

Prepaid surf options

- The perfect addition for prepaid rates.
- Additional data volume for 4G+ high-speed surfing in Switzerland

Options for Prepaid

	Services			
	SURF	SURF XL	SURF 3XL	SURF 5XL
Data volume (in Switzerland)	250 MB	1 GB	3 GB	5 GB
Speed	LTE/ 4G+ High Speed up to 300 Mbit/s (download) and 150 Mbit/s (upload).			
Price per month	CHF 7.50	CHF 15.00	CHF 30.00	CHF 45.00

	Use
Available to	For all current and older Sunrise prepaid rates. Not for Sunrise Prepaid Unlimited.
Registration	Send an SMS to 5522 with the text SURF / SURFXL / SURF3XL / SURF5XL or in " My Sunrise "
Activation	The option will be activated immediately after SMS message registration.
Duration	1 month. The duration is determined based on the number of calendar days in the month of activation.
Renewal	The option will renew itself automatically when the data volume is used up or, at the latest, after one month at midnight of the last day (if there is sufficient credit).
No transfer	If the data credit is not used up within one month, it will expire and will not be carried over to the next month.
Usage control	You will be notified by SMS about usage of data credit balances. Querying remaining balance: *136# plus call button
Switch	You can switch to a larger/smaller option at any time. If a balance is present in the included volume before the switch, it should be used up before the new option starts or it will expire one month after registration/reactivation. It is not possible to subscribe to multiple Surf options at the same time. If, during the duration period of a certain option, another option is selected, the first option will be automatically deactivated once any remaining included volume has been used up.
Logout	Send an SMS to 5522 with the text SURF STOP / SURFXL STOP / SURF3XL STOP / SURF5XL STOP or in " My Sunrise ". Any unused included credit balance can be used up before the current month ends.

	Miscellaneous
Data speed	The transmission speeds listed represent optimal performance and are not guaranteed. The actual Internet speed depends on, for example, the connection, the distance to the nearest telephone exchange, the quality of the lines, or other factors, and may be lower than the stated maximum Internet speed.
Support	Free technical support over the phone at 0800 707 707
Components of the contract	- Special provisions for mobile telephony services - General Terms and Conditions
Status	May 2022