

5G Option

- 5G speed upgrade for Sunrise Freedom and Sunrise Freedom Young subscriptions.
- Unlimited surfing with 5G at up to 2 Gbit/s

Option for mobile subscriptions

	Charges
Basic monthly fee (without discounts)	CHF 10.00/month
	Services
Upgrade	The Sunrise Freedom and Sunrise Freedom Young mobile subscriptions have high-speed 4G+ Internet access. This option allows you to upgrade to high-speed 5G Internet for selected Freedom subscriptions.
Data speed	up to 2 Gbit/s
5G advantages	<ul style="list-style-type: none"> • Ultra-short response times, maximum speed. There are no longer any noticeable delays. Mobile Internet will be up to 20 times faster than today's 4G and 4G+ connections. This allows enormous volumes of data to be transmitted very quickly. • Expanded capacity. With 5G, any desired number of devices can transfer data simultaneously. Slow Internet connections when everyone is streaming at the same time are now a thing of the past.
5G availability	<p>5G with maximum possible speed is only available within the range of a Sunrise 5G mobile network cell. Sunrise Customer Service can determine actual availability based on a specific address.</p> <p>Availability is subject to the condition that maximum transmission speeds represent best-case performance and cannot be guaranteed. Actual Internet speeds depend on factors such as topography, network coverage, distance to the base station, surrounding structures, signal strength inside/outside buildings or other factors, and may be slower than the specified maximum Internet speeds.</p>
Terminal device	You need a 5G-capable terminal device to benefit from high-speed 5G with the Sunrise 5G option.

	Services
Mobile subscriptions that offer the option	<p>The option is available with the following mobile subscriptions:</p> <ul style="list-style-type: none"> • Freedom swiss unlimited • Freedom swiss neighbors • Freedom Young swiss unlimited • Freedom Young swiss neighbors • Freedom Young swiss data • Sunrise Young world • Sunrise Young max • Sunrise Mobile Unlimited • Sunrise Freedom super max • Sunrise Freedom relax • Sunrise Freedom max • Sunrise 4evr Freedom world • Sunrise 4evr Freedom max • Freedom europe data
Compatibility with additional SIM	The Sunrise 5G option can be combined with an additional SIM, for example, extra SIM surf & talk. This means the speed of the primary SIM will also be available to the extra SIM.
Compatibility with other Sunrise Business options	The Sunrise 5G option is compatible with all other Sunrise options for the specified mobile subscriptions.
Foreign countries	The Sunrise 5G option only works in Switzerland on the Sunrise mobile network.

	Use
Registration	<ul style="list-style-type: none"> • By texting "5G," e.g. 5G to 5522 • Online at sunrise.ch/My Sunrise • At any Sunrise shop. • Contact our call center at 0800 707 505
Activation	The option will be available immediately after activation.
Duration	1 month. The duration is based on the number of calendar days in the month of activation.
Renewal	At the end of each month, the option is automatically renewed at midnight (CET).
Cancellation	The option can be canceled at the end of each month. The option can be used until midnight of the last day of the contract duration. The option is automatically canceled if the subscription the option is based on is canceled, or if you switch to a subscription that does not support the option.
Cancellation	<ul style="list-style-type: none"> • By texting "5G" STOP, e.g. "5G" STOP to 5522 • Online at sunrise.ch/MySunrise • At any Sunrise shop. • Contact our call center at 0800 707 505
Billing	If you activate during the course of a month, the remaining portion of the partial month is billed on a prorated basis. The fee for the option will then be billed automatically on a monthly basis until it is canceled. If you cancel during a billing period, the basic charge for the entire month will apply.

	Miscellaneous
Set-up/Personalization	At sunrise.ch/help you can find useful information and other options for your product. These include, for example, product setup options, call transfer, call suppression and tips for securing your product.
Support	Free technical phone support at 0800 707 707
Components of the contract	<ul style="list-style-type: none"> - Contract for mobile phone services - Provisions for proper use of mobile Internet - Special provisions for mobile telephony services - General Terms and Conditions <p>All documents are available at www.sunrise.ch/gtc.</p>
Status	Aug 2020