

travel data unlimited 5 borders option

Roaming data package

- Unlimited surfing in countries neighboring Switzerland
- 5 GB high-speed 4G included
- Valid in Germany, Italy, France, Austria and the Principality of Liechtenstein

Roaming option for mobile subscriptions

General	
Price	CHF 69.00 for one month
Validity	One month.
Neighboring countries	<p>The option can be used in the following countries: Germany, France, Italy, Austria and Liechtenstein.</p> <p>The roaming option cannot be used in the overseas territories of France, in particular French Guyana, French Polynesia, Guadeloupe, Martinique, Mayotte, New Caledonia, Réunion, Saint Martin, Saint Barthélemy, Saint Pierre and Miquelon, Wallis and Futuna.</p>
Data volume	Unlimited
Data speed	<p>5 GB high-speed 4G Internet per month included.</p> <p>After using up all of the high-speed volume, the speed will be reduced down to 256 kbit/s (Download) 128 kbit/s (Upload).</p> <p>The speed of 128 kbit/s allows the use of basic Internet features such as email, messaging and surfing. Audio and video streaming may be buffered, and websites with large files may be build up with a delay.</p> <p>Effective speeds depend on the mobile network in the foreign country. 4G maximum speed depends on the network in the foreign country. Not available everywhere. List of countries / roaming partners can be found at sunrise.ch/roaming</p>
Use	
Available for	Sunrise Freedom, Sunrise Freedom Young, mobile Internet, and other older mobile subscriptions. Not available for prepaid rates
Registration	<ul style="list-style-type: none"> • cockpit.sunrise.ch (free access worldwide) • sunrise.ch/MySunrise • Sunrise Shop • Via SMS by texting "unlimited 5c" to 5522 • Call center: 0800 707 505

	Use
Activation	The option can be activated on the date of your choice within 3 months of registration. The option is automatically activated the first time you start using roaming data.
Duration	Starting from the time of activation, the duration is one month and ends one month later at midnight.
Renewal	The option ends after one month and is not automatically renewed.
Extension	A new option can be purchased at any time during the duration of the option. The new option is activated when the duration of the previous option is expired or the credit balance is used up.
No transfer	If your included credit is not used up within the given duration period, it will expire. It cannot be transferred to a newly purchased option.
Usage control	<p>To assist with cost control, SMS messages will be sent to keep you informed of usage and data usage as follows:</p> <ul style="list-style-type: none"> • SMS when an option is purchased • SMS when the option is activated (first use abroad) • SMS once the included data volume has been used up • SMS on the day when the option expires at midnight <p>You can also monitor data usage at cockpit.sunrise.ch.</p>
	Miscellaneous
Credit hierarchy	<p>If several roaming data volume are available during a stay abroad, they will be used up in the following order:</p> <ol style="list-style-type: none"> 1. Data volume from an activated travel data option 2. Data volume from an activated travel days option 3. Data volume the mobile subscription 4. Data volume from a recurring roaming option 5. Data volume from a purchased but not yet activated travel data option 6. Data volume from a travel day pass
Support	Free technical support over the phone at 0800 707 707
Components of the contract	<p>Special provisions for mobile telephony services</p> <p>General Terms and Conditions</p>