

TIDAL option

Option for mobile subscriptions

General	
Option	TIDAL
Price per month (without discount)	TIDAL HiFi, CHF 25.90 per month (free for the first 6 months) TIDAL Premium, CHF 12.95 per month
Minimum duration	1 month
Partner	Sunrise is offering this option in collaboration with TIDAL. For complete product details, please visit TIDAL.com .
Service	
Description	<p>The music streaming service TIDAL is now available in over 35 countries. The TIDAL Premium and TIDAL HiFi rates are available for this service. In addition to approximately 46 million music titles, these two subscriptions also include hundreds of thousands of music videos in HD. The difference between Premium and HiFi is the sound quality.</p> <p>The Premium option streams at the industry standard rate of 320 kbit/s, while TIDAL HiFi also offers streaming with lossless quality. That provides CD quality at up to 1411 kbit/s.</p>
Promotion	The TIDAL HiFi option, normally CHF 25.90 per month, is offered for free for the first six months. After the end of the promotional period, TIDAL HiFi automatically switches to the less expensive TIDAL Premium. Seven days before the period of free service ends, an SMS will be sent with information on how to change or deactivate the option.
Disclaimer of warranty	Sunrise cannot guarantee that the option will work flawlessly, will be free of disruptions or other outages, or will meet your specific needs.
Use	
Available for	All Sunrise Freedom mobile subscriptions.
Registration	<ul style="list-style-type: none"> • Online at sunrise.ch/mysunrise • At a Sunrise center near you • By contacting our call center: 0800 707 505

	Use
Activation	<p>After activation, an SMS will be sent with a voucher code that can be redeemed at TIDAL.com either with an existing or newly created TIDAL account. Future billing will then be processed directly by Sunrise.</p> <p>Once the option is activated, the voucher code can also be viewed and redeemed in My Sunrise.</p>
Duration	One month (calendar month)
Renewal	At the end of each month, the option is automatically renewed at midnight (CET).
Cancellation	Once the minimum duration of one month has expired, the option can be cancelled at the end of each month. The option is automatically canceled if the subscription the option is based on is canceled.
Cancellation	<ul style="list-style-type: none"> • Online at sunrise.ch/mysunrise • At a Sunrise center near you • By contacting our call center: 0800 707 505
Billing	The option fee is billed at time of purchase and is automatically billed on a monthly basis until it is canceled. If you cancel during a billing period, the basic charge for the entire month will apply.
	Miscellaneous
Support	Free technical phone support at 0800 707 707
Contract components	<ul style="list-style-type: none"> • Contract for mobile phone services • Special provisions for mobile phone services • General Terms and Conditions