

MTV home internet comfort

The MTV home Internet subscription without added landline connection fee for youth up to 30 years of age, modularly combinable with MTV home smart TV:

- Download up to 100 Mbit/s
- Upload up to 20 Mbit/s (100 Mbit/s with fiber optics)



Internet-Abo

	Costs
Basic monthly fee (without discount)	CHF 55.00
Landline connection fee	Included
Activation fee	CHF 59.00 There is no activation fee if a Sunrise landline connection has already been set up.
WLAN modem	Included (on loan) Type: Sunrise Internet Box or FRITZ!Box
Sunrise advantage	10% discount on the basic fee with the combination of an MTV home Internet and TV product with an MTV mobile subscription. Prerequisite: All products must be invoiced on the same bill.

	Internet services
Data traffic	Unlimited
Download speed	Up to 100 Mbit/s
Upload speed	Up to 20 Mbit/s (with fiber optic connection up to 100 Mbit/s)
WLAN	WLAN can be used via the modem.
IP address	Usually dynamic for private customers.
Individual Speed	The transmission speeds listed represent optimal performance and cannot be guaranteed. Actual Internet speed depends on individual factors that are under the control of the customer or a third party, such as the type of connection in the residence, the building's structural characteristics, the distance to the next telephone switchboard, the quality of the connections or other factors, and may be slower than the specified maximum Internet speed. If there is insufficient bandwidth, the simultaneous use of Internet and TV could affect the speed of your Internet traffic.
Sunrise mail	The subscription includes up to 5 e-mail accounts per landline connection/phone number. E-mail data is hosted exclusively in Switzerland. Registration in "My Account" required. Further information can be found in the Sunrise mail user conditions.

	Contract duration
Minimum duration	12 months
Cancellation	<p>The contract may be terminated with a notice period of 2 months after the end of the minimum contract duration.</p> <p>Once the minimum contract duration has elapsed, the contract may be terminated at any time with a notice period of 2 months.</p> <p>Cancellation of the Internet subscription will automatically result in the cancellation of the landline connection and any landline and TV subscriptions, as well as all options connected to these services.</p>
Early cancellation	If the contract is terminated before reaching the minimum contract duration, the recurring monthly basic charges of the remaining period (6 months max) must be paid in full.
Switching subscriptions	You can always switch between MTV home Internet subscriptions free of charge.
Migration at the age of 30.	After the customer turns 30, MTV home subscriptions will be automatically switched over to similar Sunrise subscriptions at the current Sunrise rates, as long as the customer does not cancel the MTV home subscriptions. Prices for Sunrise products may be higher than those for MTV home products.
Invoicing	The basic fee is invoiced after activation. The option fee is automatically invoiced on a monthly basis until the option is cancelled. If you cancel during the current billing month, the basic fee will be charged on a prorated basis.

	Miscellaneous
Landline telephone and TV	An Internet subscription is required in order to take advantage of TV/radio services. MTV home does not include a landline phone connection. You will lose your landline numbers.
Cable connection	A cable connection offered by another cable provider (e.g. upc cablecom) is not necessary and can be cancelled.
Fiber optic	You can find all the information about fiber optic connections and their availability at sunrise.ch/glasfaser
Home installation	<p>CHF 199.00 fixed price</p> <p>Included: Travel expenses to and from the installer's offices to the customer, analysis of existing building installation, basic connection to the network - home junction box (UPK) - if necessary, installation of the router (connection to electricity and telephone socket, router startup, configuration of the connection for a computer (through ethernet, WLAN, or a connection kit), connection of a maximum of 2 phone/fax hardware devices, function check of landline, Internet and Sunrise TV, short introduction to Sunrise TV</p> <p>Not included in the scope of services: Installation or modification of wiring of any kind, installation and assembly of TV screens and home cinemas, hardware accessories (such as ethernet cable and powerline connection kit)</p>
Service fees	See service fee price list
Support	Free technical support over the phone at 0800 707 707 (Mon. - Fri., 8:00 a.m. to 10:00 p.m., Sat. - Sun., 10:00 a.m. to 7:00 p.m.)
Contract components	<ul style="list-style-type: none"> - Contract for Internet, landline, and TV services - Special conditions for Internet, landline and TV - Sunrise mail user conditions - General terms and conditions

	Miscellaneous
Status	February 1, 2017