

MyCountry flat

The foreign flat rate for landlines.

Call a country of your choice as often and as long as you like.

Available for Austria, Germany, France, Italy, Portugal, Spain, USA, United Kingdom.



Option for landline calling

	Options/countries	
Options	flat Austria flat Germany flat France flat Italy flat Portugal flat Spain flat UK flat USA	Austria: Germany: France: Italy: Portugal (incl. Madeira, Azores) Spain (incl. Canary Islands, Balearic Islands) United Kingdom (Great Britain, Northern Ireland, Channel Islands) USA (incl. Alaska, Hawaii)
Basic monthly fee (without discount)	CHF 15.00 per option/country	
Note	Multiple mycountry flat options or countries can be purchased independently at the same time.	

	Services
Calls to foreign landline networks	Unlimited Calls to special numbers, short numbers, and added value services abroad are excluded.
Calls to a foreign mobile network	Unlimited Calls to special numbers, short numbers, and added value services abroad are excluded.
Call forwarding abroad	Unlimited
Special and short numbers	Connections to special numbers, short numbers, and value-added numbers abroad as well as calls made to participants over a satellite connection or participants with a satellite number are excluded.
Overseas territories	Overseas territories of the countries listed are excluded, particularly: France: excluding French Guiana, Guadeloupe, Martinique, Mayotte, Réunion, Saint Martin, Saint Barthélemy, Saint-Pierre and Miquelon, Wallis and Futuna, French Polynesia, New Caledonia USA: excluding American Virgin Islands, American Samoa, Guam, Puerto Rico United Kingdom UK: excluding Anguilla, Bermuda, British Virgin Islands, Falkland Islands, Gibraltar, Cayman Islands, Montserrat, Pictairn, St. Helena, Ascension, Tristan da Cunha, South Georgia, Sandwich Islands, Turks and Caicos Islands

	Use
Available to	Sunrise Home, MTV Home, and older landline products
Registration	Online at sunrise.ch/myaccount In any Sunrise center. Via our call center: 0800 707 505
Activation	The option is activated starting the day after registration.
Duration	1 month. The duration is determined based on the number of calendar days in the month of activation.
Renewal	At the end of each month, the option is automatically renewed at midnight (CET).
Cancellation	The option can be cancelled at the end of any duration period. The option can be used until midnight on the last day of the duration period. The option is automatically cancelled if the subscription the option is based on is cancelled.
Cancellation	Online at sunrise.ch/myaccount In every Sunrise center. Via our call center: 0800 707 505
Invoicing	The fee for the option is invoiced at activation. The option fee is automatically invoiced on a monthly basis until the option is cancelled. If you cancel during a billing period, the basic charge for the entire month will apply.

	Miscellaneous
Unterbrechen der Verbindung	Sunrise is authorized to automatically disconnect the connection after about 2 hours of call time. The connection can then be reestablished.
Support	Free technical support over the phone at 0800 707 707 (Mon. to Fri., 8:00 a.m.–10:00 p.m., Sat. to Sun., 10:00 a.m.–7:00 p.m.)
Vertragsbestandteile	- Contract for mobile phone services - Special conditions for Internet, landline, and TV services - General terms and conditions
Stand	February 17, 2016