices	TV and radio devices must be compatible with digital TV or digital radio. With the subscription, one TV set can be connected and used per household or subscription. Additional devices can be connected with the optional TV MultiBox
TV MultiBox	Optionally available for CHF 10.00 per month. The TV MultiBox makes it possible to connect additional TV devices in the same household.
Netflix	The Netflix offer can be purchased through the Sunrise TV Box for a monthly fee. All available content can be conveniently access through Sunrise TV with the Sunrise remote control.

Digital TV																			
Available options	<table border="0"> <tr> <td>Netflix</td> <td>SVoD – films and series</td> </tr> <tr> <td>Teleclub</td> <td>PayTV – films (only German part of Switzerland)</td> </tr> <tr> <td>Canal+</td> <td>PayTV – films (only French part of Switzerland)</td> </tr> <tr> <td>PinkPlus Serbia</td> <td>Serbian programs</td> </tr> <tr> <td>Sunrise TV Russian</td> <td>Russian Programs</td> </tr> <tr> <td>Sunrise TV Español</td> <td>Spanish programs</td> </tr> <tr> <td>START India Pack</td> <td>Indian programs</td> </tr> <tr> <td>Sunrise TV Portuguese</td> <td>Portuguese programs</td> </tr> <tr> <td>Sunrise TV Kids on Demand</td> <td>Children's programs</td> </tr> </table>	Netflix	SVoD – films and series	Teleclub	PayTV – films (only German part of Switzerland)	Canal+	PayTV – films (only French part of Switzerland)	PinkPlus Serbia	Serbian programs	Sunrise TV Russian	Russian Programs	Sunrise TV Español	Spanish programs	START India Pack	Indian programs	Sunrise TV Portuguese	Portuguese programs	Sunrise TV Kids on Demand	Children's programs
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Price and contract duration (Sunrise Home Unlimited)	
Flat rate	<p>For as long as the Sunrise Home Unlimited subscription is not activated at the same time as the Sunrise Mobile Unlimited subscription (Sunrise ONE package), the basic monthly fee for Sunrise Home Unlimited is CHF 130.00/month (individual price)</p> <p>This individual price for Sunrise Home Unlimited applies, for example, when the Sunrise Mobile Unlimited subscription is not yet activated or has already been cancelled.</p>
Activation fee	<p>CHF 59.00</p> <p>No activation fee if a Sunrise landline connection has already been set up or the product is ordered online at sunrise.ch.</p>
Landline connection	Included
Minimum duration	12 months
Cancellation	<p>The subscription may be cancelled with a notice period of 12 months at the end of the minimum contract duration.</p> <p>Cancellation of the Sunrise Home TV subscription will automatically cause all options connected with these services to be cancelled as well. When this occurs, the minimum durations for certain options (e.g. Teleclub one year minimum duration) must also be taken into account.</p>
Early cancellation	<p>If Sunrise Home Unlimited is cancelled before the minimum contract duration is reached, the basic monthly fees for the remaining period for the subscription must be paid in full. The individual price constitutes the applicable basic fee (see below).</p> <p>If the minimum contract duration of options (e.g. Teleclub, Canal+) has not yet been reached, the monthly basic fees for the remaining period of the option must be paid in full.</p>
Switching subscriptions	You can switch to another Sunrise Home Internet and TV subscription any time free of charge. In this case, the individual price will apply for any remaining Sunrise Mobile Unlimited subscription from that point forward.
Subscription migration	When you switch to Sunrise Home Unlimited from an older Sunrise Internet or TV product, the minimum contract duration of Sunrise Home Unlimited starts again after activation.

Miscellaneous	
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	Miscellaneous
Fiber optic connection	A fiber optic connection is required to reach the top speed. For information on the fiber optic connection and its availability, see sunrise.ch/fiber
Cable connection	A cable connection offered by another cable provider (e.g. UPC Cablecom) is not necessary and can be cancelled.
Fiber optics	For information on the fiber optic connection and its availability, see sunrise.ch/fiber
Home installation	<p>CHF 199.00 fixed price</p> <p>Included: Travel expenses to and from the installer's offices to the customer, analysis of existing building installation, basic connection to the network - home junction box (UPK) - if necessary, installation of the router (connection to electricity and telephone socket, router startup, configuration of the connection for a computer (through ethernet, WLAN, or a connection kit), connection of a maximum of 2 phone/fax devices, function check for landline, Internet, and Sunrise TV, short introduction to Sunrise TV</p> <p>Not included in the scope of services: Installation or modification of wiring of any kind, installation and assembly of TV screens and home cinemas, hardware accessories (such as ethernet cable and powerline connection kit)</p>
Support	Free technical support over the phone at 0800 707 707
Components of the contract	<ul style="list-style-type: none"> - Contract for Internet, landline and TV services - Special conditions for Internet, landline and TV - Special conditions for Sunrise TV app - General Terms and Conditions