

Sunrise TV neo max

Sunrise TV neo max is the new TV streaming app from Sunrise on Samsung Smart TV and Apple TV, which of course comes with mobile device support. Sunrise TV neo max comes with the following features:

- 230+ TV channels (110+ in HD)
- ComeBack TV 7 days
- 500 hours of recording
- Downloading of recordings (e.g., for offline replay)
- Live Pause
- Convenient search function
- Voice command searches in the app on Apple TV
- Watch on up to 6 devices at the same time; the app can be installed on as many devices as you'd like.



Costs	
Basic monthly fee (without discount)	CHF 20.00
Activation fee	None
Prerequisite	To use the service, a Samsung Smart TV from 2016 or later, Apple TV 4th generation (both require a 4k-capable TV or 4k-capable Apple TV Box to support 4k), iPhone/iPad (from iOS 10), or Android phone/Tablet (from Android vers. 7) is required, with Internet access or an Internet browser.
TV functions	
Live TV	230+ channels, including 110+ in HD
ComeBack TV	Up to 7 days after broadcast, 12,000+ ComeBack TV shows 230+ channels, ComeBack TV-capable
Recording	500 hours of recording capacity (cloud storage for 6 months)
Live Pause	Yes
Download	Yes (for offline playback) / only mobile phones and tablets
Favorites list	Yes
Suggested shows	Yes, with personal recommendations
TV guide / channel list	Yes
Multiview	Keep an eye on up to 4 channels at the same time; picture-in-picture or mosaic view (not available on Samsung TV and Apple TV)

	Contract duration
Minimum duration	1 month (different contract durations might apply with promotions)
Cancellation	The subscription can be canceled at the end of the current billing period.
Billing	The basic fee is billed after activation. The basic fee is automatically billed on a monthly basis until the option is canceled.
Cancellation contact	The subscription must be canceled via My Sunrise .
Industrial and commercial usage	The industrial or commercial broadcast of television and radio programs using Sunrise TV, e.g. in publicly accessible rooms, restaurants, hotels, businesses, shop windows, etc., may require a license from a Swiss copyright fee collection agency, depending on the type of usage. The customer is solely responsible for registering and obtaining the appropriate rights from the fee collection agency. Due to licensing restrictions, the industrial or commercial use of ComeBack TV, recordings, and the Live Pause function is prohibited.
Exceptions channel list	The channel list, including the list of HD and ComeBack TV-capable channels, is dynamic and may change during the contract duration due to legal regulations or individual agreements with the broadcast companies for certain channels.
	Miscellaneous
Devices	The subscription can be used on as many devices as you'd like. TV neo max can be used at the same time on up to six devices.
Set-up/Personalization	At sunrise.ch/help you can find useful information and other options for your product, like how to set up your product, call forwarding, number suppression, and tips for the security of your product.
Support	Free technical phone support at 0800 707 707
Components of the contract	Special conditions for Sunrise TV app - General Terms and Conditions All documents are available at www.sunrise.ch/gtc
Status	November 2019