

# my country turkey



## Option for mobile subscriptions

	Option/country
<b>Option</b>	my country turkey – 300 minutes of calling time to Turkey
<b>Basic monthly fee (without discount)</b>	CHF 40.00
<b>Note</b>	Multiple my country options or countries can be purchased independently at the same time.

	Services
<b>Calls to a foreign landline network &amp; mobile network</b>	300 minutes Calls to special numbers, short numbers, and added value services abroad are excluded.
<b>Special and short numbers</b>	Connections to special numbers, short numbers, and value-added numbers abroad as well as calls made to participants over a satellite connection or participants with a satellite number are excluded.
<b>Roaming</b>	The option is only valid for calls made to Turkey from Switzerland.

	Use
<b>Available for</b>	Sunrise Freedom, MTV mobile Freedom, and older mobile subscriptions.
<b>Registration</b>	<ul style="list-style-type: none"><li>• SMS by texting "CALL TURKEY" to 5522</li><li>• online at <a href="http://sunrise.ch/mysunrise">sunrise.ch/mysunrise</a></li><li>• in every Sunrise center.</li><li>• via our call center: 0800 707 505</li></ul>
<b>Activation</b>	The option is activated starting the day after registration.
<b>Duration</b>	One month. The duration is determined based on the number of calendar days in the month of activation.
<b>Renewal</b>	At the end of each month, the option is automatically renewed at midnight (CET).
<b>Cancellation</b>	The option can be cancelled at the end of any duration period. The option can be used until midnight on the last day of the duration period. The option is automatically cancelled if the subscription the option is based on is cancelled.
<b>Cancellation</b>	<ul style="list-style-type: none"><li>• SMS by texting "CALL TURKEY STOP" to 5522</li><li>• online at <a href="http://sunrise.ch/mysunrise">sunrise.ch/mysunrise</a></li><li>• in every Sunrise center.</li><li>• via our call center: 0800 707 505</li></ul>

	<b>Use</b>
<b>Billing</b>	The fee for the option is billed upon activation. The option fee is automatically billed on a monthly basis until the option is cancelled. If you cancel during a billing period, the basic charge for the entire month will apply.
	<b>Miscellaneous</b>
<b>Disconnection of connection</b>	Sunrise is authorized to automatically disconnect the connection after about two hours of calling time. The connection can then be reestablished.
<b>Support</b>	Free technical support over the phone at 0800 707 707 (Mon. to Fri., 8:00 a.m.–10:00 p.m., Sat. to Sun., 10:00 a.m.–7:00 p.m.)
<b>Sunrise Rewards</b>	The my country turkey option is not included in the Sunrise Rewards loyalty benefit
<b>Contract components</b>	<ul style="list-style-type: none"> <li>• Contract for mobile phone services</li> <li>• Special provisions for mobile telephony services</li> <li>• General Terms and Conditions</li> </ul>
<b>Status</b>	05.08.16