

## We TV

The new Sunrise We TV combines TV, streaming, sports, apps and radio:

- 275+ TV channels, including 165+ in HD & 4 in UHD
- 7 days of Replay
- Up to 2,000 hours of cloud recordings
- Up to six personal profiles
- Voice control
- The Sunrise UPC TV App lets you watch TV shows anywhere you want (even on vacation in Europe) – on your smartphone, tablet, Apple TV, Fire TV or smart TV.
- Live Pause
- Watch up to 3 streams at the same time

Costs	
Basic monthly fee (without discounts)	CHF 30.–
Activation fee	None
TV set-top box	Included. Connections: HDMI, Ethernet, power
Requirements	You must have a Sunrise We Home Internet subscription (starting at CHF 50.–/month) to use this service.
Sunrise advantage	10% discount on the basic fee when combining a Sunrise Internet, landline and TV product with a Sunrise mobile subscription. Requirement: All products must be invoiced on the same bill. The Sunrise advantage will not be granted for subscriptions with a reduced basic fee for the duration of the discount.
TV features	
Live TV	275+ TV channels, including 165+ in HD & 4 in UHD. Find the current TV channel list at <a href="https://www.upc.ch/en/reference-components/tv-channels-iframe/">https://www.upc.ch/en/reference-components/tv-channels-iframe/</a>
Radio stations	Find the current list of radio stations at <a href="https://www.upc.ch/en/reference-components/tv-channels-iframe/">https://www.upc.ch/en/reference-components/tv-channels-iframe/</a>
Replay	7 days of Replay on all channels in the basic line-up
Cloud recordings	Up to 2,000 hours of recordings, incl. parallel recordings, series recordings and recordings from Replay
Live Pause	Yes
Personal profiles	Up to six personal profiles with their own recordings, channel lists and customized recommendations
Favorites list	Yes – configure your personal channel order.
Voice control	Yes – use your voice to find your favorite program.
Recommendations	Yes – sorted according to your preferences, with your personal profile.
Program guide	Yes
Video on Demand	Yes
Apps	Yes – access to the most popular apps such as Netflix, blue TV, Sky, Amazon Prime, YouTube and many more.

<b>TV features</b>	
Sunrise UPC TV App	Multiscreen feature: The Sunrise UPC TV App lets you independently watch television on up to three additional devices at the same time (smartphone, tablet, Apple TV, smart TVs, Fire TV) using your home Wi-Fi or on the go using the mobile network.
	Push to TV feature: With the Push to TV feature, your mobile phone or tablet can be used as a remote control, and shows from the program guide on your mobile device can be swiped directly to the TV.
	Abroad: Please note that video streaming uses a large amount of data, which can lead to high roaming costs.
	System availability: iOS and Android. The Sunrise UPC TV App can be downloaded from the App Store or Google Play for free.
<b>Contract duration</b>	
Minimum duration	12 months
Cancellation	The subscription may be canceled with a notice period of 60 days to the end of the minimum duration. Once the minimum duration has ended, the subscription can be canceled at any time with a notice period of 60 days to the end of any month.
How to cancel	The subscription must be canceled either by phone or through Sunrise Chat. More details are available at <a href="http://sunrise.ch/cancellation">sunrise.ch/cancellation</a> Cancellations submitted via letter or e-mail are not valid.
	Cancellation by phone - From within Switzerland: 0800 100 600 (free of charge) - From outside of Switzerland: +41 (0)800 100 600 Monday to Friday, 8:00–19:00
	Cancellation via Sunrise Chat - There is a link to the chat at <a href="http://www.sunrise.ch/cancellation">www.sunrise.ch/cancellation</a> Monday to Friday 8:00–19:00
Early cancellation	If the contract is terminated before the minimum duration is reached, the recurring basic monthly fee of the remaining period for the TV subscription must be paid in full. If the minimum duration of any options (e.g., blue TV, Canal+) has not yet been reached, the basic monthly fees for the remaining period of the option must be paid in full.
Subscription migration	When switching from an older TV product to a new TV product, the minimum contract period starts over again.
Billing	The basic fee is billed after activation. The basic fee is automatically billed on a monthly basis until the option is canceled. For a cancellation effective during an ongoing billing month, the basic fee will be charged on a pro rata basis.
Usage for commercial purposes	Commercially broadcasting television and radio programs using Sunrise TV, e.g., in public spaces, restaurants, hotels, businesses, shop windows, etc., requires a license from a Swiss copyright fee collection agency, depending on how the programs are used. The customer is solely responsible for registering and obtaining the appropriate rights from the fee collection agency. Due to licensing restrictions, the commercial use of Replay TV, recordings and the Live Pause feature is prohibited.
Channel list subject to modifications	The channel list, including the list of HD and Replay TV-capable channels, is dynamic and may change during the contract duration due to legal regulations or individual agreements with the broadcast companies for certain channels.

Miscellaneous	
Note	The availability of Sunrise TV is location-dependent.
TV/radio devices	TV and radio devices must be compatible with digital TV or digital radio. With the subscription, one TV Box can be connected and used per household or subscription. Additional TV Boxes can be connected with the “additional TV Box” option (CHF 10.– per month).
Technical support	Free technical support by phone at 0800 707 707 (Mon.–Fri., 8:00–22:00, Sat.–Sun., 10:00–19:00)
Components of the contract	- Contract for Internet, landline and TV services
	- Special provisions for Internet, landline and TV
	- Special provisions for the Sunrise UPC TV App
	- General terms and conditions
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