

My country Kosovo

The foreign flat rate option for your mobile subscription. Call Kosovo as often and as long as you want.

Option for mobile subscription

	Options/countries
Option	My country Kosovo – 6000 minutes of calling time to Kosovo
Basic monthly fee (without discounts)	CHF 35.00
Note	Multiple "my country" can be purchased independently at the same time.

	Services
Calls to the foreign country's landline & mobile networks	6000 minutes Calls to special numbers, short numbers, and added value services abroad are excluded.
Special and short numbers	Connections to special numbers, short numbers and premium-rate phone numbers abroad as well as calls made to participants over a satellite connection or to participants with a satellite number are excluded.
Roaming	This option is available for calls made from Switzerland to Kosovo only.

	Use
Available for	Sunrise Freedom, MTV mobile Freedom, and older mobile subscriptions.
Registration	<ul style="list-style-type: none"> • text "CALL KOSOVO" to 5522 • go online to sunrise.ch/mysunrise • visit a Sunrise center near you • or contact our Call Center at 0800 707 505
Activation	The option is activated starting the day after sign-up.

	Use
Duration	1 month. The duration is based on the number of calendar days in the month of activation.
Renewal	At the end of each month, the option is automatically renewed at midnight (CET).
Cancellation	The option can be canceled at the end of each option period (duration). The option can be used until midnight of the last day of the option period. The option is automatically canceled if the subscription the option is based on is canceled.
Cancellation	<ul style="list-style-type: none"> • text "CALL KOSOVO STOP" to 5522 • go online to sunrise.ch/mysunrise • visit a Sunrise center near you • or contact our Call Center at 0800 707 505
Billing	The option fee is billed at time of purchase and is automatically billed on a monthly basis until it is canceled. If you cancel during a billing period, the basic charge for the entire month will apply.
Call billing increments	By the minute. Every partially used minute will be charged as a full minute.

	Miscellaneous
Disconnection of phone connection	Sunrise is authorized to automatically disconnect the connection after about 2 hours of call time. The connection can then be reestablished.
Support	Free technical phone support at 0800 707 707
Contract components	<ul style="list-style-type: none"> - Individual contract (if available) - Special provisions for mobile phone services (if available) - General Terms and Conditions
Status	Nov 2019