

travel talk options

- The roaming option for calls with reduced per-minute prices and SMS/MMS abroad.
- Available for all Regions 1-3

Roaming option for mobile subscription and prepaid

	Option
Basic monthly fee	CHF 10.00
Usage time	1 month

	Price per region		
	Region 1	Region 2	Region 3
Countries of travel	Country region 1	Country region 2	Country region 3
Calls within the country of travel	CHF 0.30 / Min	CHF 1.00 / Min	CHF 1.50 / Min
Calls from country of travel to Switzerland	CHF 0.30 / Min	CHF 1.50 / Min	CHF 2.25 / Min
Calls from country of travel to other countries in region 1	CHF 0.30 / Min	CHF 1.50 / Min	CHF 2.25 / Min
Calls from country of travel to other countries in region 2	CHF 2.25 / Min	CHF 2.25 / Min	CHF 2.25 / Min
Calls from country of travel to other countries in region 3	CHF 2.25 / Min	CHF 2.25 / Min	CHF 2.25 / Min
Incoming calls	CHF 0.30 / Min	CHF 1.80 / Min	CHF 2.70 / Min
Sending an SMS	CHF 0.20 / SMS	CHF 0.35 / SMS	CHF 0.35 / SMS
Sending an MMS	CHF 1.00 / MMS	CHF 1.00 / MMS	CHF 1.00 / MMS

	Countries
Country region 1	Austria, Andorra, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Greenland, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Madeira, Azores), Romania, San Marino, Slovakia, Slovenia, Spain (including Canary Islands, Balearic Islands), Sweden, Turkey, United Kingdom UK, United States of America (including Alaska, Hawaii, Puerto Rico), and Vatican City.
	Overseas territories of the countries listed are excluded:
	 The Netherlands: Aruba, Bonaire, Curacao, Sint Eustasius, Saba, Sint Maarten. France: French Guiana, French Polynesia, Guadeloupe, Martinique, Mayotte, New Caledonia, Réunion, Saint Barthélemy, Saint Martin, Saint-Pierre and Miquelon, Wallis and Futuna. USA: American Virgin Islands, American Samoa, Guam. United Kingdom UK: Anguilla, Ascension, Bermuda, British Virgin Islands, Cayman Islands, Falkland Islands, Montserrat, Pitcairn, Sandwich Islands, South Georgia, St. Helena, Tristan da Cunha, Turks and Caicos Islands
Country region 2	Albania, Algeria, Australia, Bahrain, Bosnia and Herzegovina, Brazil, Egypt, Dom. Republic, Israel, Jordan, Kosovo, Lebanon, Libya, Mexico, Montenegro, Morocco, North Macedonia, Oman, Palestine, Qatar, Saudi Arabia, Serbia, Singapore, South Africa, Thailand, United Arab Emirates, Yemen
Country region 3	Afghanistan, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bangladesh, Barbados, Belarus, Belize, Benin, The Bermudas, Bhutan, Bolivia, Botswana, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde Islands, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Congo Brazzaville, Congo Democratic Republic, Cook Islands, Costa Rica, Cuba, Djibouti, Dominica, Ecuador, El Salvador, Ethiopia, Fiji, French Guyana, French Polynesia, French Antilles, Gabon, Gambia, Georgia, Ghana, Grenada, Guatemala, Guyana, Guinea, Guinea-Bissau, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Ivory Coast, Jamaica, Japan, Kazakhstan, Kenya, South Korea, Kuwait, Kyrgyzstan, Laos, Liberia, Macau, Madagascar, Malawi, Malaysia, Maldives, Mali, Martinique, Mauritania, Mauritius, Mayotte, Moldavia, Mongolia, Montserrat, Mozambique, Namibia, Nauru, Nepal, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Rep. of Chad, Réunion, Russia, Rwanda, Saint, Barthélemy, Saint Kitts and Nevis, Saint Martin, St. Vincent and the Grenadines, Samoa, Santa Lucia, São Tomé and Príncipe, Senegal, Seychelles, Sierra Leone, Sri Lanka, Sudan, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Togo, Trinidad and Tobago, Turkmenistan, Tunisia, Turks and Caicos Islands, Uganda, Ukraine, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, British Virgin Islands, Zambia, Rep. Chad, Zimbabwe
	Special usages
Special and short numbers	Calls made from the roaming country to normal special and short numbers within the country, including value added services, are charged at the standard roaming rate and not included in the roaming options.
Toll-free numbers	Calls made from a foreign country to "toll-free numbers" in the same country or another country are charged at a higher rate for special numbers and are not included in the roaming options.
Satellite roaming	Roaming over satellite connections, such as in airplanes and on cruise ships, is not included in the roaming options and is charged at the standard roaming rate (satellite roaming).

	Special usages		
Forwarding to the Sunrise mailbox	If a message is received in your mailbox during a stay abroad, the costs of the incoming call to the mobile hardware and the subsequent call made by the mobile hardware to the mailbox are included in the roaming options.		
Forwarded calls	When a call is forwarded from abroad (e.g. to a landline connection in Switzerland), both the incoming call and the forwarded outgoing call are included in the roaming options.		
Listening to voice messages	Calls made to the Sunrise mailbox from abroad in order to listen to voice messages are charged at the standard roaming rate.		
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	Use		
Available to	Sunrise Freedom, Sunrise Take Away Freedom, for all current Sunrise Prepaid, all current and older Postpaid subscriptions.		
Registration	 By texting TRAVEL TALK to 5522 cockpit.sunrise.ch (free access worldwide) sunrise.ch/myaccount Sunrise Shop 		
Activation	The option is activated starting the day after registration.		
Duration	1 month. The duration is determined based on the number of calendar days in the month of activation.		
Renewal	At the end of each month, the option is automatically renewed at midnight (CET).		
Cancellation	The option can be cancelled at the end of any duration period. The option can be used until midnight on the last day of the duration period. The option is automatically cancelled if the subscription the option is based on is cancelled.		
Logout	 By texting TRAVELTALK STOP to 5522 cockpit.sunrise.ch (free access worldwide) sunrise.ch/myaccount Sunrise Shop 		
Invoicing	The fee for the option is invoiced at activation. The option fee is automatically invoiced on a monthly basis until the option is cancelled. If you cancel during a billing period, the basic charge for the entire month will apply.		
Time zone	Activation, deactivation, and duration of use are always executed based on the Swiss time zone. Pay attention to time differences.		

	Miscellaneous	
Calling billing increments	Accurate to the second, with rounding to the nearest 10 centimes per call	
	Exception: Outgoing calls will incur costs equivalent to at least a 30 second call, even if they are shorter.	
SMS/MMS	The reduced SMS/MMS prices apply, regardless of which country they are sent to worldwide. Incoming SMS/MMS are free.	
Added data volume	The option can be supplemented anytime with a roaming data package. See Travel data options	
Set-up/Personalization	At <u>sunrise.ch/help</u> you can find useful information and other options for your product, like how to set up your product, call forwarding, number suppression, and tips for the security of your product.	
Support	Free technical phone support at 0800 707 707	
Contract components	- Special provisions for mobile phone services - General Terms and Conditions All documents are available at www.sunrise.ch/gtc	
Status	10.2021	