

Sunrise TV neo

Sunrise TV neo is the new television streaming app from Sunrise for everyone who loves TV. Sunrise TV neo comes with the following features:

- 230+ TV channels (110+ in HD)
- ComeBack TV 7 days
- 100 hours of recording
- Downloading of recordings (e.g., for offline replay)
- Live Pause
- Keep an eye on up to four live channels at the same time
- Convenient search function



TV

	Costs
Basic monthly fee (without discount)	CHF 5.00
Activation fee	None
Prerequisite	To get the service, you will need an iPhone or iPad (iOS 10 or higher) or an Android phone or tablet (Android version 7 or higher) with access to the Internet or an Internet browser (Edge, Firefox, Chrome).

	TV functions
Live TV	230+ channels, including 110+ in HD
ComeBack TV	Up to 7 days after broadcast, 12,000+ ComeBack TV shows 230+ channels, ComeBack TV-capable
Recording	100 hours of recording capacity (cloud storage for 6 months)
Live Pause	Yes
Download	Yes (for offline replay)
Favorites list	Yes
Suggested shows	Yes, with personal recommendations
TV guide / channel list	Yes
Multiview	Keep an eye on up to four channels at the same time; picture-in-picture or mosaic view

Contract duration	
Minimum duration	1 month
Cancellation	The subscription can be canceled at the end of the current billing period.
Billing	The basic fee is billed after activation. The basic fee is automatically billed on a monthly basis until the option is canceled.
Cancellation contact	The subscription must be canceled via My Sunrise .
Industrial and commercial usage	The industrial or commercial broadcast of television and radio programs using Sunrise TV, e.g. in publicly accessible rooms, restaurants, hotels, businesses, shop windows, etc., may require a license from a Swiss copyright fee collection agency, depending on the type of usage. The customer is solely responsible for registering and obtaining the appropriate rights from the fee collection agency. Due to licensing restrictions, the industrial or commercial use of ComeBack TV, recordings, and the Live Pause function is prohibited.
Exceptions channel list	The channel list, including the list of HD and ComeBack TV-capable channels, is dynamic and may change during the contract duration due to legal regulations or individual agreements with the broadcast companies for certain channels.
Miscellaneous	
Devices	The subscription can be used on as many devices as you'd like. TV neo can be used at the same time on one device.
Set-up/Personalization	At sunrise.ch/help you can find useful information and other options for your product, like how to set up your product, call forwarding, number suppression, and tips for the security of your product.
Support	Free technical phone support at 0800 707 707
Components of the contract	Special conditions for Sunrise TV app - General Terms and Conditions All documents are available at www.sunrise.ch/gtc
Status	May 2019