

Speed extra Option

The inexpensive option for fast 4G Internet once your monthly high-speed volume is used up. Activation and deactivation possible anytime.

Option for mobile

	Service
Service	<p>Speed upgrade for mobile Internet</p> <p>Keep surfing with 4G high-speed Internet after the limited monthly included 4G high-speed data volumes of a Sunrise Freedom, MTV mobile Freedom or Sunrise Take Away Freedom subscription have been used up.</p> <p>If the speed extra option is not activated, the speed will be reduced to 128 kbit/s (upload and download)</p>
Speed	<p>4G high-speed data connection for up to 1 GB per day. LTE/ 4G high speed up to 100 Mbit/s (download) and 50 Mbit/s (upload)</p>
Note	<p>The transmission speeds listed represent optimal performance and are not guaranteed. The actual Internet speed depends on, for example, the connection, the distance to the nearest telephone exchange, the quality of the lines, or other factors, and may be lower than the stated maximum Internet speed.</p>
Data volume	<p>1 GB per day. Once this data volume is reached, the speed for the rest of that day is reduced.</p>
Costs	<p>CHF 1.00 per day of use until the end of the billing month for Sunrise Freedom or Sunrise Take Away subscriptions (CHF 0.80 per day for MTV Mobile Freedom).</p> <p>One day is counted starting from the time of first use until midnight of the same day.</p>
Duration	<p>Open ended. The option can be deactivated at any time.</p>
Invoicing	<p>Invoicing starts on the day after the monthly-included high-speed data volume is used up and continues until the end of the calendar month even if the option is deactivated.</p>
Usage control	<p>You will receive an SMS once your high-speed volume is used up and the option is activated. After receipt of the SMS, you will have until midnight of the following day to deactivate the option. After that, the above-mentioned rates will be charged.</p> <p>You can check the high-speed data volume you have used at any time at data.sunrise.ch.</p>
Abroad	<p>High-speed surfing abroad does not count against your monthly high-speed data volume allowance for the Freedom subscription.</p>

Activation / Deactivation	
Activation	<p>With Sunrise Freedom and MTV mobile Freedom subscriptions, the option is activated by default.</p> <p>With Sunrise Take Away Freedom subscriptions, the option is deactivated by default and must be individually activated.</p>
One-time deactivation	<p>The option can be individually deactivated for the current month. If the high-speed data volume has been used up and you do a one-time deactivation of the option, then you can continue to surf during the current month at a reduced speed and without additional costs. This one-time deactivation is possible at any time. For the following month, the option will be automatically re-activated.</p> <p>Deactivation methods:</p> <ul style="list-style-type: none"> • When you receive the SMS informing you that your high-speed data volume has been used up, reply to this SMS with the text "SPEED AUTO STOP". <p>Deactivation in "My account" under "Options".</p>
Permanent deactivation	<p>The option can be permanently deactivated. Once your high-speed 4G data volume is used up, you can continue unlimited surfing in each subsequent month for free, but at a reduced speed (128 kbit/s).</p> <p>Deactivation methods:</p> <ul style="list-style-type: none"> • Deactivation in "My account" under "Blocking". <p>You can undo the permanent deactivation at any time at the same place.</p>
Activation / Reactivation	<p>An option that has not yet been activated or has been deactivated can be re-activated at any time.</p> <ul style="list-style-type: none"> • Activate the option in "My account" under "Options". • Send an SMS with the text "SPEED EXTRA" to 5522. • Visit a Sunrise center
Miscellaneous	
Available for	<p>Sunrise Freedom subscriptions (except super max), MTV mobile Freedom subscriptions (except max), Sunrise Take Away Freedom subscriptions.</p>
Support	<p>Free technical support over the phone at 0800 707 707</p>
Contract components	<ul style="list-style-type: none"> - Special provisions for mobile phone services - General terms and conditions