

	Costs		
	Up Phone	Option Up Phone CH	Option Up Phone International
Basic monthly fee (without discount)	None. Only the individual connections are billed.	According to published price list.	According to published price list.
Landline connection fee	Included		
Activation fee	None		
Requirement	The prerequisite for the service is a Sunrise Up Internet subscription.		

	Calling in Switzerland		
	Up Phone	Option Up Phone CH	Option Up Phone International
Calls to landlines*	CHF 0.13 + call set-up fee of CHF 0.20/call	Unlimited	Unlimited
Calls to mobile networks (all providers in Switzerland)	CHF 0.43 + call set-up fee of CHF 0.20/call	Unlimited	Unlimited
Incoming calls	free	free	free
Special and short numbers	You can find the price list at <a href="https://www.sunrise.ch/en/support/billing-and-payment/fees/special-and-short-numbers">https://www.sunrise.ch/en/support/billing-and-payment/fees/special-and-short-numbers</a>		
Blocking value-added service numbers	Chargeable value-added numbers (090x or 0960 numbers) can be blocked on request.		
Toll-free numbers	0800: Calls to these numbers are free 084x (0840, 0842, 0844, 0848) Same rate for shared cost numbers, regardless of the location in Switzerland from which the phone call is made, at most 7.5 centimes per minute (plus VAT, maximum cost for a domestic connection to a landline network).		
Call forwarding	To the Sunrise mailbox free of charge. In other instances, the amount will be charged that would be due if the forwarding number would be called from one's own connection.		
Listening to voice messages	Free		
Saving voice messages	8 days Sunrise mailbox, 15 days Sunrise mailbox pro		
Phone number suppression	Possible		

\* Calls to special numbers (e.g., 084x, 090x, 18xx) and value-added services are not included.

Calls to foreign landlines	<b>Country group</b>	<b>Phone</b>	<b>Option Phone CH</b>	<b>Option Phone International</b>
	Country group 1	CHF 0.30/Min.	CHF 0.30/Min.	free
	Country group 2	CHF 0.40/Min.	CHF 0.40/Min.	free
	Country group 3	CHF 0.65/Min.	CHF 0.65/Min.	CHF 0.65/Min.
	Country group 4	CHF 0.70/Min.	CHF 0.70/Min.	CHF 0.70/Min.
	Country group 5	CHF 1.20/Min.	CHF 1.20/Min.	CHF 1.20/Min.
	Country group 6	CHF 1.35/Min.	CHF 1.35/Min.	CHF 1.35/Min.
Calls to foreign mobile networks	<b>Country group</b>	<b>Phone</b>	<b>Option Phone CH</b>	<b>Option Phone International</b>
	Country group 1	CHF 0.60/Min.	CHF 0.60/Min.	CHF 0.40/Min.
	Country group 2	CHF 0.80/Min.	CHF 0.80/Min.	CHF 0.40/Min.
	Country group 3	CHF 0.85/Min.	CHF 0.85/Min.	CHF 0.85/Min.
	Country group 4	CHF 0.90/Min.	CHF 0.90/Min.	CHF 0.90/Min.
	Country group 5	CHF 1.20/Min.	CHF 1.20/Min.	CHF 1.20/Min.
	Country group 6	CHF 1.35/Min.	CHF 1.35/Min.	CHF 1.35/Min.
Country group 1	Austria, Belgium, Canada, Denmark, Finland, France, Germany, Italy, Liechtenstein, Netherlands, orway, Spain (incl. Balearic Islands, Canary Islands), Sweden, United Kingdom UK (incl. Guernsey, Isle of Man, Jersey), USA (incl. Alaska, Hawaii), Vatican City. Overseas territories of the countries listed are excluded.			
Country group 2	Andorra, Australia, Cyprus, Faroe Islands, Gibraltar, Greece, Iceland, Ireland, Israel, Luxembourg, Malta, Monaco, New Zealand, Portugal (incl. Madeira, Azores), San Marino.			
Country group 3	Albania, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Czech Republic, Estonia, Hong Kong, Hungary, Japan, Kosovo, Latvia, Lithuania, Macedonia, Moldova, Montenegro, Poland, Romania, Russia, Serbia, Singapore, Slovakia, Slovenia, Turkey, Ukraine.			
Country group 4	Algeria, Argentina, Brazil, Chile, China, Dominican Republic, East Timor, Egypt, Indonesia, Libya, Malaysia, Mexico, Morocco, Philippines, Puerto Rico, South Africa, South Korea, Taiwan, Thailand, Tunisia, Virgin Islands (USA),			
Country group 5	Angola, Armenia, Azerbaijan, Bahrain, Bangladesh, Belize, Benin, Bhutan, Bolivia, Botswana, Brunei, Burkina Faso, Burundi, Cameroon, Central African Republic, Columbia, Congo (Brazzaville), Congo (Democratic Republic), Costa Rica, Djibouti, Ecuador, El Salvador, Equatorial Guinea, French Antilles, French Guyana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guatemala, Guinea, Honduras, India, Iran, Jamaica, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Lebanon, Lesotho, Liberia, Martinique, Mauritania, Mongolia, Mozambique, Nepal, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Papua New Guinea, Paraguay, Peru, Qatar, Rwanda, Saint Barthélemy, Saint Martin, Saudi Arabia, Sierra Leone, Sri Lanka, Syria, Tajikistan, Tanzania, Trinidad and Tobago, Turkmenistan, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Zambia, Zimbabwe.			
Country group 6	Afghanistan, American Samoa, Anguilla, Antarctica, Antigua (Barbuda), Aruba, Ascension Island, Bahamas, Barbados, Cambodia, Cape Verde Islands, Caribbean, Cayman Islands, Chad, Christmas Island, Comoros, Cook Islands, Cuba, Diego Garcia, Dominica, Eritrea, Ethiopia, Falkland Islands, Federated States of Micronesia, Fiji, Guam, Guayana, Guinea-Bissau, Haiti, Iraq, Ivory Coast, Kiribati, Laos, Macau, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Mauritius, Mayotte, Micronesia, Montserrat, Myanmar, Namibia, Nauru, Netherlands Antilles, New Caledonia, Niue, Norfolk Island, North Korea, Northern Mariana Islands, Palau, Panama, Réunion, Saint Kitts and Nevis, Saint-Pierre and Miquelon, Samoa, Santa Lucia, São Tomé and Príncipe, Senegal, Seychelles, Solomon Islands, Somalia, St. Vincent and the Grenadines, Sudan, Suriname, Swaziland, The Bermudas, Togo, Tokelau, Tonga, Turks and Caicos Islands, Tuvalu, Vanuatu, Vietnam, Virgin Islands (GB), Yemen.			
Connection setup fee	The connection fee for calls made to foreign landline and mobile networks amounts to half of the per minute price of the country being called.			
Call billing increments	Per second			

<b>Calling to foreign countries (international)</b>	
Special and short numbers	Connections to special numbers, short numbers and value-added services abroad are excluded from the standard rate and included calling time credit. These connections may be charged at a higher rate. Note: Calls from Switzerland to specific value-added services or special numbers abroad can be blocked.
Toll-free numbers	Calls to foreign toll-free numbers are charged at the standard rates for calls to foreign countries. A fee may be charged for foreign toll-free numbers, even if these numbers are marked as being provided free of charge.
Calls to participants through a satellite connection	Calls made from Switzerland to participants with a mobile phone number who are on a cruise ship, for example, where the call is connected through satellite, are charged the normal Swiss domestic rate. The subscriber receiving the call will pay the satellite roaming rate for the incoming call (see roaming price list).
Call forwarding abroad	Calls forwarded to a foreign phone number will be charged at the usual standard rate for outgoing phone calls made to foreign numbers.

<b>Contract Duration</b>	
Minimum duration	None
Cancellation	The subscription may be canceled with a notice period of 60 days to the end of the minimum duration. Once the minimum duration has ended, the subscription can be canceled at any time with a notice period of 60 days to the end of any month.
How to cancel	Cancellation of the subscription must be made either by phone or via Sunrise Chat. See details on <a href="http://www.sunrise.ch/kuendigung">www.sunrise.ch/kuendigung</a> . Cancellations by postal letter or e-mail are not valid. <b>Cancellation by phone:</b> Monday to Friday 08.00 - 19.00. From within Switzerland: 0800 100 600 (free of charge) From abroad: +41 (0)800 100 600 <b>Cancellation via Sunrise Chat:</b> Monday to Friday 08.00 - 19.00. Link to chat available at <a href="#">Cancellation   Sunrise Help</a>
Subscription migration	Switching between Sunrise Up Phone subscriptions is possible at any time.
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