Sunrise

travel day pass data

Comprehensive roaming cost protection for Region 1
Installed with all new Freedom subscriptions by default.

- For CHF 1.90 surf up to 100 MB for 24 hours
- Valid for Region 1 (Europe, US, Canada)
- Automatic activation only at effective use.

🗒 Roaming option for mobile subscriptions

	Price and services
Advantage	With the new Freedom subscriptions in Region 1, Sunrise is doing away with expensive standard roaming rates (billed based on MB usage). Instead of the previous standard rate for data roaming of CHF 1.00 per megabyte (MB), the new rate in 46 countries is now: CHF 1.90 for 100 megabytes (MB) during 24 hours. The travel day pass data option is suitable for occasional and less data-intensive use. For more frequent roaming with data-intensive use, additional roaming data packages are recommended, e.g. travel data options.
Usage charge & service	CHF 1.90 - makes it possible to surf up to 100 megabytes (MB) for 24 hours in the countries of Region 1. Automatic activation and billing at first effective use.
Standard Installation	The option is installed with all new Freedom and Freedom Young mobile subscriptions by default, including Sunrise ONE mobile subscriptions: • Freedom: start / swiss calls / swiss unlimited / swiss neighbors/ europe & US. • Freedom young: start / swiss calls / swiss unlimited / swiss neighbors/ europe & US. • Sunrise ONE Freedom: swiss unlimited / swiss neighbors/ europe & US • Sunrise ONE Freedom Young: swiss unlimited / swiss neighbors/ europe & US For all older Freedom and Young mobile subscriptions, the travel day pass data option can be installed.
Region 1 countries (46 countries)	Austria, Andorra, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom UK, United States of America (including Alaska, Hawaii, Puerto Rico), and Vatican City.

Price and services

Overseas territories of the countries listed are excluded, particularly:

- The Netherlands: excluding Aruba, Bonaire, Curacao, Sint Eustasius, Saba, Sint Maarten.
- France: excluding French Guiana, French Polynesia, Guadeloupe, Martinique, Mayotte, New Caledonia, Réunion, Saint Barthélemy, Saint Martin, Saint-Pierre and Miquelon, Wallis and Futuna.
- USA: excluding American Virgin Islands, American Samoa, Guam.
- United Kingdom UK: excluding Anguilla, Ascension, Bermuda, British Virgin Islands, Cayman Islands, Falkland Islands, Montserrat, Pitcairn, Sandwich Islands, South Georgia, St. Helena, Tristan da Cunha, Turks and Caicos Islands

Use and duration

Activation, Billing	Once the option is installed, it will be activated and the fee of CHF 1.90 charged as soon as a mobile Internet connection is established abroad for the first time. Starting then, the data credit of 100 MB can be used within the next 24 hours. *For example: The travel day pass data option is installed. The first use abroad is at 9 a.m.; the option is activated then and the 100 MB data volume can be used until 9:00 a.m. (CET) the next day. Unused data volume expires.* If the customer has a mobile subscription with a roaming data credit included or if they already have another roaming option, the data volume of the mobile subscription or the other roaming options is used up. See more on this under "Hierarchy".
Using up the 100 MB data credit	If the data credit of 100 MB is used up within 24 hours, you will no longer be able to surf. The option is not automatically reactivated. The customer can, however, manually renew the option for the price of CHF 1.90 for another data credit of 100 MB for 24 hours.
Expiration of the 24 hour use duration	When the 24 hour use duration runs out, any unused data volume will expire. If another connection is made to mobile Internet after the duration of use expires, the option will be automatically renewed at the price of CHF 1.90 for another data credit of 100 MB for 24 hours.
Purchasing multiple data packages within 24 hours (travel day pass data extra)	Multiple 100 MB data packages can be purchased within a 24-hour cycle. The newly booked option travel day pass data extra is also valid again for 24 hours from the activation date. *For example: The travel day pass data option is installed. The first use abroad is at 9 a.m.; the option is activated then and the 100 MB data volume can be used until 9:00 a.m. (CET) the next day. Additional 100 MB data volume is purchased at 10:00 a.m. at the price of CHF 1.90 for 100 MB credit. This means that up to 200 MB of data can be used until 10:00 a.m. (CET) the next day. Data volume left unused by that time will expire.*
Usage control	An SMS will inform the customer when the included data volume has been used up or the 24 hours have passed. The remaining duration of use or the remaining data credit can be reviewed in the Sunrise Cockpit, cockpit.sunrise.ch.

Use and duration	
Uninstallation	The travel day pass data option can be uninstalled and reinstalled at any time. In order to be able to surf abroad without this option, data roaming at the standard rate will have to be activated in the Roaming Cockpit. Due to the higher cost with billing at the standard rate (1 MB – CHF 1.00 in Region 1) compared to the travel day pass data option (100 MB – CHF 1.90), this setting is not recommended. Uninstalling the travel day pass data option • cockpit.sunrise.ch (free access worldwide) • SMS with text "daypass data stop" to 5522 • Call center: 0800 707 505 Installation of travel day pass data option • cockpit.sunrise.ch (free access worldwide) • SMS with text "daypass data" to 5522 • Call center: 0800 707 505

Special usages	
Special and short numbers	Calls made from the roaming country to normal special and short numbers within the country, including value-added services, are charged at the standard rate and not included in the roaming options.
Toll-free numbers	Calls made from a foreign country to "toll-free numbers" in the same country or another country are charged at a higher rate for special numbers and are not included in the roaming options.
Satellite roaming	Roaming over satellite connections, such as in airplanes and on cruise ships, is not included in the roaming options and is charged at the standard roaming rate (satellite roaming).
Forwarding to the Sunrise mailbox	If a message is received in your mailbox during a stay abroad, the costs of the incoming call to the mobile hardware and the subsequent call made by the mobile hardware to the mailbox are included in the roaming options.
Call forwarding	When a call is forwarded from a roaming country in Region 1 (e.g. to a landline in Switzerland), both the incoming call and the forwarded outgoing call are included in the roaming options.

Miscellaneous	
Order of precedence Data credit	If several roaming data volume credits are available during a stay abroad, they will be used up in the following order: 1. Volume from an activated travel data option 2. Volume from an activated travel days option 3. Volume from the mobile subscription 4. Volume from a recurring roaming option 5. Volume from a purchased but not yet activated travel data option 6. Credit travel day pass data
Billing increment Data	in 100 KB increments Every partially used unit will be billed as a full unit.
Data speed	Surfing abroad is also possible with high-speed 4G (up to 100 Mbps), depending on the country and the roaming partner. See sunrise.ch/roaming for a list of countries and roaming partners. Note: High-speed surfing abroad does not count against the monthly national high-speed data volume of the Freedom subscription.

Roaming Cockpit	The Roaming Cockpit is available at cockpit.sunrise.ch (free access worldwide). The Cockpit offers the following features:
	
	• Roaming settings
	  o Turn the Sunrise voice mailbox on or off abroad
	  o Allow or forbid calls, SMS, and data connections on ships and in airplanes
	  o Activation, deactivation of roaming at the standard rate
	  o Choose to receive/not to receive the roaming info SMS
	
	• Cost control limit for data roaming
	• Information on installed data packages
	• Information on data volume used
	• Deactivation of travel day pass option
	• Purchase of attractive roaming options

Standard roaming rate	See roaming price list.
Support	Free technical phone support at 0800 707 707
Contract components	• Special provisions for mobile phone services • General Terms and Conditions